

NEIL ABERCROMBIE  
GOVERNOR OF HAWAII



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In reply, please refer to:  
File

August 7, 2013

TO: AMHD Service Recipient

FROM: Mark A. Fridovich, Ph.D., M.P.A.  
Adult Mental Health Administrator

A handwritten signature in blue ink that reads "Mark A. Fridovich".

SUBJECT: **Integration and Expansion of Behavioral Health Services for Medicaid Beneficiaries**

On July 29, 2013, the Department of Health (DOH) and Department of Human Services (DHS) announced that some QUEST Expanded Access (QExA) members' behavioral health services would change. Adult Mental Health Division (AMHD) QExA members would begin receiving some of those services from 'Ohana Community Care Services. This will begin on September 1, 2013.

As a QExA member, this change may affect you. Soon you will receive a letter from DHS. You will also be contacted by 'Ohana Community Care Services. You will get information about how you will continue to receive behavioral health services. We anticipate there will be no changes in your care and you will continue to receive services as you need.

**You do not need to do anything. 'Ohana Community Care Services will work with you to determine your continued need for these services.**

We understand that the transition to 'Ohana may be confusing or stressful. Your AMHD case management team is available to support and assist you during this transition. The website [AMHD.org](http://AMHD.org) will have more information on this transition which may be helpful.

You may also contact AMHD's Office of Consumer Affairs at 808-586-4688 if you have other questions about this change.

c: Office of Consumer Affairs