Med-QUEST Division (MQD) 2010-2014 Accomplishments

The Commonwealth Fund Scorecard on State Health System Performance ranked Hawaii’s healthcare for low-income residents as the best in the nation based on 30 indicators within four dimensions. According to Low-Income Populations Scorecard, Hawaii ranks in the top quartile for three of four system dimensions – Access to Affordability, Potentially Avoidable Hospital Use, and Healthy Lives.

KOLEA

- The Med-QUEST Division developed and implemented a new Medicaid on-line eligibility system that is transforming access to Medicaid. The MQD worked tirelessly to successfully meet the October 1, 2013 national start date. Since coming on-line, the MQD has successfully processed more than 100,000 applications for medical assistance.

Affordable Care Act

- On October 1, 2013, Hawaii was one of the first states to implement the Medicaid expansion as provided for by the federal Affordable Care Act (ACA). Between October 2013 and April 2014, the Med-QUEST Division (MQD) made 107,963 determinations of eligibility and 51,315 determinations of ineligibility for medical assistance. The net effect on enrollment was an increase from 284,532 at the end of September to 314,368 at the end of April. The highest month end enrollment was in March with 320,567 beneficiaries.

- To become compliant with ACA mandates the MQD wrote, revised, or deleted 65 Hawaii Administrative Rules

Serious Mental Illness

- The Med-QUEST Division created a unified and coordinated system of care for its clients with serious mental illness (SMI) and oversaw the seamless transition of services for individuals with SMI from the Department of Health Adult Mental Health Division to the DHS Med-QUEST Division in 2014. They also expanded services to include for clients with SMI to include supportive housing, supportive employment, and peer-to-peer specialists and leveraged new federal funds to support day programming.

Medicaid Electronic Health Record (EHR) Incentive Program

- The Med-QUEST Division launched the Hawaii Medicaid Electronic Health Record Incentive Program that will expend up to $62.6 million in federal funds for eligible health providers, hospitals, and federally qualified health centers that adopt, implement and/or upgrade their Electronic Health Records.
Former Foster Youth Medicaid Coverage

- Hawaii was the first state to expand Medicaid coverage to former foster youth who age out of the foster care system. Under ACA, Medicaid coverage was further expanded to include all former foster youth up to age 26, with no income limit requirements.

Hospital and Nursing Facility Sustainability

- The DHS leveraged an additional $42M in federal funds for hospitals and $10M for long-term care facilities through the Hospital and Nursing Facility Sustainability programs. Hawaii residents benefit by having more sustainable hospitals and long-term care facilities ensuring increased access to necessary medical care. SB 2057 (2014) continues the Nursing Facility Sustainability Program by extending the sunset date of the act, updating the referral dates in the statue, and appropriating $12,000,000 in special funding for FY 2014-2015.

Medicaid Reimbursement

- The DHS leveraged additional federal funding of $44 million in FY 2014 and $35 million for FY 2015, to increase the reimbursement levels for Hawaii’s primary care providers who provide services to Medicaid patients.