2011 Annual Report
State of Hawai`i

Nā Kupa Alo Ana O Hawai`i

2011 Annual Report
Ms. Kayle Perez  
Department of Human Services, Branch Administrator

Aloha e Ms. Perez,

Since its inception, six months ago, Nā Kupa Alo Ana O Hawaiʻi Citizen Review Panel has worked collaboratively with Hawaii Child Welfare Services, on achieving its goals on behalf of Hawaiʻi's abused and neglected children.

The Panel would like to thank Tracy Yadao, Assistant Program Administrator, Program Development, Child Welfare Services' citizen review panel liaison. Her responsibilities include meeting with our panel monthly to share information regarding Hawaiʻi's child welfare system and to respond to issues and discuss recommendations. Without her efforts, Nā Kupa Alo Ana O Hawaiʻi would flounder.

We would also like to thank Kori Nakamura, Secretary to Program Development, Child Welfare Services, who diligently takes minutes during our citizen review panel meetings and reports back timely so that the panel can be effective in addressing issues and achieving goals.

Mahalo to Queen Liliʻuokalani Children’s Center for graciously providing us with a beautiful meeting room where Nā Kupa Alo Ana O Hawaiʻi conducts quarterly face-to-face meetings on Oʻahu.

Finally, we would like to thank Blake Jones, University of Kentucky, School of Social Work and Theresa Costello, Director, National Resource Center for Child Protective Services, for their guidance and continued support of Nā Kupa Alo Ana O Hawaiʻi.

Mahalo,  

Jacqueline Perry, Vice Chairperson

Nā Kupa Alo Ana O Hawaiʻi
advocate on their behalf, to make the needs of children, together, we represent the children of Hawaii, and have knowledge about children from their respective islands. Representatives are committed families engaged in child welfare services achieve positive outcomes.

Hawaii’s Child Abuse Prevention and Treatment Act (CAPTA). Our mission is to examine Federal Child Abuse Prevention and Treatment Act (CAPTA). Our mission is to examine.

Who We Are

2011 Annual Report

July 11, 2011
Jay Yumamoto, Queen Li‘i Waihale Children’s Center, O‘ahu
Maylyn Teller, Department of Health, Hilo
Dawn Sklenar, Attorney, O‘ahu
Ruth Ann Guishan, Partners in Parenting, Maui
Stephen Morse, Blueprint for Change, O‘ahu
Shane Ida, Department of Education, Lanai
Kaua‘i Kanaho‘o, Kaua‘i
Monica Kaluvalu, Partners in Development, Kaua‘i
Kaua‘i Ho‘o‘e, West Hawai‘i Partnership Initiative
Jacqueline Perry, Parent Viceregent, University of Hawai‘i, Mānoa College
Jenny Bissell, Panel Chairperson, Department of Health, Maui

Na Kupa Alo Ana O Hawai‘i
Nā Kupa Ala O Hawai‘i
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Participation in Monthly Meetings

2011

Specified needs of Nā Kupa Ala O Hawai‘i, our panel established its bylaws on May 2.

After researching bylaws of citizen review panels from other states and discussing the

Establishment of Panels

Helping Nā Kupa Ala O Hawai‘i create our panel’s name.

Mahalo to Donna Kaanui, Deputy Director of Queen Luigi Lunalilo Children’s Center, for

to improve outcomes for children and families.

We communicate regularly and directly with Hawai‘i Child Welfare Services,

Auna = ongoing happening or continuing

Also = to face someone, particularly during conversation

from our respective areas, committed to meeting the needs of the children.

We are individuals representing our organization’s knowledge about children

Nā Kupa = People who are connected to the history and tradition of the land

Nā Kupa Ala O Hawai‘i means:

Families in our state

Because Nā Kupa Ala O Hawai‘i is representative of the distinct islands, we choose a

Establishment of name

Summary of Panel Activities
monthly interactions with children are vital to promote positive outcomes for children.

After analyzing case practices that promote positive outcomes for children and families
involved in the child welfare system, panel members became aware that case worker
cases were handled at odds of 99 cases. Which were randomly selected.

2011, HCWQG received 1,019 cases. Which were tracked yearly. For the fiscal year
capacity to help children and families achieve positive outcomes. For the State of Hawaii.
Families as they are involved in Hawaii’s Child Welfare Service to enhance the agency’s
federal child welfare requirements to determine what is actually happening to children and
performances on 25 items. The review process ensures that agencies practice continuous
Recover for the State of Hawaii is modeled after the Federal CPSR reviews and assesses
Continuous Quality Improvement (HCWQG) Project Quality Case

Hawaii’s Child Welfare Continuous Quality Improvement (HCWQG) Project Quality Case

Analysis of Local Child and Family Services Reviews outcomes for 2010-2011

The four-day conference,

and large group sessions and connected with other state citizen review panels throughout
Development Child Welfare Services Citizen Review Panel conferences, participated in small
program.

Two members attended the Third Annual National Citizen Review Panel Conference in

Participated in National CRP Conference

Goal of having a diverse membership.

Goal of having a diverse membership.

That the panel be a resource for questions
quality of case worker visions with the family. Mr. Wallace has also a resource for questions
be used by case workers to promote family engagement in case planning and improve the

Improvement Plan 2 (IP2). He shared his vision for the development of the Family.
Administration was invited to attend two meetings and spoke about Hawaii’s Program
not meet. In addition, Jon Wallace, Hawaii’s Child Welfare Services Program Development
meet face-to-face quarterly on the Island of Oahu and telephone conference when we do

Recommends
case worker visits with families can be improved.

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Maui Child Welfare Services will be the first section to implement the Family Journal. Maui

Next Steps

Child Welfare Services Section.

Family Journal so that the agency can develop and implement the Family Journal with Maui.

Child Welfare Services to review and make recommendations to the

Family Journal and the child, it is Na Kupa Alo Ana O Hawaiiloa's goal, that we will

means to enhance child and family in case planning and in improving the quality of

Child Welfare Services Program Improvement Plan 2 (PIP2) in using the Family Journal as a

that we achieve improvement as soon as possible the Family Journal. We support Hawaiiloa


Na Kupa Alo Ana O Hawaiiloa Recommendations

Hawaiiloa: Title I:6: Caseworker visits with child = 50% Strength (STP 2011)

Kaua'i, Oahu Special, Maui, West Hawaiian, and East Hawaiian

visits with child for the seven Child Welfare Services Sections, which included Central,

Child Welfare Services Quality Case Reviews State Fiscal Year 2011. Item 19: Caseworker

Hawaiiloa Child Welfare Continuous Quality Improvement Survey results of Hawaiiloa

modify, enhance, and well-balance the child(ren) and promote achievement of case

quality of visits between caseworkers and the child(ren) in cases are sufficient to ensure the

Item 19: Caseworker visits, which determine where the frequency and

The Panel reviewed local Child and Family Services Review outcomes, with a focus on

of State Legislatures, September, 2006.

children and are the primary way in which caseworkers

Frequency and quality visits with children are the primary way in which caseworkers

 effective monitoring for safety and provide effective services to promote the well-being of
WEATHER SERVICES

strengthen the collaboration between the Nā Kūpuna Ali`o Ana O Hawai`i and Hawai`i Child Welfare Services to address issues and topics of interest and to plan for the implementation of the Child Welfare System to address issues and topics of interest and to plan for the implementation of the Child Welfare System. The panel recommended an overview of the Child Welfare System from intake, investigation, and case management, and case closure. This training will benefit our citizen review process, case management, and case closure. The training will benefit our citizen review process, case management, and case closure.
AN EQUAL OPPORTUNITY AGENCY

3. My Case Plan Parents can place their Safe Family Home Report, Service Plan, and
DHS staff that they may need to reach regarding visitation or other needs.

Section Administrator, Information Parents are also provided contact information for other
child and family members. The My Contacts form will be filled out by workers providing their contact information along with their supervisors, and

The My Village Form is completed with the parents and other family members. Names

double checking their other commitments (work, childcare, etc)

1. My Calendar Workers fill in the monthly calendar with the parents and other worker

The binder consists of 10 tabs. Below is a description of the forms that are identified by the

meetings with their social worker, and to count hearings.

Parent is encouraged to share their binders with them to their services, to

The Department implemented the Family Journal on Maui on January 1, 2012. The Family

The CRP’s 2011 Recommendation and the Department’s Response in (Hawaii) are as follows:

Panel’s report and work on behalf of Hawai’i children and families.

Thank you for the Standardized Citizen Review Panel’s (CFP) 2011 Annual Report which

Dear Ms. Perry:

Kathuili, Hawai’i 96772
310 Aliiolani Avenue
Standardized Citizen Review Panel

April 11, 2012

Hilo, Hawai’i 96720
310 Hulili Street Suite 400
Child Welfare Services Branch
Social Service Division
Department of Human Services
State of Hawai’i

Patricia Manahan
Director

Neil Abercrombie
Governor
10. CWIS Guidelines and Flow Chart is reviewed with the parents at the first meeting.

9. Resource List is a list of DHS contracted and non-DHS contracted agencies that can provide services.

8. My Verification form (if applicable) is needed for N/A/A meetings. This is to be taken by the parent and filled out at every meeting.

7. Court Papers Parents can place their Court Orders General Appointments, etc.

6. My Social Worker visits from to be completed by the CWS social worker at every visit.

5. My Only Time Schedule (Visitation schedule) should also be completed in consultation with the child.

4. My Service Record forms are completed for each service provider. The agreement and child conference plan.

3. My Only Time is the parents time with their child. If this is not successful for their needs, the provider should stop providing services that are inappropriate for their child.

2. My Only Time is the parents time with their child. Time form asks the parent to list what they need to bring to the Only Time meeting.

1. The Whole Time Schedule (Visitation schedule) should also be completed in consultation with the child.

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My Social Worker visits from to be completed by the CWS social worker at every visit.

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Panel has further questions. Please contact Rosalie Tyron, Program Development Administrator at 566-6275 if you have any questions regarding the implementation of our strategic objectives.

Thank you again for your 2011 Annual Report. We appreciate the continuation of the commitment and the support you have shown. Please feel free to contact us if you have any questions regarding the implementation of our strategic objectives.

Sincerely,

[Signature]

The Department completed the first phase of the strategic implementation of the Family Journal. The second phase will be to implement the Family Journal on the Island of Oahu, the Island of Maui, and the Island of Maui. The final phase of the Family Journal will be to implement the Family Journal on the Island of Oahu, and the Island of Maui. The Family Journal will be available to all members who have completed their review.

Caseworker visits with parents. The Department is looking forward to the Panels report and the children's needs. Item 15: Child and Family Involvement in case planning and item 20: the focus on Well Being Outcome 1: Families have enhanced capacity to provide for their children.