



**State of Hawaii
Department of Human Services
Social Services Division**

**PURCHASE OF SERVICE
DIRECTORY**

Revised February 2012

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- *Under certain circumstances these programs will accept clients who are self-referred or referred by other community agencies as well as clients referred by the DHS Child Welfare Services program.

**PURCHASE OF SERVICES UNIT (POS)
CONTACT INFORMATION:**

Please Send Inquiries to:

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Purchase of Services Unit
810 Richards Street
Suite 400
Honolulu, Hawaii 96813

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OVERVIEW OF GEOGRAPHIC AREAS AND PROVIDER										
SERVICE		WINDWARD OAHU	Island of OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	East HAWAII (EHI)	West HAWAII (WHI)
SECTION I: CHILD WELFARE SERVICES (CWS) BRANCH										
Blueprint for Change/Neighborhood Places		Neighborhood Places of: Kalihi, Oahu; Waianae, Oahu; Wailuku, Maui; Kona, West Hawaii; Puna, East Hawaii								
Comprehensive Counseling and Support Services (CCSS) & Voluntary Case Management Services (VCM)		Catholic Charities Hawaii			Child and Family Service	Child and Family Service	See MISS	See LISS	P.A.R.E.N.T.S., Inc.	Catholic Charities Hawaii
Criminal History Record and Background Check Services		Insights to Success, Inc., Statewide								
Domestic Violence Shelter & Support Services		Windward Spouse Abuse Shelter, Windward Oahu	Parents and Children Together Oahu; Child and Family Service, Oahu	YWCA of Kona	Women Helping Women	Molokai Community Service Council	Women Helping Women	Child and Family Service	Child and Family Service	
Enhanced Healthy Start (EHS)		Catholic Charities Hawaii; Child and Family Service; Parents and Children Together			Child and Family Service	Maui Family Support Services	Maui Family Support Services	Maui Family Support Services	YWCA of Hawaii	Family Support Hawaii
Family Strengthening Services (FSS)		Parents and Children Together			Child & Family Service	Parents and Children Together	See MISS	See LISS	Child and Family Service	Neighborhood Place of Kona
Hawaii Foster Youth Coalition (HFYC) Administrative Services/Support		Kids Hurt Too, Statewide								
Independent Living Program (ILP) Services (for Youths)		Hale Kipa, Inc.			Child and Family Service	Maui Youth and Family Services, Inc., Maui, Molokai		Salvation Army Family Intervention Services	Salvation Army Family Intervention Services.	

OVERVIEW OF GEOGRAPHIC AREAS AND PROVIDER										
SERVICE		WINDWARD OAHU	Island of OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	East HAWAII (EHI)	West HAWAII (WHI)
Infants/Toddlers with Special Health Care Needs aka Halé Malama		Catholic Charities Hawaii								
Interstate Compact On the Placement Of Children		Catholic Charities Hawaii, Statewide								
Intra-Familial Sexual Abuse Treatment and Services (IFSATS)		Catholic Charities Hawaii, Child and Family Service			YWCA of Kauai	Child and Family Service, Maui County, including Maui, Molokai, Lanai			Child and Family Service	Child and Family Service
Lanai Integrated Services System (LISS)								Parents and Children Together		
Molokai Integrated Services System (MISS)							Child and Family Service			
‘Ohana Conferencing		Effective, Planning and Innovative Communication, Inc. (EPIC)								
On-Call Resource Facilities for Children		Aloha Care Center; Central Oahu Youth Services Association, Inc. (COYSA); Hale Kipa, Inc.			Hale ‘Opio Kauai, Inc.	Maui Youth and Family Services			The Salvation Army Family Intervention Services	
On-Call Residential Assessment Center		Family Programs, Hawaii (FPH), Waianae								
Promoting Safe and Stable Families, Title IVB2: Upper Puna Family Center									Neighborhood Place of Puna	
Promoting Safe and Stable Families, Title IVB2: West Hawaii									Kapiolani Child Protection Center	
Psychological Evaluations and Multi-Disciplinary Team (MDT) Services		Kapi‘olani Child Protection Center, Statewide								
Residential substance abuse treatment services for women and their children on Oahu		Salvation Army Family Treatment Services, Oahu								

OVERVIEW OF GEOGRAPHIC AREAS AND PROVIDER										
SERVICE		WINDWARD OAHU	Island of OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	East HAWAII (EHI)	West HAWAII (WHI)
Resource Family Recruitment, Training, Home Study, and Support		Partners in Development Foundation (PIDF) – Hui Ho`omalulu Program, Statewide								
Substance Abuse Assessment & Monitoring System (SAAMS)		Hina Mauka			Hope, Help and Healing	Aloha House, Maui County, including Maui, Molokai, Lanai			Lokahi Treatment Center	Lokahi Treatment Center
Teen Dating Violence Prevention and Intervention		Domestic Violence Action Center								
Residential substance abuse treatment and services facility for women and their children		Salvation Army Family Treatment Services, Oahu								
SECTION II: ADULT & COMMUNITY CARE SERVICES (ACCS) BRANCH										
Adult Day Care Licensing		Community Ties of America, Statewide								
Adult Personal Care Services						Hale Mahaolu, Maui County				
Licensing, Certification, and Monitoring Compliance		Community Ties of America , Statewide								
Nurse Aide Training and Competency Evaluation Program Certification Services		Community Ties of America, Statewide								

SECTION I:
CHILD
WELFARE
SERVICES (CWS)
BRANCH

BLUEPRINT FOR CHANGE/NEIGHBORHOOD PLACES

Purpose: Neighborhood Places were established under Act 302 of the 1996 Hawaii State Legislature under the guidance of the Blueprint for Change Task Force to develop a family-centered, community-driven, social service delivery model. The Neighborhood Places were created as consortiums of public and private agencies to deliver coordinated services to the target population.

Goals Include:

- To strengthen and stabilize families by providing community-based services that promote the well-being of children and families.
- To protect children from harm and help families in crisis.

Target Population:

- Families with children who are at risk of child abuse and neglect but are not known to CPS and are in need of services.
- Families referred to CPS that have been assessed to be in need of support but are not accepted for CPS investigation.
- Families assessed by CPS with unconfirmed findings.
- Families assessed by CPS and confirmed for child abuse/neglect by CPS but needing no more than 6 months of service after the CPS case is closed.

Service Activities:

- Information and referral;
- Assessment and case management;
- Parent support groups;
- Family conferencing & problem-solving activities;
- Parenting education;
- Family and community outreach; and
- Community workshops, training, and technical assistance;

Geographic Coverage: Central Oahu; West Oahu; Maui; East Hawaii and West Hawaii, Island of Hawaii

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
Kalihi, Central Oahu	Neighborhood Place of Kalihi	(808) 841-6177	(808) 841-1779
Waianae, West Oahu	Waianae Neighborhood Place	(808) 696-4598	(808) 67-1502
Wailuku, Maui	Neighborhood Place of Wailuku	(808) 986-0700	(808) 986-0726
Kailua-Kona, West Hawaii	Neighborhood Place of Kona	(808) 331-8777	(808) 331-8774
Pahoa, East Hawaii	Neighborhood Place of Puna	(808) 965-5550	(808) 965-5109

**COMPREHENSIVE COUNSELING AND
SUPPORTIVE SERVICES (CCSS) and VOLUNTARY CASE
MANAGEMENT SERVICES (VCM)**

Purpose: To provide a coordinated array of services to address the needs of children and their families

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities of this contract, the safety of children is of paramount concern. Service activities are family-centered and strength-based.

Target Population:

- DHS youth together with their biological or adoptive parents or other caretakers who are reported to the Department as harmed or threatened with harm caused by a family member.
- Children together with their resource caregivers when services are needed to preserve an out-of-home placement.

Service Activities (settings may include in-home, community, individualized, or group):

- Assessment activities;
- Individualized program/service planning;
- Counseling for families and children to assist with problem solving, communication, coping, & behavior management;
- Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement, support reunification, or prevent placement disruption;
- Visitation monitoring (supervised & unsupervised) to include transportation of the children & sibling visits;
- Child-related skills building, such as parenting education;
- Parental life skills building and support;
- Clinical therapy not to exceed 10% of funding amount for each geographical area; and
- Pre- and post-permanency services (WHI only).
- Transportation
- Voluntary case management

Geographic Coverage: East Hawaii (EHI), Island of Hawaii; West Hawaii (WHI), Island of Hawaii; Kauai; Maui; and Oahu; See Molokai Integrated Services System (MISS) for Molokai and Lanai Integrated Services System (LISS) for Lanai

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
EHI	PARENTS, Inc.	(808) 934-9552	(808) 934-9553
WHI	Catholic Charities Hawaii	(808) 327-2742	(808) 327-2749
Kauai	Child and Family Service	(808) 245-5914	(808) 245-8040
Maui	Child and Family Service	(808) 877-6888	(808) 877-6860
Oahu	Catholic Charities Hawaii	(808) 527-4618	(808) 527-4619

CRIMINAL HISTORY RECORD and BACKGROUND CHECK SERVICES

Purpose: To provide criminal history record and background check services for the Department of Human Services and the Department of Health.

Goals:

- To ensure the health, safety, and well-being of children and dependent adults served by the Department of Human Services and the Department of Health.
- To comply with all federal and state laws and standards for the outsourcing of noncriminal justice administrative functions involving access to criminal history information from the Interstate Identification Index System maintained by the Federal Bureau of Investigation (FBI).

Target Population: Individuals in need of criminal history record and background checks that are referred by entities approved by the Department of Human Services and the Department of Health.

Service Activities:

- Fingerprinting of individuals and having the fingerprints processed by the Federal Bureau of Investigation against their national criminal history database;
- Processing individual names against the Hawaii Criminal Justice Data Center's electronic Criminal Justice Information System (CJIS) database;
- Processing individual names against the Protective Services System Central Registry;
- Processing requests for an exemption due to criminal convictions or confirmation of abuse;

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
Statewide	Insights to Success	(808) 532-8322	(808) 532-8331

DOMESTIC VIOLENCE SHELTER AND SUPPORT SERVICES

Purpose: To provide a safe, temporary shelter as well as supportive services that will afford survivors the opportunity to break the cycle of violence in their lives.

Goals:

- Preventing or decreasing the occurrence or reoccurrence of domestic violence.
- Providing support to actual and potential victims of domestic violence.

Target Population: Family members who are at risk of, or who are survivors of, domestic violence.

Service Activities Includes:

- 24-hour hotline;
- Emergency shelter;
- Individual services for adults and children;
- Group sessions;
- Socialization activities; and
- Outreach, follow-up, and transportation as resources permit.

GEOGRAPHIC COVERAGE: Statewide.

PROVIDERS:

*ISLAND	AGENCY	PHONE	FAX
East Hawaii	Child & Family Services *Hotline	(808) 935-2188 *(808) 959-5864	(808) 961-2073
West Hawaii	Child and Family Service *Hotline	(808) 322-7233 *(808) 322-2664	(808) 322-9287
Kauai	YWCA of Kauai	(808) 245-5959	(808) 245-5961
Maui & Lanai	Women Helping Women *Hotline	(8098) 242-6600 *(808) 579-9581	(808) 249-8147
Lanai	Women Helping Women *Hotline	*(808) 579-9581	(808) 249-8147
Molokai	Molokai Community Service Council	(808) 567-6888	(808) 567-9076
Oahu	Parents & Children Together (PACT) *Hotline and general information	*(808) 526-2200	(808) 526-2400
	Child & Family Services *Hotline	(808) 681-3500 *(808) 841-0822	681-5280
Windward, Oahu	Windward Spouse Abuse Shelter *Hotline and general information	*(808) 528-0606	(808) 599-5755

ENHANCED HEALTHY START (EHS)

Purpose: To provide family strengthening activities that include services from a paraprofessional, RN, and clinical specialist, to address substance abuse problems, provide counseling for families to understand early childhood development, assist with obtaining needed community resources, and promote violence-free family interactions.

Goals Includes:

1. Reduction of child abuse and neglect,
2. Increasing family self-sufficiency,
3. Reduction of stressors and risk to children, and
4. Improved child adjustment and achievement.

Target Population:

1. Families with children 0 – 3 years of age who have confirmed reports of child abuse or neglect; and
2. Families with children 0 – 3 years of age who have been accepted by the DHS CWS or VCM or FSS and who would benefit from a home visiting program focused on parenting and child development.

Service Activities Include:

- Standard Healthy Start screening and assessment of risk and needs.
- Development of an individualized service plan
- Home visits to follow up on information and referral activities and family and child development issues
- Home visits and community liaison work
- “Treatment readiness” counseling and extended counseling until existing community resources can accommodate the family
- Identification, assessment, and monitoring of the health status and health care needs
- Referral of the family to the medical home and other appropriate community health resources
- Child development information and training, parenting skills, and therapeutic interventions
- Services may continue up to 6 months after DHS, VCM, or FSS case closure.

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
Kauai	Child and Family Services	(808) 245-5914	(808) 245-8040
East Hawaii	YWCA of Hawaii Island	(808) 961-3877 ext. 127	(808) 961-9140
West Hawaii	Family Support Hawaii	(808) 326-7778	(808) 334-4134
Molokai	Maui Family Support Services	(808) 553-8114	(808) 553-8115
Maui		(808) 242-0900	(808) 249-2800
Lanai		(808) 565-7484	(808) 565-7484*51
Oahu	Child and Family Service	(808) 681-3500	(808) 681-5280
	Catholic Charities Hawaii	(808) 527-4690	(808) 527-4699
Oahu	Parents and Children Together	(808) 841-2245	(808) 842-9469

FAMILY STRENGTHENING SERVICES (FSS)

Purpose: Families who have been determined not to be at high risk and therefore not appropriate for Child Welfare Services (CWS) may benefit from short-term, focused, abuse and neglect prevention assistance. This program will provide short-term outreach and follow-up services and linkages to appropriate private or public resources.

Goals: To provide and arrange voluntary services to strengthen and divert families from the CWS system, when risk of harm is assessed to be low to moderate.

Target Population:

Families whose children are reported to the Department of Human Services (DHS) as harmed or threatened with harm caused by a family member and who are assessed to be at low or moderate risk for immediate harm.

Service Activities:

1. Information and Referral
2. Connection to Community Resources
3. Follow-up Contact
4. Individual/Family Counseling
5. Problem Solving Counseling
6. In-home Monitoring, Education, and Support for up to 6-months

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
East Hawaii	Child and Family Service	(808) 935-2188	(808) 961-2073
West Hawaii	Neighborhood Place of Kona	(808) 331-8777	(808) 331-8774
Kauai	Child and Family Service	(808) 245-5914	(808) 246-8040
Maui	Parent and Children Together	(808) 243-7001	(808) 243-7005
Oahu	Parent and Children Together	(808) 841-2245	(808) 842-9604

HAWAII FOSTER YOUTH COALITION (HFYC) SERVICES & SUPPORT

Purpose: To provide support and guidance to the Hawaii Foster Youth Coalition (HFYC), the youth advisory board for the Department of Human Services (Department/DHS). To provide support for HFYC program activities that help HFYC meet the goals of representing the voice of youth currently and formerly in foster care, advocating for the rights and needs of foster youth, developing youth leadership ability, and assisting youth prepare for and manage the transition to productive self-sufficient adult independent living.

Target Population: Youth ages 14 through 24, who are currently or were formerly in foster care under the Department's placement responsibility.

Service Activities Include:

- 1) Outreach to and engagement of DHS foster youth and former foster youth regarding independent living services.
- 2) Outreach to and engagement of DHS foster youth and former foster youth regarding HFYC activities and services.
- 3) Outreach and engagement of current and former foster youth with diverse characteristics/backgrounds, including, but not limited to race, culture, ethnicity, physical ability, cognitive ability, and sexual orientation.
- 4) Provision of a venue and forum for foster and former foster youth to exchange ideas, develop leadership skills and form informal support systems.
- 5) Review and comment on existing and planned DHS/CWSB independent living events, programs, and procedures.
- 6) Participation in DHS collaborative conferences, workshops and presentations, and the DHS case/program review and quality assurance processes, including but not limited to Quality Case Reviews, Continuous Quality Improvement Council meetings.
- 7) Participation in DHS/CWSB sponsored training for staff, foster parents, and community stakeholders.
- 8) Facilitation of regional and statewide independent living conferences.
- 9) Participation in the annual luncheon for foster youth who have successfully completed high school.
- 10) Presentations to a variety of audiences. The purposes of these presentations include: outreach and recruitment of youth to become members of HFYC; being a voice of foster children by educating the community regarding foster care in general or to educate the community about youth transitioning out of care; participation in DHS sponsored trainings for staff, foster parents, and community stakeholders.
- 11) Specific outreach services to DHS youth who are thinking of running away, on runaway status, or have recently returned from a runaway episode.
- 12) Legislative advocacy.

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
Statewide	Kids Hurt Too	(808) 545-5683	(808) 545-5417

INDEPENDENT LIVING PROGRAM (ILP) **SERVICES (FOR YOUTH)**

Purpose:

To ensure that children in foster care acquire practical and necessary independent living skills in order to succeed today and as independent young adults later in life

Goals:

1. Achieve age-appropriate and developmentally-appropriate life skills.
2. For youth ages 16-19, the following goals are also included:
 - a. Achieve and maintain economic self-support to prevent, reduce, or eliminate dependency
 - b. Achieve and maintain self-sufficiency
 - c. Achieve emancipation to independent adulthood

Target Population:

1. Youth ages 12-years old and up living in out-of-home care, under the placement responsibility of the Department of Human Services (Department/DHS); and
2. Young adults up through age 26-years old, who are former foster youth

Service Activities (individualized, as well as in ongoing & short-term, goal-directed groups):

1. Assessment of youth's life skills;
2. Written (Independent Living Plan) ILP plan updated at least every six (6) months;
3. Educational components in accordance with the youth's ILP plans (topics such as interpersonal dynamics, high risk behavior, health & hygiene, pregnancy/childbirth/parenting, money management, & community resources);
4. High school and higher education support services;
5. Individual independent living counseling;
6. Foster parent outreach, training, & support;
7. Development of life skills;
8. Day-to-day living experience and education;
9. Development of job readiness capabilities;
10. Limited emergency housing assistance;
11. Assessment and exploration of vocation/employment choices;
12. Liaison with community resources for youth (e.g., employment, health);
13. Post-program counseling and support services to assist the youths' transition to independent living through age 26;
14. Provision of ongoing and short-term goal-directed groups;
15. Rental subsidy administration (maximum 4-months)

16. Transportation for youth to attend ILP activities

Geographic Coverage: Statewide**PROVIDERS:**

Island	Agency	Telephone	Fax
East Hawaii	The Salvation Army Family Intervention Services (SAFIS)	(808) 959-5855	(808) 959-2301
West Hawaii	The Salvation Army Family Intervention Services (SAFIS)	(808) 331-1674 Ask for ILP	(808) 331-1679
Kauai	Child & Family Service	(808) 245-5914	(808) 245-8040
Maui County, including Maui/Molokai/Lanai	Maui Youth & Family Services	(808) 579-8414	(808) 579-8426
Oahu	Hale Kipa, Inc.	(808) 589-1829 Ext. 233	(808) 680-9108

INFANTS/TODDLERS WITH SPECIAL HEALTH CARE NEEDS
also known as HALE MALAMA

Purpose:

Hale Malama provides specialized supervision and foster care for drug-exposed and other medically-fragile infants and toddlers in specially-trained foster homes on Oahu. Intensive supervision and services are to be provided until the infant or toddler is able to be reunified with his/her family or be placed for adoption or in other substitute placement which requires less intensive care. The infant or toddler can remain in the program for a maximum of nine months.

Target Population:

1. Children age birth through three years that are under the placement responsibility of DHS and need:
 1. Specialized supervision and care because of complex medical conditions;
 2. Specialized supervision and care because they are at risk for medical complications or developmental delays;

Service Activities:

1. Provision of 24-hour specialized care.
2. Meals and adequate living and sleeping accommodations.
3. Transportation for essential medical/other collateral services required for the infant/toddler.
4. Collateral contacts with medical personnel & other community resources as needed.
5. Development of an individualized, comprehensive treatment plan.
6. Resource parent recruitment, screening, development, licensing, and specialized training.
7. Monitoring and supervision of the infant's/toddler's care in the foster home and regular follow-up to assure that involved parties are following the prescribed plan and to gauge the success of the plan's implementation.
8. Ongoing professional counseling, consultation, and supportive services to the foster parents, including regular home visits with the foster parents, support meetings, and planned in-service training. Crisis intervention services as needed to assist the foster parent in serving the infant/toddler.
9. Mentoring of the infant's/toddler's biological parent(s)/caregiver(s) by the resource family to promote bonding and child caring skills, as appropriate.
10. Ninety days of follow up services to the infant's/toddler's parent(s)/caregiver(s) upon discharge from the program.
11. Arranging medical care or other consultant services.
12. Counseling and support services to natural families or designated caregivers.
13. Coordination of visits with natural families or designated caregivers.

Geographic Coverage: Oahu

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Oahu	Catholic Charities Hawaii	(808) 524-4673	(808) 524-4629

INTERSTATE COMPACT ON THE PLACEMENT OF CHILDREN (ICPC)

Purpose:

To ensure completion of home studies and provision of courtesy supervision services in Hawaii for children under another State's legal jurisdiction who are being considered for placement or who are placed in Hawaii under the Interstate Compact on the Placement of Children (ICPC).

Goals Include:

- Preserving, rehabilitating or reuniting families
- Preventing abuse/neglect or further abuse/neglect of youths unable to protect their own interest.
- Preventing unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning.
- Achieving permanency and security in a substitute home for children deprived of adequate parenting and care from their own natural families by providing the youth with adoption, guardianship, long-term relative placement, or long-term foster care.

Target Population:

Target population is children who are being considered for placement in Hawaii, or who have been placed in Hawaii by another State under the provision of the ICPC.

Service Activities:

1. Ensuring that the provisions of HRS 350-E, ICPC, are carried out for children under another State's legal jurisdiction.
2. Acting on behalf of DHS and completing written home studies within 30 working days.
3. Acting on behalf of DHS by providing courtesy supervision services for children under another State's jurisdiction who have been placed in Hawaii, and including:
 - a. Supervision of the child's placement;
 - b. Crisis intervention services as needed;
 - c. Individual and family counseling as deemed appropriate;
 - d. Information and referral services;
 - e. Supportive service and advocacy;
 - f. Monitoring of the family's compliance with the service plan, if applicable;
 - g. Emergency placements of children away from their caretakers, if needed;
 - h. Coordination of case plans with the other State's local unit;
 - i. Provision of child protective services, if necessary;
 - j. Arranging for the child's return to the home state, should a placement fail;
 - k. Providing written, quarterly progress reports to the home state.

4. Maintaining individual case records and completing ICPC forms, as appropriate.

Geographic Coverage: Statewide

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Oahu	Catholic Charities Hawaii	(808) 524-4673	(808) 524-4629

INTRA-FAMILIAL SEXUAL ABUSE TREATMENT AND SERVICES **(SATS)**

Purpose: Provides comprehensive treatment to families whose children are victims of intra-familial sex abuse.

- Goals:**
1. To prevent re-abuse or risk of sexual abuse of the child by parent/caretaker.
 2. To prevent unnecessary out of home placement by removing the offender.

Target Population:

The target population includes families whose children are victims of intra-familial sex abuse. This includes victims, adult and juvenile offenders, and non-offending spouses. Population also includes any member of the child's family currently living in the same residence or recently known to have been residing with the child whether by marriage or social role, i.e., parent, step-parent, parent's boyfriend/girlfriend, sibling, grandparent, in-law, cousin, "hanai" relative, common-law parent.

Service Activities:

1. Individual therapy for sex offenders, non-offending spouses, and children.
2. Conjoint or dyad treatment for spouses, and for non-offending spouses and child victims.
3. Family therapy when the re-entry of the offender into the family home is agreed upon by all family members.
4. Group treatment including groups for offenders, non-abusive spouses, pre-teen victims, and teen victims. Groups are open so that referrals can be made at any point in time.
5. Sibling therapy.
6. Play therapy for young children who are developmentally unable to participate in individual or group treatment.
7. Self-help support groups focusing on self-esteem, trust, and socialization skills. Groups will also provide structured aftercare for offenders to reinforce gains made in treatment.

GEOGRAPHIC COVERAGE: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
East Hawaii	Child and Family Service	(808) 935-2188	(808) 961-2073
West Hawaii	Child and Family Service	(808) 323-2664	(808) 323-2999
Kauai	YWCA of Kauai	(808) 245-5959	(808) 245-5961
Maui/Molokai/ Lanai	Child and Family Service	(808) 877-6888	(808) 877-6860
Oahu	Child and Family Service-Honolulu:	(808) 543-8494	(808) 599-5711
	Leeward Oahu:	(808) 681-3500	(808) 681-5280
	Catholic Charities Hawaii	(808) 524-4673	(808) 527-4469

LANAI INTEGRATED SERVICES SYSTEM (LISS)

Purpose:

To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources.

Goals:

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Populations:

1. Children who are reported to Department of Human Services (DHS) as harmed or threatened with harm by a family member;
2. Families with children at risk of child abuse or neglect that are self-referred or referred by the DHS or other professional agencies;
3. Resource caregivers, when services are needed to preserve an out-of-home placement; and
4. Families who have adopted or assumed legal guardianship or permanent custody of children under the custody of the DHS.
5. Child Welfare Services (CWS) referrals have first priority.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Family Strengthening Services (FSS). Assistance to families by providing information and linkage to community resources, and short term outreach up to 6 months.
3. Individualized Program Planning (IPP);
4. Counseling for families and children to assist with problem solving, communication, coping, and behavior management;
5. Crisis intervention (counseling, role modeling, parenting, and support) on a 24/7-basis to prevent out-of-home placement or to support reunification;
6. Visitation (supervised and unsupervised) to include transportation of children for visits with parent(s), and/or for visits with sibling(s);
7. Child-related skills building, such as parenting education;
8. Parental life skills and support;
9. Coordination activities;
10. Child care to facilitate participation in service activities and court hearings; and
11. Clinical therapy not to exceed 10% of funding.

Geographic Coverage: Lanai

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Lanai	Parents and Children Together (PACT)	(808) 565-9191	(808) 565-7168

MOLOKAI INTEGRATED SERVICES SYSTEM (MISS)

Purpose:

To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources.

Goals:

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Populations:

1. Children who are reported to the Department of Human Services (Department/DHS) as harmed or threatened with harm by a family member;
2. Families with children at risk of child abuse or neglect that are self-referred or referred by the DHS or other professional agencies;
3. Resource caregivers, when services are needed to preserve an out-of-home placement, and;
4. Families who have adopted or assumed legal guardianship or permanent custody of children under the custody of DHS.
5. Child Welfare Services (CWS) referrals have first priority.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Family Strengthening Services (FSS). Assistance to families by providing information and linkage to community resources, and short term outreach up to 6 months.
3. Individualized Program Planning (IPP);
4. Counseling for families and children to assist with problem solving, communication, coping, and behavior management;
5. Crisis intervention (counseling, role modeling, parenting, and support) on a 24/7-basis to prevent out-of-home placement or to support reunification;
6. Visitation (supervised and unsupervised) to include transportation of children for visits with parent(s), and/or for visits with sibling(s);
7. Child-related skills building, such as parenting education;
8. Parental life skills and support;
9. Coordination activities;
10. Child care to facilitate participation in service activities and court hearings; and
11. Clinical therapy not to exceed 10% of funding.

Geographic Coverage: Molokai

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Molokai	Child and Family Service (CFS)	(808) 553-5529	(808) 553-4287

ʻOHANA CONFERENCING SERVICES

Purpose:

ʻOhana Conferencing: To provide families who are engaged in Child Welfare Services (CWS) with the opportunity to devise and implement an individualized plan and agreement through the use of a family group decision making model called ʻOhana Conference.

Youth Circles: To provide youth who are transitioning from foster or permanent care into independent living with the opportunity to devise and implement an individualized plan and agreement through the use of a family group decision making model.

Family Finding/Family Connections: To help connect foster youth with family and kin and assist in creating lasting and supportive family relationships.

Project First Care (PFC) Facilitation: To facilitate meetings, communication, and the creation of service and visitation plans among resource families, birth parents, the Department of Human Services (Department/DHS) social workers, and other major stakeholders, who are all part of a Project First Case placement.

Goals:

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities of this contract, the safety of children is of paramount concern. Service activities are family-centered and strengths-based.

Target Population:

For ʻOhana Conferencing: Families and their children, where the children have been reported to the Department as harmed or threatened with harm by a family member.

For Youth Circles: Youth (16+ years old) in foster care or permanent care.

For Family Finding/Family Connections: Children in foster care with the DHS who are not living with relative or kin. Priority is given to children aged 0-3 and children in permanent custody with the DHS who have little or no family connections.

For Project First Care (PFC) Facilitation: Children in foster care with the DHS in a specially identified and trained PFC home; PFC Infants Program (children aged 0-3); PFC Teens Program (youth, aged 12-18)

Service Activities:

Ohana Conferencing

1. Accept referrals from the Department staff;
2. Contact family members and arrange the conference;

3. Convene and facilitate the conference;
4. Assist with the individualized family agreement plan, as developed by the family and the DHS social worker, at the conclusion of the conference;
5. Facilitate adoption, legal guardianship proceedings, or change of custody for children who are the Department's placement responsibility under HRS 587;
6. Recruit and train community facilitators and coordinators;
7. Train CWS staff on the `Ohana Conferencing Model; and
8. Coordinate the development of policies and procedures with the Department to implement `Ohana Conferencing.

Youth Circles

1. Accept referrals from Department staff;
2. Contact youth and desired participants and arrange the Circle meeting;
3. Convene and facilitate the Circle;
4. Assist with the creation of an individualized transition plan;
5. Recruit and train community facilitators and coordinators;
6. Train CWS staff on the Youth Circle program;
7. Develop/foster communication between the youth and the Circle of Support;
8. Collaboration/coordination with other youth-serving community organizations, and service providers;
9. Cooperation with DHS initiatives and programs, including identification of and outreach and support for youth participation in service programs; and
10. Coordinate the development of policies and procedures with the Department to implement Youth Circles.

Family Finding/Family Connections

1. Case mining;
2. Internet searches;
3. Facilitation of new family contact;
4. Case management support to assure family meetings and activities;
5. Case management support to build family connections between child/youth and newly identified relatives/kin;
6. Training and support for CWS staff regarding Family Finding and Family Connections services; and
7. Continued support/facilitation of a consortium of non-governmental agencies that provide family finding services, adoptive home recruitment, placement and support for children in permanent custody with DHS.

Project First Care Facilitation

1. Facilitation of initial and follow-up meetings;
2. Facilitation of development of plans related to services, family time, visitation , and other topics as appropriate;
3. Completion of referrals for related services; and
4. Training and support for CWS staff regarding Project First Care services.

Geographic Coverage: Statewide

PROVIDER:

Island	Agency	Phone	Fax
Statewide	Effective Planning and Innovative Communications (EPIC)	(808) 838-7752	(808) 838-1653

ON-CALL RESOURCE FACILITIES AND SERVICES FOR CHILDREN

Purpose: To provide emergency resource facilities and services for children in need of a temporary placement, for up to thirty (30) days.

Goals Includes:

- Preventing abuse, neglect or exploitation of children by providing emergency crisis intervention, treatment, and counseling services; and
- Preventing unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning.

Target Population:

- Children needing emergency placement and services.
- Priority given to children reported to DHS for abuse, neglect, or threatened harm.

Service Activities Includes:

- Providing emergency placement services through resource family homes or child caring institutions for a maximum of 30-day period. Exceptions to the 30-day limit are at the discretion of DHS in consultation with the facility. Services for DHS youth are coordinated with the child and family's service plan and include:
 1. Basic Sanctuary Services (i.e. food, shelter, 24-hour supervision);
 2. Assessment and Support and Counseling;
 3. Crisis intervention; and
 4. Additional difficulty of care supervision.
- Providing additional difficulty of care supervision, should a child require more intensive care. The provider will maintain the child in the placement for at least 24 hours with additional staffing, if necessary, so that the DHS worker can make alternative plans for the child.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Telephone	Fax
East Hawaii	Salvation Army Family Intervention Services, Hilo Interim Home	(808) 959-5855 x19	(808) 959-2301
West Hawaii	Salvation Army Family Intervention Services, Kona Interim Home	(808) 331-1674	(808) 331-1679
Kauai	Hale `Opio Kauai, Inc.	(808) 245-2873	(808) 245-6957
Maui	Maui Youth & Family Services	(808) 579-8414 x8105	(808) 579-8426
Oahu	Central Oahu Youth Services Assn.	(808) 637-9344	(808) 637-3050
	Hale Kipa, Inc.	(808) 589-1829 x155	(808) 699-2444
	Aloha Care Center	(808) 741-1060	None

ON-CALL RESIDENTIAL ASSESSMENT CENTER
MA'ILI RECEIVING HOME also known as HO'OMALU O NA KAMALI'I

Purpose:

The Department of Human Services (DHS) requires an emergency placement that will serve as a receiving home and assessment center on the Waianae Coast for children who have been harmed or threatened with harm, and are in need of a temporary home. The effort is to keep the children in their own community and school, lessen the trauma of removal and insure return home or in an appropriate alternative placement, as soon as possible. The length of placement will be up to thirty (30) days, with an ideal average of less than two weeks. The services are comprised of:

- Basic sanctuary services (i.e. food, shelter, 24-hour supervision);
- Assessment, support, and counseling services.

Goals:

The goals of service reflect the three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. The goals of the Child Welfare Services (CWS) include:

- Reducing the recurrence of child abuse and/or neglect
- Reducing the incidence of child abuse and/or neglect in foster care
- Increasing permanency for children in foster care
- Reducing the time in foster care to reunification without increasing re-entry
- Reducing the time in foster care to adoption
- Increasing placement stability
- Reducing the placement of young children in group homes or institutions

Service Activities:

- Basic Sanctuary Services.
 - a. A safe, clean and nurturing environment under responsible adult supervision.
 - b. 24-hour supervision by qualified staff members.
 - c. Nutritious, well balanced meals.
 - d. Adequate living and sleeping accommodations.
 - e. Arrange transportation to school and medical appointments when needed and provide this transportation when possible.
 - f. Recreation and leisure time activities.
- Assessment, Support and Counseling Services.
 - a. Intensive crisis intervention services focused on supporting the DHS case plan of reunification with family or other planned substitute care arrangement.
 - b. Assistance in the assessment of the child and family to develop the DHS service plan.
 - c. Assistance in the coordination of assessment activities of other DHS providers, including but not limited to `Ohana Conferences, medical evaluations, and psychological evaluation and treatment.

- d. Limited short-term counseling directed at the child’s adjustment in the residential assessment center.
 - e. Coordination of family visits in the residential assessment center.
 - f. Assistance to the DHS case manager with liaison with schools, social agencies, or court as appropriate.
- Providing additional difficulty of care supervision, should a child require more intensive care. The provider will maintain the child in the placement for at least 24 hours with additional staffing, if necessary, so that the DHS worker can make alternative plans for the child.

Target Population:

Target population includes children and sibling groups, ages 4-17 that are reported to the DHS/CWS due to abuse, neglect, or threatened harm. The residential assessment center will accept a maximum of 15 children at any given time.

Geographic Coverage:

Preference will be given to those children and sibling groups residing on the Waianae Coast of Oahu. Placement of children from other areas will only be on a “space available” basis.

PROVIDERS:

Island	Agency	Phone	Fax
Waianae, West Oahu	Family Programs Hawaii (FPH)	(808) 620-9444	(808) 620-9447

PROMOTING SAFE AND STABLE FAMILIES, TITLE IVB2:
Upper Puna Family Center

Purpose:

To ensure child safety, promote family strength and stability, and enhance parental functioning in the Upper Puna District of the island of Hawaii.

Goals:

- To strengthen and preserve families at risk for child abuse and neglect.
- To prevent unnecessary separation of children from their families, to improve the quality of care and services to children and their families, and to ensure permanency for children.

Target Population:

- Families and children in the Upper Puna District of the island of Hawaii who are:
 - 1) Self-referred, referred by Child Welfare Services (CWS) or other professional agencies;
 - 2) Victims or are at risk for child abuse and/or neglect; or
 - 3) In crisis.
- CWS referrals have first priority.

Service Activities:

- Information and referral service.
- Provision of mediation, family, and relationship counseling.
- Resources to meet basic needs.
- Community development.
- Collaboration with other service providers.
- Advisory board and volunteer recruitment.
- Outreach services to target group.
- Child care.

Geographic Coverage: The Island of Hawaii: Upper Puna District.

PROVIDERS:

Island	Agency	Phone	Fax
EHI	Neighborhood Place of Puna	(808) 965-5550	(808) 965-5109

PROMOTING SAFE AND STABLE FAMILIES, TITLE IVB2:
West Hawaii

Purpose:

To provide comprehensive support services in West Hawaii with emphasis in the Ka'u area which will assist families in crisis and strengthen and preserve families at risk for child abuse and neglect.

Goals:

To provide Family Preservation and Time-limited Family Reunification Services in accordance with Title IVB, Subpart 2 of the Social Security Act and the Child Abuse Prevention and Treatment Act.

Target Population:

- Families and children in West Hawaii to include services in Ka'u who are:
 1. Referred by Child Welfare Services (CWS) or other professional agencies;
 2. Victims or are at risk for child abuse and/or neglect; or
 3. In crisis.
- CWS referrals will have first priority.

Service Activities:

- Comprehensive service needs assessment, coordination, and linkage.
- Individualized service planning.
- Case management.
- Counseling services.
- Parenting life skills groups
- Outreach services.

Geographic Coverage: The Island of Hawaii: Entire West Hawaii region which includes the districts of North and South Kohala, North and South Kona, and Ka'u to Pahala.

PROVIDERS:

Island	Agency	Phone	Fax
	Kapiolani Child Protection Center (KCPC), Kapiolani Medical Center for Women and Children (KMCWC)	(808) 329-4020	(808) 329-8628

PSYCHOLOGICAL EVALUATIONS AND MULTI-DISCIPLINARY TEAM (MDT) SERVICES

Purpose: To provide:

1. Psychological Evaluations:
 - For preparation and participation in judicial proceedings; and
 - Development of the case plan.
2. Multidisciplinary Team Services:
 - Consultative services for DHS staff regarding medical, mental health, legal, and psychosocial issues related to intervention, planning and service provision;
3. Medical Evaluations:
 - Physical examinations for youth under the Department's jurisdiction.

Goals:

1. Ensure the safety and health of children;
2. Make informed case decisions, and
3. Enhance the design of services.

Target Population:

1. Families and children receiving services from the Department and referred by the Department.
2. The Department of Human Services (DHS) Child Welfare Services (CWS) social workers who request diagnostic and consultative services for clients.

Service Activities:

1. Coordinate psychological evaluations, complete reports, and provide or arrange for clarifications of reports as requested by DHS.
2. Conduct psychological evaluations and provide written evaluations.
3. Conduct multidisciplinary team conferences and provide written reports.
4. Provide individual consultation to DHS social workers.
5. Provide medical case reviews and written reports of consultation.
6. Provide medical/nursing consultation to DHS/CWS workers and written reports of consultations and assessments.
7. Provide pre-placement medical examinations and written consultation to DHS and primary care physician as applicable.
8. Provide comprehensive medical evaluation and written reports to DHS and primary care physician as applicable.
9. Complete Diagnostic Forensic Evaluation (DFE) for hospitalized and non-hospitalized children. Provide written consultation report to DHS and primary care physician as applicable.

10. Deliver court testimony.

Geographic Coverage: Statewide.

PROVIDERS:

Island	Agency	Phone	Fax
Statewide	Kapiolani Child Protection Center (KCPC)	(808) 535-7700	(808) 535-7722

RESIDENTIAL SUBSTANCE ABUSE TREATMENT SERVICES FOR WOMEN AND THEIR CHILDREN ON OAHU

Purpose: To provide comprehensive substance abuse services for women, in a residential setting where they may live with their infant and toddler children.

Goals Include:

- To aid women in their recovery from substance abuse addiction and/or dependency
- To allow and support women to learn new parenting skills and put them into practice, while safely living with their children throughout their recovery from substance abuse

Target Population:

Substance abusing mothers with their child(ren) who are referred by the Department of Human Services (DHS) Child Welfare Services for residential substance abuse treatment for mothers together with specialized services for their children.

Service Activities:

1. 24 hours/day, 7 days/week support and non-medical, non-acute care in a residential substance abuse treatment facility;
2. Substance abuse evaluation, treatment, monitoring and case management;
3. Group counseling, individual counseling, substance abuse & parenting education, skill building, recreational therapy, and family services;
4. Therapeutic nursery services for the children;
5. Individualized family service planning (IFSP,) including health and developmental assessment of each child; and
6. Case management, transition planning, & referrals.

Geographic Coverage: Oahu

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Oahu	The Salvation Army Family Treatment Services (SAFTS)	(808) 732-2802	(808) 734-7470

RESOURCE FAMILY RECRUITMENT, TRAINING, HOME STUDY, AND SUPPORT

Purpose: To maintain a coordinated, comprehensive strategy that focuses on identification, recruitment, screening, training, ongoing support, and retention of resource families. Resource families provide temporary, safe care for children for whom the Department (DHS) has placement responsibility due to confirmed maltreatment and who cannot remain in their homes of origin. Resource families work with the birth families to support reunification, relative placement and permanency.

Target Population: DHS resource family types: general, relative, or kinship; and DHS adoptive and guardianship families.

Service Activities:

1. **Recruitment** to increase the number of resource families who are willing and able to care for children under the Department's placement responsibility and work with their birth families.
2. **Retention efforts** to improve the retention rate of families who have agreed to serve as resource families, through ongoing support, training, and timely response to potentially disruptive situations.
3. **Cultural sensitivity skill building** to provide resource families with the skills and techniques to respond in a culturally competent manner to the needs of the children and their birth families and to ensure the children's continued identification with their families of origin and ethnic heritage.
4. **Standardized and consistent training** to strengthen the quality of family foster care and adoption services by providing a framework for the competency-based training/preparation and approval of DHS resource caregivers.

Geographic Coverage: Statewide

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
All islands	Partners in Development Foundation (PIDF) Hui Ho`omalu Program	Oahu Intake: (808) 441-1117 Toll Free: 1-(888)-879-8970	(808) 441-1122

SUBSTANCE ABUSE ASSESSMENT AND MONITORING SYSTEM **(SAAMS)**

Goals: To provide a consolidated and enhanced substance abuse assessment and monitoring system, which will assist the Department of Human Services (Department/DHS) in its efforts to:

1. Ensure the safety of children;
2. Make informed permanency decisions; and
3. Enhance monitoring of child and family well-being and service compliance.

Target Group:

1. Clients **who are** under the jurisdiction and supervision of the Family Court and, therefore, **are not** subject to the requirements of the Department of Health (DOH) regarding required confirmatory testing and use of a Medical Review Officer; and
2. Clients who **are not** under the jurisdiction and supervision of the Family Court and, therefore, **are** subject to the requirements of the Department of Health regarding required confirmatory testing and use of a Medical Review Officer.

Service Activities:

1. Intake

Client is referred by the DHS/Child Welfare Services (CWS) worker for assessment and/or ongoing monitoring.

2. Assessment

Assessments are conducted by a certified substance abuse counselor (CSAC) or other qualified individual and are based on client self-reporting and information provided by the DHS/CWS worker such as court reports, psychological evaluation summaries, previous positive urine or blood tests, arrest records, and assessor observations.

A completed assessment includes:

- Diagnosis or clinical impression based on the DSM IV;
- Type of drug used;
- Description of impairment;
- Treatment recommendation; and
- Recommendations, if any, for drug monitoring.

3. Monitoring

Ongoing monitoring may be conducted as often as once a week. Positive tests for clients who are not court ordered are confirmed by lab testing and reviewed by a Medical Review Officer (MRO).

4. Testing

- a. Client is required to present a picture identification (ID) card at the testing sites.
- b. Testing includes the following:
 - Amphetamines
 - Cocaine
 - Marijuana
 - Opiates
 - Phencyclidine
- c. All urine tests are observed.
- d. Same day testing may be requested.
- e. A breathalyzer is given to each client who is required to test for alcohol use.
- f. Positive tests and no-show reports are sent to the DHS/CWS social worker within 2-3 business days after the test.

Geographic Coverage: Oahu; Kauai; County of Maui, including Maui/Molokai/Lanai; East Hawaii (EHI) and West Hawaii (WHI), Island of Hawaii

PROVIDER:

Island	Agency	Phone	Fax
Oahu	Hina Mauka-Windward, Oahu: Leeward, Oahu:	(808) 236-2600 Ext. 263 (808) 671-6900 Ext. 28	(808) 236-2626 (808) 671-7727
Kauai	Hope, Help and Healing Kauai	(808) 431-4256	(808) 245-3750
Maui, Molokai, Lanai	Aloha House-Office: Testing Line:	(808) 244-9733 (808) 245-3740	(808) 244-9719
EHI	Lokahi Treatment Center	(808) 969-9292	(808) 969-7337
WHI	Lokahi Treatment Center	(808) 331-1175	(808) 327-1809

TEEN DATING VIOLENCE PREVENTION AND INTERVENTION

Goals:

1. To prevent or decrease the occurrence or reoccurrence of dating violence; and
2. To provide support to actual and potential victims of dating violence.

Target Group:

Youths who are at risk of, or who have been victims of, dating violence and their families.

Service Activities:

1. Outreach
Outreach is done by working with the police and school personnel in the high and intermediate school levels to inform and educate students about dating violence and the need to end such practices.
2. Individual Services For Victims Of Dating Violence
This includes services provided by trained staff to deal with specific problems, needs, and circumstances of individual clients. The following services are offered to youths and their families:
 - a. 24-hour hotline to provide crisis assistance, information and referral, screening, and preliminary assessment for intake into the program;
 - b. Assessment of situation and needs within 24 hours of case acceptance;
 - c. Case management which includes:
 - Education about the cycle and dynamics of abuse
 - Goal setting, including safety and program planning
 - Information and referral including financial and health care services
 - Arrangements for transportation and educational needs
 - Advocacy, legal or other

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
Statewide	Domestic Violence Action Center (DVAC)	Oahu Intake: (808) 531-3771 Neighbor Island Toll Free: (800) 690-6200	(808) 531-7228

SECTION II:

ADULT

COMMUNITY

CARE

SERVICES (ACCS)

BRANCH

ADULT DAY CARE LICENSING SERVICES

Purpose: To perform statewide licensure and monitoring of adult day care centers. The Department of Human Services (DHS) has been charged with the responsibility for recruiting and licensing adult day care centers for elder disabled and aged persons according to Hawaii Revised Statutes 346-83.

Goals:

- To implement licensing requirements of the Hawaii Revised Statutes (HRS) 346-83.
- To implement Hawaii Administrative Rules (HAR) Chapter 17-1424 and any revised rules.

Target Population: Includes individuals, organizations, or agencies seeking to operate adult day care centers for disabled adults in the State of Hawaii.

Service Activities:

7. Licensing and re-licensing of adult day care centers statewide on an annual basis based on the Hawaii Revised Statutes, HRS 346-83 and Hawaii Administrative Rules, HAR 17-1424;
8. Ensuring compliance with HRS 346-97 which requires criminal history record checks for all adult day care center operators, employees, and adult volunteers;
9. Revoking a certificate of approval if an adult day care center is unwilling or unable to conform to the standards; and
10. Responding and tracking complaints and conducting unannounced visits as needed.

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
Statewide	Community Ties of America (CTA)	(808) 234-5380	(808) 234-5470

ADULT PERSONAL CARE SERVICES

Purpose: To provide personal care services to adults age 18-years and over in Maui County.

- Goals:**
1. To promote self-sufficiency by providing services that will help to achieve, restore, or maintain independent living and self-direction.
 2. To prevent or remedy abuse or neglect of a disabled individual by providing in-home services.
 3. To prevent or reduce premature or inappropriate institutionalization by enabling a disabled individual to remain at home or to return home.

Target Population:

- Adults age 18-years and older on Maui who have a chronic or acute condition including cognitive or emotional problems which impair the individual's ability to perform activities of daily living.
- Recipients must require up to 4-hours of personal care services to remain at home as determined by a physician, an osteopath, a chiropractor, a registered nurse's evaluation from a program recognized by the Department, or a discharge plan from an acute care, rehabilitation, or nursing facility.
- Recipients must be capable of hiring, supervising, and terminating the personal care attendant, or be under the guardianship or supervision of a person capable of performing those duties on behalf of the individual.

Service Activities:

Personal care services are provided in accordance with a service plan and include one or more of the following activities:

1. Personal hygiene and grooming including bathing, skin care, oral hygiene, hair care, and dressing;
2. Assistance with bowel and bladder care;
3. Assistance with transfers and ambulation;
4. Assistance with medications, wound care, and respiratory care;
5. Assistance with dietary activities; and
6. Assistance with exercise, positioning, and range of motion.

Where any of the above activities are provided, the following activities may also be provided as part of personal care services:

1. Household services (e.g., cleaning);
2. Escort services to medical programs when no other services are available.

Geographic Coverage: Maui County

PROVIDERS:

Island	Agency	Phone	Fax
Maui County	Hale Mahaolu	(808) 872-4130	(808) 872-4120

LICENSING, CERTIFICATION, AND MONITORING COMPLIANCE

Purpose: To assure the safety, health, and welfare of all clients residing in DHS licensed Community Care Foster Family Homes (CCFFHs) by:

1. Licensing and monitoring the compliance of Case Management Agencies (CMAs) that provide case management services to clients residing in community care foster family homes
2. Certifying and monitoring the compliance of community care foster family homes according to Hawaii Revised Statutes 346- 331 to 336.

Goals:

1. Implementing licensing and certification requirements of the Hawaii Revised Statutes (HRS) 346-331-336
2. Implementing Hawaii Administrative Rules (HAR) Chapter 17-1454 and any revised rules.

Target Population: Includes individuals, organizations or agencies operating or seeking to operate community care foster family homes and case management agencies that serve Medicaid eligible clients in a community-based setting, on a full-time 24-hour, 7 day-a-week-basis.

Service Activities: This contractor provides the following services:

1. Licensing, re-licensing and monitoring of case management agencies (CMAs), based on HAR, Chapter 17-1454;
2. Certification, re-certification and monitoring of community care foster family homes (CCFFHs), based on HAR, Chapter 17-1454;
3. Receiving and investigating complaints about CMAs and CCFFHs;
4. Maintaining a database of all certified/licensed CMAs and CCFFHs;
5. Maintaining a current, up-to-date availability listing of all vacant beds;
6. Preparing sanctioning and revocation letters, if needed, for review and approval by the DHS;
7. Preparing administrative hearing reports, as may be required, for review and approval by the DHS.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
Statewide	Community Ties of America (CTA)	(808) 234-5380	(808) 234-5470

NURSE AIDE TRAINING AND COMPETENCY EVALUATION
PROGRAM CERTIFICATION SERVICES

Purpose: To approve and monitor Nurse Aide Training programs statewide for compliance with federal regulations and State law.

Goal: To implement the requirements of federal and state laws, and Med-QUEST rules to certify and re-certify nurse aide training programs statewide.

Target Population:

Individuals, organizations, or agencies seeking to operate a certified nurse aide training program within the State of Hawaii.

Service Activities:

3. Curriculum approval;
4. Instructor qualification approval;
5. Observation of the instructor in the classroom environment, simulated environment, and actual long-term care facility environment;
6. Identify program deficiencies and develop a corrective action plan for deficiency resolution; and
7. Receive, address, and track all complaints regarding nurse aide training program sites.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
Statewide	Community Ties of America (CTA)	(808) 234-5380	(808) 234-5470