



**State of Hawaii  
Department of Human Services  
Social Services Division**

**PURCHASE OF SERVICE  
DIRECTORY**

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\*Under certain circumstances these programs will accept clients who are self-referred or referred by other community agencies as well as clients referred by the DHS Child Welfare Services program.

**PURCHASE OF SERVICES (POS) UNIT  
CONTACT INFORMATION:**

Please Send Inquiries to:

Department of Human Services  
Purchase of Services Unit  
810 Richards Street  
Suite 400  
Honolulu, Hawaii 96813

Phone: (808) 586-5541

Fax: (808) 586-5700

OVERVIEW OF PROVIDERS BY GEOGRAPHIC AREA										
SECTION I: CHILD WELFARE SERVICES (CWS) BRANCH										
SERVICE	HAWAII		KAUAI	LANAI	MAUI	MOLOKAI	OAHU			
	EAST	WEST					CENTRAL	HONOLULU	LEEWARD	WINDWARD
<b>Blueprint for Change/Neighborhood Places</b>	Neighborhood Place of:									
	Puna	Kona			Wailuku		Kalihi		Waianae	
<b>Comprehensive Counseling and Support Services (CCSS) and Voluntary Case Management Services (VCM)</b>	P.A.R.E.N.T.S., Inc.	Catholic Charities Hawaii	Child and Family Service	<i>see LISS</i>	Child and Family Service	<i>see MISS</i>	Catholic Charities Hawaii			
<b>Criminal History Record and Background Check Services</b>	Fieldprint, Inc.									
<b>Domestic Violence Family Services</b>	<b>for Batterer:</b>	Child and Family Service	Young Women's Christian Association (YWCA) of Kauai	Parents and Children Together (PACT)	Parents and Children Together (PACT)	Child and Family Service	Parents and Children Together (PACT)	Domestic Violence Action Center	Domestic Violence Action Center	Parents and Children Together (PACT)
	<b>for Survivor and Child:</b>		Child and Family Service		Child and Family Service		Parents and Children Together (PACT)			
<b>Domestic Violence Shelter and Support Services</b>	Child and Family Service		Young Women's Christian Association (YWCA) of Kauai	Women Helping Women		Molokai Community Service Council	Child and Family Service		Parents and Children Together (PACT) & Windward Spouse Abuse Shelter, Inc.	
<b>Enhanced Healthy Start (EHS)</b>	Young Women's Christian Association (YWCA) of Hawaii Island	Family Support Services of West Hawaii	Child and Family Service	Maui Family Support Services, Inc.			Catholic Charities Hawaii Child and Family Service Parents and Children Together (PACT)			
<b>Family Strengthening Services (FSS)</b>	Child and Family Service	Neighborhood Place of Kona	Child and Family Service	<i>see LISS</i>	Parents and Children Together (PACT)	<i>see MISS</i>	Parents and Children Together (PACT)			
<b>Hawaii Foster Youth/Young Adult Advisory Council (HFY/YAAC)</b>	Effective Planning and Innovative Communication (EPIC) a.k.a. EPIC 'Ohana, Inc.									

OVERVIEW OF PROVIDERS BY GEOGRAPHIC AREA										
SERVICE	HAWAII		KAUAI	LANAI	MAUI	MOLOKAI	OAHU			
	EAST	WEST					CENTRAL	HONOLULU	LEEWARD	WINDWARD
<b>Imua Kakou</b>	The Salvation Army - Family Intervention Services		Child and Family Service	Maui Youth and Family Services, Inc.		Hale Kipa, Inc.				
<b>Independent Living Program (ILP) Services (for Youth)</b>	The Salvation Army - Family Intervention Services		Child and Family Service	Maui Youth and Family Services, Inc.		Hale Kipa, Inc.				
<b>Infants/Toddlers with Special Health Care Needs a.k.a. Halé Malama</b>						Catholic Charities Hawaii				
<b>Interstate Compact On the Placement Of Children (ICPC)</b>	Catholic Charities Hawaii									
<b>Intra-Familial Sexual Abuse Treatment and Services (IFSATS)</b>	Child and Family Service		Young Women's Christian Association (YWCA) of Kauai	Child and Family Service		Catholic Charities Hawaii Child and Family Service				
<b>Lanai Integrated Services System (LISS)</b>				Parents and Children Together (PACT)						
<b>Legal Services for Immigrants Experiencing Domestic Violence</b>	Legal Aid Society of Hawaii									
<b>Legal Services in Domestic Violence Shelters</b>	Legal Aid Society of Hawaii									
<b>Molokai Integrated Services System (MISS)</b>						Child and Family Service				
<b>`Ohana Conferencing</b>	Effective Planning and Innovative Communication (EPIC) a.k.a. EPIC 'Ohana, Inc.									
<b>On-Call Resource Facilities and Services for Children</b>	The Salvation Army - Family Intervention Services		Hale 'Opio Kauai, Inc.		Maui Youth and Family Services, Inc.		Aloha Care Center, LLC Central Oahu Youth Services Association, Inc. Hale Kipa, Inc.			
<b>On-Call Residential Assessment Center (Ma'ili Receiving Home a.k.a. Ho'omalua O Na Kamali'i)</b>	Family Programs Hawaii									
<b>Promoting Safe and Stable Families, Title IVB2: Upper Puna Family Center*</b>	Neighborhood Place of Puna									
<b>Psychological Evaluation and Multi-Disciplinary Team (MDT) Services</b>	Kapi'olani Child Protection Center									

<b>OVERVIEW OF PROVIDERS BY GEOGRAPHIC AREA</b>										
<b>SERVICE</b>	<b>HAWAII</b>		<b>KAUAI</b>	<b>LANAI</b>	<b>MAUI</b>	<b>MOLOKAI</b>	<b>OAHU</b>			
	<b>EAST</b>	<b>WEST</b>					<b>CENTRAL</b>	<b>HONOLULU</b>	<b>LEEWARD</b>	<b>WINDWARD</b>
<b>Residential Substance Abuse Treatment and Services Facility for Women and Their Children</b>							The Salvation Army - Family Treatment Services			
<b>Resource Family Recruitment, Training, Home Study, and Support</b>	Partners in Development Foundation - Hui Ho'omalua Program									
<b>Substance Abuse Assessment and Monitoring System (SAAMS)</b>	Lokahi Treatment Center		Women in Need (WIN)	Aloha House, Inc.			Hina Mauka			
<b>Teen Dating Violence Prevention and Intervention</b>	Domestic Violence Action Center									
<b>SECTION II: ADULT &amp; COMMUNITY CARE SERVICES (ACCS) BRANCH</b>										
<b>SERVICE</b>	<b>HAWAII</b>		<b>KAUAI</b>	<b>LANAI</b>	<b>MAUI</b>	<b>MOLOKAI</b>	<b>OAHU</b>			
	<b>EAST</b>	<b>WEST</b>					<b>CENTRAL</b>	<b>HONOLULU</b>	<b>LEEWARD</b>	<b>WINDWARD</b>
<b>Nurse Aide Training and Competency Evaluation Program Certification Services</b>	Community Ties of America, Inc.									

**SECTION I:**

**CHILD**

**WELFARE**

**SERVICES (CWS)**

**BRANCH**

## **BLUEPRINT FOR CHANGE/NEIGHBORHOOD PLACES**

**Purpose:** Neighborhood Places were established under Act 302 of the 1996 Hawaii State Legislature under the guidance of the Blueprint for Change Task Force to develop a family-centered, community-driven, social service delivery model. The Neighborhood Places were created as consortiums of public and private agencies to deliver coordinated services to the target population.

### **Goals:**

- To strengthen and stabilize families by providing community-based services that promote the well-being of children and families
- To protect children from harm and help families in crisis

### **Target Population:**

- Families with children who are at risk of child abuse and neglect but are not known to Child Protective Services (CPS) and are in need of services
- Families referred to CPS that have been assessed to be in need of support but are not accepted for CPS investigation
- Families assessed by CPS with unconfirmed findings
- Families assessed by CPS and confirmed for child abuse/neglect by CPS but needing no more than 6 months of service after the CPS case is closed

### **Service Activities:**

- Information and referral
- Assessment and case management
- Parent support groups
- Family conferencing & problem-solving activities
- Parenting education
- Family and community outreach
- Community workshops, training, and technical assistance

**Geographic Coverage:** Island of Hawaii, Maui, and Central & West Oahu

### **PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	Neighborhood Place of Puna	(808) 965-5550	(808) 965-5109
West Hawaii	Neighborhood Place of Kona	(808) 331-8777	(808) 331-8774
Maui	Neighborhood Place of Wailuku	(808) 986-0700	(808) 986-0726
Central Oahu	Neighborhood Place of Kalihi	(808) 841-6177	(808) 841-1779
West Oahu	Waianae Neighborhood Place	(808) 696-4598	(808) 697-1502



## COMPREHENSIVE COUNSELING AND SUPPORTIVE SERVICES (CCSS) and VOLUNTARY CASE MANAGEMENT SERVICES (VCM)

### **Purpose:**

To provide a coordinated array of services to address the needs of children and their families

### **Goals:**

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities of this contract, the safety of children is of paramount concern. Service activities are family-centered and strength-based.

### **Target Population:**

- Department of Human Services (DHS) youth together with their biological or adoptive parents or other caretakers who are reported to the Department as harmed or threatened with harm caused by a family member
- Children together with their resource caregivers when services are needed to preserve an out-of-home placement

### **Service Activities (settings may include in-home, community, individualized, or group):**

- Assessment activities
- Individualized program/service planning
- Counseling for families and children to assist with problem solving, communication, coping, & behavior management
- Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement, support reunification, or prevent placement disruption
- Visitation monitoring (supervised & unsupervised) to include transportation of the children & sibling visits
- Child-related skills building, such as parenting education
- Parental life skills building and support
- Clinical therapy not to exceed 10% of funding amount for each geographical area
- Pre- and post-permanency services (West Hawaii only)
- Transportation
- Voluntary case management

**Geographic Coverage:** Island of Hawaii, Kauai, Maui - See Lanai Integrated Services System (LISS) for Lanai and Molokai Integrated Services System (MISS) for Molokai

**PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	P.A.R.E.N.T.S., Inc.	(808) 934-9552	(808) 934-9553
West Hawaii	Catholic Charities Hawaii	(808) 327-2742	(808) 327-2749
Kauai	Child and Family Service	(808) 245-5914	(808) 245-8040
Maui	Child and Family Service	(808) 877-6888	(808) 877-6860
Oahu	Catholic Charities Hawaii	(808) 527-4618	(808) 527-4619

## **CRIMINAL HISTORY RECORD AND BACKGROUND CHECK SERVICES**

### **Purpose:**

To provide fingerprinting services and conduct background clearances for the Department of Human Services (DHS), Benefit Employment and Support Services Division (BESSD) and Social Services Division (SSD)

### **Goals:**

To ensure the health, safety, and well being of children served by DHS as required by statues and administrative rules

### **Target Population:**

Service providers caring for children served by DHS

### **Service Activities:**

- Provide fingerprinting services for DHS, BESSD and SSD Child Welfare Services (CWS) Branch upon instruction by DHS to applicants to contact the provider to arrange for a fingerprinting appointment
- Conduct background clearances
- Provide a complete outsourced electronic fingerprinting or print card model
- Collect the needed consents and authorizations and the required demographic information, schedule fingerprinting collection appointments, obtain fingerprint collections, transmit fingerprint images to the Hawaii Criminal Justice Center (HCJC) through provider's network of fingerprinting sites, receive and provide the results of fingerprint searches, conduct necessary background clearances, and provide date requested by DHS so that DHS can monitor and track utilization of the provider's services by the target groups

**Geographic Coverage:** Statewide

### **PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Statewide	Fieldprint, Inc.	877-614-4364	None

## DOMESTIC VIOLENCE FAMILY SERVICES

### **Purpose:**

To provide a supportive and advocacy services that will afford survivors the opportunity to break the cycle of violence in their lives

### **Goals:**

- To promote survivor safety and independence
- To strengthen child resilience
- To engage and hold batterers accountable to make positive behavioral changes to end violence

### **Target Population:**

Families referred by the Department of Human Services (DHS) Child Welfare Services (CWS), Voluntary Case Management Services (VCM) or Family Strengthening Services (FSS) who are in need of services to address domestic violence

### **Service Activities:**

- Batterer Services: individualized assessment and group and/or individual counseling
- Survivor services: individualized assessment, safety planning, warm linkages to services, and counseling
- Child Services: individualized assessment, safety planning, and individual and/or group counseling

**GEOGRAPHIC COVERAGE:** Statewide

### **PROVIDERS:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Hawaii	Child and Family Service	(808) 935-2188	(808) 681-5280
Kauai	Batterer: YWCA of Kauai	(808) 245-5959 ext.236	(808) 245-5961
	Survivor & Child: Child and Family Service	(808) 935-2188	(808) 681-5280
Lanai	Parents and Children Together (PACT)	(808) 847-3285	(808) 841-1485
Maui	Batterer: Parents and Children Together (PACT)	(808) 847-3285	(808) 841-1485
	Survivor & Child: Child and Family Service	(808) 935-2188	(808) 681-5280
Molokai	Survivor & Child: Child and Family Service	(808) 935-2188	(808) 681-5280
Central Oahu	Batterer: Parents and Children Together (PACT)	(808) 832-0855	(808)832-0853
	Survivor & Child: Domestic Violence Action Center	(808) 534-0040	(808) 531-7228

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Leeward Oahu	Batterer: Child and Family Service	(808) 681-1494	(808)681-5280
	Survivor & Child: Domestic Violence Action Center	(808) 534-0040	(808) 531-7228
Windward Oahu	Batterer: Child and Family Service	(808) 681-1494	(808)681-5280
	Survivor & Child: Parents and Children Together (PACT)	(808) 832-0855	(808)832-0853

## **DOMESTIC VIOLENCE SHELTER AND SUPPORT SERVICES**

### **Purpose:**

To provide a safe, temporary shelter as well as supportive services that will afford survivors the opportunity to break the cycle of violence in their lives

### **Goals:**

- To prevent or decrease the occurrence or reoccurrence of domestic violence
- To provide support to actual and potential victims of domestic violence

### **Target Population:**

Family members who are at risk of, or who are survivors of, domestic violence

### **Service Activities:**

- 24-hour hotline
- Emergency shelter
- Individual services for adults and children
- Group sessions
- Socialization activities
- Outreach, follow-up, and transportation as resources permit

**GEOGRAPHIC COVERAGE:** Statewide

### **PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	Child and Family Service *Hotline	(808) 935-2188 *(808) 959-5864	(808) 961-2073
West Hawaii	Child and Family Service *Hotline	(808) 322-7233 *(808) 322-2664	(808) 322-9287
Kauai	Young Women's Christian Association (YWCA) of Kauai	(808) 245-5959	(808) 245-5961
Maui Lanai	Women Helping Women *Hotline	(808) 242-6600 *(808) 579-9581	(808) 249-8147
Molokai	Molokai Community Service Council	(808) 567-6888	(808) 567-9076
Oahu	Parents & Children Together (PACT) *Hotline and general information	*(808) 526-2200	(808) 526-2400
	Child and Family Service *Hotline	(808) 681-3500 *(808) 841-0822	(808) 681-5280
Windward Oahu	Windward Spouse Abuse Shelter, Inc. *Hotline and general information	*(808) 528-0606	(808) 599-5755

## **ENHANCED HEALTHY START (EHS)**

### **Purpose:**

To provide family strengthening activities that include services from a paraprofessional, RN, and clinical specialist, to address substance abuse problems, provide counseling for families to understand early childhood development, assist with obtaining needed community resources, and promote violence-free family interactions.

### **Goals:**

- Reduction of child abuse and neglect
- Increasing family self-sufficiency
- Reduction of stressors and risk to children
- Improved child adjustment and achievement

### **Target Population:**

- Families with children 0 – 3 years of age who have confirmed reports of child abuse or neglect
- Families with children 0 – 3 years of age who have been accepted by the Department of Human Services (DHS) Child Welfare Services (CWS), Voluntary Case Management Services (VCM) or Family Strengthening Services (FSS) and who would benefit from a home visiting program focused on parenting and child development

### **Service Activities:**

- Standard Healthy Start screening and assessment of risk and needs.
- Development of an individualized service plan
- Home visits to follow up on information and referral activities and family and child development issues
- Home visits and community liaison work
- “Treatment readiness” counseling and extended counseling until existing community resources can accommodate the family
- Identification, assessment, and monitoring of the health status and health care needs
- Referral of the family to the medical home and other appropriate community health resources
- Child development information and training, parenting skills, and therapeutic interventions
- Services may continue up to 6 months after DHS, VCM, or FSS case closure.

### **Geographic Coverage:** Statewide

**PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	Young Women's Christian Association (YWCA) of Hawaii Island	(808) 961-3877 ext.127	(808) 961-9140
West Hawaii	Family Support Hawaii	(808) 326-7778	(808) 334-4134
Kauai	Child and Family Service	(808) 245-5914	(808) 245-8040
Lanai	Maui Family Support Services, Inc.	(808) 565-7484	(808) 565-7484 ext.51
Maui		(808) 242-0900	(808) 249-2800
Molokai		(808) 553-8114	(808) 553-8115
Oahu	Child and Family Service	(808) 681-3500	(808) 681-5280
	Catholic Charities Hawaii	(808) 527-4690	(808) 527-4699
	Parents and Children Together (PACT)	(808) 841-2245	(808) 842-9469



## **FAMILY STRENGTHENING SERVICES (FSS)**

### **Purpose:**

Families who have been determined not to be at high risk and therefore not appropriate for Child Welfare Services (CWS) may benefit from short-term, focused, abuse and neglect prevention assistance. This program will provide short-term outreach and follow-up services and linkages to appropriate private or public resources.

### **Goals:**

To provide and arrange voluntary services to strengthen and divert families from the CWS system, when risk of harm is assessed to be low to moderate

### **Target Population:**

Families whose children are reported to the Department of Human Services (DHS) as harmed or threatened with harm caused by a family member and who are assessed to be at low or moderate risk for immediate harm

### **Service Activities:**

- Information and referral
- Connection to community resources
- Follow-up contact
- Individual/family counseling
- Problem-solving counseling
- In-home monitoring, education, and support for up to 6 months

**Geographic Coverage:** Statewide

### **PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	Child and Family Service	(808) 935-2188	(808) 961-2073
West Hawaii	Neighborhood Place of Kona	(808) 331-8777	(808) 331-8774
Kauai	Child and Family Service	(808) 245-5914	(808) 246-8040
Maui	Parent and Children Together (PACT)	(808) 243-7001	(808) 243-7005
Oahu	Parent and Children Together (PACT)	(808) 841-2245	(808) 842-9604

## **HAWAII FOSTER YOUTH COALITION / YOUNG ADULTS** **ADVISORY (HFY/YAAC)**

### **Purpose:**

- To develop and sustain a statewide youth advisory council that will provide a voice for youth in advocacy, policy, system improvement, services and legislative education
- To provide outreach and supportive services for youth currently or formerly in foster care

### **Goals:**

To provide improved opportunities for youth input and leadership development and increase peer outreach and support in order to systemically improve Child Welfare Services (CWS) in supporting/promoting the successful transitioning of youth from foster care to interdependent self-sufficiency, the successful reunification with birth family or other permanency arrangements, and the maintenance of supportive birth family connections

### **Target Population:**

- Council and Council Members:
  - Youth ages 14 through 18, who are currently or were formerly in out-of-home placement, under the placement responsibility and care of the Department of Human Services (DHS)
  - Young adults, ages 18 through 26, who were formerly under the placement responsibility and care of DHS/CWS or who are in the Young Adult Voluntary Foster Care Program
- Outreach and support services:
  - All children, youth, or young adults who have had any involvement with the CWS system

### **Service Activities:**

- Council:
  - Provision of a council structure allowing foster and former foster youth/young adults an opportunity for input to advise DHS on issues including foster care policies, practices, services, and legislative matters
  - Provision of a venue and forum for foster and former foster youth/young adults to exchange ideas, develop leadership skills and form informal support systems
  - Collaboration with DHS, Judiciary, other stakeholders, providers, and community partners
  - Participation in activities including DHS/collaborative workgroups, events, programs, Continuous Quality Improvement (CQI) processes, trainings, and conferences in order to be a “voice” for and on behalf of foster children/youth/young adults on issues including relative placement/connections,

social capital, diversity, lesbian, gay, bisexual, transgender and questioning (LGBTQ) youth/young adults, and transitioning out of care

- Legislative advocacy
- Outreach and support:
  - Assistance to DHS in providing peer support and outreach to DHS/CWS foster youth and former foster youth
  - Collaboration to help identify and/or develop resources for children and youth under and/or formerly under DHS care
  - Direct peer outreach and support including areas of runaway prevention, awareness and readiness building regarding continuing education, training, and employment

**Geographic Coverage:** Statewide

**PROVIDER:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Statewide	Effective Planning and Innovative Communication, Inc. (EPIC) a.k.a. EPIC 'Ohana, Inc.	(808) 838-7752	(808) 838-1653

## **IMUA KAKOU – COMPREHENSIVE INDEPENDENT LIVING AND VOLUNTARY CARE UNTIL 21 SERVICES**

### **Purpose:**

To provide voluntary care services to young people ages 18 through 20 years who have exited foster care in order to assist them in their transition to adulthood

### **Goals:**

To support the development of personal skill sets and competencies that will lead to self-sufficiency as young adults who have exited foster care transition into adulthood

### **Target Population:**

Young adults aged 18 through 20 years who transitioned out of the State of Hawaii Department of Human Services (DHS) Child Welfare Services (CWS) foster care by exiting care at age 18 years

### **Service Activities:**

- Complete an assessment of the young adult's life skills
- Develop an Individualized Case Plan establishing goals pertaining to education, employment, financial literacy and management, physical, spiritual, emotional, and mental health, counseling, housing, daily living, young adult engagement, documentation, family connections and social capital, cultural connections, and transportation
- Provide services according to the case plan, incorporating young adults in the development, implementation, and evaluation of all program services
- Provide case management services, including transportation or assistance in securing transportation to and from independent living activities as needed

**Geographic Coverage:** Statewide

### **PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	The Salvation Army - Family Intervention Services	(808) 959-5855	(808) 959-2301
West Hawaii	The Salvation Army - Family Intervention Services	(808) 331-1674	(808) 331-1679
Kauai	Child and Family Service	(808) 245-5914	(808) 245-8040
Lanai, Maui, Molokai	Maui Youth and Family Services, Inc.	(808) 579-8414	(808) 579-8426
Oahu	Hale Kipa, Inc.	(808) 589-1829 ext.233	(808) 680-9108

## **INDEPENDENT LIVING PROGRAM (ILP)** **SERVICES (FOR YOUTH)**

### **Purpose:**

To ensure that children in foster care acquire practical and necessary independent living skills in order to succeed today and as independent young adults later in life

### **Goals:**

- Achieve age-appropriate and developmentally-appropriate life skills.
- For youth ages 16-19, the following goals are also included:
  - Achieve and maintain economic self-support to prevent, reduce, or eliminate dependency
  - Achieve and maintain self-sufficiency
  - Achieve emancipation to independent adulthood

### **Target Population:**

- Youth ages 12-years old and up living in out-of-home care, under the placement responsibility of the Department of Human Services (Department/DHS)
- Young adults up through age 26-years old, who are former foster youth

### **Service Activities (individualized, as well as in ongoing & short-term, goal-directed groups):**

- Assessment of youth's life skills
- Written (Independent Living Plan) ILP plan updated at least every six (6) months
- Educational components in accordance with the youth's ILP plans (topics such as interpersonal dynamics, high risk behavior, health & hygiene, pregnancy/childbirth/parenting, money management, & community resources)
- High school and higher education support services
- Individual independent living counseling
- Foster parent outreach, training, & support
- Development of life skills
- Day-to-day living experience and education
- Development of job readiness capabilities
- Limited emergency housing assistance
- Assessment and exploration of vocation/employment choices
- Liaison with community resources for youth (e.g., employment, health)
- Post-program counseling and support services to assist the youths' transition to independent living through age 26
- Provision of ongoing and short-term goal-directed groups
- Rental subsidy administration (maximum 4-months)
- Transportation for youth to attend ILP activities

**Geographic Coverage:** Statewide

**PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	The Salvation Army - Family Intervention Services	(808) 959-5855	(808) 959-2301
West Hawaii	The Salvation Army - Family Intervention Services	(808) 331-1674 Ask for ILP	(808) 331-1679
Kauai	Child and Family Service	(808) 245-5914	(808) 245-8040
Lanai, Maui, Molokai	Maui Youth and Family Services, Inc.	(808) 579-8414	(808) 579-8426
Oahu	Hale Kipa, Inc.	(808) 589-1829 ext.233	(808) 680-9108

**INFANTS/TODDLERS WITH SPECIAL HEALTH CARE NEEDS**  
**a.k.a. HALE MALAMA**

**Purpose:**

Hale Malama provides specialized supervision and foster care for drug-exposed and other medically-fragile infants and toddlers in specially-trained foster homes on Oahu. Intensive supervision and services are to be provided until the infant or toddler is able to be reunified with his/her family or be placed for adoption or in other substitute placement which requires less intensive care. The infant or toddler can remain in the program for a maximum of nine months.

**Target Population:**

- Children age birth through three years who are under the placement responsibility of DHS and need:
  - Specialized supervision and care because of complex medical conditions
  - Specialized supervision and care because they are at risk for medical complications or developmental delays

**Service Activities:**

- Provision of 24-hour specialized care
- Meals and adequate living and sleeping accommodations
- Transportation for essential medical/other collateral services required for the infant/toddler
- Collateral contacts with medical personnel & other community resources as needed.
- Development of an individualized, comprehensive treatment plan
- Resource parent recruitment, screening, development, licensing, and specialized training.
- Monitoring and supervision of the infant's/toddler's care in the foster home and regular follow-up to assure that involved parties are following the prescribed plan and to gauge the success of the plan's implementation
- Ongoing professional counseling, consultation, and supportive services to the foster parents, including regular home visits with the foster parents, support meetings, and planned in-service training. Crisis intervention services as needed to assist the foster parent in serving the infant/toddler
- Mentoring of the infant's/toddler's biological parent(s)/caregiver(s) by the resource family to promote bonding and child caring skills, as appropriate
- Ninety days of follow up services to the infant's/toddler's parent(s)/caregiver(s) upon discharge from the program
- Arranging medical care or other consultant services
- Counseling and support services to natural families or designated caregivers
- Coordination of visits with natural families or designated caregivers

**Geographic Coverage:** Oahu

**PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Oahu	Catholic Charities Hawaii	(808) 524-4673	(808) 524-4629



## **INTERSTATE COMPACT ON THE PLACEMENT OF CHILDREN (ICPC)**

### **Purpose:**

To ensure completion of home studies and provision of courtesy supervision services in Hawaii for children under another State's legal jurisdiction who are being considered for placement or who are placed in Hawaii under the Interstate Compact on the Placement of Children (ICPC)

### **Goals:**

- Preserving, rehabilitating or reuniting families
- Preventing abuse/neglect or further abuse/neglect of youths unable to protect their own interest
- Preventing unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning
- Achieving permanency and security in a substitute home for children deprived of adequate parenting and care from their own natural families by providing the youth with adoption, guardianship, long-term relative placement, or long-term foster care

### **Target Population:**

Children who are being considered for placement in Hawaii, or who have been placed in Hawaii by another State under the provision of the ICPC

### **Service Activities:**

- Ensuring that the provisions of HRS 350-E, ICPC, are carried out for children under another state's legal jurisdiction.
- Acting on behalf of DHS and completing written home studies within 30 working days.
- Acting on behalf of DHS by providing courtesy supervision services for children under another State's jurisdiction who have been placed in Hawaii, and including:
  - Supervision of the child's placement
  - Crisis intervention services as needed
  - Individual and family counseling as deemed appropriate
  - Information and referral services
  - Supportive service and advocacy
  - Monitoring of the family's compliance with the service plan, if applicable
  - Emergency placements of children away from their caretakers, if needed
  - Coordination of case plans with the other state's local unit
  - Provision of child protective services, if necessary
  - Arranging for the child's return to the home state, should a placement fail
  - Providing written, quarterly progress reports to the home state

- Maintaining individual case records and completing ICPC forms, as appropriate.

**Geographic Coverage:** Statewide

**PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Oahu	Catholic Charities Hawaii	(808) 524-4673	(808) 524-4629

## INTRA-FAMILIAL SEXUAL ABUSE TREATMENT AND SERVICES (IFSATS)

### **Purpose:**

Provide comprehensive treatment to families whose children are victims of intra-familial sex abuse

### **Goals:**

- To prevent re-abuse or risk of sexual abuse of the child by parent/caretaker
- To prevent unnecessary out of home placement by removing the offender

### **Target Population:**

Families whose children are victims of intra-familial sex abuse, including victims, adult and juvenile offenders, and non-offending spouses. Population also includes any member of the child's family currently living in the same residence or recently known to have been residing with the child whether by marriage or social role, i.e., parent, step-parent, parent's boyfriend/ girlfriend, sibling, grandparent, in-law, cousin, "hanai" relative, common-law parent.

### **Service Activities:**

- Individual therapy for sex offenders, non-offending spouses, and children
- Conjoint or dyad treatment for spouses, and for non-offending spouses and child victims
- Family therapy when the re-entry of the offender into the family home is agreed upon by all family members
- Group treatment including groups for offenders, non-abusive spouses, pre-teen victims, and teen victims. Groups are open so that referrals can be made at any point in time
- Sibling therapy
- Play therapy for young children who are developmentally unable to participate in individual or group treatment
- Self-help support groups focusing on self-esteem, trust, and socialization skills. Groups will also provide structured aftercare for offenders to reinforce gains made in treatment

**GEOGRAPHIC COVERAGE:** Statewide

### **PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	Child and Family Service	(808) 935-2188	(808) 961-2073
West Hawaii	Child and Family Service	(808) 323-2664	(808) 323-2999
Kauai	YWCA of Kauai	(808) 245-5959	(808) 245-5961
Lanai, Maui, Molokai	Child and Family Service	(808) 877-6888	(808) 877-6860

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Oahu	Child and Family Service		
	Honolulu:	(808) 543-8494	(808) 599-5711
	Leeward Oahu:	(808) 681-3500	(808) 681-5280
	Catholic Charities Hawaii	(808) 524-4673	(808) 527-4469

## **LANAI INTEGRATED SERVICES SYSTEM (LISS)**

### **Purpose:**

To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources

### **Goals:**

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

### **Target Population:**

- Children who are reported to Department of Human Services (DHS) as harmed or threatened with harm by a family member
- Families with children at risk of child abuse or neglect that are self-referred or referred by the DHS or other professional agencies
- Resource caregivers, when services are needed to preserve an out-of-home placement
- Families who have adopted or assumed legal guardianship or permanent custody of children under the custody of the DHS
- Child Welfare Services (CWS) referrals have first priority

### **Service Activities (settings may include in-home, community, individualized, or group):**

- Assessment activities as requested by CWS staff
- Family Strengthening Services (FSS). Assistance to families by providing information and linkage to community resources, and short term outreach up to 6 months
- Individualized Program Planning (IPP)
- Counseling for families and children to assist with problem solving, communication, coping, and behavior management
- Crisis intervention (counseling, role modeling, parenting, and support) on a 24/7-basis to prevent out-of-home placement or to support reunification
- Visitation (supervised and unsupervised) to include transportation of children for visits with parent(s), and/or for visits with sibling(s)
- Child-related skills building, such as parenting education
- Parental life skills and support
- Coordination activities
- Child care to facilitate participation in service activities and court hearings
- Clinical therapy not to exceed 10% of funding

### **Geographic Coverage: Lanai**

**PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Lanai	Parents and Children Together (PACT)	(808) 565-9191	(808) 565-7168

## LEGAL SERVICES FOR IMMIGRANTS EXPERIENCING DOMESTIC VIOLENCE

### **Purpose:**

To provide expeditious legal and advocacy services to immigrant survivors of domestic violence eligible to stay in domestic violence crisis shelters in Hawaii administered by the Department of Human Services (DHS)

### **Goals:**

To reduce the length of stay for immigrant victims in domestic violence crisis shelters in order to help them transition to safety and emotional and financial independence in the community and maximize federal funds under the Family Violence Services Provision Act (FVPSA)

### **Target Population:**

Immigrants who have experienced domestic violence and are in need of legal and advocacy services to be safe and support independence

### **Service Activities:**

- Evaluate immigrant survivors to determine the services needed to achieve independence
- Develop a specific 90-day advocacy service plan with the immigrant survivor
- Provide advocacy services pertaining to vocation, legal issues, immigration, benefits, health, and housing
- Coordinate with other providers to prevent duplication of services

**Geographic Coverage:** Statewide

### **PROVIDER:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Statewide	Legal Aid Society of Hawaii	(808) 527-8076	(808) 527-8088

## LEGAL SERVICES IN DOMESTIC VIOLENCE SHELTERS

### **Purpose:**

To provide expeditious legal and advocacy services to survivors of domestic violence staying in domestic violence crisis shelters in Hawaii administered by the Department of Human Services (DHS)

### **Goals:**

To reduce the length of stay for survivors in domestic violence crisis shelters in order to help them transition to safety and emotional and financial independence in the community and maximize federal funds under the Family Violence Services Provision Act (FVPSA)

### **Target Population:**

Survivors who have experienced domestic violence and are in need of legal and advocacy services to be safe and support independence

### **Service Activities:**

- Evaluate survivors to determine the services needed to achieve independence
- Develop a specific 90-day advocacy service plan with the survivor
- Provide advocacy services pertaining to vocation, legal issues, benefits, health, and housing
- Coordinate with other providers to prevent duplication of services

**Geographic Coverage:** Hawaii, Kauai, Lanai, Maui, Molokai

### **PROVIDER:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Hawaii, Kauai, Lanai, Maui, Molokai	Legal Aid Society of Hawaii	(808) 527-8076	(808) 527-8088



## **MOLOKAI INTEGRATED SERVICES SYSTEM (MISS)**

### **Purpose:**

To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources

### **Goals:**

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

### **Target Population:**

- Children who are reported to the Department of Human Services (Department/DHS) as harmed or threatened with harm by a family member
- Families with children at risk of child abuse or neglect that are self-referred or referred by the DHS or other professional agencies
- Resource caregivers, when services are needed to preserve an out-of-home placement
- Families who have adopted or assumed legal guardianship or permanent custody of children under the custody of DHS
- Child Welfare Services (CWS) referrals have first priority

### **Service Activities (settings may include in-home, community, individualized, or group):**

- Assessment activities as requested by CWS staff
- Family Strengthening Services (FSS). Assistance to families by providing information and linkage to community resources, and short term outreach up to 6 months
- Individualized Program Planning (IPP)
- Counseling for families and children to assist with problem solving, communication, coping, and behavior management
- Crisis intervention (counseling, role modeling, parenting, and support) on a 24/7-basis to prevent out-of-home placement or to support reunification
- Visitation (supervised and unsupervised) to include transportation of children for visits with parent(s), and/or for visits with sibling(s)
- Child-related skills building, such as parenting education
- Parental life skills and support
- Coordination activities
- Child care to facilitate participation in service activities and court hearings
- Clinical therapy not to exceed 10% of funding

### **Geographic Coverage: Molokai**

**PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Molokai	Child and Family Service	(808) 553-5529	(808) 553-4287

## ʻOHANA CONFERENCING SERVICES

### **Purpose:**

ʻOhana Conferencing: To provide families who are engaged in Child Welfare Services (CWS) with the opportunity to devise and implement an individualized plan and agreement through the use of a family group decision making model called ʻOhana Conference.

Youth Circles: To provide youth who are transitioning from foster or permanent care into independent living with the opportunity to devise and implement an individualized plan and agreement through the use of a family group decision making model.

Family Finding/Family Connections: To help connect foster youth with family and kin and assist in creating lasting and supportive family relationships.

Project First Care (PFC) Facilitation: To facilitate meetings, communication, and the creation of service and visitation plans among resource families, birth parents, the Department of Human Services (Department/DHS) social workers, and other major stakeholders, who are all part of a Project First Case placement.

### **Goals:**

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities of this contract, the safety of children is of paramount concern. Service activities are family-centered and strengths-based.

### **Target Population:**

For ʻOhana Conferencing: Families and their children, where the children have been reported to the Department as harmed or threatened with harm by a family member.

For Youth Circles: Youth (16+ years old) in foster care or permanent care.

For Family Finding/Family Connections: Children in foster care with the DHS who are not living with relative or kin. Priority is given to children aged 0-3 and children in permanent custody with the DHS who have little or no family connections.

For Project First Care (PFC) Facilitation: Children in foster care with the DHS in a specially identified and trained PFC home; PFC Infants Program (children aged 0-3); PFC Teens Program (youth, aged 12-18)

### **Service Activities:**

- Ohana Conferencing:
  - Accept referrals from the Department staff
  - Contact family members and arrange the conference
  - Convene and facilitate the conference
  - Assist with the individualized family agreement plan, as developed by the family and the DHS social worker, at the conclusion of the conference
  - Facilitate adoption, legal guardianship proceedings, or change of custody for children who are the Department's placement responsibility under HRS 587

- Recruit and train community facilitators and coordinators
- Train CWS staff on the `Ohana Conferencing Model
- Coordinate the development of policies and procedures with the Department to implement `Ohana Conferencing
- Youth Circles:
  - Accept referrals from Department staff
  - Contact youth and desired participants and arrange the Circle meeting
  - Convene and facilitate the Circle
  - Assist with the creation of an individualized transition plan
  - Recruit and train community facilitators and coordinators
  - Train CWS staff on the Youth Circle program
  - Develop/foster communication between the youth and the Circle of Support
  - Collaboration/coordination with other youth-serving community organizations, and service providers
  - Cooperation with DHS initiatives and programs, including identification of and outreach and support for youth participation in service programs
  - Coordinate the development of policies and procedures with the Department to implement Youth Circles.
- Family Finding/Family Connections:
  - Case mining
  - Internet searches
  - Facilitation of new family contact
  - Case management support to assure family meetings and activities
  - Case management support to build family connections between child/youth and newly identified relatives/kin
  - Training and support for CWS staff regarding Family Finding and Family Connections services
  - Continued support/facilitation of a consortium of non-governmental agencies that provide family finding services, adoptive home recruitment, placement and support for children in permanent custody with DHS
- Project First Care Facilitation:
  - Facilitation of initial and follow-up meetings
  - Facilitation of development of plans related to services, family time, visitation , and other topics as appropriate
  - Completion of referrals for related services
  - Training and support for CWS staff regarding Project First Care services

**Geographic Coverage:** Statewide

**PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Statewide	Effective Planning and Innovative Communications, Inc. (EPIC) a.k.a. EPIC 'Ohana, Inc.	(808) 838-7752	(808) 838-1653

## ON-CALL RESOURCE FACILITIES AND SERVICES FOR CHILDREN

### **Purpose:**

To provide emergency resource facilities and services for children in need of a temporary placement, for up to thirty (30) days

### **Goals:**

- Preventing abuse, neglect or exploitation of children by providing emergency crisis intervention, treatment, and counseling services
- Preventing unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning

### **Target Population:**

- Children needing emergency placement and services
- Priority given to children reported to DHS for abuse, neglect, or threatened harm

### **Service Activities:**

- Providing emergency placement services through resource family homes or child caring institutions for a maximum of 30-day period. Exceptions to the 30-day limit are at the discretion of DHS in consultation with the facility. Services for DHS youth are coordinated with the child and family's service plan and include:
  - Basic Sanctuary Services (i.e. food, shelter, 24-hour supervision)
  - Assessment and Support and Counseling
  - Crisis intervention
  - Additional difficulty of care supervision
- Providing additional difficulty of care supervision, should a child require more intensive care - the provider will maintain the child in the placement for at least 24 hours with additional staffing, if necessary, so that the DHS worker can make alternative plans for the child

**Geographic Coverage:** Statewide

### **PROVIDERS:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
East Hawaii	The Salvation Army - Family Intervention Services, Hilo Interim Home	(808) 959-5855 ext.19	(808) 959-2301
West Hawaii	The Salvation Army - Family Intervention Services, Kona Interim Home	(808) 331-1674	(808) 331-1679
Kauai	Hale `Opio Kauai, Inc.	(808) 245-2873	(808) 245-6957
Maui	Maui Youth and Family Services, Inc.	(808) 579-8414 ext.8105	(808) 579-8426

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Oahu	Central Oahu Youth Services Association, Inc.	(808) 637-9344	(808) 637-3050
	Hale Kipa, Inc.	(808) 589-1829 ext.155	(808) 699-2444
	Aloha Care Center, LLC	(808) 741-1060	None

**ON-CALL RESIDENTIAL ASSESSMENT CENTER**  
**MA'ILI RECEIVING HOME a.k.a. HO'OMALU O NA KAMALI'I**

**Purpose:**

The Department of Human Services (DHS) requires an emergency placement that will serve as a receiving home and assessment center on the Waianae Coast for children who have been harmed or threatened with harm, and are in need of a temporary home. The effort is to keep the children in their own community and school, lessen the trauma of removal and insure return home or in an appropriate alternative placement, as soon as possible. The length of placement will be up to thirty (30) days, with an ideal average of less than two weeks. The services are comprised of:

- Basic sanctuary services (i.e. food, shelter, 24-hour supervision)
- Assessment, support, and counseling services

**Goals:**

The goals of service reflect the three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. The goals of the Child Welfare Services (CWS) include:

- Reducing the recurrence of child abuse and/or neglect
- Reducing the incidence of child abuse and/or neglect in foster care
- Increasing permanency for children in foster care
- Reducing the time in foster care to reunification without increasing re-entry
- Reducing the time in foster care to adoption
- Increasing placement stability
- Reducing the placement of young children in group homes or institutions

**Target Population:**

Children and sibling groups, ages 4-17 that are reported to the DHS/CWS due to abuse, neglect, or threatened harm - the residential assessment center will accept a maximum of 15 children at any given time

**Service Activities:**

- Basic Sanctuary Services:
  - A safe, clean and nurturing environment under responsible adult supervision
  - 24-hour supervision by qualified staff members
  - Nutritious, well balanced meals
  - Adequate living and sleeping accommodations
  - Arrange transportation to school and medical appointments when needed and provide this transportation when possible
  - Recreation and leisure time activities



- Assessment, Support and Counseling Services:
  - Intensive crisis intervention services focused on supporting the DHS case plan of reunification with family or other planned substitute care arrangement
  - Assistance in the assessment of the child and family to develop the DHS service plan
  - Assistance in the coordination of assessment activities of other DHS providers, including but not limited to `Ohana Conferences, medical evaluations, and psychological evaluation and treatment
  - Limited short-term counseling directed at the child's adjustment in the residential assessment center
  - Coordination of family visits in the residential assessment center
  - Assistance to the DHS case manager with liaison with schools, social agencies, or court as appropriate
- Providing additional difficulty of care supervision, should a child require more intensive care - The provider will maintain the child in the placement for at least 24 hours with additional staffing, if necessary, so that the DHS worker can make alternative plans for the child.

**Geographic Coverage:**

Preference will be given to those children and sibling groups residing on the Waianae Coast of Oahu. Placement of children from other areas will only be on a "space available" basis.

**PROVIDER:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
West Oahu	Family Programs Hawaii	(808) 620-9444	(808) 620-9447

**PROMOTING SAFE AND STABLE FAMILIES, TITLE IVB2:**  
**UPPER PUNA FAMILY CENTER**

**Purpose:**

To ensure child safety, promote family strength and stability, and enhance parental functioning in the Upper Puna District of the island of Hawaii

**Goals:**

- To strengthen and preserve families at risk for child abuse and neglect
- To prevent unnecessary separation of children from their families, to improve the quality of care and services to children and their families, and to ensure permanency for children

**Target Population:**

- Families and children in the Upper Puna District of the island of Hawaii who are:
  - Self-referred, referred by Child Welfare Services (CWS) or other professional agencies
  - Victims or are at risk for child abuse and/or neglect
  - In crisis
- CWS referrals have first priority

**Service Activities:**

- Information and referral service
- Provision of mediation, family, and relationship counseling
- Resources to meet basic needs
- Community development
- Collaboration with other service providers
- Advisory board and volunteer recruitment
- Outreach services to target group
- Child care

**Geographic Coverage:** Upper Puna District of the Island of Hawaii

**PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	Neighborhood Place of Puna	(808) 965-5550	(808) 965-5109

## **PSYCHOLOGICAL EVALUATIONS AND MULTI-DISCIPLINARY TEAM (MDT) SERVICES**

### **Purpose:**

To provide:

- Psychological Evaluations:
  - For preparation and participation in judicial proceedings
  - For development of the case plan
- Multidisciplinary Team Services:
  - Consultative services for Department of Human Services (DHS) staff regarding medical, mental health, legal, and psychosocial issues related to intervention, planning and service provision
- Medical Evaluations:
  - Physical examinations for youth under the Department's jurisdiction

### **Goals:**

- Ensure the safety and health of children
- Make informed case decisions
- Enhance the design of services

### **Target Population:**

- Families and children receiving services from DHS and referred by DHS
- DHS Child Welfare Services (CWS) social workers who request diagnostic and consultative services for clients

### **Service Activities:**

- Coordinate psychological evaluations, complete reports, and provide or arrange for clarifications of reports as requested by DHS
- Conduct psychological evaluations and provide written evaluations
- Conduct multidisciplinary team conferences and provide written reports
- Provide individual consultation to DHS social workers
- Provide medical case reviews and written reports of consultation
- Provide medical/nursing consultation to DHS/CWS workers and written reports of consultations and assessments
- Provide pre-placement medical examinations and written consultation to DHS and primary care physician as applicable
- Provide comprehensive medical evaluation and written reports to DHS and primary care physician as applicable

- Complete Diagnostic Forensic Evaluation (DFE) for hospitalized and non-hospitalized children and provide written consultation report to DHS and primary care physician as applicable
- Deliver court testimony

**Geographic Coverage:** Statewide

**PROVIDER:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
Statewide	Kapiolani Child Protection Center	(808) 535-7700	(808) 535-7722

## **RESIDENTIAL SUBSTANCE ABUSE TREATMENT SERVICES FOR WOMEN AND THEIR CHILDREN ON OAHU**

### **Purpose:**

To provide comprehensive substance abuse services for women, in a residential setting where they may live with their infant and toddler children

### **Goals:**

- To aid women in their recovery from substance abuse addiction and/or dependency
- To allow and support women to learn new parenting skills and put them into practice, while safely living with their children throughout their recovery from substance abuse

### **Target Population:**

Substance abusing mothers with their child(ren) who are referred by the Department of Human Services (DHS) Child Welfare Services for residential substance abuse treatment for mothers together with specialized services for their children

### **Service Activities:**

- 24 hours/day, 7 days/week support and non-medical, non-acute care in a residential substance abuse treatment facility
- Substance abuse evaluation, treatment, monitoring and case management
- Group counseling, individual counseling, substance abuse & parenting education, skill building, recreational therapy, and family services
- Therapeutic nursery services for the children
- Individualized family service planning (IFSP,) including health and developmental assessment of each child
- Case management, transition planning, & referrals

**Geographic Coverage:** Oahu

### **PROVIDER:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Oahu	The Salvation Army - Family Treatment Services	(808) 732-2802	(808) 734-7470

## RESOURCE FAMILY RECRUITMENT, TRAINING, HOME STUDY, AND SUPPORT

### **Purpose:**

To maintain a coordinated, comprehensive strategy that focuses on identification, recruitment, screening, training, ongoing support, and retention of resource families - Resource families provide temporary, safe care for children for whom the Department (DHS) has placement responsibility due to confirmed maltreatment and who cannot remain in their homes of origin. Resource families work with the birth families to support reunification, relative placement and permanency.

### **Target Population:**

DHS resource family types: general, relative, or kinship; and DHS adoptive and guardianship families

### **Service Activities:**

- Recruitment to increase the number of resource families who are willing and able to care for children under the Department's placement responsibility and work with their birth families.
- Retention efforts to improve the retention rate of families who have agreed to serve as resource families, through ongoing support, training, and timely response to potentially disruptive situations.
- Cultural sensitivity skill building to provide resource families with the skills and techniques to respond in a culturally competent manner to the needs of the children and their birth families and to ensure the children's continued identification with their families of origin and ethnic heritage.
- Standardized and consistent training to strengthen the quality of family foster care and adoption services by providing a framework for the competency-based training/preparation and approval of DHS resource caregivers.

**Geographic Coverage:** Statewide

### **PROVIDER:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Statewide	Partners in Development Foundation Hui Ho`omalua Program	Oahu Intake: (808) 441-1117 Toll Free: (888)-879-8970	(808) 441-1122

## **SUBSTANCE ABUSE ASSESSMENT AND MONITORING SYSTEM** **(SAAMS)**

### **Goals:**

To provide a consolidated and enhanced substance abuse assessment and monitoring system, which will assist the Department of Human Services (DHS) in its efforts to:

- Ensure the safety of children;
- Make informed permanency decisions; and
- Enhance monitoring of child and family well-being and service compliance.

### **Target Population:**

- Clients **who are** under the jurisdiction and supervision of the Family Court and, therefore, **are not** subject to the requirements of the Department of Health (DOH) regarding required confirmatory testing and use of a Medical Review Officer (MRO)
- Clients who **are not** under the jurisdiction and supervision of the Family Court and, therefore, **are** subject to the requirements of DOH regarding required confirmatory testing and use of a MRO

### **Service Activities:**

- Intake: Client is referred by the DHS/Child Welfare Services (CWS) worker for assessment and/or ongoing monitoring
- Assessment conducted by a certified substance abuse counselor (CSAC) or other qualified individual and are based on client self-reporting and information provided by the DHS/CWS worker such as court reports, psychological evaluation summaries, previous positive urine or blood tests, arrest records, and assessor observations

A completed assessment includes:

- Diagnosis or clinical impression based on the DSM IV
- Type of drug used
- Description of impairment
- Treatment recommendation
- Recommendations, if any, for drug monitoring
- Monitoring: Ongoing monitoring may be conducted as often as once a week. Positive tests for clients who are not court ordered are confirmed by lab testing and reviewed by a MRO
- Testing:
  - Client is required to present a picture identification (ID) card at the testing sites
  - Testing includes the following:
    - Amphetamines
    - Cocaine
    - Marijuana

- Opiates
- Phencyclidine
- All urine tests are observed
- Same day testing may be requested
- A breathalyzer is given to each client who is required to test for alcohol use
- Positive tests and no-show reports are sent to the DHS/CWS social worker within 2-3 business days after the test

**Geographic Coverage:** Statewide

**PROVIDERS:**

<b>GEOGRAPHIC AREA</b>	<b>AGENCY</b>	<b>PHONE</b>	<b>FAX</b>
East Hawaii	Lokahi Treatment Center	(808) 969-9292	(808) 969-7337
West Hawaii	Lokahi Treatment Center	(808) 331-1175	(808) 327-1809
Kauai	Women in Need (WIN)	(808) 258-5706	(808) 259-6679
Lanai, Maui, Molokai	Aloha House, Inc. Office: Testing Line:	(808) 244-9733 (808) 245-3740	(808) 244-9719
Oahu	Hina Mauka Windward: Leeward:	(808) 236-2600 ext.263 (808) 671-6900 ext.28	(808) 236-2626 (808) 671-7727



## TEEN DATING VIOLENCE PREVENTION AND INTERVENTION

### Goals:

- To prevent or decrease the occurrence or reoccurrence of dating violence
- To provide support to actual and potential victims of dating violence

### Target Population:

Youth who are at risk of, or who have been victims of, dating violence and their families

### Service Activities:

- Outreach is done by working with the police and school personnel in the high and intermediate school levels to inform and educate students about dating violence and the need to end such practices
- Individual Services For Victims Of Dating Violence, which includes services provided by trained staff to deal with specific problems, needs, and circumstances of individual clients. The following services are offered to youth and their families:
  - 24-hour hotline to provide crisis assistance, information and referral, screening, and preliminary assessment for intake into the program;
  - Assessment of situation and needs within 24 hours of case acceptance;
  - Case management which includes:
    - Education about the cycle and dynamics of abuse
    - Goal setting, including safety and program planning
    - Information and referral including financial and health care services
    - Arrangements for transportation and educational needs
    - Advocacy, legal or other

**Geographic Coverage:** Statewide

### PROVIDER:

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Statewide	Domestic Violence Action Center	Oahu Intake: (808) 531-3771 Neighbor Island Toll Free: 800-690-6200	(808) 531-7228

**SECTION II:**

**ADULT**

**COMMUNITY**

**CARE**

**SERVICES (ACCS)**

**BRANCH**

**NURSE AIDE TRAINING AND COMPETENCY EVALUATION**  
**PROGRAM CERTIFICATION SERVICES**

**Purpose:**

To approve and monitor Nurse Aide Training programs statewide for compliance with federal regulations and State law.

**Goal:**

To implement the requirements of federal and state laws, and Med-QUEST rules to certify and re-certify nurse aide training programs statewide

**Target Population:**

Individuals, organizations, or agencies seeking to operate a certified nurse aide training program within the State of Hawaii

**Service Activities:**

- Curriculum approval;
- Instructor qualification approval;
- Observation of the instructor in the classroom environment, simulated environment, and actual long-term care facility environment;
- Identify program deficiencies and develop a corrective action plan for deficiency resolution; and
- Receive, address, and track all complaints regarding nurse aide training program sites.

**Geographic Coverage:** Statewide

**PROVIDER:**

GEOGRAPHIC AREA	AGENCY	PHONE	FAX
Statewide	Community Ties of America, Inc.	(808) 234-5380	(808) 234-5470