



STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
Social Services Division  
Child Welfare Services Branch  
810 Richards Street, Suite 400  
Honolulu, Hawaii 96813

May 11, 2015

Ms. Jacqueline Perry  
Nā Kupa Alo Ana O Hawai'i, Citizen Review Panel  
310 Ka ahumanu Avenue  
Kahului, Hawaii 96732

Dear Ms. Perry,

Thank you for Nā Kupa Alo Ana O Hawai'i Citizen Review Panel's (CRP) 2014 Annual Report. We apologize for the delay in our response.

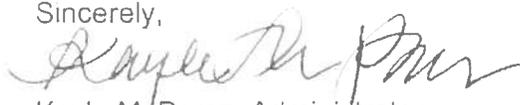
The Department is appreciative of the time, effort and hard work the panel members give every month and the integral role the panel members play as community members evaluating the Child Welfare System and whether Hawaii is successfully protecting its children from abuse and neglect.

We understand that the consumer satisfaction survey of our Child Welfare Intake Hotline has been completed and the survey focused on two mandated reporting groups, Department of Education and the National Association of Social Workers, Hawaii. The Department is looking forward to receiving Nā Kupa Alo Ana O Hawai'i's report on the survey results and recommendations for improvement.

The Department is excited that Nā Kupa Alo Ana O Hawai'i is looking at Engaging Fathers and Caseworker visits with Children as two of their projects for 2015. These were areas needing improvement in Hawaii's Child and Family Service Review (CFSR) Program Improvement Plan (PIP) approved by ACF in 2011 and successfully completed in 2014. The Department is looking forward to the results and recommendations of these two projects that will assist the Department in improving our services and ultimately the safety, permanency and well-being of Hawaii's children.

Thank you again for the 2014 Annual Report. We look forward to our continued partnership. Please contact Tracy L. Yadao, CWS Assistant Program Administrator and liaison to Nā Kupa Alo Ana O Hawai'i Citizen Review Panel, at 586-8257 if the Panel has any questions or email her at [tyadao@dhs.hawaii.gov](mailto:tyadao@dhs.hawaii.gov).

Sincerely,



Kayle M. Perez, Administrator  
Child Welfare Services Branch