HAWAII ADMINISTRATIVE RULES

TITLE 17

DEPARTMENT OF HUMAN SERVICES

SUBTITLE 12

MED-QUEST DIVISION

CHAPTER 1737

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Historical Note: This chapter is based substantially upon chapter 17-1370. [Eff 6/29/92; am 11/12/93; am 2/22/94; R 08/01/94]

SUBCHAPTER 1

GENERAL PROVISIONS

1737-4
§17-1737-1 Purpose. This chapter shall set forth:

(1) Medical care and services provided to eligible persons under the fee for service component of the medical assistance program;

(2) Excluded services; and

(3) Conditions for payment.

[Eff 08/01/94    ] (Auth:  HRS §346-14)

(Im²:  HRS §346-14)

§17-1737-2 REPEALED. [R 09/30/13]

SUBCHAPTER 2

INPATIENT AND OUTPATIENT HOSPITAL SERVICES, PHYSICIANS SERVICES

§17-1737-3 Inpatient hospital care. (a) Inpatient hospital care means services that are ordinarily furnished in a hospital for the care and treatment of inpatients under the direction of a physician, podiatrist, or dentist and which is furnished by an institution meeting the following requirements:

(1) Is not maintained primarily for the treatment of tuberculosis, mental diseases, or Hansen's disease;

(2) Is licensed as a hospital by the State;

(3) Meets the requirements for medicare participation; and

(4) Has in effect a utilization review plan approved by the department.

(b) Inpatient hospital care shall include the following:

(1) Ward or semiprivate accommodations including bed and meals, or a private room when medically indicated;

(2) Nursing care;

(3) Drugs, dressings, and diagnostic and therapeutic procedures as prescribed by the attending physician; and

(4) Other ancillary services associated with hospital care except private duty nursing.

(c) The department shall not pay for inpatient hospital care in the following instances:

(1) Patients whose medical needs do not require admission for acute inpatient care;
§17-1737-4 Length of inpatient hospital care and extension of stay. (a) The UCC of an acute hospital facility shall determine the medical necessity for admission and continued stay for all recipients.

(b) The length of stay for the service category maternity after the delivery of a live newborn shall be limited to two days after delivery for a normal delivery and four days after delivery for a Cesarean section delivery. Stays exceeding these limitations must be authorized for medical necessity by the DHS's medical consultant or its authorized representative.

(c) A request for the extension of hospital stay shall be requested only when a patient is awaiting placement in a long term care facility. [Eff 08/01/94] (Auth: HRS §346-14) (Imp: 42 C.F.R. §440.230)

§17-1737-5 Physician services. (a) Physician services means services provided within the scope of practice of medicine or osteopathy as defined by state law.

(b) Medicaid payments shall be made for medically necessary services when the services are provided by a physician authorized by the department at locations including, but not limited to:

(1) The physician's office;
(2) A clinic;
(3) A private home;
(4) An approved hospital;
(5) An approved skilled nursing or intermediate care facility; or
(6) A licensed care home or adult family boarding home.

(c) For the purpose of this program, the following physicians' services shall be non-reimbursable:
§17-1737-5.1 Physician assistant services. (a) A physician assistant is an individual who is an employee of a supervising physician and has been certified by the board of medical examiners, State of Hawaii, with the department of commerce and consumer affairs, to practice medicine under a physician supervision. The supervising physician must be a Hawaii Medicaid provider.

(b) Physician assistant services can only be provided to patients who have established a physician patient relationship with the supervising physician. The physician assistant shall only render services that are in the physician assistant’s scope of practice in the State of Hawaii.

(c) Physician supervision:

(1) Means overseeing the activities of, accepting responsibility for, the medical services rendered by a physician assistant. The supervising physician also is responsible for assuring that the physician assistant’s services are medically appropriate for the patient.

(2) Supervision may be direct. Direct supervision shall require the physical presence of the supervising physician to be at the same location the services are rendered and only for those services the supervising physician is authorized to provide that are within the scope of practice of a physician assistant.

(3) If supervision by the physician is other than direct, the physician must be in the State of Hawaii and available at all times by two way radio, telephone, fax machine, modem, or other telecommunication devices. The physician assistant’s progress note must indicate that the physician was not physically present. The physician must review the progress note written by the
physician assistant and sign and date it. The date must be the date he or she actually reviewed the progress note.

(4) A supervising physician can be a physician or group of physicians or an osteopathic physician and surgeon licensed to practice medicine and surgery in the State who in writing accepts the responsibility for the supervision of services rendered by a physician assistant.

(5) The physician assistant notes for services shall be personally acknowledged by the supervising physician (no personal stamps allowed as acknowledgement) within seven working days of service even if services are not claimed for payment.

(d) The supervising physician shall report to the department the name of any physician assistants under their supervision. Any changes shall be reported by the supervising physician.

(e) The physician assistant must be an employee of the supervising physician and cannot be the owner of or stock holder in the supervising physician’s office, clinic, or corporation.

(f) A physician assistant shall meet all the requirements in accordance with chapter 453, Section 453-5.3, HRS.

(g) Medical services rendered by a physician assistant may include, but are not limited to:

1. Obtaining patient histories and performing physical examinations;
2. Ordering, interpreting, or performing diagnostic and therapeutic procedures;
3. Formulating a diagnosis;
4. Developing and implementing a treatment plan;
5. Monitoring the effectiveness of therapeutic interventions;
6. Assist at surgery;
7. Offering counseling and education to meet patient needs; and
8. Making appropriate referrals.

(h) The physician assistant shall introduce themselves as physician assistant to all patients for whom the physician assistant may provide services. They may not advertise in any manner without the name or names of the supervising physician or physicians, as the case may be, or in any manner that implies that the physician assistant is an independent practitioner.
(i) Hawaii Medicaid will reimburse physician assistant services if services are provided at the supervising physician’s place of business. All claims for physician assistant services must be submitted by the employing physician.

(1) If the degree of supervision is not met pursuant to section 16-85-49, Hawaii Administrative Rules, the services provided by the physician assistant will not be covered by Medicaid;

(2) Payment for physician assistant services cannot be made directly to the physician assistant. They must be made to the actual qualified physician employer;

(3) Physician assistant claims are not payable when the service is not covered by Medicaid;

(4) Physician assistant claims are not payable if the service requires prior authorization and no authorization was obtained; and

(5) If none of the above requirements are met, then the service is not reimbursable under the State Medicaid program.

[Eff 06/26/09; ] [Auth:  HRS §§346-14, 453-5.3, 453-5.4)  (Imp:  42 C.F.R. §§440.50, 441.13; HRS §§346-14, 453-5.3, 453.5-4)]

§17-1737-6 Outpatient hospital services. Outpatient hospital services means preventive, diagnostic, therapeutic, rehabilitative, or palliative services provided to an outpatient by or under the direction of a physician or dentist and which are furnished by an institution meeting the following requirements:

(1) Is licensed or formally approved as a hospital by the State; and

(2) Meets the requirements for medicare participation.  [Eff 08/01/94 ] (Auth: HRS §346-14) (Imp:  42 C.F.R. §440.20)

§§17-1737-7 to 17-1737-10  (Reserved).

SUBCHAPTER 3

PSYCHIATRIC CARE

§17-1737-11 REPEALED.  [R 09/30/13]
§17-1737-12 Authorized providers of psychiatric services. Individuals and facilities authorized to participate under the Medicaid program shall meet the provisions of chapter 17-1736. In addition the authorized provider shall meet the following requirements:

1. Psychiatrists shall be:
   (A) Licensed to practice in the state;
   (B) Have completed an approved three year residency training program or "Certified" by the American Board of Psychiatry and Neurology; and
   (C) In active clinical practice;

2. Psychologists shall:
   (A) Be licensed to practice in the State;
   (B) Have earned a doctoral degree in clinical, educational, or counseling psychology;
   (C) Be in active clinical practice;

3. An advanced practice registered nurse (APRN) in behavioral health shall be:
   (A) Licensed to practice as a registered professional nurse in the State; Successfully completed an accredited advanced training program in behavioral health;
   (B) Have a masters in nursing with emphasis in psychiatric nursing and currently certified by the American Nurses Association to practice as an advanced practice registered nurse in behavioral health;
   (C) Limited to the scope of practice a behavioral health advanced practice registered nurse is legally authorized to perform under State law; and
   (D) Initially and biennially licensed with the department of commerce and consumer affairs as an advanced practice registered nurse (APRN) in mental health.

4. A licensed clinical social worker (LCSW) in behavioral health shall:
   (A) Be licensed to practice in the State as a licensed clinical social worker and meets all of the requirements in accordance with chapter 467E, HRS;
   (B) Be currently licensed by the department of commerce and consumer affairs and
uses the designation of licensed clinical social worker; and

(C) Be limited to the scope of practice of a qualified licensed clinical social worker in behavioral health as authorized under State law;

(5) General hospitals with a separate license as a psychiatric facility under Hawaii Administrative Rules, Title 11, chapter 93, shall have:

(A) Qualified professional, technical, and consultant personnel available to evaluate each patient at the time of admission;

(B) Qualified, professional, technical, and supporting personnel to carry out an intensive and comprehensive treatment program;

(C) A seclusion room;

(D) Psychiatric services available at all times; and

(E) The capability to admit voluntary and involuntary commitments; and

(6) State community mental health centers and psychiatric outpatient clinics attached to a general hospital with a separate license as a psychiatric facility may provide psychiatric care through the centers' therapeutic teams. A therapeutic team shall:

(A) Be under the direct supervision of a psychiatrist; or

(B) For patients who are not prescribed medications, be under the supervision of a psychologist; and

(C) Provide care that meets the patient's specified needs. [Eff 08/01/94, am 10/26/01; am 01/06/05] (Auth: HRS §§346-14, 467E-7, 467E-9; 42 C.F.R. §431.10) (Imp: HRS §§346E-7, 346E-9; 42 C.F.R. §§405.232(a), 440.60)

§17-1737-13 Psychiatric consultation. (a) A psychiatrist's or psychologist's consultation shall be for diagnostic evaluation and treatment planning of a patient.

(1) Consultation shall be limited to a total of two hours, in one or two visits, for interview and documentation.

(2) Prior authorization is not required.
§17-1737-14 Diagnostic and evaluative procedures for psychiatric care. (a) Psychological testing shall be authorized as a diagnostic or evaluative procedure.
(b) Prior authorization is required for all psychological testing except when given in an inpatient facility or when requested by the department's professional staff.
(1) The request for prior authorization shall be completed, signed, and dated by the psychiatrist or psychologist;
(2) The request for prior authorization shall be received in the medical assistance program (medicaid) office within five working days from the date of testing. The postmarked date shall be accepted provided it is within the five working days requirement;
(3) Reimbursement to the psychiatrist or psychologist shall be denied when forms are not received within the specified time.
(c) Authorization shall be for a maximum of six hours per twelve month period.
(d) The number of hours authorized includes time for interview, appraisal, and concluding documentation.
(e) Only time spent by a qualified psychiatrist or psychologist in administering, monitoring, and evaluating tests shall be reimbursable. Time spent by a technician is not reimbursable.
(f) A copy of the testing report shall be provided to the department's psychiatric or medical consultant upon request.
(g) Testing requested by the following agencies and individuals for their use shall not be authorized:
(1) Friends;
(2) Relatives; or
(3) Other interested persons.
eighteen and sixty-five years of age shall be completed by designated providers. No prior authorization is required. [Eff 08/01/94] (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: 42 C.F.R. §405.231)

§17-1737-15 REPEALED. [Eff 08/01/94; R 09/14/98] (Auth: HRS §§346-14, 346-71; 42 C.F.R. §430.10) (Imp: 42 C.F.R. §405.231)

§17-1737-15.1 Examination for, determination, and certification of mental disability. (a) The department shall designate providers to conduct the mental examinations.

1) Selection of the providers shall be based on the following:
   (A) Past history of conducting and reporting on mental examinations that meet the department’s standards.
   (B) An understanding of the purpose, pertinent issues and potential problems of the new examination and the services that the department expects it to provide.
   (C) Responsiveness and responsibility to assist the department in achieving its goals.

(b) For a determination and certification of mental disability, the department shall designate a board to determine and certify mental disability. The following shall apply to the board to determine and certify mental disability:

1) The board shall consist of licensed physicians who are actively engaged in the practice of psychiatry in the State and a licensed psychologist actively engaged in the practice of psychology in the State; and

2) The duties of the board shall be to determine and certify mental disability of applicants and recipients for general assistance. [Eff 09/14/98] (Auth: HRS §§346-14, 346-71; 42 C.F.R. §430.10) (Imp: 42 C.F.R. §405.231)

§17-1737-16 Medical Evaluation. (a) Applicants who have been determined eligible for medicaid due to
mental impairment shall be required to enter into outpatient treatment. They shall also be required to be medically evaluated by a physician to eliminate the possibility that their mental impairment is due to a physical illness.

(b) The medical evaluation may include and shall be limited to:
   (1) History and physical examination;
   (2) Complete blood count (CBC), urinalysis, and SMAC 20 or its equivalent; and
   (3) Additional tests or further studies may be done if they are medically indicated. Justification for further studies shall be provided to the department's medical or psychiatric consultant upon the department's request.

(c) The medical evaluation shall be completed no later than four weeks from the date of approved benefits. The result of the medical evaluation shall be submitted to the branch or unit requesting the information. The medical evaluation shall indicate whether the mental impairment was or was not due to a physical illness.  [Eff 08/01/94] (Auth: HRS §364-14; 42 C.F.R. §430.10) (Imp: 42 C.F.R. §405.231)

§17-1737-17  Psychiatric service and treatment.

(a) Psychiatric service shall be allowed where:
   (1) It is provided under an individualized treatment or diagnostic plan which may be revised during treatment if necessary.
   (2) Psychiatric service furnished without a planned program of therapy does not constitute treatment and is not reimbursable; and
   (3) There is a reasonable expectation that service will improve the patient's condition. If the patient's condition is not altered after the authorized outpatient visits in the authorized period of treatment the frequency and number of subsequent outpatient visits requested may be reduced.

(b) A psychiatrist shall serve as a source of information and guidance when psychiatric service is provided by authorized mental health therapeutic teams;

(c) Drug management alone shall not be considered psychiatric care but shall be considered general medical care. Payments for drug management shall be made to:
(1) Authorized outpatient clinics for the cost of the drugs; or

(2) Psychiatrists at a general medical visit rate when accepting referrals for the purpose of prescribing psychiatric medications or evaluation of psychiatric medications.

(d) Psychiatric treatment shall be authorized for:

(1) Individual therapy, in a behavioral or analytic framework;

(2) New but non-experimental modes of therapy with prior authorization. The prior authorization will be granted if the provider can demonstrate adequate training and experience in that particular mode of therapy;

(3) Group therapy or its variant, including family therapy, which can provide dimensions of treatment not available by other modes of treatment;

(4) Combined therapy, a combination of group and individual psychotherapy, except that:
   (A) Visits shall be either for group or individual therapy, but not for both, on the same day;
   (B) The patient may have different therapists for group and individual psychotherapy; but
   (C) The involved therapists must be co-jointly responsible for coordinating the care and treatment of the patient;

(5) Maintenance therapy, provided by physicians other than psychiatrists where:
   (A) The physician shall prescribe psychiatric medication and observe the patient for any changes in the patient's condition or behavior;
   (B) The physician shall provide supportive care, however, justification and prior authorization shall be required on the designated form requesting outpatient care if supportive care visits are made more frequently than monthly;
   (C) Psychiatric consultation by a psychiatrist shall be readily available to the physician providing maintenance therapy; and
   (D) Reimbursement for maintenance therapy shall be equivalent to that of a general medical office visit; and

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(6) Patients with alcohol and drug problems may require monitoring by pertinent laboratory data. Such decisions regarding the monitoring of data will be decided after consultation and approval of the treating physician.

(e) Exclusions for psychiatric care and treatment are those for:

(1) Sex;
(2) Marriage;
(3) Diet;
(4) Employment counseling;
(5) Primal therapy;
(6) Long term character analysis;
(7) Marathon group therapy;
(8) Consortiums; and
(9) Other modalities as determined by the department. [Eff 08/01/94] (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: 42 C.F.R. §405.231)

§17-1737-18 Inpatient psychiatric care. (a) Inpatient psychiatric care shall be provided only in an authorized psychiatric facility and by authorized psychiatric providers.

(b) Admission to a psychiatric facility shall be by:

(1) A psychiatrist; or
(2) A non-psychiatrist physician with a psychiatrist concurring that admission is needed.

(c) Authorization for inpatient psychiatric care is required for:

(1) All application or pending cases; and
(2) Medicaid patients with third party coverage or any other available resources except for medicare.

(d) The department of human services form for medical authorization shall be used to request authorization for inpatient psychiatric care. The following procedures shall be taken:

(1) The form shall be completed by the inpatient psychiatric facility and shall be signed and dated by a psychiatrist or countersigned and dated by a psychiatrist when the patient is admitted by non-psychiatrist physician;

(2) The psychiatric facility and the physician shall both be responsible for submitting the
form to the medical assistance program (medicaid) office;

(3) The form shall be received in the medical assistance program (medicaid) office of the department within five working days from the time of the patient's admission. The postmarked date shall be accepted provided it is within the five working days requirement from the time of patient's admission;

(4) Reimbursements to the physician and psychiatric facility is subject to denial when forms are not received within the specified time;

(5) A form shall be submitted for each admission; and

(6) An extension form will not be required regardless of length of stay.

(e) The length of hospital stay is applicable to all categories and the following shall be followed:

(1) No more than thirty days per calendar year shall be authorized. Inpatient days not used in the authorized calendar year shall not be added to the inpatient days allowed for the following calendar year;

(2) The number of inpatient days available through a third party coverage shall be counted as part of the authorized number of days under Medicaid. The psychiatric facility shall apply the number of inpatient days that are available from the third party resource to the authorized number of days under Medicaid; and

(3) One inpatient day can be exchanged for two outpatient hours.

(f) Emergency inpatient psychiatric care shall be provided as follows:

(1) In communities where a psychiatric facility is not readily available, emergency inpatient psychiatric service may be provided for up to forty-eight hours at the closest licensed general hospital; and

(2) A patient shall be transferred to an authorized psychiatric facility or to a long-term psychiatric facility if the attending physician determines that the patient requires inpatient psychiatric service beyond the forty-eight hour period.

(g) Voluntary patients may obtain psychiatric inpatient hospital passes only as needed for discharge.
planning purposes. Involuntary patients will be regulated according to legal requirements.

(1) A patient is authorized eight hours to assist in his discharge preparation. The hours may be used in a flexible and judicious manner throughout the duration of admission.

(2) Exceptions may be made for patients who will benefit from program under the auspices of the treating hospital.

(3) All other types of hospital passes are not reimbursable. [Eff 08/01/94; am 06/19/00] (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: HRS §431M-4; 42 C.F.R. §§440.10, 440.160)

§17-1737-18.1 Inpatient psychiatric Services for individuals under age twenty-one in psychiatric facilities or programs. (a) Inpatient psychiatric services for recipients under age twenty-one shall be provided:

(1) Under the direction of a physician;

(2) By:

(A) A psychiatric hospital or an inpatient psychiatric program that is accredited by the joint commission on accreditation of healthcare organizations; or

(B) A psychiatric facility which is accredited by the joint commission on accreditation of healthcare organizations, the commission on accreditation of rehabilitation facilities, the council on accreditation of services for families and children, or by any other accrediting organization, with comparable standards that is recognized by the State; and

(C) Is authorized to practice under the Medicaid program and meets the provisions of chapter 17-1736.

(3) Before the individual reaches the age twenty-one or, if the individual was receiving the services immediately before he or she reached age twenty-one, services will continue until the earlier of the following:

(A) The date the individual no longer requires the services; or

(B) The date the individual reaches age twenty-two.
(4) To an individual certified to be in need of the services.
   (A) Ambulatory care resources available in the community do not meet the treatment needs of the recipient; and
   (B) The services can reasonably be expected to improve the recipient’s condition or prevent further regression so that the services will no longer be needed.

(b) The individual shall receive active treatment which involves a developed and supervised individual plan of care to improve the individual’s condition to the extent that inpatient care is no longer necessary. The plan of care shall:
   (1) Be based on a diagnostic evaluation that includes examination of the medical, psychological, social, behavioral and developmental aspect of the recipient’s situation and reflects the need for inpatient psychiatric care;
   (2) Be developed by a team of professionals in consultation with the recipient, and his parents, legal guardians, or others in whose care he will be released after discharge;
   (3) State treatment objectives;
   (4) Prescribe an integrated program of therapies, activities, and experiences designed to meet the objectives;
   (5) Include, at an appropriate time, post-discharge plans and coordination of inpatient services with partial discharge plans and related community services to ensure continuity of care with the recipient’s family, school, and community upon discharge;
   (6) The plan shall be reviewed every thirty days to:
      (A) Determine that services being provided are or were required on an inpatient basis; and
      (B) Recommend changes in the plan as indicated by the recipient’s overall adjustment as an inpatient.

(c) The individual plan of care must be developed by an interdisciplinary team of physicians and other personnel who are employed by, or provide services to patients in, the facility.
   (1) The interdisciplinary team shall be capable of:
(A) Assessing the recipient’s immediate and long-range therapeutic needs, developmental priorities, and personal strengths and liabilities;
(B) Assessing the potential resources of the recipient’s family;
(C) Setting treatment objectives; and
(D) Prescribing therapeutic modalities to achieve the plan’s objectives.

(2) The team shall include, as a minimum, either:
(A) A board-eligible or board-certified psychiatrist; or
(B) A clinical psychologist who has a doctoral degree and a physician licensed to practice medicine or osteopathy;

(3) The team shall also include one of the following:
(A) A psychiatric social worker;
(B) A registered nurse with specialized training or one year’s experience in treating mentally ill individuals; or
(C) An occupational therapist who is licensed, if required by the State, and who has specialized training or one year of experience in treating mentally ill individuals;

(d) Prior authorization is required before inpatient psychiatric services for recipients under age twenty-one are provided. [Eff 02/16/02] (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: 42 C.F.R. §§441.150 through 441.156)
the required form that the patient is in a licensed general hospital.

(b) Prior authorization is required to admit a patient to a psychiatric facility from a medical unit for all applications and pending cases.

(1) The appropriate department of human services form for prior medical authorization shall be used to request authorization for inpatient psychiatric care.

(2) All other appropriate policies for inpatient psychiatric care shall apply.

§17-1737-20 Inpatient care for substance abusers.

(a) Prior authorization for medical pensioners plan cases are required for inpatient care for alcohol and non-alcohol substance abuse regardless of whether the patient is admitted to a medical unit of the hospital or to the psychiatric unit of the hospital.

(b) Inpatient care for alcohol substance abuse shall be as follows:

(1) Patients requiring only detoxification shall be referred to a detoxification facility for treatment;

(2) If a detoxification facility is not available, the attending physician may admit the patient to a licensed general hospital; and

(3) Patients requiring detoxification in addition to psychiatric or medical care shall be referred to an authorized inpatient psychiatric facility for psychiatric care or to a licensed general hospital for medical care.

(c) Inpatient care for non-alcohol substance abuse shall be as follows:

(1) Patients requiring only detoxification for substance abuse shall be referred by the attending physician to an appropriate facility for detoxification; and

(2) Patients requiring detoxification in addition to psychiatric or medical care shall be referred by the attending physician to an appropriate facility for treatment.

(d) Prior authorization shall not be required for the initial forty-eight hours of emergency care. If the attending physician determines that the patient
requires further inpatient care the patient shall be transferred to an appropriate facility.

(e) Maximum hospital stay for patients requiring only detoxification shall be ten days.

(f) Hospital stay for patients requiring more than ten days for detoxification may be allowed provided that there is a justification that patient requires more than ten days for inpatient care.


§17-1737-21 Outpatient psychiatric care. (a) Outpatient psychiatric care shall be provided by authorized psychiatric providers.

(b) Prior authorization is required for outpatient psychiatric care for:

(1) All eligible recipients in need of outpatient psychiatric care;

(2) Non-Medicaid patients who become eligible for medical assistance and whose outpatient visits may be covered retroactively. The prior authorization form shall be submitted by the provider immediately upon learning that the patient became eligible for retroactive coverage; and

(3) Medicaid patients with third party coverage or any other available resources except for Medicare.

(c) The appropriate department of human services form for prior medical authorization shall be used to request authorization for outpatient psychiatric care. The following procedure shall be taken:

(1) The form shall be completed, signed, and dated by the psychiatrist or psychologist;

(2) The form shall be received in the medical assistance program (Medicaid) office of the department within five working days from the time of the patient's first visit. The postmarked date shall be accepted provided it is within the five working days requirement from the time of patient's first visit;

(3) Subsequent requests shall be submitted to the medical assistance program (Medicaid) office within five working days from the date of the last visit authorized. The postmarked date shall be accepted provided it is within the five working days requirement; and
(4) Reimbursements to the physician or psychologist shall be denied when forms are not received within the specified time.

(d) Outpatient visits for psychiatric care shall be as follows:

(1) Emergency room service in a licensed general hospital may be provided to patients with psychiatric problems. Services shall consist of examination for clinical impression and treatment; and Office or clinic visits shall be a face to face, personal contact between the patient and the authorized therapist for therapy or for a diagnostic purpose.

(e) Outpatient visits shall not be reimbursed for time spent beyond one hour for individual therapy; or two hours for group therapy.

(f) The number of visits shall be as follows:

(1) The maximum number of visits for the primary mode of therapy is twenty-four one hour individual visits or twenty-four one and one-half to two hour group visits within a twelve month period;

(2) For a combination of group and individual psychotherapy, the maximum for the primary modality is twenty-four visits and the maximum for the secondary modality (when twenty-four of the primary modality is approved) is six visits within a twelve month period;

(3) Any combination of group and individual psychotherapy is allowed, provided the total of thirty visits and the maximum for the primary modality are not exceeded;

(4) One-half hour (twenty to thirty minutes), or one quarter hour (ten to fifteen minutes), as well as one hour (forty-five to fifty minutes) individual psychotherapy visits are allowed. Any combination of visits is allowed, provided the total does not exceed twenty-four one hour visits within a twelve month period; and

(5) One inpatient day can be exchanged for two outpatient hours.

(g) Approval of a second request and subsequent requests shall be based on the severity of the patient's illness.

(1) Severe cases shall be allowed a maximum of twenty-four visits within a twelve month period;
(2) Moderate cases shall be allowed a maximum of eighteen visits within a twelve month period;

(3) Maintenance cases shall be allowed a maximum of twelve visits within a twelve month period; and

(4) Personality disorders without acute crisis shall be eligible for extension after one year of treatment, with sufficient justification.

(h) Visits not used in the authorized twelve month period shall not be added to the outpatient visits allowed for the following twelve month period.

(i) A summary of the patient-therapist relationship may be requested at any interval after the onset of treatment:

(1) The summary should include such information as a justification for said diagnosis, a logical expressed treatment plan and observed changes since the onset of patient-therapist relationship; and

(2) The summary shall be utilized by the department's psychiatric consultant or by the department's established peer review committee to determine the number of subsequent out-patient visits that shall be authorized.

(j) Patients who have been under continuous psychiatric treatment for longer than a year may have their records reviewed by the department's psychiatric consultant for progress towards rehabilitation and general productivity of therapy before further outpatient visits are approved. If the provider is in disagreement with the department's psychiatric consultant's determination, the case shall be referred to the department's established peer review committee for review.

(k) Psychiatric outpatient visits available through third party coverage shall be counted as part of a patient's authorized visits under Medicaid. It shall be the provider's responsibility to apply the number of visits available from the third party coverage to the authorized number of visits under Medicaid. [Eff 08/01/94; am 06/19/00; am 02/16/02] (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: 42 C.F.R. §440.20)

§17-1737-22 Exclusions to the psychiatric program. Excluded from the psychiatric program are: Partial hospitalization, day, evening, and night care;
(1) Residential treatment centers;
(2) Skilled nursing facilities;
(3) Intermediate care facilities;
(4) Consortiums; and
(5) Home visits to a residence, care home, boarding home, or other living arrangement, except in an emergency situation.

§§17-1737-23 to 17-1737-25 (Reserved).

SUBCHAPTER 4
LONG TERM INSTITUTIONAL SERVICES

§17-1737-26 Scope and purpose. (a) This subchapter governs the standard for payment which providers of long-term institutional services shall meet to qualify for medical payments for services provided to medicaid recipients.
(b) This subchapter shall ensure provision of effective and appropriate long-term institutional services and the on-going evaluation of the quality, appropriateness and timeliness of such services to medicaid recipients. [Eff 08/01/94] (Auth: HRS §346-14; 42 C.F.R. §§430.10, 431.10; Pub. L. No. 100-203) (Imp: 42 C.F.R. §§440.40, 440.150, 440.260, 483.1)

§17-1737-27 REPEALED. [R 09/30/13]

§17-1737-28 Eligibility requirements. (a) The individual applicant shall meet the basic eligibility requirements of the medicaid program in order to qualify for medicaid assistance.
(b) Long-term institutional services shall be available to recipients who have been approved by the department to receive these services. [Eff 08/01/94] (Auth: HRS §346-14; 42 C.F.R. §§430.10, 431.10, 442.1) (Imp: 42 C.F.R. §§431.10, 442.1)
§17-1737-29 Content of NF services. (a) Long-term institutional services shall be provided by free-standing or distinct part NFs that shall meet the eligibility requirements specified in chapters 17-1736 and 17-1739.

(b) NFs shall provide:
   (1) Skilled nursing care and related services for residents who require medical or nursing care;
   (2) Rehabilitation services for the rehabilitation of injured, disabled, or sick persons; or
   (3) On a regular basis, health-related care and services to individuals who because of their mental or physical condition require care and services (above the level of room and board) which can be made available to them only through institutional facilities, and is not primarily for the care and treatment of mental diseases.

(c) NF services shall be provided either directly by or under the general supervision of licensed practical nurses or registered professional nurses.

(d) NF services shall include, but shall not be limited to:
   (1) Room and board;
   (2) Administration of medication and treatment;
   (3) Development, management, and evaluation of the written resident care plan based on physician orders that necessitate the involvement of skilled technical or professional personnel to meet the resident's care needs, promote recovery, and ensure the resident's health and safety;
   (4) Observation and assessment of the resident's unstable condition that requires the skills and knowledge of skilled technical or professional personnel to identify and evaluate the resident's need for possible medical intervention, modification of treatment, or both, to stabilize the resident's condition;
   (5) Health education services provided by skilled technical or professional personnel to teach the recipient self care, such as gait training and self administration of medications;
   (6) Provision of therapeutic diet and dietary supplement as ordered by the attending physician;
(7) Laundry service, including items of recipient's washable personal clothing;

(8) Basic nursing and treatment supplies, such as soap, skin lotion, alcohol, powder, applicator, tongue depressor, cotton ball, gauze, adhesive tape, band aids, incontinent pad, V-pad, thermometer, blood pressure apparatus, plastic or rubber sheet, enema equipment, and douche equipment;

(9) Durable medical equipment and supplies used by residents but which are reusable, such as ice bag, hot water bottle, urinal, bedpan, commode, cane, crutch, walker, wheelchair, and siderail and traction equipment;

(10) Activities of the resident's choice (including religious activities) that are designed to provide normal pursuits for physical and psychosocial well-being;

(11) Social services provided by qualified personnel;

(12) A review of the drug regimen of each resident at least once a month by a licensed pharmacist, as required for a nursing facility to participate in Medicaid;

(13) Nonrestorative or nonrehabilitative therapy, or both, provided by nursing staff; and

(14) Provision of and payment for, through contractual agreements with appropriate skilled technical or professional personnel, other medical and remedial services ordered by the attending physician which are not regularly provided by the provider. Other services that may be needed, such as transportation to realize the provision of services ordered by the attending physician, shall also be arranged through contractual agreements. The contractual agreement shall stipulate the responsibilities, functions, objectives, service fee, and other terms agreed to by the NF and the person or entity that contracts to provide the service.

(15) Feeding assistance performed by a feeding assistant, nurse aide, or nurse. The feeding assistant must work under the supervision of a registered nurse or licensed practical nurse who is licensed to practice in Hawaii. [Eff 08/01/94; am 02/10/97; am 05/05/05; am 05/24/07] (Auth: HRS §346-14; 42 C.F.R. §§430.10, 431.10, 483.1) (Imp: 42 C.F.R. §483.10)
§17-1737-30 Content of ICF-MR services. (a) Long-term institutional services shall be provided by freestanding or distinct part ICF-MR facilities that shall meet the eligibility requirements specified in chapters 17-1736 and 17-1739.

(b) ICF-MR facilities shall provide inpatient or authorized community-based services designed primarily for the treatment and rehabilitation of the mentally retarded or persons with related conditions.

(c) ICF-MR services shall include but not be limited to:

1. Twenty-four hour supervision of mentally retarded individuals or persons with related conditions in a protected residential setting;

2. A continuous active treatment program which includes aggressive, consistent implementation of a program of specialized and generic training, treatment health services and related services described in this subsection, that is directed towards:
   (A) The acquisition of the behaviors necessary for the client to function with as much self-determination and independence as possible; and
   (B) The prevention or deceleration of regression or loss of current optimal functional status.

   Active treatment does not include services to maintain generally independent clients who are able to function with little supervision or in the absence of a continuous active treatment program;

3. Interventions to manage inappropriate client behavior that are employed with sufficient safeguards and supervision to ensure that the safety, welfare and civil and human rights of clients are adequately protected;

4. Sufficient direct care staff to manage and supervise clients in accordance with their individual program plans, to respond to injuries and symptom of illness and to handle emergencies in each defined residential living unit;
(5) Preventive and general medical care as well as annual physical exams of each client that include:
   (A) Evaluation of vision and hearing;
   (B) Immunizations, using as a guide the recommendations of the Public Health Service Advisory Committee on Immunization Practices or of the Committee on the Control of Infectious Diseases of the American Academy of Pediatrics;
   (C) Routine screening lab exams and special studies; and
   (D) TB control, appropriate to the facility's population, and in accordance with the recommendations of the American College of Chest Physicians or the section of diseases of the American Academy of Pediatrics, or both;

(6) Licensed nursing services sufficient to care for clients health needs, including those clients with medical care plans;

(7) Provision of or arrangements for comprehensive dental diagnostic services and comprehensive dental treatment services that include:
   (A) The availability of emergency dental treatment on a twenty-four hours a day basis by a licensed dentist; and
   (B) Dental care needed for relief of pain and infections, restoration of teeth, and maintenance of dental health;

(8) Provision of or arrangements for routine and emergency drugs and biologicals that are administered in compliance with physician's orders;

(9) At least three meals a day that comprise a nourishing, well-balanced diet including modified and specially prescribed diets;

(10) Physician services available twenty-four hours a day to:
   (A) Develop and maintain, in coordination with licensed nursing personnel, a medical care plan of treatment for a client if the physician determines that an individual client requires twenty-four hours licensed nursing care; and
(B) Participate in establishing an initial individual program plan for a newly admitted client; and

(11) Provision of necessary services, including emergency and other health care through contractual agreements which shall:
(A) Stipulate the responsibilities, functions, objectives, service fee, and other terms agreed to by the ICF-MR and the provider; and
(B) Provide that the ICF-MR is responsible for assuring that the outside services meet the standards for quality of services. [Eff 08/01/94; am 02/10/97 ] (Auth: HRS §346-14; Pub. L. No. 100-203; 42 C.F.R. §§430.10, 431.10, 483.400) (Imp: Pub. L. No. 100-203; 42 C.F.R. §§483.400; 483.480)

§17-1737-31 Determining the applicant's or recipient's need for long-term institutional services. 
(a) The provision for the determination of need for admission to a long-term institution are based on a physician's and other appropriate health care professional's assessment of the applicant's or recipient's condition and recommendation of the applicant's or recipient's need for a specific acuity level (or level of medical care).
(b) Their recommendation of the applicant's or recipient's need for a specific acuity level (or level of medical care) shall be based on the following criteria:
(1) Acuity Level A recipient requires licensed nursing and ancillary nursing personnel services on a regular and long-term basis to maintain, improve, or safeguard health, or to minimize disability or pain. The services provided shall be beyond room, board, and personal care services available in personal care home, and shall:
(A) Be available to recipients who require assistance with the normal activities of daily living twenty-four hours a day;
(B) Be ordered by a physician and shall be provided under the direction of the attending physician or staff physician;
(C) Be planned, provided, and maintained by licensed and ancillary nursing personnel
and other professional personnel, in accordance with a written resident care plan;

(D) Be provided on an inpatient basis only after consideration of the recipient's condition and the feasibility and availability of utilizing more economical alternative facilities and services have been ruled out; and

(E) Be less than twenty-four hours of skilled nursing or regular rehabilitation services;

(2) Acuity Level B recipient shall:
   (A) Be evaluated by an interdisciplinary professional team, who shall recommend admission based on their evaluation, which shall be completed not more than three months prior to admission, or before the ICF-MR requests payment for a client applying for medicaid after admission;
   (B) Be diagnosed as mentally retarded or with other related conditions; and
   (C) Require the medical care and special services that are appropriately obtained from an ICF-MR as described in section 17-1737-30; and

(3) Acuity Level C recipient requires skilled nursing services provided directly or under the general supervision of registered professional nurses on a twenty-four hour basis, rehabilitation services, or both and shall:
   (A) Be provided on a seven-days a week basis, except rehabilitation services may be needed by the recipient and provided on a five-days a week basis; and
required by an applicant or recipient shall be in accordance with the provisions of chapter 1739 and section 17-1737-31.

(b) Authorization granted by the department for admission to a NF or ICF-MR shall be based on the determination that the applicant or recipient requires the services stipulated in sections 17-1737-29 and 17-1737-30. [Eff 08/01/94; am 02/10/97] (Auth: HRS §§346-14, 346-49; 42 C.F.R. §§430.10, 431.10, 435.1009) (Imp: 42 C.F.R. §§435.1009, 440.150, 456.271, 456.370, 483.440)

§17-1737-33  Preadmission screening and resident review (PASRR). The state PASRR program shall require that:

(1) NFs shall not admit, on or after January 1, 1989, any new resident with:

(A) "Mental illness" as defined in section 17-1737-27 unless the state mental health authority has determined, based on an independent physical and mental evaluation performed by a person or entity other than the state mental health authority, prior to admission, whether:

(i) Because of the physical and mental condition of the individual, the individual requires the level of services provided by a NF; and

(ii) If the individual requires such level of services, the individual requires active treatment for mental illness; or

(B) "Mental retardation" or "persons with related conditions" as defined in section 17-1737-27 unless the state mental retardation/developmental disability authority has determined prior to admission whether:

(i) Because of the physical and mental condition of the individual, the individual requires the level of services provided by a NF; and

(ii) If the individual requires such level of services, the individual requires active treatment for mental retardation;
(2) For those residents who entered the NF prior to January 1, 1989, and were identified with a diagnosis of:
   (A) "Mental illness" as defined in section 17-1737-27, the state mental health authority shall determine whether, because of the resident's physical and mental condition, the resident requires:
      (i) The level of services provided by a NF; and
      (ii) Active treatment for mental illness; or
   (B) "Mental retardation" or identified as "persons with related conditions" as defined in section 17-1737-27, the state mental retardation/developmental disability authority shall determine whether because of the resident's physical and mental condition, the resident requires:
      (i) The level of services provided by a NF; and
      (ii) Specialized services for mental retardation or related conditions in an ICF-MR;

(3) The nursing facility shall notify the State mental health authority or the State mental retardation or developmental disabilities authority within twenty-one days after a significant change in the physical or mental condition of a resident who meets criteria for mental illness or mental retardation. For an individual with mental illness, if their condition worsens notification must be made to the State mental health authority within twenty-one days. For individuals with mental retardation, if their condition improves where the individual may benefit from specialized services, notification to the State mental retardation or developmental disabilities authority must be made within twenty-one days. [Eff 08/01/94; am 08/25/07 ] (Auth: HRS §346-14; 42 C.F.R. §§430.10, 431.10; Pub. L. No. 100-203) (Imp: Pub. L. No. 100-203; 42 C.F.R. §483.20)

§17-1737-34 Utilization control for NFs. (a) This section defines the utilization control process
which shall be administered in accordance with state and federal regulations to achieve optimal quality control of the utilization of services provided under the state plan.

(b) The provisions for utilization control are as follows:

(1) Providers of NF services shall admit only those recipients whose health care needs may be met by the facility;

(2) Each resident shall receive the necessary nursing, medical and psychosocial services to attain and maintain the highest possible mental and physical functional status, as defined by the comprehensive resident assessment and plan of care;

(3) The NF shall operate and provide services in compliance with all state, federal, and local laws, regulations, and codes and with accepted professional standards and principles that apply to professionals providing services in the NF;

(4) The services provided by or arranged by the NF shall meet professional standards of quality and be provided by qualified persons in accordance with each resident's written plan of care; and

(5) The following requirements regarding nurse aides shall be met:

(A) A nursing facility shall not use any individual working in the facility as a nurse aide for more than four months unless the individual:
   (i) Has completed a nurse aide training and competency evaluation program certified by the State; and
   (ii) Is competent to provide such services;

(B) A nursing facility shall provide for individuals used as nurse aides a nurse aide training competency and evaluation program certified by the State and such preparation as may be necessary to complete such a program;

(C) A nursing facility shall not permit an individual to serve as a nurse aide or provide services of a type for which the individual has not demonstrated competency. A nursing facility shall not use such an individual as a nurse aide unless the facility has inquired of
the state registry as to information in
the registry concerning the individual;

(D) A nursing facility shall not use any
individual as a nurse aide if there has
been a period of twenty-four consecutive
months during which no nursing or
nursing-related services were performed
by the individual for monetary
compensation. Such individual will need
to complete a new training and
competency evaluation program;

(E) A nursing facility shall provide regular
performance reviews and regular in-
service education to assure that
individuals used as nurse aides are
competent to perform services as nurse
aides, including training for
individuals providing nursing and
nursing-related services to residents
with cognitive impairments;

(F) Any findings of abuse or neglect of
residents or misappropriations of
residents' property by nurse aides shall
be reported to the state department of
health; and

(G) The State shall:
(i) Establish and maintain a registry
of all individuals who have
satisfactorily completed a nurse
aide training and competency
evaluation program certified by the
State;

(ii) The registry shall include specific
documented findings by the State of
residents neglect or abuse or
misappropriation of residents' property as well as any brief
statement of the individual
disputing the findings; and

(iii) When inquiries to the registry are
made concerning an individual
listed in the registry, any
information disclosed concerning
such a finding shall also include
disclosure of any such statement in
the registry relating to the
finding or a clear and accurate
summary of such a statement.
[Eff 08/01/94, am 08/25/07 ]
(Auth: HRS §346-14; 42 U.S.C.)
§17-1737-35 Utilization control for ICF-MRs. (a) This section defines the utilization control process which shall be administered in accordance with state and federal regulations to achieve optimal quality control of the utilization of services provided under the state plan. (b) The provisions for the utilization control for ICF-MRs are as follows:

(1) A written certification or recertification statement that the client require a specific level of care is required as follows:

(A) Admission certification shall be provided by a physician or a nurse practitioner or a clinical nurse specialist who is not an employee of the facility but is working in collaboration with a physician, on admission or not more than sixty days prior to authorization of medicaid payment for the provision of long-term institutional services to the client;

(B) A recertification statement shall be provided by a physician or a physician assistant under the supervision of a physician or a nurse practitioner or a clinical nurse specialist who is not an employee of the facility but is working in collaboration with a physician, no more than twelve months following certification and thereafter no more than twelve months intervals until discharge from the ICF-MR;

(C) The written certification and recertification statements shall be placed on a form designed either by the facility or the department specifically for certification and recertification documentations, and said form shall be placed in each client's active medical record; and

(D) The written certification and recertification statements shall clearly
indicate the client's need for a specific level of care, and shall include:

(i) A physician's signature or initials clearly identified with the acronym "M.D." for medical doctor, or "D.O." for doctor of osteopathy;

(ii) A physician assistant's signature or initials, clearly identified with the acronym "P.A." for physician assistant;

(iii) A nurse practitioner's signature or initials, clearly identified with the acronym "R.N.C." or "R.N." whichever is appropriate; or

(iv) A clinical nurse specialist's signature or initials clearly identified with the acronym "R.N.M.S." or "R.N.C.S." whichever is appropriate; and

(v) The date of certification or recertification statement is signed or initialed by a physician or a physician assistant or a nurse practitioner or a clinical nurse specialist;

(2) The facility shall have in effect a written utilization review plan approved by the department which shall include the following methods and procedures:

(A) Use of cross reference file numbers in all UR related documentation to assure the anonymity of the medicaid client;

(B) Identification of the administrative entity and sub-group of the entity responsible for the performance of UR and the medical staff of a medical institution;

(C) Development and selection and adoption of forms utilized for the UR process;

(D) Review of documentation necessary to verify justification for continued stay cases. The information shall be an integral part of the client's medical record and shall include the following:

(i) Name of the attending physician;

(ii) Date of admission to the facility;

(iii) Date of application if made after admission to the facility;
iv) The written plan of care;
(v) The reasons for and the plan for continued stay when deemed necessary by the attending physician; and
(vi) As necessary, other documented material to support the utilization review committee's decision;

(E) Utilization review committee members shall not be involved in the care of a client whose case is being reviewed and shall not be employed by, or have a financial interest in any facility in which the URC functions;

(F) URC members must include at least one physician and one other professional responsible for review of continued stay cases and at least one member shall be a QMRP;

(G) Development and adoption of inhouse criteria by which continued stay cases shall be reviewed at least once in a six month period;

(H) Review by a physician member of the URC of cases not meeting the applicable in-house ICF-MR criteria for continued stay; and

(I) Notification of continued stay denial to the affected client shall be as follows:
(i) The client's QMRP shall be notified within one working day, and an allowance of two working days shall be afforded to the QMRP to respond to the URC's continued stay denial before it becomes final; and

(ii) Written notification of continued stay denial by the URC within two working days after the final URC determination shall be given to the facility administrator, the client, and the client's next of kin; and

(3) The facility shall operate and provide services in compliance with all state, federal and local laws, regulations, and codes and with accepted professional standards and principles that apply to professionals providing services in the facility. [Eff 08/01/94] (Auth: HRS §§346-14; 42 C.F.R. §§430.10, 431.10, 456.1, 483.410; 42 U.S.C. §§1395, 1396) (Imp: 42
§17-1737-36 Inspection of care (IOC) reviews in ICF-MR facilities. The department shall be responsible for conducting periodic inspection of care review in ICF-MRs to evaluate the utilization of care and services provided to the client:

1. Inspection of care team members shall be employees of the department, and may consist of a physician or a registered nurse, and a social worker. One of the team members shall be a QMRP. If a physician is not on the team, a physician shall be available to provide consultation to the team;

2. Frequency of inspection shall be based on the quality of care and services provided by the facility, and on the condition of clients in the facility. However, at the minimum, each client shall be evaluated once annually;

3. No facility shall be notified of the time of inspection more than forty-eight hours before the scheduled arrival of the team;

4. Method of inspection shall be by personal contact with and observation of each client, and review of each client's medical record to determine the following:

   A. Whether the facility services are adequate to meet the health needs of each client, the rehabilitative and social needs of each client and to promote maximum physical, mental, and psychosocial functioning;

   B. Whether continued stay in the facility is necessary and desirable;

   C. Whether it is feasible to meet the client's health needs, and in an ICF-MR the client's rehabilitative needs through alternative institutional or noninstitutional services; and

   D. Whether each client is receiving active treatment in accordance with the provisions of section 17-1737-30;

5. The determinations on adequacy of services and related matters stipulated in paragraph (4) shall be based on, but not limited to, such items as whether:
(A) The medical evaluation, any required social and psychological evaluations, and the Individual Program Plans, where required, are followed; and all ordered services, including dietary orders, are provided and properly recorded;

(B) The attending physician reviews prescribed medications at least quarterly;

(C) Tests or observations of each client indicated by his medication regimen are made at appropriate times and are properly recorded;

(D) The individual program plan must be reviewed at least every ninety days by the QMRP and revised as necessary;

(E) For those clients certified as not needing a medical care plan, a review of their health status must be a direct physical examination by a licensed nurse on a quarterly or more frequent basis depending on client need and the result of any action (including referral to a physician to address client health problems) shall be recorded in the client's record;

(F) Progress notes by physicians, nurses, social workers, and other professionals are made as indicated and are reflective of the need for the specific professional's intervention consistent with the observed condition of the client, and support the need for continued stay at the ICF-MR;

(G) Progress notes shall be dated and signed followed by the professional's professional acronym;

(H) The client receives adequate services, based on such observations as cleanliness, absence of bedsores, absence of signs of malnutrition or dehydration, and apparent maintenance of maximum physical, mental, and psychosocial function;

(I) The client receives active treatment as defined in section 17-1737-30;

(J) The client needs any service that is not furnished by the facility through arrangements with others; and
(K) The client needs continued placement in the facility or there is an appropriate plan to transfer the patient to an alternate method of care;

(6) The inspection of care team shall prepare a report promptly after each inspection. The report shall contain:
(A) The observations, conclusions, and recommendations of the team concerning the adequacy, appropriateness, and quality of all services provided in the facility or through other arrangements, including physician services to client's, and specific findings about individual clients in the facility; and
(B) The dates of the inspection and the names and qualifications of the members of the team; and

(7) The department shall send a copy of each inspection report to the facility inspected, the facility's utilization review committee, and the state department of health.

§17-1737-37  Other service requirements. (a) Providers of long-term institutional services shall establish and implement written policies and procedures that govern access to, duplication of, and dissemination of information from applicants' or recipients' records:

(1) The following information about applicants and recipients shall not be released:
(A) Names and addresses;
(B) Eligibility status, the amount of assistance, or both;
(C) Medical services provided;
(D) Social and economic conditions or circumstances;
(E) The department's evaluation of personal information; and
(F) Medical data, including diagnosis and past history of disease or disability; and

(2) The conditions for release of information by the department shall be in accordance with the provisions of chapter 17-1702.
(b) Recipients shall have freedom in the selection of any qualified medicaid provider from whom the recipient may obtain services, in accordance with the provisions of chapter 17-1736.

(c) Providers of long-term institutional services shall submit to the department a written incident report for each incident that result in harm to the medicaid recipient. These reportable incidents include, reaction to a drug or therapy, all bodily injuries that require medical intervention, and absence without leave for one or more nights. An incident report shall be in writing and shall be submitted to the department within seventy-two hours of a reportable incident. Written reports shall include the following:
   (1) Name of the NF or ICF-MR;
   (2) Name, age, and birthdate of the recipient;
   (3) Resident's diagnosis;
   (4) Resident's acuity level at time of incident;
   (5) Date, time, and place of the incident;
   (6) Description of how the incident occurred;
   (7) Description of the kind and extent of medical intervention; and
   (8) Date incident report was written, and signature and title of the reporting individual.

(d) Providers of long-term institutional services shall admit and provide NF or ICF-MR levels of care, treatment, and services to medicaid recipients without discrimination, separation, or any other distinction on the basis of race, color, national origin, or mental or physical handicap in accordance with the provisions of chapter 17-1736.

(e) For NFs and ICF-MRs, medical records shall be retained three years from the date of a resident's discharge from the provider's care.

§17-1737-38 Termination of long-term institutional services. (a) Medicaid payments for long-term institutional services shall be terminated when a recipient is deemed to no longer require a specific level of care in accordance with the provisions of section 17-1737-31 and the recipient refuses to transfer to an available appropriate placement.
(b) The provider agreement shall be terminated when the provider fails to provide long-term institutional services in accordance with the terms stipulated in the provider agreement.


§17-1737-39 Sharing of federal financial participation payment penalty assessment. (a) The department shall allocate to the provider any or all federal financial participation payment penalties which are assessed the department by the Health Care Financing Administration of the Department of Health and Human Services for provider's failure to meet the utilization control requirements in accordance with the provisions of sections 17-1737-34 and 17-1737-35.

(b) The amount shall be determined by a committee composed of representatives from the department and other interested private and public agencies.


§17-1737-40 Remedies for nursing facilities that do not meet the requirements for participation. (a) The department shall impose one or more of the following remedies when a nursing facility does not meet one or more of the requirements of participation and its deficiencies constitute immediate jeopardy or widespread actual harm that does not constitute immediate jeopardy to the health and safety of its residents:

(1) Remove the jeopardy and appoint temporary management to oversee correction of the deficiencies and assure the health and safety of the facility's residents while corrections are being made to bring the facility into compliance with all of the requirements of participation, or to oversee orderly closure of a facility.

(A) Temporary management shall be state personnel, private individuals, or a team with education and requisite work experience in nursing home administration that qualifies the
individual(s) to correct the deficiencies in the facility to be managed; and be licensed in accordance with state law. The following individuals are not eligible to serve as temporary managers:

(i) Any individual who has been found guilty of misconduct by any licensing board or professional society in any state;

(ii) Has or whose immediate family members have any financial interest in the facility managed; or

(iii) Any individual who currently serves or, within the past two years, has served as a member of the staff of the facility;

(B) Facility management must agree to relinquish control to the temporary manager and to pay his or her salary before the temporary manager can be installed in the facility. The facility cannot retain final authority to approve changes of personnel or expenditures of facility funds and be considered to have relinquished control to the temporary manager;

(C) If the facility refuses to relinquish control to the temporary manager, the facility shall be terminated;

(D) A temporary manager has the authority to hire, terminate, or reassign staff, obligate facility funds, alter facility procedures, and otherwise manage a facility to correct deficiencies identified in the facility operation. The temporary manager must be given access to facility bank accounts that include receipts;

(E) A temporary manager may be imposed fifteen days after the facility receives notice, in non-immediate jeopardy situations; and two days after the facility receives notice, in immediate jeopardy situations; and

(F) Temporary management shall continue until a facility is terminated, achieves substantial compliance and is capable of remaining in substantial compliance, or decides to discontinue the remedy and
reassumes management control before it has achieved substantial compliance, in which case the facility faces termination;

(2) Assess civil money penalty, with interest, and impose civil money penalty for the number of days that a facility is not in substantial compliance with one or more participation requirements, regardless of whether or not the deficiencies constitute immediate jeopardy and for the number of days of past noncompliance since the last standard survey, including the number of days of immediate jeopardy.

(A) Civil money penalties may be imposed as a remedy for past noncompliance that is corrected at the time of the current survey. Situations for consideration of a civil money penalty may include, but may not be limited to, facilities that cannot consistently sustain substantial compliance with the requirements as noted in the facility-specified reports, substantiated complaints, or situations which indicate that the facility did not act to prevent a situation of noncompliance from occurring;

(B) The amount of the civil money penalty shall be on the lower range of $50 to $3,000 per day or on the upper range of $3,050 to $10,000 per day. A civil money penalty shall not be less than $50;

(C) Factors to be considered in determining the amount of the civil money penalty are:

(i) The facility's history of noncompliance, including repeated deficiencies;

(ii) The facility's financial condition;

(iii) Seriousness and scope of the deficiencies;

(iv) Likelihood that the civil money penalty will achieve correction and continued compliance;

(v) The facility's degree of culpability; and

(vi) Any other remedies being imposed in addition to the civil money penalty;
(D) All funds collected as a result of these civil money penalties shall be applied to the protection of the health and property of the residents of the facility;

(E) The funds shall be used for:
   (i) Payment for the cost of relocating residents to other facilities;
   (ii) State costs related to the maintenance or operation of a facility pending correction of deficiencies or closure;
   (iii) Reimbursement of residents for personal funds or property lost as a result of actions by the facility or by individuals used by the facility to provide services to residents; and
   (iv) Other costs related to the health and property of the residents, such as, the cost of having resident medical records sealed, secured, and stored; the cost of picking up and transferring or delivering resident medications or drugs; the cost of using ambulance service; and etc.;

(F) The civil money penalty may start accruing as early as the date the facility was first out of compliance, as determined by HCFA or the State. A civil money penalty cannot be collected until a provider requests a hearing. When no hearing is requested, payment of a civil money penalty will be due fifteen days after the time period for requesting a hearing has expired and a hearing request was not received or after the final administrative decision which includes a hearing and review; and

(G) A notice of imposition of civil money penalty shall be sent to the facility and shall include the following information:
   (i) Nature of the noncompliance (regulatory requirements not met);
   (ii) Statutory basis for the penalty;
   (iii) Amount of penalty per day of noncompliance;
(iv) Factors that were considered in determining the amount of the penalty;
(v) Date on which the penalty begins to accrue;
(vi) Statement that the penalty will stop accruing on the date on which that facility comes into substantial compliance or is terminated from participation in the program;
(vii) When the penalty shall be collected; and
(viii) Statement of the facility's right to a hearing and information regarding how to request a hearing, implications of waiving the right to a hearing, and information regarding how to waive the right to a hearing;

(3) Close the nursing facility or transfer the residents to other facilities or both, to minimize the period of time during which residents are receiving less than adequate care.
(A) A finding of immediate jeopardy will not require the State to close a facility and transfer residents. It may result in the immediate termination of provider agreement and the subsequent transfer of residents;
(B) During an emergency which relates to the facility's gross inability to provide care and related services because of fire, natural disaster, epidemic, or other conditions endangering the health and safety of the residents, the State may permanently or temporarily transfer residents to another facility until the original facility is again able to care for its residents; and
(C) Transfer requirements shall apply to only Medicare and Medicaid residents and not to private pay residents;

(4) Terminate the nursing facility's Medicaid participation.
(A) When there is immediate jeopardy to residents' health and safety, termination procedures shall be completed within twenty-three days from
the last day of the survey which found the immediate jeopardy, if the jeopardy is not removed before then;

(B) When there is no immediate jeopardy, HCFA or the State may terminate a facility if the facility does not come into substantial compliance within six months of the date of the survey that found it to be out of substantial compliance; and

(C) Termination may be imposed by the State at any time when appropriate for any noncompliance. The facility's compliance history shall be taken into account when considering whether or not to terminate a facility's provider agreement;

(5) Impose denial of payment for new admissions when a facility has been found to have provided substandard quality of care on the last three consecutive standard surveys, regardless of other remedies imposed.

(A) Deny payment for all new admissions within the third month from the last day of the third consecutive survey.

(B) Facility shall be given written notice at least two days before the effective date in immediate jeopardy cases and at least fifteen days before the effective date in all others;

(C) Optional denial of payment for all new admissions shall be imposed only when the facility makes little or no effort to come into substantial compliance, e.g., when it fails to adhere to its plan of correction;

(D) Mandatory denial of payment for all new admissions shall be imposed when the facility is not in substantial compliance by the third month after the last day of the survey identifying the deficiency or when a provider has been found to have furnished substandard care on the last three consecutive standard surveys;

(E) The denial of payment remedy may be imposed at other times singly or in conjunction with other remedies, when a facility is not in substantial compliance;
(F) The denial of payments shall continue until the State has verified that the facility has achieved substantial compliance. Payment resumes prospectively from the date the State has determined that substantial compliance is achieved.  
(i) When payment is denied for repeated instances of substandard quality of care, the remedy shall not be lifted until the facility is in substantial compliance and the State or HCFA believes that the facility will remain in substantial compliance; and  
(ii) If payment is denied for any other reason and, if a survey team finds written credible evidence that the facility corrected deficiencies or was in substantial compliance before the date the survey agency received the credible evidence, the remedy shall be lifted as of that date;  
(G) No payments shall be made for the period between the date the remedy was imposed and the date that substantial compliance was achieved; and  
(H) Residents admitted before and discharged before the effective date of the denial of payment are considered new admissions, if readmitted, and are subject to the denial of payment; and  
(6) State monitoring shall be imposed when a facility has been found on three consecutive standard surveys to have provided substandard quality of care.  
(A) State monitoring shall oversee the correction of cited deficiencies in the facility as a safeguard against further harm to residents when harm or a situation with a potential for harm has occurred. State monitoring shall include:  
(i) Providing special consultative services to a facility for obtaining the type of training and basic knowledge needed to achieve and remain in compliance with federal regulations or to attend an
in-service training program likely to correct the deficiencies; and

(ii) Assisting in the development of an acceptable plan of correction;

(B) Situations when state monitoring may be appropriate include, but are not limited to, the following:

(i) Poor facility history, i.e., a pattern of poor quality of care, many complaints, etc.;

(ii) State agency concern that the situation in the facility has the potential to worsen;

(iii) Immediate jeopardy exists and no temporary manager can be appointed or the facility refuses to relinquish control to a temporary manager. A monitor shall be imposed to oversee termination procedures and transfer of residents; or

(iv) The facility seems unable or unwilling to take corrective action for cited substandard quality of care;

(C) Monitoring may occur anytime in a facility, i.e., twenty-four hours a day, seven days a week, if necessary. In all instances, monitors shall have complete access to all areas of the facility as necessary for performance of the monitoring task; and

(D) State monitoring shall be discontinued when:

(i) The facility's provider agreement is terminated; or

(ii) The facility is terminated; or the facility has demonstrated to the satisfaction of HCFA or the State Agency, that the facility is in substantial compliance with the requirements and (if imposed for repeated substandard quality of care) that the facility will remain in substantial compliance.

(b) The appeal and hearing provisions of chapter 17-1736 shall be available to providers subject to state imposed remedies. [Eff 08/01/94; am 01/29/96; am 11/25/96; am 09/14/98] (Auth: HRS §346-14; 42 C.F.R. §§442.118, 442.119; Pub. L. No. 100-203)
§17-1737-41 State-approved feeding assistant training program. (a) A state-approved feeding assistant training program shall include a minimum of ten clock hours of training, provided by Medicaid or Medicare and Medicaid certified nursing facilities, with a minimum of four clock hours of practical training directly supervised by a registered nurse licensed in Hawaii.

(b) A state-approved feeding assistant training program shall include, but not be limited to, the following:

(1) Feeding techniques;
(2) Assistance with feeding and hydration;
(3) Communication and interpersonal skills;
(4) Appropriate responses to resident behavior;
(5) Safety and emergency procedures, including the Heimlich maneuver;
(6) Infection control;
(7) Resident rights; and
(8) Recognizing changes in residents that are inconsistent with their normal behavior and the importance of reporting those changes to the supervisory nurse.

(c) Individuals being trained must be at least eighteen years of age at the commencement of the feeding assistant training program.

(d) The Office of Health Care Assurance (the State survey agency), as part of the federally mandated surveys that it conducts of Medicaid or Medicare and Medicaid certified nursing facilities in the State, determines whether the feeding assistance training program requirements established by the Medicaid agency are met by any such facility that operates a state-approved feeding assistant training program under this section.

(e) Proof of completion of a state-approved feeding assistant training program by a Medicaid or Medicare and Medicaid certified nursing facility may be accepted as sufficient training for a feeding assistant to provide this service in a Medicaid or Medicare and Medicaid certified nursing facility in the State that did not provide the actual training. Eff 08/01/94; am 02/10/97; am 02/10/97; am 02/10/97; am
§17-1737-43 Preventive services. (a) Preventive services means services provided by a physician or other licensed practitioner of the healing arts within the scope of a practice under state law to:
   (1) Prevent disease, disability, and other health problems or their progress;
   (2) Prolong life; and
   (3) Promote physical and mental health and efficiency.
   (b) Medical payments to providers may be made on behalf of recipients for the following services:
   (1) Physical examinations for the following purposes:
      (A) School health clearances;
      (B) Pre-admissions and periodic physicals required by Public Health Regulation 12-B for care homes;
      (C) Pre-placement physicals for adults entering family boarding homes;
      (D) Premarital examinations;
      (E) Examinations to determine the extent of mental or physical disability or incapacity;
      (F) Pre-placement and annual examinations for children in foster care;
      (G) Pre-adoption pediatric examinations;
      (H) Employability determinations and WIN pre-referral examinations;
      (I) Examinations when indicated is suspected child abuse cases, if eligible for medical assistance;
      (J) Pre-placement examinations for day care; and
      (K) Other health examinations limited to not more than once in a two year period.
(2) Routine laboratory examinations necessary to complete the physicals, as well as diagnostic screening; and

(3) Immunizations and vaccinations, with the exception of pediatric vaccines covered under the Vaccines for Children (VFC) program and immunizations for travel to foreign countries. [Eff 08/01/94; am 01/29/96] (Auth: HRS §346-14) (Imp: 42 C.F.R. §440.130)

§17-1737-44 Rehabilitative services. (a) Rehabilitative services means those medical and remedial items or services which are prescribed by a licensed physician for the purpose of maximum reduction of a patient's physical or mental disability and restoration of the patient to the patient's best possible functional level.

(b) Rehabilitative services shall be directed to restoring a disabled person toward the following goals:

(1) Self-care and possible independent living; or

(2) Substantial gainful employment.

(c) Children through six years of age shall meet the following conditions to show rehabilitative services are reasonable and necessary:

(1) The services shall be considered under accepted standards of medical practice to be a specific and effective treatment for the patient's condition. Experimental therapies are excluded from coverage;

(2) An expectation that the condition will improve significantly in a reasonable and generally predictable period of time based on the assessment made by the physician of the patient's rehabilitative potential after any needed consultation with the qualified therapist or, services are necessary to establish a safe and effective maintenance program required in connection with a specific developmental or disease state;

(3) The services required can be safely and effectively performed only by a qualified therapist/pathologist or under the immediate supervision of a therapist because the services are complex or because of the child's medical or physical condition;

(4) The amount, frequency, and duration of the services shall be reasonable and subject to authorization by the department.
Additionally, the provisions and limitations pertaining to the specific rehabilitation service such as physical therapy, speech therapy, etc. addressed in this chapter and chapter 17-1739 shall apply;

(5) Referrals for therapeutic services shall be made by a physician. The physician is expected to employ clinical judgment, the history and physical, testing, etc. in determining the medical necessity of rehabilitative services; and

(6) Evaluation of the patient's developmental or therapeutic status shall be measured and expressed in objective, unambiguous concise language. The results of tests as well as goals, and therapeutic results shall be recorded on appropriate forms and may be reviewed by the department.

(d) Medical vendor payments may be made for the following types of services whether provided on an inpatient or an outpatient basis:

(1) Corrective surgery;
(2) Physical therapy;
(3) Speech therapy;
(4) Occupational therapy;
(5) Drugs, prosthetics, and durable medical equipment and supplies; and
(6) Other related restorative services.

§17-1737-44.1 Community mental health rehabilitative services. (a) Medical payments to eligible providers may be made for the following types of community mental health rehabilitative services:

(1) Crisis management: This service provides mobile assessment for individuals in active state of crisis (twenty-four hours per day, seven days a week). Immediate response is required. Crisis management services include referral to licensed psychiatrist, licensed psychologist, or to an inpatient acute care hospital. The presenting crisis situation may necessitate that the services be provided in the consumer’s home or natural environment setting, such as the home, school, work environment, or other community setting as well as in a health care setting. These
services are provided through agencies accredited by a national accreditation organization. These agencies must have staff that includes one or more qualified mental health professionals. If the services are provided by staff other than a qualified mental health professional, the staff shall be supervised at a minimum by a qualified mental health professional.

(1) Crisis Residential Services: Crisis Residential Services are short-term interventions provided to individuals experiencing crisis, to address the cause of the crisis and to avert or delay the need for acute psychiatric inpatient hospitalization or inpatient hospital-based psychiatric care at levels of care below acute psychiatric inpatient. Crisis Residential Services are for individuals who are experiencing a period of acute stress that significantly impairs the capacity to cope with normal life circumstances. The program provides psychiatric services that address the psychiatric, psychological, and behavioral health needs of the individuals. Specific services are:

(A) Psychiatric medical assessment;
(B) Crisis stabilization and intervention;
(C) Medication management and monitoring;
(D) Individual, group or family counseling or all if necessary; and
(E) Daily living skills training.

Services are provided in a licensed residential program, licensed therapeutic group home or foster home setting. All crisis residential programs shall have less than sixteen beds. The services do not include payment for room and board. Staff providing crisis residential services shall be qualified mental health professionals. If the services are provided by staff other than a qualified mental health professional, the staff must be supervised at a minimum by a qualified mental health professional.

(3) Biopsychosocial Rehabilitative Programs: This is a therapeutic day rehabilitative social skill building service which allows individuals with serious mental illness to
gain the necessary social and communication skills necessary to allow them to remain in or return to naturally occurring community programs. Services include group skill building activities that focus on the development of problem-solving techniques, social skills and medication education and symptom management. All services provided must be part of the individual’s plan of care. A plan of care must identify the treatment goals and the scope, amount and duration of services that will assist the individual to achieve the goals. A plan of care must be approved by a licensed physician, licensed psychologist, advanced practice registered nurse or licensed clinical social worker in behavioral health. Plans of care must be reviewed and approved every ninety calendar days. The therapeutic value of the specific therapeutic recreational activities must be clearly described and justified in the plan of care. At a minimum, the plan of care must:

(A) Define the goals and objectives for the individual;
(B) Educate the individual about his or her mental illness;
(C) How to avoid complications and relapse; and
(D) Provide opportunities for him or her to learn basic living skills and improve interpersonal skills.

Services are provided by qualified mental health professionals or staff that are under the supervision of a qualified mental health professional. Provider qualifications to provide these services are ensured by provider compliance with requirements and standards of a national accreditation organization.

(4) Intensive Family Intervention: These are time limited intensive interventions intended to stabilize the living arrangement, promote reunification or prevent the utilization of out of home therapeutic resources (i.e. psychiatric hospital, therapeutic foster
care, residential treatment facility) for children with serious emotional or behavioral disturbances or adults with serious mental illness. These services:

(A) Diffuse the current crisis, evaluate its nature and intervene to reduce the likelihood of a recurrence;

(B) Assess and monitor the service needs of the identified individual so that he or she can be safely maintained in the family;

(C) Ensure the clinical appropriateness of services provided; and

(D) Improve the individual’s ability to care for self and the family’s capacity to care for the individual.

This service includes focused evaluations and assessments, crisis case management, behavior management, counseling, and other therapeutic rehabilitative mental health services toward improving the individual’s ability to function in the family. Services are directed towards the identified individual within the family. Services can be provided in-home, school or other natural environment. Services are provided by a multidisciplinary team comprised of qualified mental health professionals. If the services are provided by staff other than a qualified mental health professional, the staff shall be supervised at a minimum by a qualified mental health professional. Additionally, provider qualifications must be in compliance with requirements and standards of a national accreditation organization.

(5) Therapeutic Living Supports and Therapeutic Foster Care Supports: These are services covered in settings such as group living arrangements or therapeutic foster homes. Group living arrangements usually provide services for three to six individuals, but not more than fifteen individuals, per home. Therapeutic foster homes provide services for a maximum of fifteen individuals per home. Although these group living arrangements and therapeutic foster homes may provide twenty-four hour per day of residential care, only the therapeutic services provided are
covered. There is no reimbursement of room and board charges. Covered therapeutic supports are only available when the identified individual resides in a licensed group living arrangement or licensed therapeutic foster home. The identified individual must be either a child with serious emotional or behavioral disturbance or an adult with a serious mental illness. Services provided in therapeutic group homes and therapeutic foster homes include supervision, monitoring and developing independence of activities of daily living and behavioral management, medication monitoring, counseling and training, directed at the amelioration of functional and behavioral deficits and based on the individual’s plan of care developed by a team of licensed and qualified mental health professionals. Services shall be provided in a licensed facility and provided by a qualified mental health professional or staff under the supervision of a qualified mental health professional with twenty-four hour on-call coverage by a licensed psychiatrist or psychologist.

(6) Intensive outpatient hospital services: These are outpatient hospital services for the purpose of providing stabilization of psychiatric impairments as well as enabling the individual to reside in the community or to return to the community from a more restrictive setting. Services are provided to an individual who is either a child with serious emotional or behavioral disturbance or an adult with a serious mental illness. In addition, the adult or child shall meet at least two of the following criteria:

(A) Is at high risk for acute inpatient hospitalization, homelessness or (for children) out-of-home placement because of their behavioral health condition;

(B) Exhibits inappropriate behavior that generates repeated encounters with mental health professionals, educational and social agencies, or the police; or
(C) Are unable to recognize personal danger, inappropriate social behavior, or recognize and control behavior that presents a danger to others. The goals of service are clearly identified in an individualized plan of care. The short term and long term goals and continuing care plan are established prior to admission through a comprehensive assessment of the consumer to include a severity-adjusted rating of each clinical issue and strength. Treatment is time-limited, ambulatory and active offering intensive, coordinated clinical services provided by a multi-disciplinary team. This service includes medication administration and a medication management plan. Services are available at least twenty hours per week. All services are provided by qualified mental health professionals, or by individuals under the supervision of a qualified mental health professional. Additionally, provider qualifications must be in compliance with requirements and standards of a national accreditation organization. Registered nurses or licensed practical nurses must be available for nursing interventions and administration of medications. Licensed psychiatrists or psychologists must be actively involved in the development, monitoring, and modification of the plan of care. The services must be provided in the outpatient area or clinic of a licensed hospital certified by a national accreditation organization or other licensed facility that is Medicare certified for coverage of partial hospitalization/day treatment. These services are not provided to individuals in the inpatient hospital setting and do not include acute inpatient hospital stays.
(7) **Assertive Community Treatment (ACT):** This is an intensive community rehabilitation service for individuals who are either children with serious emotional or behavioral disturbance or adults with a serious mental illness. In addition, the adult or child must meet at least two of the following criteria:

(A) At high risk for acute inpatient hospitalization, homelessness or (for children) out-of-home placement because of their behavioral health condition;

(B) Exhibits inappropriate behavior that generates repeated encounters with mental health professionals, educational and social agencies, or the police; or

(C) Is unable to recognize personal danger, inappropriate social behavior, and recognize and control behavior that presents a danger to others.

The ACT rehabilitative treatment services are to restore and rehabilitate the individual to his or her maximum functional level.

Treatment interventions include:

(A) Crisis management (crisis assessment, intervention and stabilization);

(B) Individual restorative interventions for the development of interpersonal, community coping and independent living skills;

(C) Services to assist the individual develop symptom monitoring and management skills;

(D) Medication prescription, administration and monitoring medication and self medication; and

(E) Treatment for substance abuse or other co-occurring disorders.

Services include twenty-four hours a day, seven days a week coverage, crisis stabilization, treatment, and counseling. Also, individuals included in ACT receive case management to assist them in obtaining needed medical and rehabilitative treatment services within their ACT treatment plan.
Services can be provided to individuals in their home, work or other community settings. ACT services are provided by agencies whose staffs include one or more licensed qualified mental health professionals. If the services are provided by staff other than a licensed qualified mental health professional, the staff shall be supervised by a licensed qualified mental health professional. Provider qualifications to provide these services are ensured by provider compliance with requirements and standards of a national accreditation organization. Case management is an integral part of this service and reimbursement for case management as a separate service is not allowed. If biopsychosocial rehabilitation is part of the individual’s plan of care under intensive case management, reimbursement for biopsychosocial rehabilitation as a separate service is not allowed.

(b) Community mental health rehabilitative services are available to individuals eligible for medical assistance and who are medically determined to need mental health, drug abuse, or alcohol services or all three. These services must be recommended by a licensed physician, licensed psychologist, advanced practice registered nurse or a licensed clinical social worker in behavioral health to promote the maximum reduction or restoration, or both, of a recipient to their best possible functional level relevant to their diagnosis of mental illness, abuse of drugs or alcohol.

(c) Individuals who are mentally retarded (MR) or developmentally disabled are not eligible for these services, including mentally retarded and developmentally disabled individuals who are in Home and Community Based Waiver programs.

(d) Community mental health rehabilitative services shall be provided by the agencies certified by the department of Health, adult mental health division and child and adolescent mental health division.

(e) The covered services are available only to Medicaid eligible recipients with a written plan of care developed with the participation of a licensed psychiatrist or psychologist. Services must be medically necessary.
(f) The statewide reimbursement rate shall be the rate negotiated by the department. The final rate will be based on the following factors:

(1) Cost to provide the service;
(2) Comparison to comparable Medicaid provider types;
(3) Relative value to other services within the established fee schedule;
(4) Rate will not exceed Medicare’s upper limit of reimbursement; and
(5) Rate will be reevaluated at a minimum of once every two years for its cost basis and allowability.

(g) Reimbursement shall be based on the following units of service:

(1) Per contact (Crisis management services);
(2) Daily (crisis residential, therapeutic support, intensive outpatient hospital services), or
(2) Fifteen minute increments (assertive community treatment (ACT), biopsychosocial rehabilitative programs and intensive family intervention). [Eff 02/07/05] (Auth: HRS §346-14) (Imp: 42 C.F.R. §440.130)

§17-1737-45 Home health services. (a) Home health services means services provided to a recipient by a home health agency or under a home or community-based waiver:

(1) At the recipient's place of residence or at a location other than a hospital, skilled nursing facility, intermediate care facility - mental retardation, or intermediate care facility;
(2) On a physician's orders as part of a written plan of care that the physician reviews every sixty days; and
(3) Medical authorization as specified in section 17-1739-4 is needed for all home health services, medical supplies, equipment and appliances unless otherwise specified under this section.

(b) Home health services shall include:

(1) Nursing service, as defined in chapter 457, HRS provided on a part-time or intermittent basis;
(2) Home health aide services;
(3) Medical supplies, equipment, and appliances suitable for use in the home, subject to prior authorization as specified in section 17-1739-4; 

(4) Physical therapy, occupational therapy, speech pathology and audiology services subject to prior authorization as specified in section 17-1739-4; and 

(5) Medical social services and other services not specifically listed in this section are not covered. 

(c) Reimbursement for home health services shall be limited to the following: 

(1) Home health services shall be reimbursable on the basis of "per visit". A visit shall encompass approximately one or two hours of service; 

(2) One visit per day only; 

(3) Daily home visits without medical authorization are permitted for home health aide and nursing services in the first two weeks of care if part of the written plan of care; 

(4) Initial physical therapy and occupational therapy evaluations only without medical authorization are permitted if part of a written plan of care; 

(5) No more than three visits a week for each service shall be reimbursed for the third week to the seventh week of patient care; 

(6) No more than one visit a week for each service shall be reimbursed from the eighth week to the fifteenth week of patient care; 

(7) No more than one visit every other month for each service shall be reimbursed from the sixteenth week of patient care; and 

(8) Services exceeding the parameters of this section shall be prior authorized by the department's medical consultant or its authorized representative. [Eff 08/01/94; am 02/10/97 ] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§440.70, 441.15)

§17-1737-46 Family planning services. (a) All fee for service medicaid recipients, male or female, including minors, who are sexually active or of child-bearing age, shall be eligible for family planning services and supplies.
(b) The department shall furnish assistance to any eligible person by:
   (1) Locating and referring to a recognized provider those persons encountering difficulties in obtaining family planning services; and
   (2) Prompt attention so that the eligible person shall be assured of receiving family planning service within thirty days from the time of the request.

(c) The use of family planning services or practices shall be entirely on a voluntary basis. At no time shall any member of the department's staff place a recipient under any obligation, duress, compulsion, or use any other form of coercion on the recipient to accept or reject family planning services.

(d) Family planning information shall be disseminated by:
   (1) Promptly informing new recipients of medical assistance of the availability of family planning services under the department's program, Title IV-A of the Social Security Act, and medicaid; and
   (2) The branch worker hand issuing or mailing the department's information brochure entitled "Family Planning Services" to newly approved medical assistance recipients.

(e) Family planning services shall include:
   (1) Consultation, counseling, examination including breast and pelvic examination, and treatment by or under the supervision of a physician or prescribed by a physician;
   (2) Laboratory examinations and tests;
   (3) Medically approved methods, procedures, pharmaceutical supplies and devices to prevent conception;
   (4) Natural family planning methods;
   (5) Diagnosis for infertility; and
   (6) Voluntary sterilization procedures.

§17-1737-47 Hysterectomy. (a) Hysterectomy means a medical procedure or operation for the purpose of removing the uterus.

(b) Hysterectomies shall be covered under the medicaid program when medically necessary except when performed:
(1) Solely for the purpose of rendering an individual permanently incapable of reproducing; or

(2) Primarily for the purpose of rendering the individual permanently incapable of reproducing when there is more than one reason for the hysterectomy.

(c) Reimbursement for hysterectomies shall be made only if the following conditions have been met, regardless of the age of the patient or the medical condition for which the hysterectomy was performed:

(1) The physician authorized to perform the hysterectomy informs the individual or her representative, if any, orally and in writing, prior to the procedure that the hysterectomy will render the individual permanently incapable of reproducing; and

(2) The individual or her representative, if any, signs a written acknowledgement of receipt of that information; or

(3) If the individual is already sterile prior to a hysterectomy, the physician who performed the hysterectomy shall:
   (A) Certify in writing that the person was sterile; and
   (B) State the cause of the sterility; or

(4) If the individual required a hysterectomy because of a life threatening emergency, the physician shall:
   (A) Certify that prior acknowledgement was not possible or practical; and
   (B) Provide a description of the nature of the emergency.

For the purpose of this subsection, "sterility" shall be due to an established condition such as menopause, successful prior sterilization procedure or demonstrated bilateral tubal blockage due to disease. Lack of conception without demonstrated tubal blockage or endocrine dysfunction interfering with ovulation shall not be acceptable in meeting the definition of sterility. "Life threatening emergency" means actual emergencies such as a ruptured uterus or uteroplacental apoplexy or severe abdominal trauma. A hysterectomy which becomes medically advised during an operative procedure shall not be considered a life threatening emergency. The possibility of an associated hysterectomy shall be considered in all pelvic or lower abdominal operative procedures and the proper tentative warning provided.
(d) The department shall obtain documentation, showing the requirements of this section were met, before making payments. [Eff 08/01/94 ] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§441.255, 441.256)

§17-1737-48 Sterilization. (a) Sterilization means any medical procedure, treatment, or operation for the purpose of rendering an individual permanently incapable of reproducing. Sterilization shall be neither a necessary part of the treatment of an existing accompaniment of an operation. Sterilization under this program shall not be authorized for any individual who is:

(1) Mentally incompetent;
(2) Incompetent under applicable state law to give informed and binding consent because of mental incapacity;
(3) Under twenty-one years; or
(4) Institutionalized.

(b) Informed consent shall be obtained prior to any sterilization procedure. For the purpose of this program, the informed consent shall be valid only if prior to obtaining the consent, the individual requesting the service was furnished with the following information:

(1) A thorough explanation of the procedure to be performed;
(2) A full description of the attendant discomforts and risks;
(3) A description of the benefits to be expected;
(4) Counseling concerning appropriate alternative methods, and the effect and impact of the proposed sterilization, including the fact that the procedure shall be considered irreversible;
(5) An offer to answer any inquiries concerning the sterilization procedures;
(6) Advice that the individual is free to withhold or withdraw the consent to the procedure without affecting the right to future medicaid benefits and without prejudice to future care; and
(7) Advice that the sterilization will not be performed for at least thirty days except under conditions listed in subsection (e).

(c) The provider shall use the appropriate departmental form to obtain written consent from a medicaid recipient who is requesting the service. No substitution of form shall be accepted.
(d) Sterilization shall not be performed sooner than thirty days but not more than one hundred eighty days following the giving of informed consent in writing, except as explained in subsection (e).

(e) Exceptions to subsections (b)(7) and (d) may be made if more than seventy-two hours have passed since informed consent was given and where there is:

(1) Premature delivery, when informed consent was given at least thirty days before expected date of delivery; or

(2) Emergency abdominal surgery.

(f) Consent for sterilization may not be obtained if the person requesting sterilization is:

(1) In labor or childbirth;

(2) Seeking to obtain or is obtaining an abortion; or

(3) Under the influence of alcohol or other substances that affect the individual's state of awareness.

(g) An operation for an ectopic pregnancy which results in sterilization due to removal of a woman's single remaining fallopian tube shall not be considered either a primary sterilization or an abortion and shall be a medically indicated procedure covered under the program.

(h) A hysterectomy shall not be considered a sterilization procedure. The provisions of section 17-1737-47 shall apply. [Eff 08/01/94 ] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§441.250 - 441.258)

§17-1737-49 Respiratory care services. (a) Respiratory care services are services provided on a part time basis in the home of the individual by a respiratory therapist or other health care professional trained in respiratory therapy as defined in section 17-1737-2.

(b) Respiratory care services may be provided for medicaid eligible individuals who meet the following criteria:

(1) Medically dependent on a ventilator support for at least thirty consecutive days as an inpatient in an acute or long term care facility;

(2) Dependent on ventilator support for at least six hours per day;

(3) If respiratory care services were not available, would require inpatient care in a hospital, or long-term care institution;
(4) Eligible or would be eligible for medicaid payments if institutional care were required;
(5) Has adequate support services to be cared for at home; and
(6) Wishes to be cared for at home.
(c) Authorization by the department on form DHS 1144 shall be required for the provision of respiratory care services.
(d) Medicaid payments for respiratory care services shall be made only to providers meeting the requirements of chapter 17-1736. [Eff 08/01/94 ] (Auth: HRS §§346-14, 42 C.F.R. §431.10) (Imp: Pub. L. No. 99-509, Section 9408)

§17-1737-50 Home pharmacy services. (a) Home pharmacy services are services related to the dispensing and clinical monitoring of enteral and parenteral nutrition and therapeutic agents given intravenously or by injection to recipients in their homes.
(b) Home pharmacy services shall be ordered by a physician and shall include clinical monitoring by pharmacists and other skilled medical professionals, such as registered nurses.
(c) Home pharmacy services may be provided to Medicaid eligible individuals who:
(1) Require the use of therapeutic intravenous or injectable agents including analgesics, antibiotics, and fluids to treat their medical condition;
(2) Do not require acute hospital or nursing facility care, have adequate support in the home, and can safely receive these services in the home setting; and
(3) Wish to receive this care in the home.
(d) Authorization by the department for home pharmacy services on form DHS 1144 shall be required for the provision of home pharmacy services by freestanding pharmacies and by acute care hospital which provide home pharmacy services.
(e) Medicaid payments shall only be made when freestanding home pharmacy services are furnished by providers accredited by a nationally recognized accreditation organization. [Eff 11/25/96; am 02/16/02 ] (Auth: HRS §§346-14, 346-59) (Imp: HRS §§346-14, 346-59; 42 C.F.R. §431.10)
§17-1737-51  Sleep services. (a) Sleep services are services provided for the diagnosis and treatment of sleep disorders and shall:
   (1) Be performed by sleep laboratories or sleep disorder centers; and
   (2) Be provided to Medicaid eligible individuals only when ordered by a physician and authorized by the department on form DHS 1144.

(b) Medicaid payments shall only be made for sleep services furnished by sleep laboratories or sleep centers who are accredited by the American Sleep Disorders Association by January 1, 1997.
(Imp:  HRS §§346-14, 346-59; 42 C.F.R. §431.10)

§17-1737-51.1  Telehealth services. (a) Telehealth services is the use of communication equipment to link health care practitioners and patients in different locations. It may be used in place of a face-to-face, “hands on” encounter for consultation, office visits, individual psychotherapy and pharmacologic management. For purposes of this section, the term “patient” refers to individuals eligible for medical assistance.

(b) Telehealth services may be provided to patients only if they are presented from an originating site located in either a:
   (1) Rural Health Professional Shortage Area (HPSA) as defined by section 332(a)(1)(A) of the Public Health Service Act;
   (2) In a county outside of a Metropolitan Statistical Area, as defined by Section 1886(d)(2)(D) of the Social Security Act; or
   (3) From an entity that participates in a Federal telemedicine demonstration project that has been approved by the Secretary of Health and Human Services as of December 31, 2000.

(c) Interactive audio and video telecommunication systems must be used. Interactive telecommunications systems must be multi-media communications that, at a minimum, include audio and video equipment, permitting real-time consultation among the patient, consulting practitioner, and referring practitioner. Telephones, facsimile machines, and electronic mail systems do not meet the requirements of interactive telecommunications system. As a condition of payment
the patient must be present and participating in the telehealth visit.

(d) An originating site is the location of a patient at the time the service being furnished via a telecommunications system occurs. Originating sites authorized to furnish telehealth services are listed below:

1. The office of a physician or practitioner;
2. A hospital;
3. A critical access hospital;
4. A rural health clinic; and
5. A federally qualified health center.

An exception to this provision is an entity participating in a Federal telehealth demonstration project that is approved by or is receiving funding from the Secretary of Health and Human Services as of December 31, 2000. An entity participating in a Federal telehealth demonstration project qualifies as an originating site regardless of geographic location.

(e) A distant site is the site at which the physician or practitioner delivering the service is located at the time the service is provided via a telecommunications system.

(f) Coverage of telehealth services is based on Medicare’s criteria. Each provider must bill the appropriate CPT procedure code with the modifier code “TM” indicating the services were provided via telehealth. Only providers eligible to participate in the medical assistance program will be reimbursed for telehealth services. Reimbursements to an originating site and distant site are based on the Hawaii Medicaid fee schedule. [Eff 02/07/05] (Auth: HRS §346-59) (Imp: 42 C.F.R. §410.78; Pub. L. 105-33)

§17-1737-52 (Reserved).

SUBCHAPTER 6

EARLY AND PERIODIC SCREENING, DIAGNOSIS, AND TREATMENT (EPSDT)

§17-1737-53 Early and periodic screening, diagnosis, and treatment (EPSDT). (a) EPSDT means early screening and diagnostic services to identify physical or mental defects in recipients; and, to
provide health care, treatment, and other measures to correct or ameliorate any defects and chronic condition discovered.

(b) EPSDT includes services to:

1. Seek out recipients and their families and inform them of the benefits of prevention and the health services available;
2. Help the recipient or family use health resources, including their own talents, effectively and efficiently; and
3. Assure the problems identified are diagnosed and treated early, before they become more complex and their treatment more costly.

§17-1737-54 Recipient eligibility requirements.
Early and Periodic Screening, Diagnosis, and Treatment services shall be provided to eligible Medicaid recipients under age twenty-one. [Eff 08/01/94; am 06/19/00] (Auth: HRS §346-14) (Imp: 42 C.F.R. §441.56)

§17-1737-55 Informing. (a) The department shall seek out individuals and their families and inform them of the availability of EPSDT services by a combination of written and oral methods to effectively explain the benefits of prevention and the health services available:

1. Within sixty days of the recipient's initial eligibility determination; and
2. Annually thereafter in case of recipient or family who have not utilized EPSDT services.

(b) Written and oral methods used to inform recipients or their families shall be:

1. Clear and nontechnical written materials; and
2. Appropriate informing procedures for recipients or their families who are deaf, blind, or who cannot read or understand the English language.

(c) Information provided to recipients or their families shall include:

1. Benefits of preventive health care;
2. Services covered under the EPSDT program;
3. Where and how to obtain EPSDT services;
4. Availability of EPSDT services at no cost;
(5) Upon request by recipient or family, assistance with scheduling appointments for EPSDT services; and
(6) Upon request by recipient or family, assistance with transportation in accordance with subsection 17-1737-82(h) to receive EPSDT services.
(d) Newly eligible pregnant women shall be informed about the availability of EPSDT services. A positive response to an offer of EPSDT services during pregnancy constitutes a request for EPSDT services for the child at birth. [Eff 08/01/94 ] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§441.56, 441.62; 42 U.S.C. §1396d)

§17-1737-56 Periodicity schedule. (a) The scheduled frequency of medical screening services shall be based on age:
(1) Infancy: by one month, at two, four, six, nine, and twelve months;
(2) Early childhood: at fifteen, eighteen, and twenty-four months and at three and four years;
(3) Late childhood: at five, six, eight, ten, and twelve years; and
(4) Adolescence: at fourteen, sixteen, eighteen, and twenty years.
(b) The scheduled frequency of the dental screening services shall be a maximum of one screening/examination visit once every six months for children six months to twenty years of age.
(c) Interperiodic screens which are medically necessary to determine the existence of suspected physical or mental illness or conditions, shall be provided without regard to the schedules in subsections (a) and (b). [Eff 08/01/94 ] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§441.58, 441.59; 42 U.S.C. §1396d)

§17-1737-57 Screening. (a) Upon request from the recipient or family, the department shall assess the recipient's health status and needs through initial and periodic health examinations and evaluations of the general physical and mental health, growth, development, and nutritional status of infants, children, and youth. Screening shall include, but not be limited to:
1. Comprehensive health and developmental history, including assessment of both physical and mental health development;
2. Comprehensive unclothed physical examination;
3. Appropriate immunizations according to age and health history;
4. Appropriate vision testing;
5. Appropriate hearing testing;
6. Appropriate laboratory tests, including lead blood level assessment appropriate for age and risk factors;
7. Routine dental examination furnished by direct referral to a dentist which includes bitewing x-ray, scaling and polishing, and topical application of fluoride as deemed necessary in accordance with section 17-1737-75; and
8. Health education including anticipatory guidance.

(b) The dental screening, to be completed by the dentist, includes but is not limited to an oral examination, diagnosis and assessment of any oral disease or injuries, oral hygiene instructions, dietary counseling relating to dental health, and injury prevention counseling. Appropriate reading materials and a toothbrush, at no charge to the patient, are included in the screening fee. Preventive education and assessment shall be included as follows, by age:

1. Age twelve to twenty-four months - complete the clinical oral exam and appropriate diagnostic tests to assess oral growth and development and/or pathology; provide oral hygiene counseling for parents, guardians and caregivers; remove supra- and subgingival stains or deposits as indicated; assess the child's systemic fluoride status and provide fluoride supplementation if indicated, following drinking water analysis; assess appropriateness of feeding practices; provide dietary counseling relating to oral health; provide injury prevention counseling for orofacial trauma (play objects, pacifiers, car seats, etc.); provide counseling for oral habits (digit, pacifiers, etc.); provide diagnosis and required treatment for any oral disease or injuries; provide anticipatory guidance for parent/guardian; assess topical fluoride status and give parental counseling; provide injury prevention counseling for orofacial trauma (learning to walk, run, etc.).
(2) Age two to six years - repeat twelve to twenty-four month procedures every six months or as indicated by individual patient's needs/susceptibility to disease; provide age-appropriate oral hygiene instructions; complete a radiographic assessment of pathology and/or abnormal growth and development, as indicated for individual patient's needs; scale and clean the teeth every six months or as indicated by the individual patient's needs; provide topical fluoride treatments every six months or as indicated by the individual patient's needs; provide pit and fissure sealants for permanent teeth as indicated by the individual patient's needs; provide counseling and services (athletic mouth guards) as needed for orofacial trauma prevention; provide assessment/treatment or referral of developing malocclusion as indicated by individual patient's needs; treat any oral disease/habits/injuries as indicated;

(3) Age six to twelve years - repeat two to six year procedures every six months or as indicated by individual patient's needs/susceptibility to disease; provide injury prevention counseling/services for orofacial trauma (sports activities); provide substance abuse counseling (smoking, smoke less tobacco, etc.); and

(4) Age twelve to twenty years - repeat six to twelve year procedure every six months or as indicated by individual patient's needs/susceptibility to disease.

§17-1737-58 Diagnosis and treatment. (a) Diagnostic and treatment services shall be provided for problems identified during screening regardless of whether the service is included in the department's state plan. Provision of services that are not included in the state plan shall be based on medical necessity and require prior authorization, and shall be limited to services permitted under medicaid.

(b) Assistance in referral shall be provided for treatment services not covered by the medical
assistance program (medicaid), but determined to be needed as a result of problems identified during screening and diagnosis. Assistance in referral only shall include giving the recipient or family the names, addresses, and telephone numbers of providers who are able to furnish the needed treatment at little or no cost to the recipient or family.

(c) Dental care, at as early an age as necessary for relief of pain and infections, restoration of teeth and maintenance of dental health in accordance with section 17-1737-75. Dental diagnosis and treatment shall be started within sixty days of the screening date and the treatment plan shall be completed within one hundred-twenty days from the date a procedure was initiated, except under noted extenuating circumstances.

(d) Diagnostic and treatment services shall be started within six months from the request for screening services by the recipient or family. [Eff 08/01/94] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§441.56, 441.61; 42 U.S.C. §1396d)

§17-1737-59 EPSDT providers. EPSDT providers shall deliver either directly or indirectly through referral EPSDT services as set out in sections 17-1737-53 to 17-1737-58. [Eff 08/01/94] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§441.56, 441.58, 441.61)

§17-1737-60 Continuing care provider. (a) Continuing care means EPSDT services provided by a medical professional familiar with the recipient's episodes of acute illness; and who has an ongoing relationship with the recipient or family as their regular source of health care.

(b) Continuing care provider shall deliver EPSDT services as set out in sections 17-1737-54 to 17-1737-59 with the exception of dental services, and provide physician services as needed by the recipient for acute, episodic, or chronic illnesses or conditions.

(1) Recipient or family shall agree to use the continuing care provider of their choice as their regular source of continuing care services.

(2) Provider and recipient or family shall sign statements that reflect their respective obligations under the continuing care
§17-1737-61 Provider requirements for participation in the medical assistance program. (a) Participation in the program as an EPSDT or a continuing care provider is open to public and volunteer clinics and health agencies, health maintenance organizations, prepaid health plans, group practices, and solo practitioners. EPSDT provider and continuing care provider shall meet all the requirements as set out in chapter 17-1736.

(b) EPSDT provider and continuing care provider approved by the department for program participation shall enter into a contractual agreement with the department. Contractual agreement shall include but not be limited to:

1. Provider responsibility to maintain recipient's consolidated health history, including information received from other providers; and

2. Department's responsibility to reimburse for:
   (A) Medical screening services based on a negotiated per patient rate; and
   (B) Routine dental examinations in accordance with the fee schedule established for the fee for services component of the medical assistance program (medicaid). [Eff 08/01/94 ] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§431.10, 441.60)

§17-1737-62 Appeal and hearing. An appeal and hearing process in accordance with chapter 17-1736 shall be available to all EPSDT providers and continuing care providers. [Eff 08/01/94 ] (Auth: HRS §346-14) (Imp: 42 C.F.R. §431.10)

§§17-1737-63 to 17-1737-70 (Reserved).

SUBCHAPTER 7

ANCILLARY MEDICAL SERVICES
§17-1737-71 Drugs. (a) Medical assistance payments shall be made for drugs when dispensed to eligible recipients within the following guidelines:

1. When prescribed by a practitioner licensed in the United States;
2. The drug has been approved by the U.S. Food and Drug Administration for the purpose for which it is prescribed;
3. The drug can be expected to be of therapeutic value for the disease or condition under treatment; and
4. The drug complies with the Medicaid drug formulary or prior authorization has been obtained from the department's medical consultant or designee or there is compliance with the prior authorization requirements set forth in section 17-1739.1-4.1.

(b) A drug formulary may be maintained as follows:

1. An advisory formulary committee shall be appointed by the director of the department, and shall consist of:
   (A) A committee consisting of physicians, pharmacists, and other individuals deemed appropriate by the director; or
   (B) At the option of the State, the State's drug use review (DUR) board;
2. The formulary committee's secretary or drug use review coordinator shall be representatives of the department and selected by the director;
3. The duties of the advisory drug formulary committee shall be to:
   (A) Meet when called by the chairperson;
   (B) Develop and maintain a current and effective drug formulary;
   (C) Advise the department of suggested changes; and
   (D) Recommend the criteria under which prior authorization may be appropriate;
4. Actions of the advisory drug formulary committee shall be:
   (A) Subject to the approval of the department;
   (B) Circulated to appropriate providers; and
   (C) Effective upon receipt by providers unless otherwise stated; and
The term of each formulary committee member shall be not more than two years
and overlapped in such a way that expiration of term does not cause a total membership change, or subject to the bylaws of the drug use review board.

(c) The drug formulary shall contain:
(1) Drugs approved by the U.S. Food and Drug Administration for human use and whose manufacturers' have entered into rebate agreement with the Centers for Medicare and Medicaid Services;
(2) Drug products which are safe, economical, and effective;
(3) Drugs that are not experimental; and
(4) The following categories of drugs, subject to restriction under section 1927 of the Act, are not covered:
   (A) Used for cosmetic purposes or hair growth;
   (B) With associated tests or monitoring purchased exclusively from the manufacturer or designee as a condition of sale;
   (C) Which are classed as “less than effective” as described in Section 107(c)(3) of the Drug Amendments of 1962 or are identical, similar or related; and
   (D) Used to promote fertility.

(d) A recipient eligible for medical assistance, who is eligible for Medicare, shall not be covered for prescription drugs that are covered under the Medicare Part D Prescription Drug Program effective January 1, 2006.

(e) Selected drugs that are excluded from the Medicare Part D Prescription Drug Program or otherwise restricted drugs or classes of drugs, may be covered and available with prior authorization. They are as follows:
(1) Agents when used for anorexia, weight loss, weight gain;
(2) Agents when used for the symptomatic relief cough and colds;
(3) Prescription vitamins and mineral products, except prenatal vitamins and fluoride;
(4) Nonprescription drugs;
(5) Barbiturates; and
(6) Benzodiazepines. [Eff 08/01/94; am 11/13/95; am 03/30/96; am 03/11/04;
§17-1737-71.1 Supplemental rebate agreement for a drug. (a) The department may enter into an agreement with a pharmaceutical manufacturer to obtain a rebate(s) in addition to the rebates pursuant to 42 U.S.C. Section 1396r-8(a).

(b) Participation by a pharmaceutical manufacturer in a supplemental rebate agreement with the department is voluntary.

(c) A supplemental rebate agreement may be a factor in the placement of a drug on a preferred drug list pursuant to section 17-1739.1-4.1(b).

§17-1737-72 Durable medical equipment. (a) Durable medical equipment means equipment prescribed by a licensed physician to meet the medical equipment needs of a patient. Durable medical equipment includes, but is not limited to, wheelchairs, walkers, crutches, canes, hospital beds, side rails, respirators, and oxygen equipment.

(b) Durable medical equipment may be provided if it is:

(1) A medically necessary modality in the treatment of a medical condition;
(2) Necessary to assist the recipient in meeting or improving activities of daily living;
(3) Recommended by the attending physician for medical care of a patient; or
(4) Suitable for use in the recipient's place of residence.

(c) Ramps for wheelchairs may be provided with prior authorization when necessary to accomplish activities of daily living.

(d) Not more than one wheelchair of any kind is allowed, unless there is a significant change in the recipient’s condition that justifies another wheelchair.

(e) Medical equipment or appliances, when not available in the department's inventory, may be provided through rental or purchase, depending on the physician's opinion about the length of time the recipient will require use of the equipment.
(f) Rental payment for durable medical equipment or appliances shall cease and the item will have been purchased by the state when rental payments become equal to the purchase price.

(g) When an item is purchased during a rental period but before the rental paid equals the purchase price, all rental payments will be credited toward the purchase price of that item.

(h) Durable medical equipment shall not be provided to recipients who are patients in acute hospitals or long-term care facilities.

(i) Medical authorization shall be required for the purchase, cumulative rental, or repair of durable medical equipment when the cost to the program exceeds $50 per month.

(j) The following items shall not be covered by the medical assistance program:

1. Books;
2. Air conditioners;
3. Television sets;
4. Massagers;
4. Household items and furnishings including standard, orthopedic, or water beds;
5. Fans;
7. Air purifiers or air filters;
8. Computers;
9. Telephones;
10. DME modifications to the house, which may include, but is not limited to, ceiling lifts, wheelchair lifts, elevators, and stair climbers;
11. Feeder chairs when the recipient has another seating system, such as a wheelchair;
12. Car seats and booster seats for individuals of all ages;
13. Infant or child strollers;
14. High chairs or chairs used for feeding; and
15. Other items not generally used primarily for health care.

(k) The medical consultant may change a request for durable medical equipment to a less expensive make or model when the basic functions of the desired equipment are met.

(l) Durable medical equipment purchased by the Medicaid program may be re-claimed by the department when no longer useful to the client.

(m) Medicare’s criteria is followed for the coverage of durable medical equipment unless specifically stated elsewhere. This provision also
§17-1737-73 Medical supplies. (a) Medical supplies means medical items prescribed by a licensed physician that are medically necessary for the treatment, care, or observation of a medical condition. 

(b) Medical supplies include, but are not limited to, insulin syringes and needles, ostomy appliances and supplies, urine test materials, contraceptive devices, incontinence pads or devices, catheters, urine bags and tubing, ice bags, and hot water bottles or heating pads.

(c) Medical Authorization shall be required when the line item billed cost of the items prescribed exceeds $50 per month, except for intra-uterine devices for family planning purposes for which the cost may exceed $50 per month.

(d) The following items shall not be covered by the program:

(1) Tooth brushes of any type, including standard or mechanical, except when distributed through the EPSDT program and included as part of the oral screening visit, water cleansing devices, toothpaste, denture cleaners, and mouth washes;

(2) Baby oil and powder;

(3) Sanitary napkins;

(4) Health food and food supplements;

(5) Non-medicated shampoos;

(6) Soaps including medicated soaps;

(7) Lip balm;

(8) Band aids;

(9) Prepared food formula except when necessary for nutrition due to inborn metabolic abnormalities, abnormalities of digestion or absorption, or when persons are being fed by nasogastric, gastrostomy or jejunostomy tube. Milk substitutes and related compounds may be made available under this exception with prior authorization;

(10) Bowel and bladder incontinence care supplies with the exception of diapers, underpads and gloves, for a recipient age three or older and catheters, subject to medical necessity;

(11) For individuals over the age of twenty-one, incontinence care supplies in excess of
two hundred diapers per month, fifty
underpads per month, and fifty pairs of
gloves per month; and

(12) Other supplies not primarily medical in
nature.

(e) Medical supplies billed using a miscellaneous
Health Care Financing Procedure Coding System (HCPCS)
code are required to have a copy of the invoice
submitted for the equipment billed. Payment for
medical supplies will be based on the invoice amount
plus a negotiated percentage amount.

(f) Medicare’s criteria is followed for the
coverage of medical supplies unless specifically
stated elsewhere. This provision also applies to the
maintenance, replacement, and repair of medical
supplies. [Eff 08/01/94; am 02/16/02; am 05/10/03;
am 09/17/07 ] (Auth: HRS §346-14) (Imp: 42
C.F.R. §§440.20, 440.90)

§17-1737-74 Prosthetic and orthotic appliances.
(a) Prosthetic and orthotic appliances means those
appliances prescribed by a physician, dentist, or
podiatrist for the restoration of function or
replacement of functional body parts.
(b) Prior authorization shall be required when
the original or cumulative cost for purchase, repair,
or manufacture of the appliances exceeds $50, except
for dental prosthetic appliances which are covered
under section 17-1737-75.
(c) The following items may be covered by the
medical assistance program:
(1) Stock prosthetic eyes to prevent the
problems associated with an empty eye
socket;
(2) Orthopedic and therapeutic shoes when
prescribed by a physician and provided by a
prosthetist or an orthotist and when at
least one of the shoes will be attached to a
brace or prosthesis or the individual is
diabetic;
(3) Stock orthopedic shoes and high-topped shoes
for children under the age of six years;
(4) Modification of stock conventional or
orthopedic shoes when medically necessary;
(5) Custom-made orthopedic shoes when there is a
clearly established medical need that cannot
be satisfied by the modification of stock
conventional or orthopedic shoes; and
(6) Implanted breast prosthesis provided the surgical procedure of implantation is approved by the department.

(d) Testicular prosthesis shall not be included in the medical assistance program. [Eff 08/01/94; am 09/17/07] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§440.120)

§17-1737-75 Dental services. (a) Dental services means diagnostic, preventive, and corrective procedures administered because of a diseased condition, injury, or impairment, by or under the supervision of a dentist licensed under state law for the treatment of teeth and the associated structures of the oral cavity.

(b) Dental services for individuals under the age of twenty-one are limited to the following services:

(1) Emergency treatment which includes services to relieve dental pain, eliminate infection, and treatment of acute injuries to the teeth and supporting structures of the oro-facial complex;

(2) X-ray with the limitations of one set of two bitewing radiographs during a twelve-month period and one set of full month radiographs during a five-year period, including bitewings;

(3) Preventive dental services:
   (A) Topical application of fluoride;
   (B) Sealants for occlusal surface of permanent molar teeth only for children ages six through fifteen; and
   (C) Dental examination and prophylaxis treatment, which shall be limited to not more than once every six months, and which shall not cover routine examination of institutional patients;

(4) Periodontic treatment limited to cases of medical necessity, includes in the procedure, post operative care for six months following treatment and recall treatment limited to three times a year. Prior authorization and a medical report is required: Osseous and mucogingival surgeries, grafts, and implants are considered elective and are not covered;

(5) Dental work done under conscious sedation (inhalation or intravenous) or general anesthesia shall be allowed only in cases of
medical necessity and within program policy guidelines. A medical report is required;

(6) Root canal therapy with the following requirements:
   (A) Root canal therapy shall be covered for a maximum of once per tooth, except in cases of poor prognosis, as in the case of advanced decay or bone loss or prior root canal failure. Completed root canal x-rays shall be submitted with the claim for payment;
   (B) Root canal therapy shall not be covered for the purpose of overdenture fabrication except under special medical circumstances which requires prior authorization and a medical report;

(7) Extraction, whether done in the dentist's office or in a hospital under general anesthesia;

(8) Restorative dentistry with the following limitations:
   (A) Restorative dentistry shall be limited to the use of amalgam, silicate, resin, plastic, acrylic, or composite fillings;
   (B) Non-duplicated restorative procedures are allowed only once per tooth every two years as needed in the treatment of fractured or carious teeth;
   (C) Acrylic jackets and acrylic veneer crowns, if authorized, shall be limited to anterior teeth for a maximum of once per tooth;
   (D) The department shall not allow a separate charge for tooth preparation, temporary restorations, pulp caps, cement bases, impressions, or local anesthesia;
   (E) An amalgam or composite buildup shall be considered a component part of the preparation for the completed restoration except in special circumstances, and by report; and
   (F) Amalgam restorations are allowed, but composite resin or acrylic restorations in posterior secondary teeth (except the facial surface of permanent first premolars) shall be considered purely cosmetic dentistry and shall not be covered;
(9) Drugs administered by the dentist in the dentist's office shall be covered at the rate of fifty cents for each drug plus the cost of the drug;

(10) Dental prosthesis limited to crowns, space maintainers, partial or full dentures, adjustments and repair, subject to the following limitations:
   (A) Partial dentures shall be limited to fill the space due to the loss of one or more anterior teeth and to fill the space due to the loss of two or more posterior teeth exclusive of third molars;
   (B) One partial or full denture shall be allowed per arch per recipient in any five year period. This is allowed when existing dentures cannot be repaired or adjusted;
   (C) Temporary partial dentures shall be allowed only when teeth have been extracted recently and shall be subject to the maximum benefits for dentures;
   (D) Denture relines are limited to one per denture every two years;
   (E) Precious, semi-precious, and non-precious metal cast crowns shall be limited to permanent first and second molars;
   (F) Overdentures shall not be covered; and
   (G) Space maintainers are limited to children age fourteen and under to hold the space for the eruption of the permanent cuspids, pre-molars or first molars due to premature loss of the deciduous predecessor; and

(11) Consultation and dental surgery with the following limitations:
   (A) Routine postoperative visits shall be considered part of the total surgical procedure and shall not be separately compensable; and
   (B) Vestibuloplastys, skin grafts, bone grafts, and implants shall not be covered except when one or more is part of the treatment for fractured jaws.
   (c) Specific dental services not covered by the department shall include the following:
   (1) Orthodontic services except following repair of a cleft palate or other severe
developmental defect or injury in a child for which the functions of speech, swallowing, or chewing shall be restored;

(2) Fixed bridge work;
(3) Plaque control;
(4) Gold inlays;
(5) Gold crowns, except for permanent first and second molars;
(6) Procedures, appliances, or restorations solely for cosmetic purposes. Composite resin or acrylic restoration in posterior teeth and all primary teeth shall be considered purely cosmetic; and
(7) Overdentures.

(d) Dental services for individuals twenty-one years and older are limited to emergency treatment which does not include services aimed at restoring and replacing teeth and shall include services for the following:

(1) Relief of dental pain;
(2) Elimination of infection; and
(3) Treatment of acute injuries to the teeth or supporting structures of the oro-facial complex. 

§17-1737-75.1 REPEALED. [Eff 12/07/06; R 08/10/09]

§17-1737-76 Visual services. (a) Visual or optometric services means services provided by an ophthalmologist or optometrist licensed to practice under state law to correct visual problems within the limits of their professional fields and includes the dispensing of prescription eyeglasses on the written prescription of a licensed practitioner.

(b) Visual services shall include:
(1) Professional services limited to:
   (A) Eye examinations;
   (B) Refraction, with coverage of a second refraction for persons under the age of eighteen years within twelve months, or eighteen years or older within twenty-four months only when indicated

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by symptoms. The provider shall make a reasonable effort to determine the date of any previous refraction; and

(C) Vision analysis;

(2) Prescription eyeglasses:
(A) When, for single vision lenses, the refractive correction is at least:
   (i) For an original prescription, (+) or (-) 0.50 diopter, sphere or cylinder, or 1 vertical or 5 horizontal prism diopters; or
   (ii) For a change in prescription of (+) or (-) 0.50 diopter, or sphere or cylinder, or 6 degrees in cylinder axis;

(B) Which may have single vision, bifocal, or prism lenses made of glass or plastic. Glass lenses shall conform to standard Z-80 (National Bureau of Standards) as it existed on September 15, 1983;

(C) But, exclusions shall be that:
   (i) Trifocal lenses shall be covered only for those persons who are currently wearing these lenses satisfactorily and for specific job requirements;
   (ii) Tinted or coated corrective lenses shall be included only for persons with aphakia, albinism, glaucoma, or other medical conditions of the eyes exclusive of photophobia not associated with such conditions. Lights transmission shall be adequate to permit use of the lenses indoors and at night;
   (iii) Oversize lenses shall not be covered; and
   (iv) Bilateral plano glasses shall be covered as safety glasses for persons with one remaining functioning eye;

(D) Along with the case and frame, and repair or replacement of any part;

(E) Individuals with presbyopia who require no or minimal distance correction shall be fitted with ready-made half glasses instead of bifocals; and

(F) Where applicable following cataract extraction with or without insertion
of an intraocular prosthetic lens, ready-made temporary glasses shall be rented or purchased until healing has occurred and change in refractive error has stabilized;

(3) Related services which include:
(A) Verification of prescription and dispensing of eyeglasses;
(B) Fitting to include facial measurements; and
(C) Adjustment of glasses;

(4) Contact lenses of all types covered in accordance with the following limitations:
(A) Keratoconus in one or both eyes where corrected vision by glasses is less than 20/40 and the vision is further improved by contact lenses;
(B) Corneal astigmatism in one or both eyes greater than 4.00 diopter and the astigmatism correctable by contact lenses;
(C) Irregular astigmatism due to corneal imperfection where corrected vision by glasses is less than 20/40 and vision is further improved by contact lenses;
(D) Anisometropia due to aphakia or other causes where the vision corrected by glasses in the non-affected eye is less than 20/50, the problem either will last for at least six months or is permanent, and the person requires binocular vision for educational or job purposes;
(E) Bilateral aphakia when a person becomes ill using spectacle glasses or when the person's occupation makes the wearing of glasses hazardous;
(F) Certain inflammatory conditions of the cornea for which therapeutic contact lenses are indicated with the recommendation of an ophthalmologist; and

(G) Not where there are:
   (i) Elderly persons beyond the working age with aphakia where the corrected vision in the non-aphakia eye with glasses is 20/50 or better, and the addition of a contact lens will not make the person economically productive; and
(ii) Solely cosmetic purposes such as obscuring an opaque pupil;
(5) Subnormal visual aids; and
(6) Replacement of glasses or contact lenses limited to one pair or unit in a twenty-four month period.
(c) Approval shall be required to obtain contact lenses, subnormal visual aids costing more than $50, and to replace glasses or contact lenses within two years, and shall include one or more of the following
(1) The date and circumstances of loss;
(2) The date the previous glasses were made;
(3) The visual acuity without and with correction; or
(4) The refractive prescription and the previous prescription, if a change is being requested.
(d) Bifocal lenses do not require authorization but claims for these lenses for persons under forty years of age shall include adequate medical justification.
(e) Excluded services and materials shall be:
(1) Visual training and exercise lessons;
(2) Tinted or absorptive lenses except as stated in subsection (b)(2)(C)(ii);
(3) Oversize lenses except for replacement of lenses only;
(4) Contact lenses for cosmetic purposes;
(5) Bifocal contact lenses;
(6) Blended bifocals; and
(7) All services or materials not in compliance with the preceding restrictions.
§17-1737-77 Speech, hearing and language disorders. (a) Services for individuals with speech, hearing, and language disorders means diagnostic, screening, preventive, or corrective services provided by, or under the direction of, a speech pathologist or audiologist, to whom a patient is referred by a physician. Necessary supplies and equipment shall be included.
(b) A physician may prescribe services for patients with speech, hearing, or language disorders who are expected to improve in a reasonable period of time with therapy.
(c) All recommended speech, hearing, and language evaluations shall require prior authorization by the
department's medical consultants according to the following procedures:

(1) For evaluation, information indicating diagnosis, age, and duration of the clinical condition; and

(2) For therapy, information indicating:
(A) The evaluation and results of standardized objective tests; and
(B) A plan of therapy with goals and time frames.

(d) If a reasonable doubt exists that an individual requires therapy or continuation of therapy, a board of experienced therapists may be asked to review the medical consultants' findings and make recommendations to the department's medical consultants. [Eff 08/01/94          ] (Auth:  HRS §346-14) (Imp:  42 C.F.R. §§440.110, 440.230)

§17-1737-78 Hearing evaluations and devices. (a) All hearing aid rentals, purchases, or repairs shall require medical approval by the department.
(b) Persons requesting hearing aids shall have a hearing evaluation by a physician who is an ear, nose, and throat specialist who concurs with the need for a hearing aid.
(c) The following conditions and limitations shall apply:
(1) A hearing evaluation may be permissible every twelve months;
(2) Hearing aids purchased by the medicaid program shall be of the unilateral type. Miniaturized or "all in the ear" hearing aids are excluded. Special models or modifications shall require justification with documentation of medical necessity;
(3) Hearing aid purchase requests shall be approved initially for one month of rental at $25 per month to determine the appropriateness of the hearing aid;
(4) Purchase of the hearing aid may be recommended based on the evaluation of the rental period of paragraph (1). A new authorization form shall be submitted showing the model and serial number of the hearing aid;
(5) If the hearing aid purchase is not recommended, a factory reconditioning charge of no more than $50 may be paid when
supported by a copy of the manufacturer's invoice;

(6) Repair of hearing aids shall be itemized;

(7) Hearing aid replacements may be purchased every two years with justification;

(8) Ear plugs may be purchased for individuals with recurrent middle ear infections on recommendation by a physician who is an ear, nose and throat specialist. Only one set of ear plugs every twelve months shall be allowed; and

(9) Insurance premiums to cover hearing aid losses or repair shall be a coverage only for children under twelve years of age.

(d) Eligible children may be referred to the department of health for hearing evaluations and services. [Eff 08/01/94  ] (Auth:  HRS §346-14) (Imp:  42 C.F.R. §§431.10, 440.110, 440.220)

§17-1737-79 Physical therapy and occupational therapy services. (a) Physical therapy means services prescribed by a physician that are provided to a recipient by a qualified physical therapist licensed by the state and certified by the medicaid program to provide services. Necessary supplies and equipment shall be included as part of this service.

(b) Occupational therapy means services prescribed by a physician provided to a recipient by a qualified occupational therapist who has been certified by the American Occupational Therapy Association and approved by the medicaid program to provide services. Necessary supplies and equipment shall be included as part of the service.

(c) Physical and occupational therapy may be prescribed by a physician when medically necessary and when the following conditions are met:

(1) The services are considered under accepted standards of medical practice, to be a specific and effective treatment for the patient's condition;

(2) The services or patient's condition is of a level of complexity requiring services that can be safely and effectively performed only by a qualified therapist. Maintenance therapy which does not require the performance and supervision of a therapist shall be considered as nursing rather than therapy services for separate billing, even if performed or supervised by a therapist;
(3) There is an expectation that the patient's condition will improve significantly in a reasonable period of time based on the assessment made by the physician of the patient's restoration potential, or the services are necessary to establish a safe and effective maintenance program required in connection with a specific disease state; and

(4) The amount, frequency, and duration of services are reasonable.

(d) When physical therapy or occupational therapy is requested for an acute symptomatic condition without demonstrable musculoskeletal abnormality, the therapy shall be provided for only a short period of time not to exceed two weeks, except when extended by prior approval.

(e) Where a neuro-musculoskeletal abnormality is demonstrated, a definitive diagnosis shall be made utilizing radiologic or appropriate diagnostic procedures, and if necessary, specialty consultation.

(f) All recommended therapy for non-institutional recipients shall require the approval of the medical consultant and the request shall include the following information:

(1) Diagnosis;
(2) Recommended therapy indicating the frequency and estimated duration of therapy; and
(3) For chronic cases, long term goals and a plan of care.

(g) Outpatient physical therapy services and outpatient occupational therapy shall be limited to no more than three-fourths of an hour or three modalities of treatment per day although several treatment modalities may be provided during this treatment period. Physical therapy services exceeding three-fourths of an hour or three modalities shall be specifically approved by the department prior to the provision of services. [Eff 08/01/94 ] (Auth: HRS §§346-14) (Imp: 42 C.R.F. §§440.10, 440.230)

§17-1737-80 Podiatry services. (a) Podiatry services means services directed toward the treatment and care of feet ailments or disorders of the foot and ankle that are provided by a podiatrist or a physician, who is licensed to practice in the State of Hawaii.

(b) Podiatry services and appliances (orthoses, prostheses) shall include, but are not limited to, the treatment of conditions of the foot and ankle such as:
(1) Professional services, not involving surgery, provided in the office and clinic; professional services, not involving surgery, related to diabetic foot care in the outpatient and inpatient hospital, skilled nursing facility, and intermediate care facility under the following conditions:

(A) Podiatry services, not involving surgery, in a hospital (inpatient or outpatient), skilled nursing facility, and intermediate care facility shall be considered as adjuncts to general medical care and limited to diabetic foot care;

(B) In the case of a patient requiring inpatient hospital care, podiatry services shall be limited to diabetic foot care only, must be ordered by the attending physician as noted by the physician in the medical chart, and may be furnished after obtaining prior authorization from the department's medical consultant; and

(C) In the case of a patient requiring podiatry services in a skilled nursing or an intermediate care facility, podiatry services shall be limited to diabetic foot care only and must be ordered by the attending physician as noted by the physician in the medical chart;

(2) Surgical procedures are limited to those involving the ankle and below; surgical procedures performed in the office, clinic, and skilled nursing or intermediate care facility with costs greater than $100 require prior authorization from the department's medical consultant or agent. All surgical procedures performed in the outpatient hospital require prior authorization from the department's medical consultants;

(3) Diagnostic radiology procedures limited to the ankle and below;

(4) Foot appliances (orthoses, prostheses);

(5) Orthopedic shoes and casts; and

(6) Orthodigital prostheses and casts.

(c) Foot and ankle care related to the treatment of infection or injury is covered in the office or an outpatient clinic setting.
(d) Bunionectomies are covered only when the bunion is present with overlying skin ulceration or neuroma secondary to the bunion.

(e) The following services shall not be covered under the program:

1. Routine foot care, including debridement not related to treatment of infection or injury, with the exception of diabetic foot care in the inpatient hospital or nursing facility setting. Routine foot care, as defined for this purpose, includes:
   (A) The cutting or removal of corns or calluses;
   (B) The trimming of nails (including mycotic nails); and
   (C) Other hygienic and preventive maintenance care in the realm of self-care, such as cleaning and soaking the feet, the use of shin creams to maintain skin tone of both ambulatory and bedfast patients;

2. Treatment of flat feet;

3. Any services performed in the absence of localized illness, injury or symptoms involving the foot and ankle are not covered;

4. Bunionectomies are not covered if the sole indications are pain and difficulty finding appropriate shoes; and

5. Services performed in, but not limited to, the following settings:
   (A) A home;
   (B) A domiciliary care home;
   (C) A residential drug treatment program;
   (D) A mental health group home;
   (E) A therapeutic home; or
   (F) A foster home.

(f) All podiatry services to be provided to a hospital inpatient or recommended appliances of a non-emergency nature and costing more than $100 shall require prior authorization by the department’s medical consultant or agent. Requests for services or appliances shall be submitted on the appropriate departmental form by the patient's attending physician. [Eff 08/01/94; am 01/29/96; am 10/26/01; am 05/05/05] (Auth: HRS §346-14) (Imp: 42 C.F.R. §440.60)

§17-1737-81 Pediatric or family nurse practitioner services. (a) Pediatric or family nurse

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practitioners are registered nurses who meet the following conditions:

(1) Licensed to practice as a registered professional nurse in the State;
(2) Successfully completed an accredited, advanced training program in pediatrics or family health;
(3) Currently certified by the American Nurses Association or the National Board of Pediatric Nurse Practitioners and Nurses to practice in either specialty named above; and
(4) Initially and biennially licensed with the department of commerce and consumer affairs as an advanced practice registered nurse (APRN) in their area of profession.

(b) Nurse practitioner services to medicaid recipients shall be limited to the scope of practice a nurse practitioner is legally authorized to perform under state law at locations including, but not limited to:

(1) The practitioner's office;
(2) A private or public clinic;
(3) A private home;
(4) An approved hospital;
(5) An approved nursing facility; or
(6) A licensed care home or adult family boarding home.

(c) Medicaid payments shall be made only to pediatric and family nurse practitioners who meet the requirements of this section and of chapter 17-1736.

§17-1737-81.1 Nurse-midwife services. (a) A nurse-midwife is a registered nurse who meets the following conditions:

(1) Licensed to practice as a registered professional nurse in the State;
(2) Initially and biennially licensed with the department of commerce and consumer affairs as an advanced practice registered nurse (APRN) certified nurse-midwife; and
(3) Successfully completed a program of study and clinical experience for nurse-midwives and is currently certified as a nurse-midwife by the American College of Nurse-Midwives as a nurse-midwife.
(b) Nurse-midwife services to Medicaid recipients shall be limited to the scope of practice a nurse-midwife is legally authorized to perform under state law, including but not limited to, providing independent management of women’s health care, focusing particularly on pregnancy, childbirth, the postpartum period, care of the newborn, and the family planning and gynecological needs of women.

(c) Medicaid payments shall be made only to a nurse-midwife who meets the requirements of this section and of chapter 17-1736. [Eff 01/06/05] (Auth: HRS §346-14) (Imp: 42 C.F.R. §440.165)

§17-1737-82 Intra-state transportation. (a) Transportation may be provided in order to enable a recipient to secure needed medical care and related services.

(b) Transportation shall be by the most economical means which would not be hazardous or injurious to the recipient's health.

(c) Air transportation may be allowable where the attending physician or a hospital refers a recipient to a specialist or medical facility for diagnostic and treatment services not available or not accessible on the recipient's island of residence. Air transportation requests may be initiated by the department's social worker when a physician is not available to refer an individual for medical care in Honolulu.

(d) In emergency situations, air transportation:

(1) Shall be by regularly scheduled commercial flight when:
   (A) Available;
   (B) Medical care will not be affected if travel is delayed until the next scheduled flight; and
   (C) The patient can sit in a standard seat and requires no oxygen or other life support mechanisms enroute; or
   (D) If the patient is unable to sit and a stretcher is required, the airline may accommodate the patient in lieu of four passenger seats;

(2) Shall be by air ambulance service when:
   (A) Regularly scheduled commercial flights are inappropriate because of problems with the recipient's condition, which include:
      (i) Head injuries with evidence of increasing intracranial pressure;
(ii) Multiple system injuries;
(iii) Complications of labor or prematurity of newborn children with respiratory distress; or
(iv) Other acute injuries or illnesses beyond local capabilities; and do not allow for service or time delays; or

(B) Recipients to be transported on an arranged basis cannot travel by regularly scheduled commercial flights because the recipients are:
   (i) In spica casts returning home to another island; or
   (ii) Long-term care patients who are bed-bound and going to another island;

(3) If by air ambulance:
   (A) Shall be authorized for a one-way trip only; and
   (B) Shall have life support services and at least one attendant on the flight;

(4) Shall be arranged by the recipient's attending physician or hospital who shall complete and sign the appropriate form justifying the use of an air ambulance and give the original and all copies of the form to the air ambulance crew chief; and

(5) May be coordinated with surface ambulance service by the referring physician to the designated hospital on the island of destination.

(e) In a non-emergency situation, air transportation:
   (1) Shall be subject to prior review and authorization by the department's medical consultant;
   (2) May be provided in the form of a round-trip ticket when medical services on another island are recommended by the attending physician and the recipient is expected to return home in two weeks or less;
   (3) May be provided in the form of a round-trip ticket to a person accompanying the recipient if an attendant's service is recommended by the commercial carrier. Payment may be made for an attendant's services when rendered by a person other than a relative under section 17-1739-7; and (4) Shall be by regularly scheduled commercial flights.
(f) In both emergency and non-emergency situations, the department shall allow other related inter-island travel expenses, such as:

(1) Cost of outside meals and lodging, while receiving necessary and authorized medical services; and

(2) Vendor payments for meals and lodging made only to designated providers of the services who have been authorized to participate under the department’s medical assistance program.

(g) Ground ambulance service may be allowed as follows:

(1) Emergency ambulance service for injuries shall be available in each county to the patient. Ambulance service may be used in an emergency; and

(2) Ambulance transfer service for transporting a recipient to, from, and between medical facilities and other providers may be utilized when recommended by the attending physician.

(h) Taxi service may be allowed as follows:

(1) Transportation by taxi may be authorized by the payment worker to assist a recipient to obtain covered medical services where:

(A) A recipient resides in an area not served by a bus system;

(B) A recipient has no means of transportation;

(C) Transportation is available but the recipient cannot be accommodated at a suitable hour; or

(D) A recipient is acutely ill, injured or has a physical or mental impairment verified by a physician, and travel by bus would be either hazardous to that person’s health or would cause physical hardship; and

(2) For rural areas, available taxi service nearest to the recipient’s home shall be utilized.

(3) The department shall not be required to provide transportation beyond the closest geographic area where appropriate health care services are readily available.

(i) Handicab services may be used for recipients who are confined to a wheelchair or who are physically unable to take care of themselves.

(j) Transportation services shall be available for those individuals eligible for medical assistance,
provided all the provisions in this section are met. An individual who utilizes benefits for other than their intended purpose, may be referred for potential prosecution of fraud. A provider who knowingly and willfully falsifies, misrepresents, conceals, or fails to disclose material facts to obtain transportation services for an individual, may be referred by the department to the Medicaid fraud control unit for investigation and potential prosecution of fraud. The department may seek the recovery of monies associated with the fraudulent act. [Eff 08/01/94; am 02/10/97; am 02/07/05] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§ 431.53, 440.170)

§17-1737-83 Out-of-state transportation.
(a) Out-of-state transportation may be provided to eligible recipients for covered medical services which are unavailable in Hawaii and with prior authorization by the department's medical consultant.
(b) Transportation shall be by the most economical means which would not be hazardous or injurious to the recipient's health.
(c) Transportation shall be limited to a United States medical facility which is licensed to provide such services and certified as a medicaid provider by the state where the facility is located.
(d) Request for out-of-state transportation shall be made by the attending physician or a medical facility and shall include:
   (1) All information requested in the department designated forms; and
   (2) A comprehensive clinical summary of the patient's condition, need for out-of-state medical facility service, the name and address of the out-of-state facility and the name and telephone number of the authorized representative of that medical facility.
(e) Out-of-state transportation may be provided in the form of a round trip ticket issued to:
   (1) The recipient when the recipient is expected to return home in thirty days or less as determined by the attending physician or medical facility. A one-way ticket may be issued when the recipient is expected to remain out-of-state for more than thirty days.
   (2) Any person accompanying the recipient without regard to the person's relationship to the
recipient, if an attendant is required by the transportation carrier or recommended by the attending physician or the medical facility and authorized by the department's medical consultant.

(f) Other related travel expenses may be allowed with prior authorization by the department's medical consultant and may include but not be limited to:

1. Cost of meals and lodging for the recipient and one attendant;

2. Taxi or other non-emergency ground transportation when such transportation is related to the provision of authorized medical coverage; and

3. Services of an attendant provided the attendant is unrelated to the recipient.

(g) Transportation services shall be available for those individuals eligible for medical assistance, provided all the provisions in this section are met. An individual who utilizes benefits for other than their intended purpose, may be referred for potential prosecution of fraud. A provider who knowingly and willfully falsifies, misrepresents, conceals, or fails to disclose material facts to obtain transportation services for an individual, may be referred by the department to the Medicaid fraud control unit for investigation and potential prosecution of fraud. The department may seek the recovery of monies associated with the fraudulent act. [Eff 08/01/94; am 02/07/05] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§431.53, 440.170)

§17-1737-83.1 Out-of-state medical services. (a) Out-of-state medical services shall be covered for eligible Hawaii residents visiting in another state. Medical services incurred while visiting in another state shall be covered only when the requirements of temporary absence as stated in section 17-1714-22(d) are met.

1. To receive payment for services incurred out-of-state, the provider shall meet the requirements of section 17-1736-13. In addition:

   (A) The services were required as they were an emergency;

   (B) The services were needed and the recipient's health would have been endangered if the recipient had to return to the State of residence; or
(C) The State has determined that the services sought are unavailable in Hawaii or more readily available in another state; or

(2) Out-of-state Services shall require prior authorization by the department, with the exception to the services indicated in subsection (b), paragraphs (1) and (2).

(b) Children under the age of nineteen and children under the age of twenty-one years who are in foster care placement or are covered by subsidized adoption agreements shall be eligible for out-of-state medical services. [Eff 02/10/97] (Auth: HRS §346-14) (Imp: 42 C.F.R. §§430(a); 431.52)

§17-1737-84 Exclusions and limitations. (a) Medical assistance payments shall not be made for certain health services or items for reasons including, but not limited to the following:

(1) The procedure, service, or material is of generally unproven benefit;

(2) It is of an experimental nature;

(3) It is excluded by federal regulations or state rules;

(4) It is not considered by the department to be medically necessary;

(5) The same or similar results may be obtained by another method at a reduced cost;

(6) The procedure is frequently followed by severe complications which may be in themselves life-threatening or require prolonged medical care or secondary operations; or

(7) Prior authorization is required but has not been obtained.

(b) Based on subsection (a), the following procedures or services are excluded and the medical assistance program shall not pay any services in association with them:

(1) Drugs not approved by the U.S. Food and Drug Administration;

(2) Long term psychiatric institutional treatment;

(3) Treatment of a person confined to a public institution regardless of where the treatment is performed;

(4) The follow-up examination or treatment of Hansen's disease after the diagnosis has been established regardless of whether the

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patient is contagious except for surgical or rehabilitative procedures to restore useful function;

(5) Treatment for tuberculosis when such treatment is available free to the general public;

(6) Acupuncture;

(7) Naturopathic, chiropractic, or Christian Science or faith healing services;

(8) Private duty nursing;

(9) Circumcision after twelve months of age unless there is documentation of phimosis severe enough to prevent retraction, recurrent balanitis, severe verrucae of or under the prepuce or severe adhesions between glans and prepuce;

(10) Repair of umbilical or ventral herniae unless they are painful or bowel is present in the sac;

(11) Excision or destruction of benign skin or subcutaneous lesions except hemangiomas, plantar warts, molluscum contagiosum, leukoplakia or milia without medical justification;

(12) Hysterectomies and sterilization procedures not complying with the restrictions under sections 17-1737-47 and 17-1737-48;

(13) Reversal of elective sterilization procedures;

(14) Rhinoplasties except following accidental injury resulting in significant obstruction of breathing;

(15) Gastroplasty or other surgical procedures on the stomach or bowel, or both, when performed for morbid obesity unless the operation may logically be expected to improve an established medical condition such as cardiac or respiratory decompensation or severe hypertension. Guidelines issued by the department shall be met;

(16) Orthodontic services except for the provisions of section 17-1737-75(c)(1) and fixed bridgework;

(17) Orthoptic training;

(18) Tinted and contact lenses except as described under section 17-1737-76 (visual services);
(19) Personal comfort items such as radios, televisions, telephones, fans, or air conditioners;
(20) Standard household items such as beds, linens, cooking utensils, or blenders;
(21) Cosmetic, reconstructive, or plastic surgery performed primarily to improve or change physical appearance, performed primarily for psychological purposes, or to restore form but which does not correct or materially improve bodily function. However, consideration may be given when the purpose of the procedure is to:
   (A) Correct a congenital anomaly;
   (B) Restore body form following an accidental injury; or
   (C) Revise disfigurement or extensive scars, or both, resulting from neoplastic surgery;
(22) Specific cosmetic surgery procedures including:
   (A) Sex transformation treatments, procedures, hormones, or other medication for the establishment or maintenance of gender reassignment except that medication may be allowed if the sex of the individual has been changed by court order;
   (B) Cosmetic, reconstructive, or plastic surgery procedures performed primarily for psychological reasons or as a result of the aging process;
   (C) Augmentation mammoplasties except following medically indicated mastectomies for carcinoma, precancerous conditions, or extensive fibrosis or traumatic amputation;
   (D) Reduction mammoplasties unless there is medical documentation of intractable pain not amenable to other forms of treatment as a result of increasingly large pendulous breasts;
   (E) Paniculectomies and other body sculpturing procedures;
   (F) Removal of tattoos;
   (G) Hair transplants;
   (H) Electrolysis;
   (I) Insertion of testicular prostheses, unilateral or bilateral;
(J) Jejuno-ileal by-pass procedures for morbid obesity;
(K) Ear piercing;
(23) In vitro fertilization procedures;
(24) Medications, devices, or agents for the treatment of erectile dysfunction in males;
(25) Swimming lessons, summer camp, gym membership, weight control classes, or smoking cessation classes;
(26) Personal use of physical therapy equipment that is customarily used by a physical therapist in a physical therapy treatment or modality including, but not limited to, tilt tables, whirlpools, mats, play equipment, or exercise equipment;
(27) Modifications to motor vehicles; and
(28) Equipment to access motor vehicles or modifications to access motor vehicles.
(c) The UCC shall apply these exclusions in facilities and for recipients under its review. In other cases authorization of the department shall be obtained before performing any of the above procedures where exclusions are allowed.
(d) A medical service, supply, or durable medical equipment excluded from coverage may be approved on a case by case basis by the department if there is sufficient justification to support the medical necessity, as determined by its medical consultant.
(e) All other forms or types of health care services and supplies not specifically mentioned in this chapter shall not be included in the program. Questions regarding a form or type of health care service or supply shall be directed to the medical consultant.
(f) New tests, procedures, equipment, supplies, and other services for which payment has not been claimed previously shall not be considered for inclusion until information satisfactory and acceptable to the program has been received and approval given. This particularly applies to tests and procedures not included in the HCPCS code, where several procedures are being clumped under one heading, or a single procedure is divided into several components. [Eff 08/01/94; am 03/30/96; am 11/25/96; am 02/10/97; am 07/06/99; am 06/19/00; am 10/26/01; 09/17/07] (Auth: HRS §346-14) (Imp: 42 C.F.R. §456.3)
§17-1737-90 REPEALED. [R 09/30/13]

§17-1737-91 General provisions. (a) Allogenic bone marrow and cadaveric corneal transplants are covered under this program.
(b) Kidney transplantations are covered under this program.
(c) Other non-experimental, non-investigational organ and tissue transplantations are covered when performed in a facility certified by Medicare for the specific transplantation and approved for medical necessity by the department's medical consultant.
(d) Transplantation shall be performed by experienced specialists with transplantation training and with established success records in an approved Medicare-certified facility with proper equipment and adequate and appropriately trained support staff, except as provided in subsection (i).
(e) Prior authorization shall be required from the department's medical consultant for all transplants.
(f) Immunosuppressive therapy shall be covered as required.
(g) If a transplant should fail or be rejected and the patient is still within the age limits for transplantation, the program's medical consultant may review the case for one additional transplantation for that patient.
(h) The program shall cover costs of tissue typing of potential donors and cost of acquisition of the tissue or organ as well as other studies necessary to determine the appropriateness of the procedure and any post transplantation follow-up evaluations as required.
(i) When approved by the department's medical consultant, a patient may be treated at an appropriate out-of-state Medicare-certified transplant center for the authorized procedure. [Eff 08/01/94; am 11/25/96] (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: 42 C.F.R. §440.230; 42 U.S.C. §1396b(i))
§17-1737-92  Corneal transplant (keratoplasty).
(a) Indications of penetrating keratoplasty include:
(1) Corneal opacification that sufficiently obscures visibility (vision) through the anterior segment of the eye with at least light perception present. Causes for this problem include:
(A) Corneal injury and scarring;
(B) Corneal degeneration (from Fuch's or other dystrophy or from previous cataract or intraocular lens implantation, or both);
(C) Corneal degeneration from keratoconus or familial causes;
(D) Corneal infection (e.g., herpes); and
(2) Therapeutic graft for relief of pain with at least light perception vision present, from corneal degeneration because of inflammation with pain in the eye and useful vision still present.
(b) Indications of lamellar keratoplasty include:
(1) Superficial layer corneal scarring and deformity due to:
(A) Trauma;
(B) Degeneration;
(C) Infection; or
(D) Congenital deformity (anterior);
(2) Aphakia;
(3) High myopia;
(4) High refractive error;
(5) Keratoconus; and
(6) Recurrent pterygium.
(c) Conditions and limitations affecting corneal transplant include:
(1) A relative contraindication is intractable glaucoma in the eye under consideration for surgery;
(2) No active eye infection at the time of surgery;
(3) No general medical contraindications to surgery or anesthesia;
(4) Informed consent shall be obtained from the patient or patient's representative; and
(5) No age restriction. [Eff 08/01/94]

§17-1737-93  Allogenic bone marrow transplant.
(a) Indications for allogenic bone marrow transplant include:
(1) Severe aplastic anemia unresponsive to usual therapy;
(2) Acute myelogenous leukemia in first remission;
(3) Acute lymphocytic leukemia in second remission; and
(4) Chronic leukemia after first year.
(b) Conditions and limitations affecting allogenic bone marrow transplant include:
(1) Human leukocyte group A (HLA) histocompatible donor shall be available;
(2) Patient has no other major systemic disease which would result in poor potential for recovery (such as a heart condition, liver disease, kidney damage, brain lesions, cancer in other organs or lung disease);
(3) Patient shall have been properly evaluated by a qualified authority in Hawaii and bone marrow transplant is recommended as a possible curative procedure or if palliative, with reasonable likelihood for prolongation of life and return to an active life;
(4) No active infection at the time of the procedure;
(5) No general medical contraindication for the procedure and anesthesia;
(6) Informed consent shall be obtained from the patient or the patient's representative; and
(7) Age restricted to fifty or under except when identical twin is histocompatible and then age limit may be fifty-five.

§17-1737-94 Kidney transplant. (a) Indications are irreversible kidney failure that has progressed to a point that a useful, comfortable life can no longer be sustained by conventional medical treatment. The following conditions may deteriorate to the point when kidney transplant may be required:
(1) Glomerulonephritis:
   (A) Proliferative;
   (B) Membranous;
   (C) Mesangio-capillary;
(2) Chronic pyelonephritis;
(3) Hereditary:
(A) Polycystic disease;
(B) Medullary cystic disease;
(C) Nephritis (including Alport's syndrome);
(4) Hypertensive nephrosclerosis;
(5) Metabolic:
  (A) Cystinosis;
  (B) Amyloid;
  (C) Gout;
(6) Congenital:
  (A) Hyperplasia;
  (B) Horseshoe kidney;
(7) Toxic:
  (A) Analgesic nephropathy;
  (B) Heavy metal poisoning;
(8) Irreversible acute renal failure:
  (A) Cortical necrosis;
  (B) Acute tubular necrosis; and
(9) Trauma.
(b) Conditions and limitations affecting kidney transplant include:
(1) A living, related donor with major blood group (ABO) and human leukocyte group A (HLA) histocompatibility, or an appropriate cadaveric kidney with major blood group (ABO) and human leukocyte group A (HLA) histocompatibility shall be available;
(2) Patient shall be in a stable emotional state;
(3) There is no active infection at the time of transplant;
(4) There are no general medical contraindications to major surgery and anesthesia;
(5) Patient has a normal lower urinary tract;
(6) There are no other major systemic disease which would preclude successful recovery potential (such as cancer, polyarteritis, systemic lupus erythematosis or heart, lung or liver disease);
(7) Patient is evaluated by a qualified authority in Hawaii and renal transplant is recommended;
(8) Informed consent shall be obtained from the patient or the patient's representative; and
(9) Age limits five through fifty.

§§17-1737-95 to 17-1737-99 (Reserved).
§17-1737-101  Hospice care.  (a) Hospice care means care and services provided to a terminally ill individual by a hospice program in home, outpatient and inpatient settings.

(b) The hospice shall retain professional management responsibility for services related to the terminal illness and shall ensure that they are furnished in a safe and effective manner by persons qualified to provide services, and in accordance with a plan of care as specified in section 17-1737-102.

(c) Hospice services shall be provided by hospice employees or by staff contracted by the hospice and includes the following:

1. Nursing care and services by or under the supervision of a registered nurse;
2. Medical social services provided by a qualified social worker under the direction of a physician;
3. Physician services provided by physician employees of the hospice including physician members of the interdisciplinary team;
4. Counseling services available to both the individual and the family including the following:
   (A) Dietary, spiritual and any other counseling services for the individual and family while enrolled in the hospice; and
   (B) Bereavement counseling, provided after the patient's death;
5. Physical therapy services, occupational therapy services, and speech-language pathology services;
6. Home health aide and homemaker services to meet the needs of the patients;
7. Medical supplies and appliances including drugs and biologicals, provided as needed for the palliation and management of the terminal illness and related conditions; and
8. Inpatient care for pain control and symptom management provided in a participating medicaid facility.
(d) Coverage for hospice care shall be limited to two periods of ninety days each and subsequent periods of sixty days unless Medicare requirements for continuing services are not met. [Eff 08/01/94; am 09/17/07 ] (Auth: HRS §346-14) (Imp: 42 U.S.C. §1396(a) and (d))

§17-1737-102 Plan of care. (a) A written plan of care shall be established and maintained for each individual admitted to a hospice program and the care provided to an individual shall be in accordance with the plan.

(b) The plan shall be established by the attending physician, medical director or physician designee and interdisciplinary group prior to providing care.

(c) The plan shall be reviewed and updated by the attending physician, the medical director, and interdisciplinary group at intervals, as specified in the plan.

(d) The plan shall include all of the following:

(1) Assessment of the individual's needs;
(2) Identification of the services including the management of discomfort and symptom relief; and
(3) Statement in detail of the scope and frequency of services needed to meet the patient's and family's needs.

[Eff 08/01/94 ] (Auth: HRS §346-14) (Imp: 42 U.S.C. §1396(a) and (d))

§17-1737-103 Eligibility for hospice care. (a) Hospice care shall be provided to eligible applicants and recipients of medical assistance who voluntarily elect hospice care. Medicaid will only cover services that are unrelated to the hospice diagnosis except for individuals under twenty-one years of age.

(b) Eligible applicants and recipients under twenty-one years of age shall be provided hospice service and curative treatment services related to the individual’s terminal illness or associated condition.

(c) All of the following conditions shall be met:

(1) A written certification of terminal illness is obtained by the hospice, signed by the hospice physician and the individual's attending physician;
(2) The recipient or a representative voluntarily elects to participate in the Medicaid hospice program and signs the appropriate Medicaid form requesting this service; and

(3) Approval is obtained from the department on a designated form. [Eff 08/01/94; am 06/25/12] (Auth: HRS §346-14) (Imp: 42 U.S.C. §1396(a) and (d))

§17-1737-104 Election of hospice care. (a) An eligible individual who elects to receive hospice care shall file an election statement with the hospice. A representative may also file an election statement. (b) An election to receive hospice care shall be considered to continue through the initial ninety day period and subsequent ninety and thirty day election periods without a break in care if the individual:

(1) Remains in the care of the hospice; and

(2) Does not revoke the election of hospice care.

(c) Additional days of hospice care beyond the two hundred ten days stipulated in subsection (b) may be allowed if the personal or hospice physician recertifies the individual to be terminally ill.

(d) An individual or representative may designate an effective date for the election of hospice care beginning with the first day of hospice care but no earlier than the date the election is made.

(e) Individuals electing hospice care who are eligible for both medicare and medicaid shall have their hospice election periods counted concurrently.

(f) Individuals who have private insurance coverage for hospice care shall utilize that resource before medicaid coverage. [Eff 08/01/94] (Auth: HRS §346-14) (Imp: 42 U.S.C. §1396(a) and (d))

§17-1737-105 Waiver of other Medicaid benefits. (a) An individual who elects hospice services shall waive all rights to medicaid payments for services related to the treatment of the terminal condition for which hospice care was elected. This provision shall not apply to individuals under twenty-one years of age.

(b) Medicaid payments may be made for hospice and related services provided by:

(1) The designated hospice;

(2) Another hospice under arrangements made by the designated hospice; and
(3) The individual's attending physician if that physician is not an employee of the designated hospice or receiving compensation from the hospice for services to the individual.

(c) Medicaid payments may be made for other Medicaid covered services unrelated to the terminal condition for which hospice care was elected.

$17-1737-106 Revoking the election of hospice.

(a) An individual or representative may revoke an election of hospice care at any time during an election period.

(b) The individual or representative shall file a signed statement with the hospice that revokes Medicaid coverage of hospice care and the effective date of the revocation.

(c) The individual or representative may at any time elect to again receive hospice care for any other hospice election period the individual is eligible to receive.

$17-1737-107 Payment for hospice care.

(a) Payments shall be available to Medicaid providers certified by Medicare to render hospice care as provided for under this subchapter.

(b) Payment for hospice care shall be made using the same methodology as Medicare and in the amounts specified by CMS.

(c) Payment for services or items not related to the terminal illness and billed by other Medicaid non-hospice providers are allowed.

(d) For a Medicaid recipient who resides in a nursing facility and meets the nursing facility level of care requirements, but elects hospice, the Medicaid program will pay the hospice provider:

1. For routine hospice services; and
2. Ninety-five percent of the facility specific per diem rate for ICF services. The Medicaid program shall not pay the NF.

(e) The following categories shall be utilized to determine payment:
(1) Routine home care day. A routine home care day is a day on which an individual who has elected to receive hospice care is at home and is not receiving continuous care as defined in paragraph (2);

(2) Continuous home care day. A continuous home care day is a day on which an individual who has elected to receive hospice care is not in an inpatient facility and receives hospice care consisting predominantly of nursing care on a continuous basis at home. Home health aide or homemaker services or both may also be provided on a continuous basis. Continuous home care is furnished during periods of crisis and only as necessary to maintain the terminally ill patient at home. A minimum of eight hours of care shall be required to qualify for the continuous home care rate;

(3) Inpatient respite care day. An inpatient respite care day is a day on which the individual who has elected hospice care receives care in an approved facility on a short-term basis for respite. Respite care may not be reimbursed for more than five consecutive days at a time; and

(4) General inpatient care day. A general inpatient care day is a day on which an individual who has elected hospice care receives general inpatient care in an inpatient facility for pain control or acute or chronic symptom management which cannot be managed in other settings.

Providers of hospice service. (a) Providers of hospice services shall meet applicable state and federal licensing and the certification requirements of chapter 17-1736 including certification by medicare to provide hospice service.

(b) Providers of service shall enter into a contractual agreement with the state medicaid agency.
§17-1737-109 Appeals and hearings. (a) An appeal and hearing shall be available to providers of hospice service in accordance with chapter 17-1736. (b) An appeal and hearing for applicants and recipients shall be available in accordance with chapter 17-1703. [Eff 08/01/94] (Auth: HRS §346-14) (Imp: 42 U.S.C. §1396(a) and (d))

§§17-1737-110 to 17-1737-114 (Reserved).

SUBCHAPTER 10
SUBACUTE CARE

§17-1737-115 Purpose. The purpose of this subchapter is to describe a level of care needed by a patient not requiring inpatient acute care, but who needs more intensive nursing care than is provided at the skilled nursing level of care. [Eff 11/25/96] (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: HRS §346-14)

§17-1737-116 REPEALED. [R 09/30/13]

§17-1737-117 General provisions. (a) Beds shall be specifically certified for subacute care and costs for providing subacute services shall be shown separately on the facility's cost report. Each participating facility shall be required to establish a subacute unit (SACU) as follows:
(1) Freestanding SNF - A minimum of six to a maximum of sixty beds; or
(2) Acute care hospital - A minimum of six to a maximum of sixty beds or more with the department's approval.
(b) The facility shall accept and retain only those subacute patients for whom it can provide adequate care.
(c) The facility shall maintain complete and accurate patient information, in sufficient detail to provide for continuity of care, for patients transferred to a subacute unit.
(d) The freestanding SNF shall maintain written agreements with one or more acute care hospitals to ensure that the acute services are accessible in emergency situations and to facilitate the transfer of patients.

(e) The subacute unit shall have provisions for twenty-four hour emergency services including but not limited to laboratory, radiology, respiratory therapy, and pharmacy services, and if necessary, ventilator support by qualified respiratory technicians.

(f) The subacute unit shall make arrangements for emergency medical care as needed and shall consult with the attending physician or designee when available. Pulmonologist consultant shall be available twenty-four hours a day for telephone consultations and visits or both whenever a facility has ventilator patients. The telephone numbers of those physician(s) shall be posted in a conspicuous area in the subacute unit.

(g) Freestanding subacute units shall be licensed specifically as freestanding subacute units in the State of Hawaii by the department of health.

(h) The facilities caring for group III and group IV pediatric patients shall provide all mandated developmental and educational services.

(i) The department through its medical consultants will determine the medical necessity of the subacute level of care for patients who do not have a medically justified need for the acute level of care, do not qualify for the skilled nursing facility (SNF) level of care, or the intermediate care facility (ICF) level of care, and who meet the criteria of the subacute level of care and cannot be discharged from the acute care facility. [Eff 11/25/96; am 06/19/00] (Auth: HRS §346-14; 42 C.F.R §431.10) (Imp: HRS §346-14)

§17-1737-118 Staffing standards. (a) For the purpose of this section, each licensed nursing staff shall be counted as one. Each subacute unit shall be under the supervision of a registered nurse twenty-four hours a day.

(b) Subacute units authorized to provide care to respirator or ventilator dependent patients shall provide a minimum daily average of 9.0 nursing care hours of which 5.0 hours shall be provided by the nursing staff. Where there is a mix of ventilator-dependent and other patients, the facility shall provide no less than 5.0 licensed and certified hours per patient per day. Subacute units without
ventilator patients shall employ sufficient licensed staff to provide a minimum daily average of 5.0 licensed and certified nursing hours.

(c) The department may require a facility to provide additional staff in accordance with subsection (b).

(d) Registered nurses and licensed practical nurses shall have a minimum of six months experience (within the past two years) in a direct participatory general acute care facility where the caseload included patients requiring intensive care and the use of special equipment. Completion of a department of human services approved subacute training course may be substituted for this requirement.

(e) The experience stated in subsection (d) or substitute clinical training for licensed nurses shall include respirator and tracheostomy care, nasogastric tube and gastrostomy care, administration of total parenteral nutrition and traction care. In addition, this requirement shall be completed prior to treating subacute patients. Registered nurses shall be certified by the facility to perform intravenous procedures and cardiopulmonary resuscitation.

(f) The facility shall provide documentation that all staff participating in direct patient care, including the director of nursing, registered nurses, licensed practical nurses, and nurse's aide staff have continuing in-service training pertinent to the subacute level of care and shall make documentation available upon request by the department of human services at the time of the facility inspection.

§17-1737-119 Physician services. Physician services shall include, but not be limited to:

(1) The evaluation and completion of forms used to establish and continue the subacute level of care for a recipient;

(2) Physicians visits at least weekly during the first month and a minimum of once every two weeks thereafter until the stability of the patient's condition allows for monthly visits;

(3) A plan of care shall be entered into the medical record and shall include:

(A) Medical history, physical findings, and diagnosis indicating the need for admission;
(B) A description of the functional level of the patient;
(C) Objectives to be achieved by the plan of care;
(D) Any orders for medications, treatments, restorative, and rehabilitative services, activities, therapies, social services, therapeutic diet, and special procedures recommended for the health and safety of the patient;
(E) Plans for continuing care, including review and modification to the plan of care;
(F) Plans for discharge, including responsible family member or care givers; and
(G) The attending or staff physician and other personnel involved in the recipients care shall review each plan of care at least every thirty days.

§17-1737-120 Subacute patient care characteristics.
(a) To qualify for subacute level of care under group I, patients, age twenty-one years and older, must be medically stable and require continuous mechanical ventilation for at least fifty per cent of each day.
(b) To qualify for subacute level of care under group II, non-ventilator patients, age twenty-one years and older, who require a higher level of service than SNF, but who do not require acute hospital care, must be medically stable and require the following services:
   (1) Tracheostomy care with suctioning required at least once an hour;
   (2) Any combination of mechanical ventilation, tracheostomy care with suctioning and inhalation treatment with or without oxygen at least once a shift;
   (3) Total parenteral nutrition;
   (4) Continuous intravenous therapy for the administration of therapeutic agents or hydration, or intermittent IV therapy for the administration of therapeutic drugs at least once a shift through a peripheral or central line or both. Therapeutic agents are to
include antibiotics, non-vescicant oncology chemotherapy, and analgesics;

(5) Stable newborns or premature infants under age one, who have been inpatients in the acute hospital for at least a week and cannot be discharged because they require any of the following services:
   (A) Monitoring episodes of bradycardia and apnea which are resolved by manual stimulation in infants for whom discharge from a facility is medically inappropriate; or
   (B) Nasogastric tube or gastrostomy feedings;

(6) Stable patients admitted to the acute care hospital for infections, who are afebrile for twenty-four hours on intravenous or parenteral antibiotics and undergoing twenty-four to forty-eight hour trials of oral antibiotics or being trained to infuse parenteral antibiotics in the home in preparation for discharge to the home;

(7) Two or more of the following services:
   (A) Tracheostomy care with suctioning required at least once a shift;
   (B) Traction and pin care for fractures (Bucks Traction is not included);
   (C) Medically necessary isolation precautions as recommended by the Centers for Disease Control. (Infection control measures for the care of decubitus ulcers do not apply in this category);
   (D) Debridement, packing, and medicated irrigation with or without whirlpool treatment, aseptic dressing changes, management of extensive (stage III) decubitus ulcers or wound infection, and JP drains;
   (E) Skilled nursing services including but not limited to the monitoring, observation, and care of patients with HIV infection/AIDS, patients who have terminal diseases, patients who require chronic dialysis treatment, patients receiving radiation therapy, patients receiving treatment for dehydration or monitoring of hydration, or patients receiving treatment for pain control who
have or are at high risk for significant medical complications;

(F) Skilled nursing care including observation, monitoring for the side effects of treatment for patients receiving radiation therapy, or the monitoring of hydration and pain control who have or are at high risk for significant medical complications;

(H) At least daily ventilation or inhalation therapy services or both with or without oxygen;

(I) Treatment of patients with eating disorders including bulimia and anorexia nervosa who require skilled supervision and monitoring of food intake and psychiatric inpatient care and are medically stable in the inpatient facility, but who are at high risk of medical complications if discharged to outpatient care; or

(J) Treatment of psychiatric patients who are not an immediate danger to themselves or others, but who require inpatient monitoring, supervision, and psychiatric care because of high risk for life-threatening complications to themselves or others if discharged to outpatient care; or

(c) Group III pediatric patients who no longer require inpatient acute care, must be at baseline status, and not at risk for rapid deterioration. Requires dynamic care meeting the following:

1. Weekly medical interventions and monitoring; and

2. Twenty-four hours a day skilled nursing;

3. Types of interventions required in group III pediatric subacute level of care are:
   (A) Pediatric patients who are ventilator dependent;
   (B) Tracheostomy care with skilled interventions (e.g. suctioning greater than once in an eight hour shift.

(d) Group IV pediatric patients who no longer requires acute care, must be at baseline state, and not at risk for rapid deterioration. Requires chronic care meeting the following:

1. Medical interventions and monitoring at least weekly; and
(2) Skilled nursing intervention at least once per shift.

(3) Types of interventions required in group IV pediatric subacute level of care are:
   (A) Continuous intravenous therapy for administration of therapeutic agents or hydration, or intermittent IV therapy for the administration of therapeutic drugs at least once a shift through a peripheral of central line (antibiotics, nonvesican oncology chemotherapy, and analgesics, TPN).

   (B) Two or more of the following services:
       (i) Tracheostomy care with suctioning not more than once in an eight hour shift and does not require continuous monitoring;
       (ii) Debridement, packing, and medicated irrigation, aseptic dressing changes, extensive care of decubiti (stage III), or wound infection and drains.
       (iii) Skilled supervision and monitoring of nutritionally compromised patients with eating disorders at high risk of medical complications if managed in an outpatient setting;
       (iv) At least daily inhalation therapy by skilled staff; or
       (v) Multiple (two or more modalities) rehabilitative services required daily with short and long term attainable goals.

   (e) Admission to the subacute level for individuals who require other services shall be made on a case-by-case basis. [Eff 11/25/96; am 06/19/00]

   (Auth: HRS §346-14; 42 C.F.R. §431.10) (Imp: HRS §346-14)

§17-1737-121 Exclusions. Subacute payments shall not be made for the following patients:

(1) Patients who are medically unstable and require acute inpatient care in an acute care hospital; or

(2) Patients whose level of care is appropriately level C (SNF), level A (ICF), level B (ICF-MR), or lower. Included in this group are the following:
(A) Stable newborns or premature infants under one year of age who require training of the sucking reflex and monitoring of weight and oral feeding to gain weight sufficient for discharge to the home setting;

(B) Stable children, newborns, or infants under the care of the child protective services awaiting placement; and

(C) Patients in terminal phases of disease who request or whose legal guardians have requested in writing the desire not to be resuscitated and no subacute services have been or will be rendered.