

Processing Centers

To contact the Statewide Branch Support Desk toll-free line, dial 1-855-643-1643

Oahu

Kapolei Processing Center
601 Kamokila Boulevard, Room 117
Kapolei, HI 96707
Fax: (808) 692-7783

Koolau Processing Center
Waikalua – Lobby remains closed until further notice
45-260 Waikalua Road
Kaneohe, HI 96744
Fax: (808) 233-3620

Luluku Location
45-513 Luluku Road
Kaneohe, HI 96744
Fax: (808) 233-5358

KPT Processing Center
1485 Linapuni Street, Suite 122
Honolulu, HI 96819
Fax: (808) 832-3392

OR&L Processing Center
333 North King Street, Room 200
Honolulu, HI 96817
Fax: (808) 586-8138

Pohulani Processing Center 677
Queen Street, Suite 400B
Honolulu, HI 96813
Fax: (808) 587-5297

Wahiawa Processing Center
929 Center Street
Wahiawa, HI 96786
Fax: (808) 622-6484

Waianae Processing Center
86-120 Farrington Highway, Suite A103
Waianae, HI 96792
Fax: (808) 697-7184

Waipahu Processing Center
94-275 Mokuola Street, Room 303A
Waipahu, HI 96797
Fax: (808) 675-0038

Kauai

Kauai Processing Center
Former Lihue Courthouse Building
3059 Umi Street, Room A110 Lihue,
HI 96766
Fax: (808) 335-8446

Maui County

Maui Processing Center
State Building
54 High St. #125
Wailuku, HI 96793
Fax: (808) 984-8333

Lunalilo Building - Lobby remains closed until further notice
35 Lunalilo St., Suite 300
Wailuku, HI 96793
Fax: (808) 243-5114

Molokai Processing Center
55 Makaena Pl. Rm. 1
Kaunakakai, HI 96748
Fax: (808) 553-1720

Mailing address
P.O. Box 70
Kaunakakai, HI 96748

Lanai Sub-Unit
730 Lanai Avenue
Lanai City, HI 96763
Fax: (808) 565-6460

Mailing address:
P.O. Box 631371
Lanai City, HI 96763

Hawaii Island

North Hilo Processing Center
Waiakea Kai Plaza
88 Kanoelehua Ave., Suite A204
Hilo, HI 96720
Fax: (808) 933-8856

South Hilo Processing Center
Kinoole Plaza
1990 Kinoole St., Ste. 108
Hilo, HI 96720
Fax: (808) 981-2819

West Hawaii Processing Center
North Kona Office - Lobby remains closed until further notice
75-5722 Hanama Pl., Ste 1105
Kailua-Kona, HI 96740-4127
Fax: (808) 327-4684

Department of Human Services
Benefit, Employment and Support Services Division

South Kona Office

Captain Cook Civic Center
82-6130 Mamalahoa Hwy. Bldg. 2
Captain Cook, HI 96704
Fax: (808) 323-4549

Mailing address:
P.O. Box 225
Captain Cook, HI 96704

Ka'u Office - Lobby remains closed until further notice

Naalehu Civic Center
95-5669 Mamalahoa Hwy.
Naalehu, HI 96772
Fax: (808) 929-9500

Mailing address:
P.O. Box 6
Naalehu, HI 96772

Kamuela-Hamakua Office - Lobby remains closed until further notice

State Office Building #1, Rm#110
45-3380 Mamane St.
Honokaa, HI 96727
Fax: (808) 775-8858

Kohala Office - Lobby remains closed until further notice

State Office Building
54-3900 Akoni Pule Hwy.
Kapaau, HI 96755
Fax: (808) 889-7132

Mailing address:
P.O. Box 249
Kapaau, HI 96755

First-To-Work Units

Downtown FTW Unit 1

333 North King Street, Room 100
Honolulu, HI 96817
Phone: (808) 587-3850

Downtown FTW Unit 2

677 Queen Street, Suite 400A
Honolulu, HI 96813
Phone: (808) 587-5250

Waipahu FTW Unit

94-275 Mokuola Street, Room 105
Waipahu, HI 96797
Phone: (808) 675-0081

Waianae FTW Unit

601 Kamokila Boulevard, Room 138
Kapolei, HI 96707
Phone: (808) 692-7760

Department of Human Services
Benefit, Employment and Support Services Division

Wahiawa FTW Unit
1008 California Avenue, Building B
Wahiawa, HI 96786
Phone: (808) 622-6314

Kailua FTW Unit
354 Uluniu Street, Room 401
Kailua, HI 96734
Phone: (808) 266-9620

Central Hilo FTW Unit
1990 Kinoole Street, Suite 109
Hilo, HI 96720
Phone: (808) 981-7290

North Kona 2 FTW Unit ²
75-5722 Hanama Place, Room 1105
Kailua-Kona, HI 96740
Phone: (808) 327-4755

Maui Central FTW Unit ¹
270 Waiehu Beach Road, Suite 107
Wailuku, HI 96793
Phone: (808) 243-5866

Services Molokai Kauai
South FTW Unit
3059 Umi Street, Suite 104
Lihue, Hawaii 96766
Phone: (808) 241-3679

FTW West Oahu
338 Kamokila Blvd., Suite 206
Kapolei, HI 96707
Phone: (808) 792-5090

FTW East Oahu
1075 South Beretania Street, Room 200
Honolulu, HI 96814
Phone: (808) 521-9675

FTW Maui County
250 Alamaha Street, Suite N16B
Kahului, HI 96732
Phone: (808) 442-8914

Department of Human Services
Benefit, Employment and Support Services Division

FTW Kauai County
4334 Rice Street, Suite 205
Lihue, HI 96766
Phone: (808) 482-3200

FTW East Hawaii
500 Kalanianaʻole Avenue, Suite 3
Hilo, HI 96720
Phone: (808) 961-3918

FTW West Hawaii
74-5599 Luhia Street, Suite F-4
Kailua-Kona, HI 96740
Phone: (808) 443-5850

FTW-VR West Oahu ³
338 Kamokila Blvd., Suite 206
Kapolei, HI 96707
Phone: (808) 792-5105

FTW-VR East Oahu
1075 South Beretania Street
Honolulu, HI 96814
Phone: (808) 737-2800

FTW-VR Maui County
250 Alamaha Street, Suite N16B
Kahului, HI 96732
Phone: (808) 442-8914

FTW-VR Kauai County 4334
Rice Street, Suite 205
Lihue, HI 96766
Phone: (808) 482-3200

FTW-VR East Hawaii
200 Kanoelehua Avenue, Suite 102
Hilo, HI 96720
Phone: (808) 933-9675

FTW-VR West Hawaii
74-5599 Luhia Street, Suite F-4
Kailua-Kona, HI 96740
Phone: (808) 443-5850