

Processing Centers

To reach our Statewide Branch Support Desk, please dial toll free: 1-855-643-1643

Oahu

Kapolei Processing Center
601 Kamokila Boulevard, Room 117
Kapolei, HI 96707
Fax: 692-7783
Email: KapoleiPC@dhs.hawaii.gov

Koolau Processing Center
Waikalua – **Lobby remains closed until further notice**
45-260 Waikalua Road
Kaneohe, HI 96744
Fax: 233-3620
Email: KoolauPC@dhs.hawaii.gov

Luluku Location
45-513 Luluku Road
Kaneohe, HI 96744
Fax: 233-5358
Email: KoolauPC@dhs.hawaii.gov

KPT Processing Center
1485 Linapuni Street, Suite 122
Honolulu, HI 96819
Fax: 832-3392
Email: KPTPC@dhs.hawaii.gov

OR&L Processing Center
333 North King Street, Room 200
Honolulu, HI 96817
Fax: 586-8138
Email: OR&LPC@dhs.hawaii.gov

Pohulani Processing Center
677 Queen Street, Suite 400B
Honolulu, HI 96813
Fax: 587-5297
Email: PohulaniPC@dhs.hawaii.gov

Wahiawa Processing Center
1008 California Avenue, Bldg B
Wahiawa, HI 96786
Fax: 622-6484
Email: WahiawaPC@dhs.hawaii.gov

Waianae Processing Center
86-120 Farrington Highway, Suite A103
Waianae, HI 96792
Fax: 697-7184
Email: WaianaePC@dhs.hawaii.gov

Waipahu Processing Center
94-275 Mokuola Street, Room 303A
Waipahu, HI 96797
Fax: 675-0038
Email: WaipahuPC@dhs.hawaii.gov

Kauai

Kauai Processing Center
Former Lihue Courthouse Building
3059 Umi Street, Room A110
Lihue, HI 96766
Fax: 808-335-844
Email: KauaiPC@dhs.hawaii.gov

Maui County

Maui Processing Center
State Building
54 High St. #125
Wailuku, HI 96793
Fax: 808-984-8333
Email: MauiPC@dhs.hawaii.gov

Lunalilo Building - **Lobby remains closed until further notice**
35 Lunalilo St., Suite 300
Wailuku, HI 96793
Fax: 808-243-5114
Email: MauiPC@dhs.hawaii.gov

Molokai Processing Center
55 Makaena Pl. Rm. 1
Kaunakakai, HI 96748
Fax: 808-553-1720
Email: MolokaiLanaiPC@dhs.hawaii.gov

Mailing Address: PO Box 70,
Kaunakakai, HI 96748

Lanai Sub-Unit
730 Lanai Avenue
Lanai City, HI 96763
Fax: 808-565-6460
Email: MolokaiLanaiPC@dhs.hawaii.gov

Mailing Address: PO Box 631374
Lanai City, HI 96763

Hawaii Island

North Hilo Processing Center
Kulana Na'auao Building
13 Kekaulike Street

Department of Human Services
Benefit, Employment and Support Services Division

Hilo, HI 96720
Fax: 808-933-8856
Email: NorthHiloPC@dhs.hawaii.gov

South Hilo Processing Center
Kinoole Plaza
1990 Kinoole St., Ste. 108
Hilo, HI 96720
Fax: 808-981-2819
Email: SouthHiloPC@dhs.hawaii.gov

West Hawaii Processing Center
North Kona Office
75-5722 Hanama Pl., Ste 1105
Kailua-Kona, HI 96740-4127
Fax: 808-327-4684
Email: WestHawaiiPC@dhs.hawaii.gov

South Kona Office
Captain Cook Civic Center
82-6130 Mamalahoa Hwy. Bldg. 2
Captain Cook, HI 96704
Fax: 808-323-4549
Email: WestHawaiiPC@dhs.hawaii.gov

Mailing Address:
PO Box 225
Captain Cook, HI 96704

Ka'u Office
Naalehu Civic Center
95-5669 Mamalahoa Hwy.
Naalehu, HI 96772
Fax: 808-929-9500
Email: WestHawaiiPC@dhs.hawaii.gov

Mailing Address:
PO Box 6
Naalehu, HI 96772

Kamuela-Hamakua Office - **Lobby remains closed until further notice**
State Office Building #1, Rm#110
45-3380 Mamane St.
Honokaa, HI 96727
Fax: 808-775-8858
Email: WestHawaiiPC@dhs.hawaii.gov

Kohala Office - **Lobby remains closed until further notice**
State Office Building
54-3900 Akoni Pule Hwy.
Kapaau, HI 96755

Department of Human Services
Benefit, Employment and Support Services Division

Fax: 808-889-7132

Email: WestHawaiiPC@dhs.hawaii.gov

Mailing Address: PO Box 249

Kapaau, HI 96755

First-To-Work Units

[State] Units that service individuals who are U.S. citizens from single and 2-parent TANF families:

Downtown FTW Unit 1

333 North King Street, Room 100

Honolulu, HI 96817

Phone: (808) 587-3850

Downtown FTW Unit 2

677 Queen Street, Suite 400A

Honolulu, HI 96813

Phone: (808) 587-5250

Waipahu FTW Unit

94-275 Mokuola Street, Room 105

Waipahu, HI 96797

Phone: (808) 675-0081

Waianae FTW Unit

601 Kamokila Boulevard, Room 138

Kapolei, HI 96707

Phone: (808) 692-7760

Wahiawa FTW Unit

1008 California Avenue, Building B

Wahiawa, HI 96786

Phone: (808) 622-6314

Kailua FTW Unit

354 Uluniu Street, Room 401

Kailua, HI 96734

Phone: (808) 266-9620

Central Hilo FTW Unit

1990 Kinoole Street, Suite 109

Hilo, HI 96720

Phone: (808) 981-7290

North Kona 2 FTW Unit ²

75-5722 Hanama Place, Room 1105

Kailua-Kona, HI 96740

Phone: (808) 327-4755

Maui Central FTW Unit ¹

270 Waiehu Beach Road, Suite 107

Wailuku, HI 96793

Phone: (808) 243-5866

¹ Services Molokai

Kauai South FTW Unit

3059 Umi Street, Suite 104

Lihue, Hawaii 96766

Department of Human Services
Benefit, Employment and Support Services Division

Phone: (808) 241-3679

[Contractor] Units that service individuals who are non-citizens from single and 2-parent TANF families:

FTW West Oahu
338 Kamokila Blvd., Suite 206
Kapolei, HI 96707
Phone: (808) 792-5090

FTW East Oahu
1075 South Beretania Street, Room 200
Honolulu, HI 96814
Phone: (808) 521-9675

FTW Maui County
250 Alamaha Street, Suite N16B
Kahului, HI 96732
Phone: (808) 442-8914

FTW Kauai County
4334 Rice Street, Suite 205
Lihue, HI 96766
Phone: (808) 482-3200

FTW East Hawaii
500 Kalanianaʻole Avenue, Suite 3
Hilo, HI 96720
Phone: (808) 961-3918

FTW West Hawaii
74-5599 Luhia Street, Suite F-4
Kailua-Kona, HI 96740
Phone: (808) 443-5850

[Contractor] Units that service TANF individuals who are temporarily disabled or recovering from substance/alcohol abuse, regardless of family composition or citizenship status:

FTW-VR West Oahu ³
338 Kamokila Blvd., Suite 206
Kapolei, HI 96707
Phone: (808) 792-5105

FTW-VR East Oahu
1075 South Beretania Street
Honolulu, HI 96814
Phone: (808) 737-2800

FTW-VR Maui County
250 Alamaha Street, Suite N16B
Kahului, HI 96732
Phone: (808) 442-8914

Department of Human Services
Benefit, Employment and Support Services Division

FTW-VR Kauai County
4334 Rice Street, Suite 205
Lihue, HI 96766
Phone: (808) 482-3200

FTW-VR East Hawaii
200 Kanoelehua Avenue, Suite 102
Hilo, HI 96720
Phone: (808) 933-9675

FTW-VR West Hawaii
74-5599 Luhia Street, Suite F-4
Kailua-Kona, HI 96740
Phone: (808) 443-5850

Child Care Licensing Units

Oahu

Child Care Licensing Unit 1
Pohulani Elderly Housing Project
677 Queen Street, Room 400A Honolulu, HI 96813
Phone: (808) 587-5266

Child Care Licensing Unit 2
Waipahu Civic Center
94-275 Mokuola Street, Room 203
Waipahu, HI 96797
Phone: (808) 675-0470

East Hawaii

Central Hilo Unit
1990 Kinoole Street, Suite 109
Hilo, HI 96720
Phone: (808) 981-7290

West Hawaii

North Kona 2 Unit
73-4257 Hulikoa Dr, Suite C
Kailua-Kona, HI 96740
Phone: (808) 327-4755

Maui (includes Lanai & Molokai)

Central Maui Unit Waiehu Beach Center
270 Waiehu Beach Road, Suite 107
Wailuku, HI 96793
Phone: (808) 243-5866

Kauai

South Unit
Former Lihue Courthouse Building
3059 Umi Street, Suite 104
Lihue, HI 96766
Phone: (808) 241-3679