

KASAGARAN NGA MGA PANGUTANA

Alang sa pagpahibalo sa
Nawala, Gikawat, o Naguba nga
EBT card

Tawag sa FIS 1-888-328-4292
1-877-447-5990 (TTY)

Aron mahibaloan ang balanse sa
EBT nga panudlanan
<https://www.ebtedge.com>

Alang sa pag-aplikar sa Online
<http://pais-benefits.dhs.hawaii.gov>

Dili ba kini imong gipangita?

Bisitaha ang

<https://humanservices.hawaii.gov/>

o e-scan ang QR-Code sa ubos alang
sa dugang impormasyon.



Recommended browsers for viewing:
Google Chrome ug **Mozilla Firefox**

IMPORMASYON SA KONTAK SA SNAP/ FINANCIAL ASSISTANCE

1-855-643-1643

<https://pais-benefits.dhs.hawaii.gov/>

Anaa 24 oras
7 ka adlaw matag semana

CALL CENTER BUHI NGA MGA AHENTE

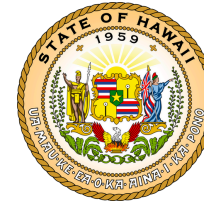
Anaa Lunes - Byernes
8:00 sa buntag - 4:15 sa hapon
Gawas sa mga Holidays
*Ang Interpreter nga Sirbisyo anaa sulod
niini nga oras*

MGA ORAS NGA ISKEDYUL SA PAG- INTERBYU

Anaa Lunes - Byernes
8:30 sa buntag - 3:30 sa hapon
Gawas sa mga Holidays

Cebuano

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES



BENEFIT, EMPLOYMENT AND SUPPORT SERVICES DIVISION (BESSD)

Supplemental Nutritional Assistance
Program (SNAP)
ug Financial Assistance



**3 KA PAAGI NGA
MAKAKONEKTA**

E-scan ang QR-Code sa ubos alang
sa lokasyon sa Processing Center
ug oras sa lobby



KANOS-A GAMITON



CALL CENTER
855-643-1643

PANGUTANA MAHITUNGOD SA...

- SNAP
- Financial Assistance

Oras sa Operasyon

*Anaa 24 oras / 7 ka adlaw matag semana

Kon gusto nimo makig-istorya sa ahente, **Ang mga Oras sa Call Center Lunes - Byernes, 8:00 sa buntag - 4:15 sa hapon**, gawas sa holidays.

Impormasyon sa Kaso

*Anaa Lunes-Byernes 6:45 sa buntag - 5:45 sa hapon, gawas sa holidays.

- Kasaysayan sa pagbayad
- Kahimtang sa Kaso

PAGBATON UG NAKA-ISKEDYUL NGA INTERBYU

Anaa Lunes -Byernes 8:30 sa buntag - 3:30 sa hapon, gawas sa holidays.

- Batoni ang imong numero sa kaso kauban sa imong mga dukumento maylakabotan sa imong kinitaan ug galastohan.

* *Interaktibong Birtuwal nga Ahente*
* *Sa kasamtangan ang sibirbisyo anaa sa Iningles lamang.*

KANOS-A GAMITON



CHATBOT

PANGUTANA MAHITUNGO SA...

- SNAP
- Financial Assistance

Oras sa Operasyon

Anaa 24 oras / 7 ka adlaw matag semana pinaagi sa Interaktibong Birtuwal nga Katabang.

Virtual Agent

I can provide you with information on the following:

- Interview
- Case Status
- EBT Card Replacement
- Documents Needed to Apply
- General Information
- Closest Processing Center

Ask something...

Virtual Agent

Documents Needed to Apply

For renewals and new applications, you will need the following:

An I.D., information on assets, proof of citizenship, household information, school enrollment information, social security number, utility expenses, shelter expenses, and income verification.

Why are documents needed?

What kind of files can I upload?

Main Menu

Ask something...

KANOS-A GAMITON



**CONTACT
FORM**

PANGUTANA MAHITUNGOD SA...

- Imong aplikasyon
- Imong kaso
- Unsaon pag-update sa imong adres

Unsaon pag-gamit

- Adto sa pais-benefits.dhs.hawaii.gov
- Pilia ang "Contact Us"
- Kompletaha ang mubo nga porma

Begin / Return to Application

Financial Assistance / SNAP Application

APPLY NOW Start a new application for SNAP or financial assistance.

RENEW MY BENEFITS Start an application for your annual or semi-annual review.

FINISH MY APPLICATION Finish an application you started.

UPLOAD DOCUMENTS Upload documents for a submitted application.

VIEW MY ISSUED BENEFITS

Contact Us

This form is intended for follow-up questions on your SNAP or Financial Assistance application or case information. Please fill in all required fields marked with a red asterisk (*). Note that incomplete or inaccurate entries may delay our ability to process your inquiry. Also, we receive a high volume of inquiries, so please allow us some time to respond.

First Name *
First Name

Last Name *
Last Name

Phone Number *
808-655-6555

Email
email@example.com

This is the number we will use to contact you.

Case Number
12345678

Callback Time Preference
No preference

Your preferred timeframe for us to contact you during normal business hours. However, please note that we may not always be able to accommodate the requested time.

If you have a case number, it can be found on the front, upper right hand corner of the notice you received in the mail. If you don't have one, you may leave this blank.

Question or Issue *
A description of your issue, along with details to help us understand

Please describe your question/issue and provide details that may help us better understand your situation.

Cancel Submit

Cebuano