**STATE REHABILITATION COUNCIL (SRC)**

**2nd Quarterly Meeting**

**Friday February 17, 2023**

**MINUTES**

To attend in-person:

Ho’opono Services for the Blind

1901 Bachelot Street

Honolulu, Oahu

Conference Room

To attend via personal digital device, ZOOM Link:

Join Zoom Meeting

<https://us02web.zoom.us/j/89332831172?pwd=RUF3SVpSS09MU0xuaUlIT1EzaEZSUT09>

Meeting ID:  893 3283 1172

Passcode: 415876

**Attendees:**

**SRC Members Present:**

Annette Tashiro (Statewide Independent Living Council & Chair of SRC)

Art Cabinilla (Disability Advocacy Group)

Dr. Heather Chapman (DOE Representative)

Judy Guajardo (Statewide Independent Living Council)

Scott Hedrick (Business Industry & Labor)

Tira Kamaka (Community Rehabilitation Provider, Hawaii Island)

Vickie Kennedy (Disability Advocacy Group)

Howard Lesser (Client Assistance Provider);

Evan Nakatsuka (Business Industry & Labor)

Rosie Rowe (Parent Training and Information Center)

Nani Watanabe (Disability Advocacy Group Maui);

Stan Young (Disability Advocacy Group)

**SRC Members Absentees:**

Meriah Nichols (Disability Advocacy Group and Vice-Chair of SRC)

Caroline Campbell Wright (Business Industry & Labor)

Catherine Taylor (SRC Member, Disability Advocacy Group Maui)

**Other Attendees:**

**HDVR Staff:**

Maureen Bates (Hawaii Division of Vocational Rehabilitation Administrator, non-voting ex-officio member).

Gregg Van Camp-Staff Services Office-SRC Liaison

Isabell Ramos-Staff Services Office

Patrick Gartside – Work Now Hawaii: Presenter

Jodi Asato – Windward Community College

ASL– Mala Arkin

ASL – Becky Hoopii

CART – Karyn Rei

1. Call to Order:

Chair Annette Tashiro called the State Rehabilitation Council Quarterly Meeting to order at: 10:08 AM. She provided some housekeeping remarks.

1. Introductions: Chair Annette Tashiro

Attendees were asked to introduce themselves and share what is their favorite comfort food.

1. Consent Agenda Chair Annette Tashiro
   1. Approval of Minutes – November 18, 2022
   2. State Rehabilitation Council Partner Council Reports
      * Client Assistance Program (CAP)
      * Community Rehabilitation Program (CRP)
      * Statewide Independent Living Council (SILC)
   3. State Rehabilitation Council Standing Committee Reports
      * Membership Committee
      * Legislative Committee

It was moved by H. Lesser and seconded by S. Hendrick to accept the consent agenda. Motion carried.

1. State Rehabilitation Council Verbal Reports
   1. Department of Education (DOE): Dr. H. Chapman provided a brief report on the SCA, working on a TA assistance with the national transition collaborative from the national assistance center, and ongoing trainings with resource teachers and CTE.
2. Work Now Hawaii Presentation

P. Gartside presented a PowerPoint presentation on the following topics:

* 1. Hawaii’s Path to Employment First

P. Gartside stated that Employment first is an effort taken on by states to change systems and create a reality of meaningful work for all people with disabilities including people with significant and complex disabilities. People with disabilities should be able to work if they want to, in the communities that they want to. People with disabilities should be able to get the support that they might need to work and they should be able to earn the same wages that non-disabled people do and people with disabilities should be able to get real work for real pay as the first choice instead of government assistance. A person’s access to employment should never be restricted due to the type of complexity of a disability. Only 21.3% of Americans age 16 and over with disabilities were working or actively looking for work, far below 67.11% rate for Americans without disabilities. In the state of Hawaii, the employment first bill, HB 1787 was passed regarding employment first as a policy for state and counties and it was passed on May 5th and signed into law on July 12th.

* 1. Association of People Supporting Employment First (APSE) Summit: March 8, 2023 at the Hawaii Convention Center.

Registration is on HawaiiAPSE.org Also, email [infor@hawaiiAPSE.org](mailto:infor@hawaiiAPSE.org) if you’d like to be invited to our next virtual meeting or sign up at APSE.org/membership.

1. Hawaii Division of Vocational Rehabilitation (HDVR) Data Report

VRA Maureen Bates Provided information on:

* 1. Status of HDVR Data by County this Quarter
     1. New Applicants
     2. New Determined Eligible
     3. New Individualized Plan for Employment
     4. New Cases Closed
  2. Status of HDVR Competitive Integrative Employment this Quarter

M. Bates provided an overview of the above information as it was provided prior to the meeting. M. Bates mentioned DVR is hopeful they will enter into the job placement retention services under the managed services contract in the coming year. The work-based learning experiences for placement and partnerships with American Job Center, Department of Labor. Average wages are up to $20.96 an hour for an average of 27 hours.

1. Hawaii Division of Vocational Rehabilitation (HDVR) Quarterly Updates

VRA Maureen Bates presented the following:

* 1. HDVR Priorities and Upcoming Goals
  2. HDVR Agency Updates
  3. HDVR Fair Hearings updates

M. Bates stated DVR’s goals are continuing to work with federally funded VR technical assistance center in quality management to strengthen compliance with federal and statutory regulations and sustaining high quality services for Hawaii residents. The goal is also to continue to work with VR tech, QM and our reliance group for federal reporting accurately and efficiently for staff to spend more of their time serving our participants versus capturing data.

Break 11:03am – 11:13am

1. New Business Chair Annette Tashiro
   1. Nominations for SRC Secretary: H. Lesser nominated T. Kamaka. After more information and deliberation, T. Kamaka accepted.
   2. Selection for SRC members to attend National Coalition of State Rehabilitation Councils, Inc. (NCSRC) and Councils of State Administrators of Vocational Rehabilitation (CSAVR) Spring Conference at Bethesda, MD, April 15th – 19th, 2023. H. Lesser and A. Tashiro chose to attend. N. Watanabe expressed interest.
2. Old Business

Chair Annette Tashiro reviewed some of the tasks that still need to be worked on:

* 1. Completion of the SRC FFY2023 Strategic Plans
     1. Assignments for May 19 Quarterly Meeting: Deferred until May 19 meeting.
  2. Committee Assignments
     1. Legislative Committee
        1. Status of S. B. 313 to amend HRS §348-8 State Rehabilitation Council
           1. SRC CAP Representative exemption from term limits to match Federal 34 C.F.R. § 361.17 Requirements.
           2. SRC 21 Membership Requirements to match Federal 34 CFR §361.17 Requirements for a State Rehabilitation Council of 15 SRC membership requirements. H. Lesser related about 313 passes senate and other bills. 794 is Disability Awareness Bill.
           3. SRC to not factor vacant representative seats to fulfill quorum requirements at Quarterly Meetings.

Committee member howad related bill passed the first round. Good start and hopes the bill continue to pass to become law.

* + 1. Membership Committee
       1. Status of all members in-person meeting date(s)
       2. Status of all member in-person meeting site(s)
          1. A. Cabanilla would like next in-person meeting to be in August. N. Watanabe Agreed. E. Nakatsuka motioned, N. Watanabe second. Determined all members should attend August 25, 2023 meeting in person to meet and greet new members. Membership committee to do more investigation for venue. Airport conference room a possibility.
    2. Needs Assessment Committee
       1. Review 2020-2023 comprehensive Statewide Needs Assessment (CSNA)
       2. Present summary of results at May 19, 2023 Quarterly Meeting for discussion how SRC can assist DVR to improve satisfaction. E. Nakatsuka moved for the Needs Assessment to meet to review and provide SRC a summary for next meeting. N. Watanabe second. Motion carried.

1. Upcoming Events

Chair Tashiro reviewed some dates:

* 1. January 18, 2023 – May 4, 2023: Hawaii State Legislative Sessions
  2. February – May, 2023: SRC Applicants Testimony Hearings
  3. April 15 – 19, 2023: NCSRC/CSAVR Spring Conference
  4. May 19, 2023: State Rehabilitation Council 3rd Quarter Meeting

1. Comments from the Public
   1. H. Lesser inquired about SRC logo to add to New Business for May 19, 2023 meeting. H. Lesser stated NCSRC President will do a presentation for August 25, 2023 meeting and to ensure it was listed on the agenda.
2. Adjournment: N. Watanabe moved and H. Lesser seconded to adjourn the meeting. Motion carried. The meeting adjourned at 12:45 PM

**Client Assistance Report (CAP)**

**State Rehabilitation Council**

**submitted by Howard Lesser, Senior Advocate**

**February 2023**

* **CAP is currently serving 22 clients**
* **12/14 – CAP provided orientation to new VR Counselors**
* **12/29 – CAP met with Sen. Joy San Buenaventura to request CAP as an exempt position in accordance with the Federal Rehbilitation Act, submitted 4 letters of support from NCSRC, NDRN, SRC and HDRC**
* **1/9 – Presentation to Project LEND at John Burns School of Medicine (UH) to 14 students**
* **1/19 - Participated via zoom in Access to Independence presentation**
* **1/24 – Distributed 200 CAP brochures to DVR Metro Section**
* **2/1 – Presentation to HDRC by SRC member Dr. Heather Chapman regarding Transition and the DOE (excellent!)**

State Rehabilitation Council

Community Rehabilitation Provider (CRP) Report

February 17, 2023

Vocational and Work Adjustment Training Services in the Department of Education High

Schools continue to be provided through community rehabilitation providers. Providers continue to work on developing an employment transition plan for students who attend the various VWATS programs. Providers continue to seek partnerships with businesses to create an on the job training program for students currently enrolled in high school.

ARPA funded DD Division Employment Transformation Initiative partnered with the

Institute for Community Inclusion, University of Massachusetts Boston. Six agency

providers were chosen to participate in the work group. The program will run for 13

consecutive months. The Hawai’i Employment Transformation Initiative is to support

agency providers to expand capacity to support people with disabilities to obtain and

succeed in competitive, integrative employment. It includes strategic assessments

based on the ten elements of organizational transformation, individual organizational

action plan, in-person site visits, customized technical assistance, monthly zoom

meetings, and topical learning communities. Agencies reported to have scheduled or

completed their virtual site visits, and attend monthly meetings with the staff from the

Institute of Community Inclusion.

This report is similar to the last one submitted, as there is no new information to report

on at this time.

***SILC Report for SRC Quarterly Meeting February 17, 2023***

***Submitted by Judy Guajardo, Chairperson SILC Representative***

*The Statewide Independent Living Council of Hawaii (SILCH) continues to promote independent living, skill building, peer support, individual and system advocacy, and transition services for youth and people who are aging as requested by consumers in their communities statewide.*

Activity report since the last SRC meeting on November 18, 2022

November 2 – 9:00 – NCIL Webinar

Dr. Linda Groomes – Diversity and Inclusion Consultant, among other accomplishments, spoke on purpose driven diversity.

November 3 – 10:00 AM to 12:00 PM

SILC Board Meeting via Zoom – Team met to discuss ongoing operations with SILC. Reporting progress with contract.

November 4 – 2:00 PM – 3:00 PM

Kupuna Caucus Zoom meeting chaired by Senator Sharon Moriwaki. Council of State Governments Long-Term Care Working Groups’ report on legislative proposals. Areas of greatest concern are educating and training a workforce to care for aging adults and those individuals in nursing care facilities. Developing healthy aging programs and financial aid to attract nursing students for CNA certification are examples of how to meet the needs. The immediate goal is to create a workforce strategy.

November 17 – 8:00 AM – 1:00 PM

Attended the Peer-to-Peer Caregiver Conference hosted by AARP. Brochures and Resource materials were offered to those in attendance. The event offered a chance to meet in-person some of the caregivers whom Na Hoaloha has provided respite services over the years, months, or weeks. Panel discussion offered insight into the daily lives of caregivers.

November 18 – 10:00 AM -1:00 PM

Attended SRC Quarterly meeting.

November 30 – 11:00 – 12:30 PM

Kupuna Collective meeting via Zoom with members of the coalition. The vision: All generations in Hawai‘i thrive in a vibrant age-empowered society that maximizes the health, independence, and engagement of kupuna. SILC Chair networks with agencies that provide services and programs that benefit healthy aging and advocate for persons of all ages and abilities.

December 1 – 10:00 AM

Peer discussion hosted by IL-Net. Discussion on SPIL extension/amendment to include equity and best practices. Best practice shows that having a committee working on each category of the SPIL is most productive. Flexibility is key when working with CILs and DSE.

December 2 – 10:00 AM -12:00 PM

SILC Board of Directors meeting

December 2 – 2:00 – 3:00 PM

Kupuna Caucus – discussions centered around Long-Term Care. Attendee spoke of legislation proposal for Medicaid and Medicare to draw down federal money. Long term care for aging and disabilities should have continuance of quality care. HI State Council of Development Disabilities supports having an update to the subject of full guardianship amended to include limited guardianship (conservatorship).

December 13 – 9:00 Am -10:00 AM

NVCN – roundtable discussion with peers to discuss challenges for persons who have immediate need for transportation and have not been assessed by county providers. There is a gap for on-demand service providers.

December 15 – 10:00 – 1:00 PM

SILC Quarterly meeting via Zoom. LisaAnn Tom was guest speaker. She spoke about Relay Hawaii, a program through T-Mobile that utilizes technology and equipment to aid persons with hearing loss or speech difficulty. She gave an overview of the Outreach Programs that are available.

January 6 – 2:00 PM – 3:00 PM

Kupuna Caucus – results of the Kupuna Caucus legislation package survey.

January 10 – 9:00 AM -10:00 AM

NVCN – Roundtable discussion with peers on strategies for Shop & Drop grocery delivery.

January 25 – 11:00 AM – 12:00 PM

Kupuna Coalition

January 27 – 9:00 AM – 10:00 AM

SILC Chair met with Ann McDaniel of WV SILC and ILRU to discuss concerns of SILC operations, bylaws, and recruitment of new members.

Respectfully submitted by

Judy Guajardo, Chairperson for SILC of Hawaii

SRC 2nd Quarterly Meeting

February 17, 2022

Membership Committee Quarterly Report

Submitted by Membership Committee co-Chairs Art Cabanilla/Nani Watanabe

1. The following SRC Members expire on June 30, 2023. Thank you for your service and dedication to the SRC.
   * Business, Industry, and Labor Center representative Evan Nakatsuka
   * Business, Industry, and Labor Center Caroline Campbell-Wright
   * Disability Advocacy Group representative Art Cabanilla

In addition, the following have left the council and the SRC gives a fond forewell to:

* Disability Advocacy Group representative Wally Soars who has resigned.
* Workforce Development Council representative JoAnn Inamaru appointment with WDC hasended

1. The following SRC Members 1st term expires on June 30, 2023 and reapplied who is waiting testimony hearing for consideration and confirmation to be appointed for the 2nd term beginning July 1, 2023.
   * Disability Advocacy Group representative Vickie Kennedy
2. The following SRC Representatives seats have applicants who are waiting testimony hearings for consideration and confirmation to be appointed for the 1st term beginning July 1, 2023.
   * Workforce Development Council
   * Business, Industry, and Labor
   * Qualified Vocational Rehabilitation Counselor

**SRC Legislative Committee Report**

**February 2023**

On 12/29/22, SRC Chair Annette Tashiro and SRC CAP representative Howard Lesser met with Senator Joy San Buenaventura, Chair, Senate Health and Human Services Committee, via Zoom to discuss issues and express concerns with the State of Hawaii HRS § 348.8. The SRC humbly requested that the senator submit a bill to amend the HRS exempting the CAP representative on the SRC from term limits as well as reducing the number of required representative seats on the SRC from 21 to 15 to match the federal regulations 34 C.F.R. § 361.17.

Results of the meeting proved favorable as the Senator’s office drafted a Bill S.B. 313 (by request). The Bill exempts the CAP representative from term limits, reduces the 21 membership requirement to 15, and to not factor vacant representative seats in the count to satisfy quorum at Quarterly Meetings.

A letter was drafted of the behalf of SRC in support of the Bill which was reviewed and signed by SRC Chair Tashiro. Additionally, Howard Lesser contacted both the National Committee of State Rehabilitation Council’s President, Graham Sisson, and the National Disability Rights Network (NDRN) Executive Director, Marlene Sallo, to, also submit letters of support. Hawaii Disability Rights Center Executive Director, Lou Erteschik, is in the process of drafting a testimony letter of support for the Bill and will submit once Bill S.B. 313 is scheduled for a hearing.

Submitted by Howard Lesser on behalf of Legislative Committee

HDVR Agency Updates

**Hawaii Division of Vocational Rehabilitation (HDVR) SRC Meeting 2nd Quarter – February 17, 2023**

# PY22 Q2: October 1, 2022 – December 30, 2022

1. **HDVR Priorities and Upcoming Goals**
   1. Corrective Action

HDVR continues to work on the RSA Corrective Action Plan (CAP) with our federal monitor, Rehabilitation Services Administration (RSA) to resolve 9 findings with 27 corrective actions. HDVR received feedback from RSA on January 13, 2023 after submission of the last CAP Report on November 18, 2022. HDVR submitted to RSA the most recent quarterly CAP Report on January 31, 2023, based on RSA’s feedback from prior CAP submission. In this recent CAP Report, HDVR reported an Eligibility Compliance Rate above 90% for 2 consecutive quarters in a row (99% reported for this quarter). To date, HDVR has resolved 1 finding and 4 associated corrective actions from RSA’s 2019 monitoring. HDVR has 3 findings with 23 corrective actions still to be resolved under the CAP with RSA and anticipates resolving additional corrective action items with this most recent Quarterly CAP Report submission. The next Quarterly CAP Report is due April 30, 2023.

Goals:

* + - HDVR to continue working with the federally funded VR Technical Assistance Center for Quality Management (VRTAC-QM) to strengthen compliance with federal and statutory regulations and sustaining high-quality services for Hawaii’s residents.
    - HDVR to continue working with VRTAC QM and Alliance Group to resolve issues with Akamai-Aware Case Management System for federal reporting and improving data informed decision making for ongoing quality assurance monitoring and identification of opportunities for process improvements.
    - HDVR is working to address VRTAC-QM recommendations for an additional

Procurement Specialist position to be added to HDVR’s Staff Services Office through a transfer of a position from the Oahu Branch under their current plan for re- organization.

* 1. WIOA Performance Indicators

HDVR is working on collecting Program Year 2022 Quarter 2 (PY22 Q2 October 1 - December 30, 2022) data for the WIOA Performance Indicators report to RSA submission deadline on 2/15/2023 and is reviewing the data to evaluate compliance with the WIOA Levels of Performance as negotiated with RSA. In addition, this data is recorded in Hawaii’s Unified State Plan and the DHS Strategic State Plan Reports.

WIOA Performance that was reported for PY22 Q1 (July 1 – September 30, 2022) are as follows:

|  |  |  |  |
| --- | --- | --- | --- |
| Indicator | PY 2022 Q1 | YTD | Goal |
| Measurable Skill Gains (MSG) | 7/252 | 10% | 35% |
| Credential Attainment Rate (CA) | 4/42: | 10% | 20% |
| Employment (Second Quarter After Exit) | 36/118 | 31% | 33% |
| Employment (Fourth Quarter After Exit) | 64/235 | 27% | 37.5% |
| Median Earnings (Second Quarter After Exit) | $450 weekly | $5,400 | $4,400 |

WIOA Program Involvement

|  |  |
| --- | --- |
| Adult | 266 |
| Dislocated Worker | 5 |
| Youth | 83 |
| Wagner-Peyser | 12 |
| Adult Education | 19 |
| Job Corps | 5 |
| Youth Build | 2 |
| **Total** | **392** |

Goals:

* + - HDVR to continue to review and develop new strategies to make improvements in performance and the provision of service
    - HDVR continues to work on improving MSG rate by supporting participants progression in educational training towards obtaining a nationally recognized credential.
    - HDVR to improve Credential Attainment (CA) rates for completion of educational training to include case management system data capturing, analysis, and tracking, following up with participants that have potential to earn credentials that are proven to lead to higher rates of employment as well as higher rates of pay. For PY23, HDVR is estimated to exceed the required CA rates as associated with exits from VR services in calendar year 2022.
    - HDVR to reinforce Vocational Rehabilitation Specialists (VRS)/counselors provision of relevant Hawaii Labor Market Information with participants to make informed decisions to increase quality rehabilitation at case closures.
    - HDVR continues to work on increasing successful exits from HDVR services with more participants in quality Competitive Integrated Employment (CIE), in career pathways that sustain employment for individuals with disabilities beyond 4th quarter after exiting from the HDVR program, and median earnings at/above WIOA required PY22 performance measures ($4,400 in 2nd Quarter after exit with employment).
    - HDVR continues to monitor participants exiting HDVR in CIE to retain employment 2nd, 4th, and 6th quarter (18 months due to lag with UI/SWIS unemployment data filings) after exit to meet negotiated retention rates.
  1. HDVR Staff Vacancies

Filling staff vacancies continues to be challenging for Hawaii, and nationwide for other VR agencies. There are currently 41.5 vacancies statewide and HDVR is working as quickly as possible to fill our vacancies, and train and retain dedicated staff. Here is the status of current vacancies (not including HDVR’s Disability Determination Branch):

|  |  |
| --- | --- |
| County | Vacancies |
| Administration/Staff Services Office (SSO) | 3 |
| Oahu Branch | 16 |
| Services for the Blind Branch (Ho’opono) | 9 |
| Hawaii Branch (Hilo/Kona) | 3 |
| Maui Branch (Maui, Molokai/Lanai) | 1 |
| Kauai Branch | 4.5 |
| Total Vacancies | 33.5 |

HDVR Vocational Rehabilitation Administrator (VRA) Maureen Bates announced her retirement date will be on March 3, 2023. Department of Human Services (DHS) Director Betts has not indicated who will be appointed to the VRA vacancy. HDVR has recruited for the Vocational Rehabilitation Assistant Administrator (VRAA) since September 2022, with some staff temporarily assigned. A list of candidates is being reviewed by Director Betts as provided 2/13/2023 for this vacancy. The SSO Secretary and Office Assistant position descriptions are being updated for to fill these additional vacancies, and a temporary intern has been identified through the Department of Labor and Industrial Relations Hele Imua program.

HDVR’s recent new hires include:

* + - Oahu Staff Services Office: Administrative Officer-Fiscal Specialist
    - Ho’opono: 2 Vocational Rehabilitation Specialist (VRS – Counselor) and 1 Social Service Assistant (SSA)
    - Oahu Branch: Deaf Services Section Secretary, Metro Section 1 VRS Counselor

Goals:

* + - HDVR is actively recruiting with parent groups, and encouraging interested individuals to apply for vacancies through the HR recruitment site: <https://portal.statehub.hawaii.gov/hr/recruitment.html>
    - HDVR would appreciate your assistance with outreach and recruitment efforts within your representative networks for interested individuals to apply for vacancies at HDVR and with our community stakeholders contracted to support VR service delivery.

# HDVR Agency Updates

* 1. FFY21/22 RSA federal fiscal reporting:
     + HDVR’s FFY21 RSA 17 Final Report submitted 1.28.2023 identified $4,170,065 in unobligated federal funds were returned (lapsed), under the Vocational Rehabilitation award H126A210015 in the total amount of $12,951,536, with State match/maintenance of effort expenditures totaling $3,621,236. HDVR also reported earning/expenditures of federal program income from Social Security Administration cost reimbursements in the amount of $509,457 for the two-year award period, with

$425,310 transferred in FFY21 to HDVR’s Older Individuals who are Blind (OIB) program, and $84,137 transferred in FFY21 to State Independent Living Services programs to supplement independent living services statewide.

* + - HDVR’s FFY21 RSA SF425 Final Reports submitted 1.29.2023 for Supported Employment Adult (SE-A) and Youth (SE-B) federal awards reflect $122,974 returned (lapsed) from the $150,000 total SE-A federal award, and $142,661 returned (lapsed) from the $150,000 total SE-B federal award (a total of $265,635 returned/lapsed in federal funding) for FFY21. FFY21 State required non-federal match expenditures for the SE-B federal award were $16,667, and HDVR reported expending $19,900 (over match of $3,233).
    - HDVR’s Older Individuals who are Blind (OIB) FFY21 SF425 Final Report submitted 1.29.2023 identified $168,295 in unobligated federal funds were returned (lapsed). FFY21 State required non-federal match expenditures for the OIB federal award were $25,000, and HDVR reported expending $76,948 (over match of $51,948). Additionally, as noted above, OIB received and expended federal program income in the amount of $425,310 as allocated from SSA cost reimbursements in FFY21.

The total federal award funds returned/lapsed to RSA for FFY21 (from VR, SE-A, SE-B, and OIB) represents $4,603,995.

* 1. Contracts
     + HDVR has 57 executed contracts for a total of $13,997,847.28 in planned services. Contracted services include the following:
       - 24 - Consultative services (medical) for DVR and Disability Determination Branch
       - 9 - Vocational and Work Adjustment Training Services
       - 4 - Evaluation and Training Services for Persons with Disabilities
       - 3 - Supported Employment Services
       - 2 - Independent Living Services
       - 2 - Supported Employment Services
       - 2 - Rehabilitation Technology Services
       - 1 - Audible Newspaper Services
       - 1 - Benefits Planning Services
       - 1 - Comprehensive Statewide Needs Assessment
       - 1 - Comprehensive Services Center for the Deaf, Hard of Hearing and Deaf/Blind
       - 1 - Interpreting Scheduling Services
       - 1 - IT Consultation services
       - 1 - Optometrist Services
       - 1 - Psychological Evaluations
       - 1 - Special Attorney Consulting Services
       - 1 - Statewide Independent Living Council Services
       - 1 - Training and Technical Assistance

HDVR is currently reviewing pricing adjustments for the executed Supported Employment contracts retroactive to October 1, 2022, as recommended by State legislature.

HDVR is also preparing to transition several contracted VR services over the next year under a Managed Service Provider contract with competitive Medicaid rates.

* 1. Consumer Satisfaction Survey (CSS)
     + Vocational Rehabilitation must conduct an on-going Consumer Satisfaction Survey to meet the requirement of 34 CFR § 361.17 (h) (4) in an effort to ensure that VR agencies are meeting its programmatic responsibilities to the individuals receiving vocational rehabilitation (VR) services. Survey participants are former VR clients that have a date of application and have the Case Status of either “Closed -

Rehabilitated” or “Closed - Other” during the FFY for the survey. The survey contains a series of statements designed to measure the individual’s attitudes and satisfaction levels of the VR services they received. A summary of the survey results are compiled into a Final Report.

* + - The Federal Fiscal Year (FFY) 2022 CSS Final Report was completed by the contracted vendor, University of Hawaii (UH), Pacific Disabilities Center (PDC).
    - PDC will provide a presentation of the Final Report results at the May 19, 2023 SRC Quarterly Meeting.
  1. The Thirty-Second (32) Legislature Regular Sessions of 2023 Committee on Health and Human Services has scheduled a Hearing date for S.B. 313 to amend HRS §348-8 State Rehabilitation Council on Wednesday, February 15 at 1:00PM. The Bill reduces the number of members on the State Rehabilitation Council from twenty-one to fifteen. Authorizes the State Rehabilitation Council to establish a quorum and conduct business without regard to vacancies. HDVR provided written testimony in support of the Bill and will be in attendance at the Hearing.
  2. American Job Center (AJC)
     + HDVR staff collaborate on providing an integrated service model at the AJC
       - Oahu: Mondays and Wednesdays from 10 a.m. – 2 p.m.
       - Maui: Tuesday 8-10am and Friday 1:15-3:15pm.
       - Kauai: (Ad Hoc weekly per referrals/adjacent office)
       - Hawaii: Thursdays 9 am to 2 pm (until vacancies are filled)
     + DVR continues to work with AJC staff on tracking dual enrollments between programs (392 YTD PY22Q1, plus 12 PY22Q2 represents a total of 404 YTD for PY22.)
     + Ongoing supports from AJC partners include providing tours and information sharing with new VR staff assigned for weekly on-site services (as we fill our vacancies statewide) for Hawaii residents with disabilities eligible for VR services

# HDVR Fair Hearings Updates

* 1. Fair Hearings/Mediation is a process by which applicants and eligible individuals of State Vocational Rehabilitation (VR) programs may appeal decisions made by personnel of the VR unit/agency that affect the provision of VR services to them. Individuals may request that their disputes be resolved through mediation and/or an impartial due process hearing. Either party may seek review of a decision rendered by the Impartial Hearing Officer (IHO) through the impartial due process hearing. Finally, either party may file a civil action if unsatisfied with the final administrative decision.
     + There has been one submission for Fair Hearing in SFY2022 with the impartial hearing occurring in late September 2022. HDVR and the Claimant presented their case to the Hearing Officer. The Hearing Officer determined a Decision in favor of HDVR on January 11, 2023. See attached redacted decision.
     + HDVR reports all Fair Hearings to comply with the specific reporting requirements of Section 102(c)(8) of the Rehabilitation Act (the Act) as amended by the Workforce Innovation and Opportunity Act (WIOA) to the Rehabilitation Services Administration (RSA) Commissioner.
     + Form RSA-722 Report for FFY2023 (October 1, 2022 – September 30, 2023) thus far;

1. Total requests for mediation this fiscal year – 0
2. Total disputes resolved during mediation process – 0
3. Total requests for impartial hearings this fiscal year – 0
4. Disputes resolved without IHO decision – 0
5. IHO decisions favoring the individual – 0
6. IHO decisions favoring the agency – 1
7. Total civil actions this fiscal year – 0
8. Civil actions resolved in individual favor – 0
9. Civil actions resolved in agency favor – 0

Data Report

**Hawaii Division of Vocational Rehabilitation (HDVR) SRC Meeting 2nd Quarter – February 17, 2023**

# Program Year (PY) 2022 (July 1, 2022 – June 30, 2023)

**Data period for this quarterly report is PY22 Q2 (October 1, 2022 – December 30, 2022)**

Total PY22 Served

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Q1 | Q2 | Q3 | Q4 |
| VR Participants (VR Case Type) | 2,621 | 3,114 |  |  |
| Potentially Eligible: Students with  Disabilities (not VR Participants) | 769 | 810 |  |  |
| Total | 3,390 | 3,924 |  |  |

HDVR number of individuals being served has steadily increased as more individuals are vaccinated and willing to participate in the VR program, in addition to the resolution of HDVR’s Order of Selection deferred list in October 2022.

# Status of HDVR Data by County PY22 Quarter 2 added to PY22 Q1

The following data reflects VR cases only, data of Potentially Eligible (PE)students with disabilities cases are not included in these tables below.

Total PY22 Applications – VR

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Applications  by Branch | Q1  July – Sept. | Q2  Oct. – Dec. | Q3  Jan.- March | Q4  April - June | PY 2022 Total |
| Oahu (OB  and SBB) | 79 | 58 |  |  | 137 |
| Hawaii | 48 | 19 |  |  | 67 |
| Maui | 20 | 24 |  |  | 44 |
| Kauai | 9 | 9 |  |  | 18 |
| Total | 156 | 110 |  |  | 266 |

Total PY22 Determined Eligible

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Eligibility by Branch | Q1  July – Sept. | Q2  Oct. – Dec. | Q3  Jan.- March | Q4  April - June | PY 2022 Total |
| Oahu (OB  and SBB) | 80 | 53 |  |  | 133 |
| Hawaii | 40 | 22 |  |  | 62 |
| Maui | 14 | 20 |  |  | 34 |
| Kauai | 11 | 6 |  |  | 17 |
| Total | 145 | 101 |  |  | 246 |

Total PY22 IPEs Developed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| IPE by  Branch | Q1  July – Sept. | Q2  Oct - Dec. | Q3  Jan.-March | Q4  April - June | PY 2022 Total |
| Oahu (OB and SBB) | 82 | 109 |  |  | 191 |
| Hawaii | 49 | 30 |  |  | 79 |
| Maui | 27 | 12 |  |  | 39 |
| Kauai | 8 | 17 |  |  | 25 |
| Total | 166 | 168 |  |  | 334 |

Total PY22 Cases Closed (Rehabilitated and Other than Rehabilitated)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Closures by  Branch | Q1  July – Sept. | Q2  Oct - Dec. | Q3  Jan.-March | Q4  April - June | PY 2022 Total |
| Oahu (OB  and SBB) | 134 | 108 |  |  | 242 |
| Hawaii | 51 | 28 |  |  | 79 |
| Maui | 41 | 6 |  |  | 47 |
| Kauai | 16 | 19 |  |  | 35 |
| Total | 242 | 161 |  |  | 403 |

Total PY22 Rehabilitated in Competitive Integrative Employment –

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| CIE | Q1  July – Sept. | Q2  Oct - Dec. | Q3  Jan.-March | Q4  April - June | PY 2022 Total |
| Total | 15 | 8 |  |  | 23 |

1. Status of HDVR Cases Closed - Rehabilitated in Competitive Integrated Employment Total PY22 Q2 Successful Rehabilitations by Branch/Section Detail

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Branch | Position | Hourly Wage | Hours/Week |
| 1 | Honolulu | Food Preparation and Serving Related  Workers, All Other | $15.00 | 25 |
| 2 | Honolulu | Psychologists, All Other | $32.95 | 40 |
| 3 | Maui | Social and Community Service Managers | $26.63 | 40 |
| 4 | Maui | Dining Room and Cafeteria Attendants and  Bartender Helpers | $24.60 | 35 |
| 5 | Hawaii Kona | Laborers and Freight, Stock, and Material  Movers, Hand | $17.50 | 20 |
| 6 | Kauai | Stock Clerks and Order Fillers | $12.35 | 16 |
| 7 | Honolulu | Janitors and Cleaners, Except Maids and  Housekeeping Cleaners | $12.31 | 22 |
| 8 | Hawaii Hilo | Packers and Packagers, Hand | $12.00 | 20 |
|  |  | Total Average Hourly wage and hours worked | $21.96 | 27.25 |

Total PY22 Q1 Successful Rehabilitations by Branch/Section Detail

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Branch | Position | Hourly Wage | Hours/Week |
| 1 | Honolulu | Computer Occupations, All Other | $52.88 | 40 |
| 2 | Honolulu | Customer Service Representatives | $17.00 | 40 |
| 3 | Honolulu | Stock Clerks and Order Fillers | $15.22 | 19 |
| 4 | Honolulu | Stock Clerks and Order Fillers | $15.00 | 25 |
| 5 | Honolulu | Customer Service Representatives | $15.00 | 24 |
| 6 | Honolulu | Teaching Assistants, Preschool, Elementary, Middle, and Secondary School, Except Special Education | $12.18 | 40 |
| 7 | Honolulu | Food Preparation and Serving Related Workers, All Other | $11.50 | 12 |
| 8 | Honolulu | Combined Food Preparation and Serving Workers, Including Fast Food | $11.40 | 30 |
| 9 | Hawaii | Combined Food Preparation and Serving Workers, Including Fast Food | $13.00 | 6 |
| 10 | Hawaii | Substance Abuse and Behavioral Disorder Counselors | $17.50 | 20 |
| 11 | Hawaii | Preschool Teachers, Except Special Education | $15.00 | 20 |
| 12 | Maui | Security Guards | $15.75 | 44 |
| 13 | Maui | Customer Service Representatives | $15.00 | 30 |
| 14 | Maui | Customer Service Representatives | $14.00 | 40 |
| 15 | Maui | Customer Service Representatives | $10.25 | 16 |
|  |  | Total Average | $16.71 | 27 |

**RSA-17 for FY-2021 report-through 09/30/2022:**

**Submission #414**

**RSA-17: Vocational Rehabilitation Financial Report**

**RSA-17: Vocational Rehabilitation Financial**

**Report**

**Financial Management Specialist Contact**

Patricia Dickerson

**Financial Management Specialist Phone**

202-245-8213

**Financial Management Specialist Email**

Patricia.Dickerson@ed.gov

A. Grant Award Information

**1. Federal Grant Award Number**

H126A210015

**2. Federal Fiscal Year**

2021

**3-a. Grant Period From**

10/01/2020

**3-b. Grant Period To**

9/30/2021

**4. Recipient Organization**

Hawaii Division of Vocational Rehabilitation

**5. Basis of Accounting**

Cash

**6. Reporting Period End Date**

9/30/2022

**7. Final Report**

Yes

**Due date**

1/28/2023

**8. UEI/DUNS Number**

824671176

**9. Recipient Account Number or Identifying Number (maximun 30 characters)**

{Empty}

B. Federal Funds

**10. Total Federal Funds Awarded**

12,951,536

**11. Federal Cash Receipts**

8,781,471

**12. Federal Cash Disbursements**

8,781,471

**13. Federal Cash on Hand**

0

**14. Federal Share of Allowable Expenditures**

8,781,471

**15. Federal Funds Expended for the Provision of Pre-Employment Transition Services (not**

**including expenditures for these services incurred with program income)**

1,244,149

**16. Federal Share for Establishment of Facilities for CRP Purposes**

0

**17. Federal Share for Construction of Facilities for CRP Purposes**

0

**18. Federal Share of Allowable Unliquidated Obligations**

0

**19. Total Federal Share**

8,781,471

**20. Unobligated Balance of Federal Funds**

4,170,065

C. Federal Program Income

**21. Total Federal Program Income Received**

509,457

**22. Program Income Expended Under VR Program in Accordance with the Addition Alternative**

0

**23. VR SSA Payments Transferred to the State Independent Living Services Program**

84,147

**24. VR SSA Payments Transferred to the Independent Living Services for Older Individuals**

**who are Blind Program**

425,310

**25. VR SSA Payments Transferred to the Client Assistance Program**

0

**26. VR SSA Payments Transferred to the State Supported Employment Services Program**

0

**27. Unexpended Program Income**

0

D. Reporting Non-Federal Share in the FFY of Appropriation (1st - 4th

Qtr.)

**28. Total Non-Federal Share of Allowable Expenditures (1st - 4th Qtr.)**

3,541,274

**29. Non-Federal Share of Allowable Unliquidated Obligations (1st - 4th Qtr.)**

79,962

**30. Non-Federal Share for Establishment of Facilities for CRP Purposes (1st - 4th Qtr.)**

0

**31. Non-Federal Share for Construction of Facilities for CRP Purposes (1st - 4th Qtr.)**

0

E. Reporting Non-Federal Share in the Carryover Year (5th - 8th

Qtr.)

**32. Non-Federal Expenditures for Allowable Unliquidated Obligations Reported on the 4th**

**Quarter Report, Line 29, Liquidated After the 4th Quarter (5th - 8th Qtr.)**

79,962

**33. Additional New Non-Federal Expenditures (5th - 8th Qtr.)**

0

**34. Non-Federal Share for Establishment of Facilities for CRP Purposes (5th - 8th Qtr.)**

0

**35. Non-Federal Share for Construction of Facilities for CRP Purposes (5th - 8th Qtr.)**

0

F. Indirect Expenses

**36. Federal Cognizant Agency for Indirect Costs**

HHS

Row 1

**R1-a. Type**

{Empty}

**R1-b. Rate**

{Empty}

**R1-c. Period From**

{Empty}

**R1-d. Period To**

{Empty}

**R1-e. Base**

{Empty}

**R1-f. Amount Charged**

0

**R1-g. Federal Share**

{Empty}

Row 2

**R2-a. Type**

{Empty}

**R2-b. Rate**

{Empty}

**R2-c. Period From**

{Empty}

**R2-d. Period To**

{Empty}

**R2-e. Base**

{Empty}

**R2-f. Amount Charged**

0

**R2-g. Federal Share**

{Empty}

Row 3

**R3-a. Type**

{Empty}

**R3-b. Rate**

{Empty}

**R3-c. Period From**

{Empty}

**R3-d. Period To**

{Empty}

**R3-e. Base**

{Empty}

**R3-f. Amount Charged**

0

**R3-g. Federal Share**

{Empty}

**Total for line e**

0

**Total for line f**

0

**Total for line g**

0

G. Federal and Non-Federal Expenditures (Include Program Income — Do NOT Include Unliquidated

Obligations)

**37. Administrative Expenditures**

5,351,044

**38. Expenditures Incurred for the Provision of Pre-employment Transition Services by Agency**

**Staff Only**

14,622

**a. Required and Coordination Pre-employment Transition Services Provided by Agency**

**Staff Only**

14,622

**b. Authorized Pre-employment Transition Services Provided by Agency Staff Only**

0

**39. Services to Groups**

1,283,891

**a. Establishment, Development, or Improvement of CRP**

0

**b. Telecommunication Systems**

0

**c. Special Services to Provide Nonvisual Access to Information**

70,000

**d. Technical Assistance to Businesses**

0

**e. Business Enterprise Program (Randolph-Sheppard Program)**

1,213,891

**f. Transition Consultation and Technical Assistance**

0

**g. Transition Services to Youth and Students**

0

**h. Establishment, Development, or Improvement of Assistive Technology**

0

**i. Support for Advanced Training**

0

**40. American Job Center Infrastructure Expenditures**

1,799

**41. Total Innovation and Expansion (I&E) Expenditures**

8,233

**a. I&E Expenditures Supporting State Rehabilitation Council Resource Plan**

1,154

**b. I&E Expenditures Supporting Statewide Independent Living Council Resource Plan**

0

H. Remarks

**42. Remarks text**

Line 36 Indirect Costs - due to technical limitations on the RSA 17 Report, Hawaii DVR indirect costs are

based on a Cost Allocation Plan, not an approved rate agreement.

I. Certification

I agree to submit this form by electronic means. By signing this form electronically, I certify under penalty

of perjury that my answers are correct and complete to the best of my knowledge. I understand that an

electronic signature has the same legal meaning and can be enforced in the same way as a written

signature.

43. Name and Title of Authorized Certifying Official

**Full Legal Name of Signer:**

Maureen Bates

**Certifying Official Title:**

Administrator

**44. Telephone (Area code, number, format: (999) 999-9999)**

8085869741

**44. Telephone Extension if any**

{Empty}

**45. Email Address**

mbates@dhs.hawaii.gov

**46. By checking this box and typing my full legal name above, I am electronically signing this**

**form.**

Yes

**Edit Check**

OMB Notice

OMB Control Number: 1820-0017, approved for use through 08/31/2023

According to the Paperwork Reduction Act, as amended, no persons are required to respond to a collection of

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please contact David Steele at (202) 245-6520