

Application Timeliness (FFY 2017).xlsx
NIB SUMMARY

MONTH	TOTAL APPS REC'D	ALL DISPOSITIONS								EXPEDITED DISPOSITIONS						
		TOTAL	TIMELY		UNTIMELY				TOTAL	TIMELY		UNTIMELY				% OF EXP
			#	%	# AG	% AG	# CC	% CC		#	%	# AG	% AG	# CC	% CC	
OCTOBER	2,511	2,629	2,549	97.0%	29	1.1%	51	1.9%	786	741	94.3%	13	1.7%	32	4.1%	29.9%
NOVEMBER	2,358	2,254	2,182	96.8%	26	1.2%	46	2.0%	654	623	95.3%	9	1.4%	22	3.4%	29.0%
DECEMBER	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JANUARY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
FEBRUARY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
MARCH	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
APRIL	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
MAY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JUNE	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JULY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
AUGUST	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
SEPTEMBER	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
TOTALS:	4,869	4,883	4,731	96.9%	55	1.1%	97	2.0%	1,440	1,364	94.7%	22	1.5%	54	3.8%	29.5%

UNIT/SEC/BR	TOTAL APPS REC'D	ALL DISPOSITIONS								EXPEDITED DISPOSITIONS						
		TOTAL	TIMELY		UNTIMELY				TOTAL	TIMELY		UNTIMELY				% OF EXP
			#	%	# AG	% AG	# CC	% CC		#	%	# AG	% AG	# CC	% CC	
160 - KPT	265	283	281	99.3%	2	0.7%	0	0.0%	63	61	96.8%	2	3.2%	0	0.0%	22.3%
170 - OR&L	502	486	480	98.8%	6	1.2%	0	0.0%	39	39	100.0%	0	0.0%	0	0.0%	8.0%
OS1 TOTAL	767	769	761	99.0%	8	1.0%	0	0.0%	102	100	98.0%	2	2.0%	0	0.0%	13.3%
250 - Kapolei	617	654	645	98.6%	6	0.9%	3	0.5%	116	115	99.1%	0	0.0%	1	0.9%	17.7%
270 - Waianae	355	345	338	98.0%	1	0.3%	6	1.7%	80	76	95.0%	0	0.0%	4	5.0%	23.2%
OS2 TOTAL	972	999	983	98.4%	7	0.7%	9	0.9%	196	191	97.4%	0	0.0%	5	2.6%	19.6%
190 - Waipahu	359	376	362	96.3%	9	2.4%	5	1.3%	66	58	87.9%	5	7.6%	3	4.5%	17.6%
290 - Wahiawa	157	141	137	97.2%	1	0.7%	3	2.1%	10	9	90.0%	0	0.0%	1	10.0%	7.1%
306/390 - Koolau	317	447	404	90.4%	21	4.7%	22	4.9%	159	136	85.5%	11	6.9%	12	7.5%	35.6%
OS3 TOTAL	833	964	903	93.7%	31	3.2%	30	3.1%	235	203	86.4%	16	6.8%	16	6.8%	24.4%
370 - Pohulani	527	529	507	95.8%	14	2.6%	8	1.5%	86	81	94.2%	3	3.5%	2	2.3%	16.3%
OS4 TOTAL	527	529	507	95.8%	14	2.6%	8	1.5%	86	81	94.2%	3	3.5%	2	2.3%	16.3%
OB TOTAL	3,099	3,261	3,154	96.7%	60	1.8%	47	1.4%	619	575	92.9%	21	3.4%	23	3.7%	19.0%
444 - West	379	409	403	98.5%	1	0.2%	5	1.2%	91	91	100.0%	0	0.0%	0	0.0%	22.2%
445 - East	0	0	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	#DIV/0!
Sec 4 TOTAL	379	409	403	98.5%	1	0.2%	5	1.2%	91	91	100.0%	0	0.0%	0	0.0%	22.2%
526 - N. Hilo	466	478	469	98.1%	1	0.2%	8	1.7%	188	181	96.3%	0	0.0%	7	3.7%	39.3%
575 - S. Hilo	467	476	475	99.8%	1	0.2%	0	0.0%	139	139	100.0%	0	0.0%	0	0.0%	29.2%
Sec 5 TOTAL	933	954	944	99.0%	2	0.2%	8	0.8%	327	320	97.9%	0	0.0%	7	2.1%	34.3%
632 - Kamuela	72	81	76	93.8%	3	3.7%	2	2.5%	28	27	96.4%	0	0.0%	1	3.6%	34.6%
633 - S. Kona	55	65	55	84.6%	4	6.2%	6	9.2%	19	12	63.2%	3	15.8%	4	21.1%	29.2%
634 - Kohala Sub	59	59	55	93.2%	1	1.7%	3	5.1%	15	14	93.3%	0	0.0%	1	6.7%	25.4%
635 - Ka'u	67	61	58	95.1%	0	0.0%	3	4.9%	22	20	90.9%	0	0.0%	2	9.1%	36.1%
664 - N. Kona	193	225	207	92.0%	7	3.1%	11	4.9%	78	71	91.0%	2	2.6%	5	6.4%	34.7%
Sec 6 TOTAL	446	491	451	91.9%	15	3.1%	25	5.1%	162	144	88.9%	5	3.1%	13	8.0%	33.0%

UNIT/SEC/BR	TOTAL APPS REC'D	ALL DISPOSITIONS								EXPEDITED DISPOSITIONS						
		TOTAL	TIMELY		UNTIMELY				TOTAL	TIMELY		UNTIMELY				% OF EXP
			#	%	# AG	% AG	# CC	% CC		#	%	# AG	% AG	# CC	% CC	
777 - State Bldg	594	629	607	96.5%	11	1.7%	11	1.7%	178	159	89.3%	8	4.5%	11	6.2%	28.3%
779 - Lunalilo	100	80	80	100.0%	0	0.0%	0	0.0%	21	21	100.0%	0	0.0%	0	0.0%	26.3%
Sec 7 TOTAL	694	709	687	96.9%	11	1.6%	11	1.6%	199	180	90.5%	8	4.0%	11	5.5%	28.1%
852 - Molokai	47	56	54	96.4%	0	0.0%	2	3.6%	6	5	83.3%	0	0.0%	1	16.7%	10.7%
853 - Lanai Sub	12	10	10	100.0%	0	0.0%	0	0.0%	1	1	100.0%	0	0.0%	0	0.0%	10.0%
Sec 8 TOTAL	59	66	64	97.0%	0	0.0%	2	3.0%	7	6	85.7%	0	0.0%	1	14.3%	10.6%
NIB TOTAL	2,511	2,629	2,549	97.0%	29	1.1%	51	1.9%	786	741	94.3%	13	1.7%	32	4.1%	29.9%
State TOTAL	5,610	5,890	5,703	96.8%	89	1.5%	98	1.7%	1,405	1,316	93.7%	34	2.4%	55	3.9%	23.9%

UNIT/SEC/BR	TOTAL APPS REC'D	ALL DISPOSITIONS								EXPEDITED DISPOSITIONS						
		TOTAL	TIMELY		UNTIMELY				TOTAL	TIMELY		UNTIMELY				% OF EXP
			#	%	# AG	% AG	# CC	% CC		#	%	# AG	% AG	# CC	% CC	
160 - KPT	259	254	252	99.2%	1	0.4%	1	0.4%	59	58	98.3%	0	0.0%	1	1.7%	23.2%
170 - OR&L	457	480	471	98.1%	5	1.0%	4	0.8%	36	36	100.0%	0	0.0%	0	0.0%	7.5%
OS1 TOTAL	716	734	723	98.5%	6	0.8%	5	0.7%	95	94	98.9%	0	0.0%	1	1.1%	12.9%
250 - Kapolei	641	635	629	99.1%	5	0.8%	1	0.2%	123	122	99.2%	1	0.8%	0	0.0%	19.4%
270 - Waianae	314	319	312	97.8%	1	0.3%	6	1.9%	61	57	93.4%	0	0.0%	4	6.6%	19.1%
OS2 TOTAL	955	954	941	98.6%	6	0.6%	7	0.7%	184	179	97.3%	1	0.5%	4	2.2%	19.3%
190 - Waipahu	354	317	302	95.3%	6	1.9%	9	2.8%	38	33	86.8%	2	5.3%	3	7.9%	12.0%
290 - Wahiawa	124	160	153	95.6%	1	0.6%	6	3.8%	9	8	88.9%	0	0.0%	1	11.1%	5.6%
306/390 - Koolau	320	276	269	97.5%	2	0.7%	5	1.8%	114	110	96.5%	0	0.0%	4	3.5%	41.3%
OS3 TOTAL	798	753	724	96.1%	9	1.2%	20	2.7%	161	151	93.8%	2	1.2%	8	5.0%	21.4%
370 - Pohulani	479	507	481	94.9%	13	2.6%	13	2.6%	55	54	98.2%	1	1.8%	0	0.0%	10.8%
OS4 TOTAL	479	507	481	94.9%	13	2.6%	13	2.6%	55	54	98.2%	1	1.8%	0	0.0%	10.8%
OB TOTAL	2,948	2,948	2,869	97.3%	34	1.2%	45	1.5%	495	478	96.6%	4	0.8%	13	2.6%	16.8%
444 - West	332	309	299	96.8%	4	1.3%	6	1.9%	53	53	100.0%	0	0.0%	0	0.0%	17.2%
445 - East	0	0	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	#DIV/0!
Sec 4 TOTAL	332	309	299	96.8%	4	1.3%	6	1.9%	53	53	100.0%	0	0.0%	0	0.0%	17.2%
526 - N. Hilo	403	369	368	99.7%	0	0.0%	1	0.3%	138	137	99.3%	0	0.0%	1	0.7%	37.4%
575 - S. Hilo	479	456	452	99.1%	0	0.0%	4	0.9%	138	138	100.0%	0	0.0%	0	0.0%	30.3%
Sec 5 TOTAL	882	825	820	99.4%	0	0.0%	5	0.6%	276	275	99.6%	0	0.0%	1	0.4%	33.5%
632 - Kamuela	58	58	55	94.8%	0	0.0%	3	5.2%	17	15	88.2%	0	0.0%	2	11.8%	29.3%
633 - S. Kona	72	57	57	100.0%	0	0.0%	0	0.0%	17	17	100.0%	0	0.0%	0	0.0%	29.8%
634 - Kohala Sub	74	70	64	91.4%	3	4.3%	3	4.3%	19	17	89.5%	2	10.5%	0	0.0%	27.1%
635 - Ka'u	46	57	52	91.2%	1	1.8%	4	7.0%	17	15	88.2%	0	0.0%	2	11.8%	29.8%
664 - N. Kona	202	205	186	90.7%	6	2.9%	13	6.3%	80	71	88.8%	1	1.3%	8	10.0%	39.0%
Sec 6 TOTAL	452	447	414	92.6%	10	2.2%	23	5.1%	150	135	90.0%	3	2.0%	12	8.0%	33.6%

UNIT/SEC/BR	TOTAL APPS REC'D	ALL DISPOSITIONS								EXPEDITED DISPOSITIONS						
		TOTAL	TIMELY		UNTIMELY				TOTAL	TIMELY		UNTIMELY				% OF EXP
			#	%	# AG	% AG	# CC	% CC		#	%	# AG	% AG	# CC	% CC	
777 - State Bldg	546	560	536	95.7%	12	2.1%	12	2.1%	152	137	90.1%	6	3.9%	9	5.9%	27.1%
779 - Lunalilo	90	62	62	100.0%	0	0.0%	0	0.0%	18	18	100.0%	0	0.0%	0	0.0%	29.0%
Sec 7 TOTAL	636	622	598	96.1%	12	1.9%	12	1.9%	170	155	91.2%	6	3.5%	9	5.3%	27.3%
852 - Molokai	46	39	39	100.0%	0	0.0%	0	0.0%	3	3	100.0%	0	0.0%	0	0.0%	7.7%
853 - Lanai Sub	10	12	12	100.0%	0	0.0%	0	0.0%	2	2	100.0%	0	0.0%	0	0.0%	16.7%
Sec 8 TOTAL	56	51	51	100.0%	0	0.0%	0	0.0%	5	5	100.0%	0	0.0%	0	0.0%	9.8%
NIB TOTAL	2,358	2,254	2,182	96.8%	26	1.2%	46	2.0%	654	623	95.3%	9	1.4%	22	3.4%	29.0%
State TOTAL	5,306	5,202	5,051	97.1%	60	1.2%	91	1.7%	1,149	1,101	95.8%	13	1.1%	35	3.0%	22.1%

Application Timeliness (FFY 2017).xlsx
OB SUMMARY

MONTH	TOTAL APPS REC'D	ALL DISPOSITIONS								EXPEDITED DISPOSITIONS						
		TOTAL	TIMELY		UNTIMELY				TOTAL	TIMELY		UNTIMELY				% OF EXP
			#	%	# AG	% AG	# CC	% CC		#	%	# AG	% AG	# CC	% CC	
OCTOBER	3,099	3,261	3,154	96.7%	60	1.8%	47	1.4%	619	575	92.9%	21	3.4%	23	3.7%	19.0%
NOVEMBER	2,948	2,948	2,869	97.3%	34	1.2%	45	1.5%	495	478	96.6%	4	0.8%	13	2.6%	16.8%
DECEMBER	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JANUARY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
FEBRUARY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
MARCH	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
APRIL	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
MAY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JUNE	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JULY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
AUGUST	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
SEPTEMBER	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
TOTALS:	6,047	6,209	6,023	97.0%	94	1.5%	92	1.5%	1,114	1,053	94.5%	25	2.2%	36	3.2%	17.9%

Application Timeliness (FFY 2017).xlsx
STATE SUMMARY

MONTH	TOTAL APPS REC'D	ALL DISPOSITIONS								EXPEDITED DISPOSITIONS						
		TOTAL	TIMELY		UNTIMELY				TOTAL	TIMELY		UNTIMELY				% OF EXP
			#	%	# AG	% AG	# CC	% CC		#	%	# AG	% AG	# CC	% CC	
OCTOBER	5,610	5,890	5,703	96.8%	89	1.5%	98	1.7%	1,405	1,316	93.7%	34	2.4%	55	3.9%	23.9%
NOVEMBER	5,306	5,202	5,051	97.1%	60	1.2%	91	1.7%	1,149	1,101	95.8%	13	1.1%	35	3.0%	22.1%
DECEMBER	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JANUARY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
FEBRUARY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
MARCH	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
APRIL	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
MAY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JUNE	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
JULY	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
AUGUST	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
SEPTEMBER	0	0	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%	0	0.0%	0	0.0%	0.0%
TOTALS:	10,916	11,092	10,754	97.0%	149	1.3%	189	1.7%	2,554	2,417	94.6%	47	1.8%	90	3.5%	23.0%

Key Terms Used in Table

FFY	Twelve-month period from October through September.
Total Applications Received	The applications included in Total Applications Received figure are counted in the year the application was received.
Dispositions	A completed application process; when a case is determined eligible or ineligible for SNAP benefits. Dispositions are counted in the application process was completed.
Expedited Dispositions	If the household has little or no money and is in need of immediate SNAP assistance, the household may qualify for expedited service opportunity to participate within seven days of the application date.
Timely	A case is considered to be processed timely if the household has an opportunity to participate within seven days of the application date for an expedited service case, and within 30-days of the application date for a regular processed case.
Untimely - AG	Cases that are not processed within the seven or 30-day processing requirement listed above due to agency-caused delays (AC)
Untimely - CC	Cases that were properly pended because of an applicant-caused delay (CC) , such as a client missing an interview for an expedited application or a household's failure to provide verification, which resulted in the action being coded as untimely, even though the
% of EXP	Proportion of All Dispositions that are Expedited Dispositions