

**STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
MED-QUEST DIVISION**

Report to the Hawaii State Legislature
on the Aggregate Number of Recipients Receiving Benefits
under both QUEST and a Private Health Care Plan
pursuant to House Concurrent Resolution 199 (2010)

December 2016

House Concurrent Resolution 199, HD 1 (2010) states in relevant part:

the Department of Human Services is requested to report annually to the Legislature on the aggregate number of recipients receiving benefits under both QUEST and a private health care plan no later than twenty days prior to the convening of each Regular Session.

On June 30, 2016, there were 350,358 enrollees in the QUEST Integration program.¹ Of that number, 27,097 recipients of QUEST Integration benefits also had coverage through a private health care plan. This number reflects information reported to the Department by recipients and might not accurately reflect the actual total with a private health care plan.

Act 95, Session Laws of Hawaii 2012, requires, as part of the Department's program integrity efforts, that all commercial health plans report their membership information to an independent third party entity that conducts a match against Hawaii Medicaid recipients. The third party entity reports the matched names to the Department's Med-QUEST Division (MQD) so that primary insurance information can be entered into KOLEA, the Med-QUEST Eligibility system, to ensure that the Medicaid program is the payer of last resort.

The Department issued a Request For Proposals to procure the independent third party entity and awarded a contract on June 3, 2015. Effective July 1, 2015, the contract permits the Department to capture health plan coverage information (medical, dental, pharmacy, etc.) on other insurance coverage that a recipient has or had while enrolled in the Hawaii Medicaid program.

The Contractor has secured agreements with the following commercial health plans in Hawaii: HMA, HMAA, HMSA, Kaiser, and UHA. The Contractor has provided insurance data information to MQD from HMA, HMAA, and UHA. The Contractor and Kaiser are in the process of completing the validation of insurance data. The agreement between HMSA and the

¹ In 2015, the Department of Human Services combined and replaced the state's Medicaid managed care programs, QUEST and QUEST Expanded Access, with QUEST Integration.

Contractor was completed in June 2016, and implementation and validation of the insurance data will begin once HMSA provides requested data to the Contractor.

The Contractor will conduct matches on a quarterly basis between Medicaid program recipients and commercial insurance plan enrollment files. When there is a match, the Contractor will transmit the commercial insurance plan information to MQD. MQD will enter the information into KOLEA and transmit it to the health plans on their daily and/or monthly rosters.

The QUEST Integration health plans will be required to ensure that providers in their networks submit their claims to and receive payment from the primary insurer before billing the Medicaid health plan for any remaining portion of their claims. This will help reduce Medicaid expenditures.