

NOTICE
SECTION 1557 AFFORDABLE CARE ACT (ACA)

The Department of Human Services (DHS) complies with applicable federal and state* civil rights laws and does not discriminate, exclude people or treat people differently because of:

- Race
- National Origin
- Disability
- Color
- Age
- Sex/Gender (Expression or Identity)

*Additional protected groups are covered under Hawaii Revised Statutes.

DHS provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information on other formats (large print, audio, accessible electronic)

The department also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact DHS/Med-Quest Division, Customer Service Branch, at **1-877-628-5076**.

If you believe that DHS has discriminated in any way on the basis of race, color, national origin, age, disability or sex/gender (expression or identify) or any protected group covered by Hawaii Revised Statutes, currently or will be added later, may file a discrimination complaint at:

Personnel Office/Civil Rights Compliance Staff
Queen Liliuokalani Building
1390 Miller Street, Room 202
Honolulu, Hawaii 96813
Email: DHSCivilRightsBox@dhs.hawaii.gov
Fax No.: (808) 586-4990
Hawaii Relay Service: 711

You may file a discrimination complaint in person, mail, fax, or email. Discrimination Complaint and Consent/Release forms are available at <http://humanservices.hawaii.gov> in the Civil Rights Corner, under Forms.

You may also file a discrimination complaint with the U. S. Department of Health and Human Services (USHHS), Office for Civil Rights, electronically through the Office of Civil Rights Portal, available at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U. S. Department of Health and Human Services
Office for Civil Rights (OCR)
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
Phone: 1-800-368-1019
TDD: 800-537-7697

USHHS Discrimination Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>