

PANKAI BHANOT DIRECTOR

CATHY BETTS
DEPUTY DIRECTOR

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

Office of the Director P. O. Box 339 Honolulu, Hawai'i 96809-0339

December 7, 2018

Mr. Clarence H. Carter, Director
Office of Family Assistance
Administration for Children and Families
U.S. Department of Health and Human Services
330 C Street, SW
Washington, D.C. 20201

Dear Mr. Carter:

This letter transmits revisions to Hawai'i's TANF State Plan that is effective 10/1/17 through 9/30/20. The plan was developed in accordance with section 402 of the Social Security Act, as amended by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (Public Law 104-193) and the Deficit Reduction Act of 2005.

The plan has been reformatted for ease of reading and clarification and organization of information.

Included in this submittal are amendments, corrections or additions to the following parts:

Table of Contents

Attachment A-1 - the organization chart has been updated.

Part A - Program Goals, Administration and Implementation

1.0 - This section has been updated to remove reference to the Child Care Program staff's responsibility for the administration of the child care aspect of the TANF program.

Section Policy Subsidized Employment - this section updated the effective date to the actual implementation of the SEE program.

Part C - Employment and Training

Section First to Work and See paragraph 2 - the date is corrected to 2006.

AN EQUAL OPPORTUNITY AGENCY

Mr. Clarence H. Carter December 7, 2018 Page 2

Part E - MOE

This section has been amended to include all MOE funded services.

Please contact Cheryl Chang, TANF Eligibility Program Specialist, at (808) 586-5732 for questions concerning this submission.

I look forward to your prompt review of our plan and notification of its completeness.

Sincerely,

Pankaj Bhanot

Director

Attachment

c: ACF, Office of Family Assistance, Region IX



STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES STATE PLAN

OCTOBER 1, 2017 - SEPTEMBER 30, 2020

IN ACCORDANCE WITH
TITLE IV-A OF THE SOCIAL SECURITY ACT

DAVID Y. IGE GOVERNOR

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Part A- Program Goals, Administration and Implementation

1.0 Goals and Objectives

Hawaii's TANF program provides cash assistance benefits to needy families with (or expecting) children, and case management, employment, and supportive services to adult TANF recipients through the First To Work (FTW) to enable them to obtain and retain employment, exit TANF, and become self-sufficient.

The following statements were used as guiding principles in the design of the State's TANF program when welfare reform was executed under the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA):

- 1. Welfare is temporary and not a way of life;
- 2. Parents, not government, are responsible for the support and maintenance of their children;
- Parents who are able to work, must work;
- 4. Families must be financially better off by going to work than staying on welfare.

To achieve these objectives, the program uses a combination of positive and negative incentives to challenge applicants and recipients to move away from welfare dependency and toward a future of self-reliance. The negative incentives include the five (5) year time limitation and welfare grant reductions for households that contain at least one (1) work eligible individual, and penalties for failure to participate in work activities. The positive incentives include exclusion of the earned income of dependent children who are full-time students; exclusion of all educational loans, grants and scholarships; and increased earned income disregards so that a family remains eligible for welfare assistance until their gross income exceeds 185% of the federal poverty level (FPL) or their net earned income exceeds 48% of the FPL by household size (Note: Hawaii's FPL is legislatively capped at the FPL for 2006). In April 2013, the Governor signed a bill into law that changed the State's TANF program policy to disregard all assets of TANF households.

2.0 Program Administration

DHS

The Department of Human Services (DHS) is the single state agency responsible for administering the Temporary Assistance for Needy Families (TANF) program in Hawaii in accordance with Title IV-A of the Social Security Act as amended by the Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996 and the Deficit Reduction Act of 2005. As the designated State IV-A agency, the DHS administers the program in accordance with Title IV-A of the Social Security Act, and all other applicable Federal laws and regulations and provisions of this State Plan.

3.0 Program Oversight

BESSD, ETP, and FAP

The Hawaii TANF program is managed under the Benefit, Employment and Support Services Division (BESSD) which is responsible for all aspects of monitoring, supervising, and implementing the TANF program. Under BESSD, management and implementation of the TANF program is conducted under two branches: the Financial Assistance Program branch which is responsible for the administration of cash benefits, and the Employment and Training Program branch, which is responsible for the administration and implementation of the work and training portions of the TANF program (First to Work).

4.0 Program Implementation

Service Offices

Hawaii conducts TANF cash benefit eligibility determinations and case management out of 46 local processing centers located statewide; the processing centers determine eligibility and provide case management services for TANF, SNAP, GA, and TAONF.

TANF employment and training services are conducted by case managers at 22 employment and training office sites (also known as First- to- Work) located statewide. Ten of the employment and training offices are state-operated and the remaining are operated by non-profit agencies contracted with the State to provide TANF employment and training services.

See Attachment A- I for an organizational chart of DHS.

5.0 Program and Fiscal Integrity

Regulations, Policies and Procedures

The TANF program operates using uniform policies on all islands (counties). All of the department's regulations are promulgated in accordance with the Hawaii Administrative Procedures Act (Chapter 91, Hawaii Revised Statutes), which provides the public with an opportunity for notice, review and comment.

Approved regulations are distributed to all state and contracted staff, who are responsible for TANF program operations, via the Hawaii Administrative Rules (HAR) manual. Policy clarifications and emergency bulletins are also distributed to all affected staff statewide on an as needed basis.

Fraud and Financial Integrity

The DHS identifies situations in which there are questions of suspected fraud such as, but not limited to, a recipient receiving financial assistance to which the individual is not entitled. The suspected fraud may be the result of willful misrepresentation of the individual's circumstances or the intentional concealment of information from the department.

In the BESSD organization, the Investigations Office (INVO) investigates suspected fraud and refers cases, as appropriate, to law enforcement officials.

The methods of investigation used by the department do not infringe on the legal rights of the persons involved and allow these individuals due process of law.

Pertinent administrative rules governing the department's fraud provisions can be found in HAR, Chapter 604.1.

Public Law 112-96

Hawaii has implemented Public Law 112-96, Section 4004 requiring policies and practices to prevent assistance from being used in any electronic benefit transfer transaction in any liquor store; any casino, gambling casino, or gaming establishment; or any retail establishment which provides adult-oriented entertainment in which performers disrobe or perform in an unclothed state for entertainment by utilizing client notification and agreement. Initially to meet the requirements, a mass mailing of the notice was sent to current recipients in July 2014 with information on the restriction along with a list of restricted locations. Additionally, all recipients are notified at the point of applying for TANF that there is a restriction on accessing TANF benefits at specific locations. This information on the restriction on the use of TANF benefits from prohibited locations or establishments has been included in all DHS 1240 Application for Financial and SNAP assistance. By signing the application form the applicant agrees to abide by the restriction. A similar agreement has been included on the eligibility review form and by signing this form, current recipients agree to abide by the restriction at the time of their annual eligibility review. The instruction pamphlet on the use of the EBT card has also been revised to include the restriction.

See Attachment A-2, page 11 of the "Application for Financial and SNAP Assistance" and A-3, "How to Use Your Hawaii EBT Card".

Hawaii Administrative Rules, Chapter 17-681-52 subsection (a) is in the process of being amended to include the restriction. This has been pended until such time rules governing the homeless program is formalized.

6.0 Client Protections

Confidentiality

The rules regarding the use and disclosure of information about individuals and families receiving assistance are consistent with the rules that guided the program under Title IV-A of the Social Security Act of 1935 prior to the enactment of the Personal Responsibility and Work Opportunity Act of 1996. The rules protect the rights of individuals and permit the release of information to programs operating in connection with the TANF program, i.e. federally funded or federally assisted programs providing assistance on the basis of need, or for appropriate audit purposes, or to appropriate local, state, and federal law enforcement officials. Pertinent administrative rules governing confidentiality can be found in the HAR, Chapter 601.

Hearing and Appeals Process

Hawaii provides a timely and adequate notice to the recipient that is mailed at least 10 days prior to taking an adverse action and provides opportunities for recipients who have been adversely affected to be heard in a State administered appeals process. There are set time limits for requesting and holding hearings and for issuing decisions. Hearings are presided over by impartial hearing officers. Clients are allowed to present appeals independently, be represented by legal counsel, bring witnesses, ask questions and cross-examine. If the client is dissatisfied with the decision rendered by the hearing officer, he or she may appeal to a court of law. Pertinent administrative rules governing hearings can be found in HAR, Chapter 602.1.

Limited English Proficiency

Hawaii has policies and procedures for providing interpreter and translation services. We provide a bilingual interpreter at no charge and have entered into a Resolution Agreement with the U.S. Department of Health and Human Services, Office for Civil Rights, related to this effective August 18, 2008.

7.0 Program Development and Policy

Plan and Program Development

Hawaii used a planning task force for the development of the TANF program in 1996 when PRWORA was implemented and in 2006, when the DRA of 2005 was passed. The task force was composed of public and private sector individuals. The plan was presented numerous times in the community with an opportunity for public input and comment. All comments and recommendations were considered and many were incorporated into the final program plan.

8.0 Policy

Administrative Rules

Administrative rules were drafted to govern the program in 1996 in compliance with PRWORA. These rules were promulgated in accordance with the Hawaii Administrative Procedures Act (Chapter 91, Hawaii Revised Statutes. There was a public comment period of 45 days to allow individuals and local government organizations and public organizations to provide comments before finalization. TANF according to the 1996 welfare reform rules was implemented when our waiver expired in October 2004. Administrative rules were drafted to comply with the DRA of 2005. The State Plan which included the promulgated rules was posted to the DHS website.

9.0 Major Policy and Administrative Provisions

<u>Domestic Violence Option</u>

Hawaii has implemented the domestic violence option as outlined in Part B.

Domestic Violence

In March 2002, the State implemented its domestic violence policy. Domestic violence status is limited to six (6) months with a possible extension of an additional six (6) months. All individuals granted a domestic violence status are assessed by the contracted agency that specializes in domestic violence and advocacy services. The individuals are required to participate in activities that will address the domestic violence crisis and their family's needs. The domestic violence option and subsequent regulations were developed in collaboration with the Domestic Violence Clearinghouse and Legal Hotline, the Legal Aid Society of Hawaii, and a work group comprised of public and private agencies and individual citizens. These participants represented a cohort of domestic violence agencies and advocates statewide and private citizens. The administrative rules for the amended program were drafted and a Notice of Public Hearing was published the week of July 2, 2001 in a primary newspaper on each island. The public comment period was from July 2, 2001 through August 14, 2001. A public hearing was held on August 7, 2001. The rules were finalized on October 18, 2001. Domestic violence treatment services have been contracted out on all islands. Compliance was a condition of receiving an exemption from work requirements. Effective January 17, 2008, treatment is a condition of receiving assistance and non-compliance with treatment will result in a family sanction.

Temporary Disability

Effective November I, 200I, Hawaii imposed program participation requirements for individuals who are exempt from work requirements due to a temporary disability. Individuals, who claim an exemption due to a physical or mental impairment, must be engaged and comply with their substance abuse treatment plan, or vocational rehabilitation or treatment services, or both, which may reasonably be expected to lead them to employment and self-sufficiency. Individuals

diagnosed as disabled with substance abuse issues and individuals with physical and/or mental disabilities receive vocational rehabilitation services from a contracted provider. The entire household is sanctioned if the disabled individual refuses or fails to comply with treatment. The amendments were developed in conjunction with the Financial Assistance Advisory Council. The administrative rules were drafted and a Notice of Public Hearing was published the week of July 2, 2001 in a primary newspaper on each island. The public comment period was from July 2, 2001 through August 14, 2001. A public hearing was held on August 7, 2001. The rules were finalized on October 18, 2001.

The TANF Medical Board Evaluation contract began effective 10/01/05. The Medical Board evaluates whether the individual's disability is temporary or permanent and interferes with his or her ability to engage in any substantial gainful employment of at least thirty (30) hours per week at a job for which he or she is equipped by education, training or experience. The Medical Board ensures that the adult TANF population between the ages of 18 and 65 are afforded a fair and consistent evaluation of disability and determine appropriate treatment services, vocational rehabilitation services or employment activities that the individual can be expected to engage in. The administrative rules were drafted and a Notice of Public Hearing was published the week of November 14, 2004 in a primary newspaper on each island. The public comment period was from November 15, 2004 through December 14, 2005. A public hearing was held on December 14, 2005. The rules were finalized on January 20, 2005. Effective January 15, 2008, the Medical Board began evaluating whether the individual's disability interferes with his or her ability to work thirty (30) hours a week.

Subsidized Employment

Employment subsidy placement services were piloted in 2004-2005. The SEE program was officially implemented as a supportive service through the First-To-Work (FTW) program in 2006.

Effective October 2006, Hawaii implemented the Supporting Employment Empowerment (SEE) program. It is a subsidized *employment* program designed to assist TANF recipients, who are participating with the FTW Program, obtain employment in the private sector. Under this program, the Department offers prospective employer's reimbursements for wages paid and transportation expenses incurred for the participant if they agree to hire FTW participants. Employment through the SEE program is for a period up to three (3) months, however, employment may be extended up to an additional three months, not to exceed a total of six months.

Income Disregards

On January 13, 2010, rules were finalized to increase the earned income disregard to recipients from 36% to 55% from month one through month twenty-four. This increase does not apply to applicants or to the earnings of minor children. The public comment period was from October 25, 2009. A public hearing was held on November 23, 2009.

Part B- Assistance and Eligibility

1.0 Application and Eligibility Determination

Application Process

Households wishing to participate in the TANF program must complete and file an application form, be interviewed by an employee designated by the department, and have certain information verified. Applications (Form DHS 1240, "Application for Financial and Food Stamps Assistance") are available in all branch income maintenance units statewide and may also be requested by mail or telephone. Applications may be submitted to any DHS office statewide, but the first day of eligibility can be no earlier than the date an application is received by the appropriate office that services the census tract in which the applicant resides. All branch income maintenance offices are open during regular working hours, Monday through Friday, but are closed on all legal holidays.

During the application interview, forms DHS 1259, "First-to-Work Referral and Requirements" and DHS 1242, "TANF Memorandum of Understanding", are reviewed with the client, and the applicant household is informed of the time limited benefits, work program participation requirements, consequences if requirements are not met, and the expectation for work (see Attachments B-1 and B-2).

The department must make a decision on an application within 45 days. The 45-day period begins on the date that the appropriate income maintenance unit receives an application form containing, at a minimum, the applicant's name, address and signature. The 45-day period ends when financial assistance benefits are authorized or when a notice is mailed to the applicant household that financial assistance has been denied or discontinued.

Redeterminations

A review of all eligibility requirements is required every 12 months for all TANF households. To continue receiving financial assistance at the time a redetermination is due, all TANF recipients must:

- 1. Complete a redetermination form prescribed by the department;
- 2. Provide information supported by documents to establish eligibility;
- Be determined to be in need according to the department's appropriate standard of assistance; and
- Meet the categorical and eligibility requirements of the TANF program.

In addition, six-months before an annual eligibility redetermination is due, a Six-Month Report Form must be completed by TANF households subject to simplified reporting. A redetermination is also conducted when the department obtains information about changes in the TANF

household's circumstances that may affect the amount of the cash benefit or may make the household ineligible.

2.0 Assistance Unit

Definition of Eligible Family

In order to be eligible for TANF, all related minor children in the household must be living in a single parent, no-parent or both parents situation. Effective October I, 2008, only households where all members are U.S. citizens are eligible for TANF.

In order for a family to be eligible, an application with respect to a dependent, minor child must include the following individuals, if living in the same household and otherwise eligible:

- A natural, adoptive or hānai parent, except as noted below; and
- 2. A blood-related or adoptive brother or sister, except as noted below.

In situations where the state has obtained legal custody of a child and has placed that child under the care and supervision of a person other than the parent, the following shall apply:

- The parental relationship shall not be recognized for the purpose of determining the TANF household composition, even if the natural, adoptive or hanai parent is living in the same household; and
- The sibling relationship shall not be recognized if the natural, adoptive or hanai parent is living in the same household and has other children or stepchildren living in the home for whom the state has not obtained legal custody.

In situations where an adopted child is living with both the adoptive parent and a natural or hanai parent the following shall apply:

- The natural or hānai parent relationship shall not be recognized for the purpose of determining the TANF household composition; and
- The sibling relationship shall not be recognized if the natural or hanai parent has other children or stepchildren living in the household who have not been adopted.

Pregnant Women Without Other Children

A needy pregnant woman with no other eligible children may be eligible for TANF from the first of the month in which the woman begins her ninth month of pregnancy, provided:

- 1. There is a doctor's written statement to verify the pregnancy; and
- 2. The pregnant woman and the unborn child together shall be considered as one person for the purposes of the TANF payment.

Minor Child

Hawaii defines a minor child as a needy child under age 18, or under age 19, if the child is a full-time student in a secondary school or in a vocational or technical training program of equivalent level. Effective January 15, 2008, the needy child under age 18 shall participate with the First-to-Work program if the child is not a full-time student or has completed secondary school or an equivalent level of vocational or technical training.

Caretaker Relative

A caretaker relative is defined as the designated relative who provides care and supervision to a dependent, minor child. The designated relative may include the following individuals in relation to the minor child:

- Father, mother, brother, sister, half-brother, half-sister, uncle, aunt, uncle half-blood, aunt half-blood, great uncle, great aunt, great uncle half-blood, great aunt half-blood, grandfather, grandmother, great grandfather, great grandmother, first cousin, first cousin once removed, nephew or niece, great-great grandfather, great-great grandmother, great-great grandfather, great-great grandmother, greatgreat uncle, great-great aunt, great-great uncle half-blood, great-great aunt halfblood;
- 2. Stepfather, stepmother, stepbrother, and stepsister;
- 3. The adoptive parents of a legally adopted child as well as other natural or legally adopted children and relative of the adoptive parents;
- 4. An hānai father or hānai mother. "Hānai" is a term used in the Hawaiian culture to refer to the informal and permanent adoption of a child who was given at the time of birth or early childhood to be reared, educated, and loved by someone other than the child's natural parents. In hānai situations, the child is given outright and the natural parents renounce all claims to the child. Natural parents cannot reclaim their child except for death or serious injury to the hānai parents; and
- 5. The legally married spouse of any of the persons specified above, even after the marriage has ended in death or divorce.

Eligibility for Non-Citizens

Hawaii provides Temporary Assistance to Other Needy Families, TAONF, to eligible non-U.S. citizens as defined in Welfare Reform. This is a parallel program that has the same payment and program eligibility requirements as TANF. TAONF households includes an eligible non-U.S. citizen (as defined in Welfare Reform) or is a single minor parent living independently or a 2 minor parents living independently including eligible non-citizens (as defined in Welfare Reform). TAONF households are eligible for segregated state TANF and positioned under State Maintenance of Effort (MOE) funds.

3.0 Eligibility, Income, and Resources

Income Eligibility

To determine eligibility, the household must meet specific income requirements. The prospective income (earned and unearned), of each household member is evaluated. If not excluded by rule or regulation, the income is tested prospectively against the gross income standard and the standard of assistance (SOA) according to household size. If the family fails either of these tests, the household is not eligible for benefits.

The State Legislature sets the income standards at a percentage of the federal poverty index (FPI). The gross income standard is 185% of the standard of need. Effective July 1, 2007, the standard of need is 100% of the FPL established for 2006. Effective July I, 2009, the standard of assistance is 48% of the standard of need. TANF households that contain a work eligible adult have the standard of assistance further reduced by 20% after the household has received two (2) full months of assistance at the 48% standard.

The household's countable prospective income (earned and unearned) must not exceed 185% of the family's standard of need. The net income is determined by allowing all the earned income disregards against the gross earned income. Monthly net earned income is then added to any unearned income to determine the net income for the family. The family's countable net income must meet the net income test. The net income is then compared to the SOA and the difference is the eligible financial assistance payment amount.

The earned income of a child who is a full-time student or a part-time student who is not a full-time employee is excluded in determining financial assistance eligibility and payment amount.

Earned Income Disregards

Earned income disregards are subtracted from the monthly gross earned income of each wage earner in the assistance unit as follows:

- 1. Deduct a standard deduction of 20%:
- 2. From the remainder, deduct a flat rate of 200 dollars:
- 3. From the remainder, deduct a variable rate deduction of 36%; or for households who have received less than 25 month of TANF benefits deduct a variable rate deduction of 55% rather than 36%. This larger variable deduction is effective January 1, 2010; and
- 4. From the remainder, deduct an amount equal to the actual cost for the care of each incapacitated adult living in the same household and receiving financial assistance, but not to exceed:
 - a. \$175 a month, if the applicant or recipient is employed full-time; or
 - b. \$165 a month, if the applicant or recipient is employed less than full-time.

Deemed Income and Resources

TANF has specific deeming requirements when there is a 1) husband, wife or parent living in the same home, but not on assistance due to Social Security Number (SSN) or Intentional Program Violation (IPV) disqualifications or being an ineligible non-U.S. citizen alien parent; 2) stepparent living in the same home but not on assistance; and 3) parent of a minor parent living in the same home but not on assistance. The deeming provisions are as follows:

- 1. Establish that the husband, wife or parent is living in the same home;
- Obtain the monthly total earned and unearned income of the individual not included in the financial assistance payment;
- Deduct the standard deduction of 20% from the individual's monthly gross earned income;
- 4. Subtract from the remainder, the amount paid for the care of each incapacitated adult living in the same household and included in the financial assistance payment not to exceed \$175 if the individual is employed full-time or \$165 if the individual is employed less than full-time;
- Deduct from the remainder, the difference between the following standards of assistance:
 - a. The first standard shall include the needs of all the individuals included in the financial assistance payment and the needs of the individual and other individuals not included in the financial assistance payment, provided such other individuals may be claimed by the individual as dependents for federal income tax purposes.
 - b. The second standard shall include the needs of the individuals included in the financial assistance payment.
- 6. All the remaining income shall be considered available to meet the needs of the individuals receiving financial assistance.

Stepparent or parent of a minor parent:

- 1. Obtain the monthly total earned and unearned income of the stepparent;
- From the stepparent's monthly gross earned income, deduct a standard deduction of 20%;
- From the remainder, subtract the department's specified standard of need to meet the needs of the stepparent and any other dependents who are living in the home who are not part of the financial assistance unit;
- 4. From the remainder, subtract the actual amount paid by the stepparent for the support of dependents who are not living in the home (e.g., child attending school away from home);
- From the remainder, subtract all payments made by the stepparent for alimony and child support for persons not living in the household;

6. All the remaining income shall be considered available to meet the needs of the individuals receiving financial assistance.

Resources

The 2013 Hawaii State Legislature passed an administrative bill submitted by the department to disregard the consideration of assets in determining TANF eligibility. The bill was signed into law by the Governor on April 18, 2013.

Residency

Applicants/recipients must be residents of the state, but there is no minimum period of time a person must be living in the state to establish residency. Hawaii treats new families moving to the state the same as families already residing in the state.

Felony Substance Abuse

The 1997 Hawaii Legislature passed Act 128 which specified that Section I 15(a) of Public Law 104-193 shall not apply in Hawaii to persons with a felony conviction which has as an element, the possession, use or distribution of a controlled substance, provided these individuals are complying with treatment or have not refused or failed to comply with treatment. This statute became permanent when the 1999 Hawaii Legislature passed Act 27 to remove a sunset clause.

Fleeing Felons

A fleeing/fugitive felon interface is done semiannually with the National Crime Information Center to identify any individuals who meet these definitions and who are receiving assistance in Hawaii. Any individual identified on this match is removed from financial assistance immediately.

Temporarily Absent

In Hawaii, temporarily absent means the dependent, minor child or the caretaker relative is not present in the home for a period not to exceed sixty (60) days, or for a household receiving supportive services through a plan approved by the department, not to exceed one hundred and eighty (180) days, provided that from the date of departure there was a planned date of return.

There are no good cause exceptions for temporary absence beyond the allowable periods explained above.

4.0 Benefit Levels

Benefit Standards

Effective July 1, 2009:

HH	1	2	3	НН	1	2	3	НН	1	2	3
SIZE	SON	SOA	SOA	SIZE	SON	SOA	SOA	SIZE	SON	SOA	SOA
1	939	450	350	6	2,568	1,232	986	11	4,197	2,014	1,611
2	1,265	607	485	7	2,894	1,389	1,111	12	4,523	2,171	1,736
3	1,590	763	610	8	3,220	1,545	1,236	13	4,849	2,327	1,862
4	1,916	919	735	9	3,545	1,701	1,361	14	5,175	2,484	1,987
5	2,242	1,076	860	10	3,871	1,858	1,486	15	5,500	2,640	2,112
								15+	+326		

- Standard of Need (SON) is 100% of the Federal Poverty Level Standard established by the federal government effective July 1, 2006. Changes in the SON shall be adjusted annually per legislative approval.
- 2. Standard of Assistance (SOA) is 48% of the SON
- 3. SOA is reduced by 20%, applicable to mandatory work required TANF households, effective July 1, 2009.

Benefit Issuance

Financial assistance is issued on a monthly basis to eligible TANF households as direct cash assistance in the form of Electronic Benefit Transfer (EBT), direct deposit into a personal account or imprest check.

Benefits are deposited automatically each month and are available on the 3rd day of the month if the recipient's last name begins with A - I and on the 5th day of the month for last names beginning with J -Z. Those electing direct deposit will receive their benefits by the 3rd bank day of the month regardless of last name. Also those with direct deposit who receive Supplemental Nutrition Assistance Program (SNAP) assistance will receive their SNAP benefits on the 1st calendar of each month.

Access to Benefits

Hawaii issues an electronic benefit transfer (EBT) card to access benefits. Benefits may be withdrawn from automated teller machines (ATM) and point of sale (POS) terminals to make a cash purchase or to obtain cash back within retail stores. Hawaii ensures access to assistance by providing two free ATM transactions per month and ensuring there are ATM and or POS terminals in all geographical areas. There is no transaction fee when accessing benefits by way of a POS terminal. Recipients are also issued an EBT brochure "How to Use Your Hawaii EBT Card" (attachment A-3) which includes information on where benefits may be accessed. Any surcharges assessed by the ATM owner are the responsibility of the recipient. Excess transaction fees and surcharges are deducted from the recipient's account balance. Hawaii also has a process in place to address problems with access such as but not limited to when the

recipient loses their EBT card or when the EBT card does not work. Recipients may also elect to access benefits by way of a direct deposit to a personal financial institution account designated by the primary payee. Recipients electing direct deposit are not issued an EBT card as access to benefits will be through their financial institution and any fees associated with their personal financial account is the responsibility of the recipient.

5.0 Time Limits

Receipt of TANF assistance is limited to sixty (60) months in the lifetime of all applicant and recipient households, unless the household has an adult who is a non-needy caretaker.

A time eligible month is credited to each adult in a household for each month that assistance is received. The actual determination of the number of months of assistance that has been received by a household is based on the primary adult. The primary adult is defined as the adult in the household that has the greatest number of time eligible months. Disabled individuals who receive more than 60 months are given extensions due to hardship based on 20 percent of the average monthly number of families receiving assistance during the fiscal year.

The department does not count months of assistance received as a dependent child. A countable month of assistance begins with the first month a TANF household receives assistance on or after December 1, 1996.

6.0 Compliance and Special Provisions

Up-front Engagement

Effective October 1, 2008, as a condition of eligibility for TANF benefits, applicants, determined to be work eligible individuals, are required to comply with work activity requirements within a twenty-one (21) day period, starting from the date of intake conducted by the FTW program. Work participation compliance prior to TANF approval is referred to as Up-front Universal Engagement or UFUE. The department conducts an initial assessment to determine if the applicant is required to participate in the FTW program. An adult in an assistance unit must attend a FTW program orientation and an intake session within five (5) work days from the date of application.

FTW Vocational Rehabilitation (FTW-VR)

Individuals who claim they are unable to work due to substance abuse, or a physical or psychological disability are referred to contracted examiners and a medical board for an evaluation. If the medical board determines the disability prevents the individual from working thirty (30) hours a week, the individual is referred to the FTW Vocational Rehabilitation (FTW-VR) program.

Participation Requirements for Other Work Eligible Individuals with a Disability

An individual who the department has determined disabled due to a physical or mental impairment, including substance abuse, must engage in treatment services and vocational rehabilitation activities which may reasonably be expected to lead to employment.

Failure to Participate in Treatment and Vocational Rehabilitation

An individual who the department has determined disabled due to a physical or mental impairment, including substance abuse, must engage in treatment services and vocational rehabilitation activities which may reasonably be expected to lead to employment. If the individual fails or refuses to participate in treatment services or vocational rehabilitation activities without good cause, the family's TANF benefits will be terminated and a sanction will be imposed as follows:

- 1. For the first such failure to comply, until the failure to comply ceases;
- For the second such failure to comply, two (2) months; and
- For any subsequent failure to comply, three (3) months.

The sanctioned individual must reapply and submit an application and meet the UFUE requirements to establish eligibility for TANF. The sanctioned individual must also serve the entire sanction period before reapplying and establishing eligibility for TANF.

Penalty for Non-Compliance

When a TANF recipient, who is required to participate in the FTW program fails or refuses without good cause to participate in the FTW program, refuses without good cause to accept full-time employment, terminates full-time employment without good cause, or reduces full-time employment to less than thirty (30) hours per week without good cause, the entire household's TANF benefits is terminated (i.e. case closure) and a sanction is imposed as follows:

- 1. For the first (1st) sanction, the household is ineligible for TANF until the household reapplies for benefits:
- 2. For the second (2nd) sanction, the household is ineligible for a minimum of two (2) months or until the household reapplies for benefits, whichever is longer; and
- 3. For any subsequent sanctions, the household is ineligible for a minimum of three (3) months or until the household reapplies for benefits, whichever is longer.

Good Cause Provisions

Good cause exists under the following circumstances:

 Child care for a child under six years of age is necessary for the individual to participate or continue participation in the program or accept employment, and such care is unavailable;

- 2. The employment would result in the family of the participant experiencing a net loss of cash income. Net loss of cash income shall be determined as follows:
 - A. The department shall determine the family's total projected gross income. The total projected gross income shall include, but is not limited to, earnings, unearned income, and cash assistance that would have been received if the individual had not refused or terminated employment;
 - B. The department shall determine the total amount of necessary work-related expenses which would have been incurred if the individual had not refused or terminated employment. Work-related expenses shall include, but is not limited to, mandatory payroll deductions, actual cost of child care, transportation expenses, and cost of meals;
 - The necessary work-related expenses shall be deducted from the family's total projected gross income;
 - D. The net income amount determined in subparagraph (C) shall be compared to the financial assistance the family received at the time the offer of employment is made; and
 - E. The department shall determine that there is a net loss of cash income when the net income amount determined in subparagraph (C) is less than the financial assistance the family received at the time the offer of employment is made.
- 3. The department may consider other circumstances beyond the individual's control in determining whether there was good cause for non-compliance. Examples of circumstances beyond the individual's control include, but are not limited to:
 - A. Illness of the individual which is verified by a medical statement from a licensed physician or psychologist;
 - B. The individual's presence is required on a continual basis due to the illness of another household member and is verified by a medical statement from a licensed physician or psychologist;
 - C. The individual is experiencing a family crisis or change of individual or family circumstances, such as death of an immediate family member, the family is currently homeless, or the family experienced a natural disaster;
 - D. Unsafe or unfair employment situations or inappropriate assignments that the department determines would not lead to full-employment or self-sufficiency;
 - E. Self-employment that did not produce income equivalent to thirty hours per week or one hundred twenty hours per month of employment at the federal minimum wage after business expenses are deducted;
 - F. There is a breakdown in transportation arrangements with no ready access to alternate transportation;
 - G. The individual ends a sporadic work relationship that does not offer a reasonable possibility for permanent full-time employment and the individual is available to work full-time; or
 - H. The individual's failure was the result of being a victim of domestic violence.

Mandatory School Attendance

Hawaii does impose a sanction on a family for failure to ensure that minor dependent child attend school.

Secondary Education for Adults

Hawaii does not require and does not impose a sanction on a family that includes an adult who is older than 20 and younger than 51, if the adult does not have and is not working toward a high school diploma or equivalency. However, it is consistent with Hawaii's education policy to allow an adult to work toward a high school diploma or equivalency if combined with a work activity.

Domestic Violence Status

An applicant is informed of their right to claim domestic violence (DV) status. Applicants who claim this status must complete and sign form DHS 1260, "Self-Declaration Screening Form to Claim Domestic Violence Victim Status", and complete an assessment with the contracted DV advocate agency (see Attachment B-3). The DV advocacy services include case management, mental health assessment, development of an individualized service plan, prevention and intervention services for the children, legal services, and supportive services.

Domestic Violence Policy

Hawaii notifies all applicants and recipients of the department's domestic violence policy at the point of initial application, reapplication, and at each eligibility review or at any time that a client discloses domestic violence. Such notification includes the following information:

- 1. A definition of domestic violence, including examples of acts and circumstances which may constitute domestic violence;
- 2. An explanation of the availability of domestic violence status and the requirements of such a status;
- 3. An explanation of the procedures for applying for domestic violence status; and
- 4. An explanation of procedures for appealing the denial of domestic violence status.

Individuals who experienced domestic violence or are in crisis state are referred to a domestic violence agency for the following services:

- A determination of eligibility for domestic violence status using the criteria set forth below; and
- 2. An assessment and development of an individualized service plan.

An individual is considered eligible for the domestic violence status if he or she has or has had a relationship to the alleged perpetrator of the violence as a spouse, reciprocal beneficiary, former spouse, former reciprocal beneficiary, person with whom the individual has a child in common,

parent, child, person related by blood, person jointly residing or formerly residing in the same dwelling unit, or person with whom the individual has or has had a dating relationship regardless of whether they lived together at any time, and the victim has had to take one or more of the following actions as protection or as a result of the domestic violence inflicted by the alleged perpetrator:

- Has a current court order protecting the individual or other household members from the alleged perpetrator;
- 2. Is a party to a pending divorce or custody action which involves issues of current or past domestic violence:
- 3. Within the past 12 months, has stayed in a domestic abuse shelter;
- 4. Within the past 12 months, has stayed with a friend or relative after having fled the home to escape or avoid domestic violence, as supported by a sworn statement from that friend or relative. If the friend or relative is not available, another person who has personal knowledge of the domestic violence situation may provide a sworn statement;
- Within the past 12 months, has experienced an incident of domestic violence which resulted in the arrest, arraignment or conviction of the alleged perpetrator of the violence;
- 6. Within the past 12 months, has been in inpatient or outpatient treatment for psychological, physical or emotional abuse resulting from domestic violence;
- Within the past 12 months, has been hospitalized, been in community placement or received emergency room treatment for medical or psychological injuries resulting from domestic violence; or
- 8. Within the past 12 months, has been subject to threats of death or grievous bodily injury to self or family and loved ones by the alleged perpetrator.

The applicant/recipient who meets the domestic violence status must accept and receive domestic violence treatment services to meet the work participation requirement for a six (6) month period. The other adult in the assistance unit that includes a member with a current domestic violence status is granted the same status during the six (6) month period. The domestic violence status may be extended for an additional period of up to six (6) months immediately following the first six (6) month period if the following apply:

- 1. The domestic violence survivor has maintained active participation with the domestic violence agency during the initial six (6) month period;
- 2. The domestic violence agency recommends the extension; and
- 3. The alleged perpetrator is not residing in the same home as the domestic violence victim.

Non-Work Eligible Household

A household where all adults must meet one of the following criteria to be considered a non-work eligible household:

- 1. There is no parent or adult recipient in the household;
- A recipient of Supplemental Security Income (SSI) or Social Security Disability Income (SSDI);
- 4. A single parent is caring for a child under six (6) months of age; or
- 5. A parent is providing care for a disabled family member living in the household.

Non-work eligible adults are not referred to the First-to-Work program.

7.0 Grievance Procedures

The department enters into a written agreement with each work site in which it places individuals in work activities specifying that placements shall not displace employees or potential employees. Grievances include an opportunity for informal resolution.

The informal grievance process is composed of two stages. Complaints are presented to the supervisor of the DHS unit affected by the grievance. This is the unit that services the client whose placement negatively impacted another employee. The unit supervisor must resolve the grievance informally within ten (I 0) working days. If the complainant is not satisfied with this resolution, they may proceed to the second stage, which is presenting the complaint to the Program Administrator. The Program Administrator must also issue a decision within ten (I 0) working days.

Persons dissatisfied with attempts at formal resolution may request a hearing with the State. Hearings are conducted by the Department of Human Services, Administrative Appeals Office. The hearing must be held within 30 working days of the filing for an appeal and a decision must be issued within 60 working days of the appeal being filed. Challenges of this decision must be filed with the Administrative Law Judges, U. S. Department of Labor, within 20 working days of receiving an unfavorable ruling from the department's administrative appeal decision.

Part C- Employment and Training

1.0 Screenings, Assessments and Support Services Plan

First to Work Intake Assessments

Individuals who are determined to be work eligible (WEI) or other work eligible (OWEI) individuals are referred immediately to the FTW program and are scheduled to attend an orientation and intake session. During intake, a preliminary assessment is conducted to determine if the participant has any psycho-social, health, educational/skill, employment, and communication concerns that may be barriers to employment. Following orientation and intake, the participant completes an in-depth interview to further assess the participant's employability. The interview

includes questions about social capital, personal issues including relationships, current or past involvement with child protective services, physical, mental and emotional health, criminal history, and substance abuse. The participant may be scheduled to take reading and math tests. The results of the testing and interview are scored and summarized to determine if the participant moves on to the Employability Assessment or if an in-depth Barrier Assessment is needed. The Employability and Barrier Assessments will result in the development of an Employment Plan, and/or a Barrier Reduction Plan. The Plans outline the goals, and the steps and activities that are necessary to achieve the goals.

Employability Assessment and Support Services Plan

The FTW program conducts an in-depth employability assessment that results in an Employment Plan (EP) and a Support Service Plan (SSP). The EP is a signed written agreement between the participant and the department, that outlines the participant's employment goal and the planned activities the participant will need to fulfill in order to achieve his/her employment goal. The SSP identifies the supportive services the participant may need to successfully participate with the FTW program and engage in the planned activities.

2.0 First to Work and SEE

Hawaii chose to use a labor attachment model to assist TANF recipients in becoming employed. The program is entitled First-to-Work (FTW). Within this program, there are components that are designed to assist recipients in becoming employed in either full- or part-time employment. This model is similar to ones that were discussed nationally in relation to the Riverside, California GAIN Program.

The Supporting Employment Empowerment (SEE) program was developed in October 2006. It is a program designed to assist FTW participants with obtaining employment in the private sector. Under this program, the Department offers prospective employers reimbursement for wages paid and transportation expenses incurred for participants, and additional subsidies equal to 14% of the SEE wage reimbursement to assist employers with other incurred costs when employing FTW participants, such as training, unemployment insurance, workers compensation, and FICA. The FTW participants are employed through the SEE program for a period not to exceed six (6) months.

Hawaii developed an education component that encourages and supports FTW participants who are enrolled full-time at a post-secondary educational institution. The component provides an incentive to participants to continue their education by reducing their work participation requirement to 20 hours per week, of which a minimum of four (4) hours per week must be of paid employment. Part-time students must fulfill the overall participation requirement of 30 hours per week. For part-time students, once the educational hours are determined, the remainder of the required hours may be in either paid or unpaid work activity. This educational

component was extrapolated from the waiver program granted to Hawaii entitled, "Creating Work Opportunities for Hawaii's Families", which was eventually merged into the PONO waiver which expired in 2004.

All other components offered under the program are the traditional education, training, and work activities. Hawaii believes the combination of these activities provides the best opportunities to assist TANF participants to become self-sufficient.

3.0 Numerical Goals

The numerical goals and activities established for the program are as set in the federal regulations.

With the exception of full-time students and the single custodial caretaker relative of a child less than six (6) years of age, all FTW participants must meet a participation requirement of 30 hours per week.

4.0 Work Participation Requirements

FTW participants are expected to perform 30 hours per week of overall participation to simulate a full-time workweek. Of the overall participation requirement, 20 hours per week must include participation in allowable work activities. Allowable work activities are noted below.

5.0 Work Activities

Unsubsidized Employment:

Unsubsidized employment means full- or part-time employment in the public or private sector that is not subsidized with TANF funds or any other public program. This includes employment with a private for-profit and non-profit employers; government agencies; employment supported by the Work Opportunity Tax Credit (WOTC) and the Welfare-to-Work Tax Credit (WWTC); and self-employment. Self-employment is defined as receiving income directly from one's own business, trace, or profession rather than earning a specified salary or wages from an employer.

<u>Subsidized Employment in the Private Sector:</u>

The Supporting Employment Empowerment (SEE) program is a TANF subsidized employment program designed to assist FTW participants to obtain employment in the private sector. Under this program, the department offers prospective employers reimbursements for wages paid and transportation expenses incurred for the participant if they agree to hire FTW participants. Employment through the SEE program is for a period up to three (3) months, however, employment may be extended up to an additional three (3) months, not to exceed a total of six (6) months.

Community Work Experience Program:

Community Work Experience Program (CWEP) or Work Experience (WE) means a work activity, performed in return for public assistance, that provides a participant with an opportunity to acquire the general skills, training, knowledge, and work habits necessary to obtain employment. Participants may be placed with a public or private non-profit agency.

Job Readiness and Job Search Assistance:

These are activities that focus on job readiness and job search assistance for participants, or short-term treatment for substance abuse, mental health, or rehabilitation for those who are otherwise employable. The immediate goal of these activities is for participants to gain full- or part-time employment. Job search assistance is directed to the participant's interest and the local job market conditions, and may serve participants in either group or individual job-seeking activities, or a combination of both methods. Job readiness training is conducted as group activities where participants learn to develop their resumes, acquire job searching skills, learn the appropriate etiquette for interviews, and soft skills, before they begin to seek employment opportunities.

Community Service Programs:

Community Service Programs (CSP) are structured programs in which participants perform work for the direct benefit of the community in return for public assistance. Participants are provided the opportunity to gain work experience and acquire job skills training through placements with public agencies or private non-profit organizations with community projects that serve a useful public purpose.

Vocational Education Training:

The participants receive structured, specialized training from educational programs, other than a baccalaureate or advanced degrees that prepare individuals with technical knowledge and skills that are prerequisites for employment in current or emerging occupations.

According to the State Department of Business, Economic Development and Tourism (DBEDT), hospitals and nursing facilities and specialty health care services had the greatest number of jobs between 2007 and 2017 (DBEDT Hawaii's Targeted & Emerging Industries 2017 Update Report). In 2017, there were about 20,612 jobs in the hospitals and nursing facilities. The specialty health care services saw the great growth at 6.3% between 2007 and 2017 producing about 13,425 jobs.

In accordance with PI 2011-06, Hawaii, as part of its vocational educational component, assists participants to obtain training that lead to occupations in the health care industry. Training

courses are not exclusive to a specific area of care; however, the learned skills are transferable between the various types of care including occupations that provide direct services in long-term care facilities and eldercare such as, but not limited to certified nurse aid (CNA), massage therapist, and adult residential care home (ARCH) operator.

The FTW program supportive services include subsidies to cover course fees for FTW participants enrolled at a University of Hawaii (UH) community college campus for non-credit vocational programs in the healthcare industry such as nursing, certified nursing assistance (CNA), Adult Residential Care Home (ARCH) services, and community health. Participants may earn certifications or credentials that allow them to work in long-term care facilities or work for community-based organizations that provide direct services in communities such as home visiting services. The FTW program encourages participants who are interested in the health care industry to enroll in these programs and assists participants to obtain employment after graduation or program completion.

<u>Provision of Child Care Services to an Individual Who is participating in a Community Service</u>
<u>Program:</u>

This activity involves the provision of child care services to an individual who is participating in a community services program.

Job Skills Training Directly Related to Employment:

This is a post-secondary educational activity offered at the University of Hawaii, community colleges, or post-secondary vocational training programs that lead to recognized careers for which there is or will be a demand in the job market. Such trainings are utilized where there is potential for upgrading a participant's skills and employment prospects. Job skills training must be combined with any of the work activities above and can only be counted after a participant has completed their requisite core hours.

Education Directly Related to Employment:

This activity includes education that expands a participant's ability to obtain employment, advance or earn a promotion, or adapt to the changing requirements of an occupation. Such activities may include adult basic education, English as a second language, or General Educational Development (GED) or high school equivalency. This activity must be combined with any of the work activities above and can only be counted after a participant has completed their requisite core hours

Satisfactory Attendance at Secondary School or Course of Study Leading to General Educational Development (GED) if the Recipient Has Not Finished Secondary School: A custodial parent under 20 years of age, who has not completed high school or an equivalent course of education, is required to participate in these educational activities. The activities entail regular classroom attendance, in accordance with the requirements of the secondary school, course of study at a secondary school, or course of study that lead to a certificate of general equivalence.

Employment Placement Program:

Hawaii provides employment placement assistance for FTW participants. The FTW staff may negotiate job placement opportunities with private and public sector employers. In addition, the department has contracted with the State Department of Labor and Industrial Relations (DLIR) to conduct job development activities on behalf of the participants. The FTW participants may also be referred to DLIR for Welfare-to-Work opportunities funded through the U. S. Department of Labor.

Ready to Engage In Work

Hawaii requires a parent or caretaker receiving assistance to engage in work when the parent or caretaker applies for assistance. An applicant's or recipient's work program status is determined at the point of application, eligibility review, and when the individual's circumstances have changed. Individuals who are determined to be work eligible individuals (WEI) are referred immediately to the FTW program.

Individuals determined to be other work eligible individuals (OWEI) because of temporary disability, substance abuse, or a domestic violence issues are referred to contracted service providers. The service providers provide case management, monitor compliance to a treatment or individualized service plan, and job preparation services. Eligibility for these services is reviewed at the point of application, eligibility review, and whenever the individual's circumstances have changed.

Community Service Employment

Hawaii does not require community service employment for parents or caretaker relatives who are WEI and not engaged in work after receiving two (2) months of assistance.

Satisfactory Attendance

Satisfactory attendance for teen heads of households, who are attending a secondary school or pursuing education directly related to employment, is defined as classroom attendance with no more than three (3) unexcused absences per semester. More than three (3) unexcused absences may result in a sanction.

Exemption Due to Unavailable Child Care

Hawaii allows an exemption for single custodial parents with a child under the age of six (6) years old who are unable to obtain employment or engage in work activities due to the unavailability of child care. A FTW participant who are unable to secure a suitable child care may be deferred from participation until such time as child care can be secured. The FTW staff will provide assistance by eliciting referrals to child care resources and reviewing the participant's case to determine the availability of care. Once care is secured, the participant will be required to participate.

Special Populations and Work Requirements

Non-custodial minor parents: Hawaii does not require non-custodial, non-supporting minor parents to fulfill community work obligations and attend appropriate parenting or money management classes after school.

Other populations: Hawaii has contracted services for victims of domestic violence, individuals with physical or mental disabilities and those suffering from substance abuse. Specialists in the appropriate field screen each of these individuals. If they meet the required standards, they are referred for contracted services, which include case management, compliance requirements, treatment, and employment planning.

Part D- Support Services

1.0 Work Supports

Child Care

TANF recipients who are employed or participating with the FTW program may be eligible to receive child care subsidies. The subsidies are based on the hours of child care provided or the hours of the parent's employment, whichever is less. Once the need is established, the subsidy payments will be the actual cost up to the established maximum rate, according to the type of care. There is no limit to the length of time that a family may receive child care subsidies. See At

Transportation

In addition to child care, TANF recipients who are active with the First-to-Work (FTW) program, may be eligible for transportation costs, training and one-time work-related expenses, educational expenses, and treatment services. See Attachment C-2 for on-going work-related payment expenses.

Educational Expenses

FTW participants may be eligible to receive assistance for educational expenses if the participant has been accepted or is currently enrolled with a post-secondary education institution or a vocational educational program. FTW participants must provide verification of the expense which may include, but are not limited to, tuition or registration fees, books, mandatory tools and supplies, and uniforms. FTW participants who are pursuing a degree through a college or university, will be required to apply for student financial aid, and if approved, the participant will be required to reimburse the department for any duplicative benefits received.

2.0 Strengthening Families/SUPPORT SERVICES FOR TANF RECIPIENT AND ELIGIBLE FAMILIES

Home Visiting

The Department's home visiting program and other family support services, funded with either Federal TANF or State MOE, are available to families in support of TANF Purpose 4.

Homeless families may receive case management and transitional services regardless of their income. Homeless families, by the very reason of homelessness, are not subject to the eligibility requirements to receive these services.

Family Preservation Services

Hawaii encourages and supports the formation and maintenance of two-parent families. One of the primary hypotheses of the waiver was that families need two incomes to survive in our economy. Hawaii, therefore, decided to run parallel programs for one and two-parent families. There are no penalties for households that include two adults. Compliance with the Child Support Enforcement Agency (CSEA) is a condition of eligibility. Families who fail to comply, without good cause, are ineligible for financial assistance until they comply. Additionally, the department has had discussions with CSEA regarding Welfare-to-Work eligibility for absent parents and financial incentives to encourage participation.

The following is a brief description of each service or program provided under purpose 4 and is in effect through December 31, 2018. Services will be re-procured and anticipated to be in effect January 1, 2019.

- 1. The Susannah Wesley Community Center offers home-based parenting and family counseling services for families residing in the Kalihi area on Oahu;
- 2. The Salvation Army Family Treatment Services, offer home-based parenting and family counseling for graduates of substance abuse treatment and their families.
- 3. The Nanakuli Housing Corporation offers homeownership assistance for TANF eligible families on the Leeward coast of Oahu. Homeownership assistance includes classes in home repair, access to reusable home building materials, financial literacy, and the essentials of home ownership.

- 4. The Department's Social Services Division provides case management and advocacy services to address the needs of TANF eligible families who are temporarily residing at a domestic violence shelter, and family strengthening services to reduce the incidence of child abuse and neglect in the community
- The Department's Social Services Division provides home visiting services that
 promote positive parent-child relationships for families with children ages zero to
 three years old, through a family-centered, strengths-based, and culturally
 appropriate support services within a family's natural environment

Non-Custodial Parent Program

Hawaii does not offer any TANF programs that encourage non-custodial parents to participate in the rearing of their children.

Out of Wedlock Births

In 1995, the "Children's Vision", a benchmarking initiative was started with 6,000 young people describing the type of Hawaii they wanted to live in. In September 1995, the Hawaii Adolescent Wellness Team was formed to attend a two (2) day Maternal and Child Health conference. The Wellness Team committed to developing a holistic framework and resource document. The Hawaii's Adolescent Wellness Plan - Laulima in Action (or many hands working together) was the result of that commitment. In May 1997, Laulima in Action was finalized as a systemic approach in moving Adolescent Wellness forward on multiple levels. This strategic planning framework, based on best practices approaches, could prevent or reduce critical indicators among adolescents aged 10-18 years. The teen pregnancy rate has steadily declined since 2006. This is a continual collaboration between the DHS, DOH, and DOE.

The Department of Human Services is a member of the Adolescent Wellness Team.

Teen Pregnancy Prevention Efforts of the Department of Human Services

According to the Hawaii Health Data Warehouse, the birth rate in 2005 for females between the ages of 15 and 19 years was 38.7%. In 2015, the birth rate for the same age group was 20.6%, a decrease of 18.1% within a ten year period.

The department collaborates with private non-profit providers and the Department of Education (DOE) through contracts and Memoranda of Agreement (MOA) respectively. The services encompass the Teen Pregnancy Prevention effort to include alternative activities for children with after-school programs and community-based involvement. The department's goals are to continue its support of youth programs and services, maintain partnerships with other government agencies and service providers, and to ensure the teen birth rate continues to decline, by 12% by 2025.

The services discussed above and described below are implemented to prevent and reduce the incidence of out-of-wedlock pregnancies, TANF Purpose 3. According to the "Helping Families Achieve Self-Sufficiency: A Guide on Funding Service for Children and Families through the TANF Program", potential activities that would be reasonably calculated to accomplish Purpose 3 may include abstinence programs, services for youth, teen pregnancy campaigns, and after-school programs that provide supervision when school is not in session. All programs and services under this purpose are provided to youth in a before or an after-school setting.

The following is a brief description of each service or program provided under Purpose 3 and is in effect through December 31, 2018. Services will be re-procured and anticipated to be in effect January 1, 2019.

- 1. <u>Ola I Ka Hana Program</u>, provided by Goodwill Industries of Hawaii, services at-risk youth with positive youth development, assistance to complete school, obtain and maintain employment, and to address social challenges.
- Youth Mentoring Program provided by the Big Brothers Big Sisters of Honolulu. Community-based and site-based mentoring services are provided to at-risk youth on Oahu, Hawaii, Kauai and Maui islands.
- Outreach Services for Homeless Youth services are provided by Hale Kipa, Inc. Services
 are provided to at-risk homeless youth between the ages of twelve (12) and twenty-two
 (22) in the geographic area of Waikiki.
- 4. <u>Positive Mentoring for Youth</u>, provided by the YWCA of Kauai, promote positive selfesteem, positive decision making, leadership, critical thinking, and personal development through after school activities, for youth residing on Kauai.
- Positive Mentoring Services, provided by the Boys and Girls Club of Hawaii, includes
 positive mentoring and computer training, through after-school activities, for youth
 residing on the island of Kauai.
- 6. Uniting Peer Learning, Integrating New Knowledge (UPLINK) is an activity based after-school program, through an agreement between DHS and with the Department of Education (DOE), to proactively prevent middle and intermediate school students from engaging in risky behaviors during the late afternoons when schools are not in session. UPLINK provides homework assistance, remediation tutoring, and extra-curricular activities that promote positive character traits, i.e. 5Cs character, confidence, competence, connection, and contribution.
- 7. Pregnancy prevention services, provided by the Child and Family Service, for students enrolled with the Hale O Ulu School, offer vocational services, computer training, pregnancy prevention, and responsibility coaching. Hale O Ulu is an alternative school for at-risk youth who have been expelled or suspended from a DOE school.

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8. <u>Positive After-School Program</u> provided by the Honolulu Community Action Program, offers creative STEM (Science, Technology, Engineering, Mathematics) after-school activities for children in grades 2 – 8. Activities include tutoring and mentorship, and are provided in a safe, after-school setting with the goal to stimulate positive academic and social skills, increase family and community involvement, and develop the next generation of science and technology leaders.

Sexual Health Education

Effective school year 2015-2016, the Hawaii Board of Education passed Policy 103.5, requiring the Department of Education to provide sexual health education that includes education on, 1) abstinence, contraception, and prevention methods of unintended pregnancy and sexually transmitted infection including HIV; 2) communication skills to form healthy relationships that are based on mutual respect and affection, and are free from violence, coercion and intimidation; 3) critical thinking, problem solving, decision making, and stress management to make healthy decisions about sexuality and relationships; 4) communication with parents, guardians and/or other trusted adults about sexuality; and 5) available community resources for students. The purpose of the sexual health education policy is to promote abstention from sexual intercourse as a guaranteed prevention of unintended pregnancies, sexually transmitted diseases, and healthy and unhealthy or abusive relationships including statutory rape.

Supplementing DOE's sexual health education, the <u>Uniting Peer Learning</u>, <u>Integrating New Knowledge (UPLINK)</u> after-school program provides activities to proactively prevent middle and intermediate school students from engaging in risky behaviors that involve or contribute to criminal activities, drugs or tobacco usage, or sexual behaviors during the late afternoons when schools are not in session. The UPLINK program promotes positive character traits, i.e. 5Cs – character, confidence, competence, connection, and contribution. As of school year 2017-2018, thirty (30) of the 56 middle and intermediate schools statewide, provide the UPLINK program on their campuses.

- 1. Aiea Intermediate (Oahu)
- 2. Aliamanu Middle (Oahu)
- 3. Central Middle (Oahu)
- 4. Dole Middle (Oahu)
- 5. Ewa Makai Middle (Oahu)
- 6. Highlands Intermediate (Oahu)
- 7. Hilo Intermediate (Hawaii)
- 8. Honokaa High & Intermediate (Hawaii)
- 9. lao Intermediate (Maui)
- 10. Ilima Intermediate (Oahu)
- 11. Jarrett Middle
- 12. Kalakaua Middle (Oahu)
- 13. Kamakahelei Middle (Kauai)

- 16. Keaau Middle (Hawaii)
- 17. Kealakehe Middle (Hawaii)
- 18. King Intermediate (Oahu)
- 19. Kohala Middle (Hawaii)
- 20. Maui Waena Intermediate (Maui)
- 21. Molokai Middle (Molokai)
- 22. Nanakuli High & Interm (Oahu)
- 23. Pahoa High & Interm (Hawaii)
- 24. Wahiawa Middle (Oahu)
- 25. Waiakea Intermediate (Hawaii)
- 26. Waialua Intermediate (Oahu)
- 27. Waianae High & Interm (Oahu)
- 28. Waimanalo Elem & Interm (Oahu)

- 14. Ka'u High & Pahala Elem (Hawaii)
- 15. Kawananakoa Middle (Oahu)
- 29. Waipahu Intermediate (Oahu)
- 30. Washington Middle (Oahu)

The Department was a member of a work group convened by the State House of Representatives, through House Concurrent Resolution (HCR) 137. Members of the work group included the Department of Education (facilitator) officials and school principals, the Department of Human Services, the Office of Youth Services (government), Hawaii P-20 Partnership for Education group (University of Hawaii), the Honolulu Police Department, After-School All-Stars Hawaii organization (service provider), Kamehameha Schools (private), the Hawaii Afterschool Alliance (advocacy group), representatives from the private sector, and the Office of the Lieutenant Governor.

HCR 137 tasked the work group to address the following:

- Develop a timeline and inventory of existing after-school programs at middle and intermediate schools;
- 2. Collect data regarding current levels of costs, funding sources, and student participation of existing after-school programs at middle and intermediate schools;
- 3. Provide recommendations on improving the availability, quality, and coordination of after-school programs at middle and intermediate schools;
- 4. Provide recommendations on how collaboration can be promoted between agencies and stakeholders providing after-school care in Hawaii; and
- 5. To recommend efficient and collaborative ways to address funding, logistics, and outcomes of providing structured after-school programs at middle and intermediate schools.

Although the work group concluded in late 2016 and a final report submitted to the Hawaii House of Representatives, the Department continues to provide education and training to law enforcement, non-profit and community agencies on pregnancy prevention and statutory rape. The information is targeted to include boys and men.

Incentives

The department will not administer an Individual Development Account (IDAs) program for TANF recipients. However, the department recognizes IDAs established by other approved agencies for the benefit of TANF recipients. The department also promulgated administrative rules to support IDA programs. These administrative rules were finalized on January 22, 2002. Effective April 18, 2017, all assets including IDA accounts are disregarded for TANF eligibility and allotment determination.

Non-recurrent Short-Term Benefits

The Department recognizes one-time work-related supportive services as non-assistance when a TANF recipient family exits TANF due to earnings. These supportive services include purchasing appropriate work attire; special clothing (e.g., uniform or protective wear) or tools; travel expenses to accept a job offer; automotive repair integral to accepting or maintaining employment; licensing and testing fees, and other one-time expenses. And provide TANF eligible families with assistance to obtain common household appliances, emergency food and housing placement assistance.

Emergency Assistance

Effective October I, 2007, under the grandfather provision of Section 404(a) (2) of the Social Security Act, the State elects to continue its approved, former Emergency Assistance program as it was in effect on September 30, 1995.

- The kinds of emergencies covered are abuse, neglect, or abandonment of children in which:
 - A. The child is at imminent risk of harm and continuation in the home is found not to be in the child's best interest;
 - B. Threat of harm exists and emergency assistance is needed to maintain the child safely in the family home; and
 - C. The child is at risk of removal from the home due to a parent's or relative's inability to provide the needed care and supervision.
- 2. The kinds of assistance provided to meet the emergency situations are home_based services which include counseling, supervision, shelter, food and other household or maintenance expenses for the child to remain in or return to the home; emergency shelter and group home (child caring facility) care, including basic living essentials (e.g., food, clothing, maintenance, supervision) unless receiving Title IVE; necessary medical care unless the child is covered by Title XIX; and assistance provided to meet the emergency situation and other related items.
- 3. The kinds of service provided to meet emergency situations are home-based services which are short-term crisis intervention and counseling services for families and children to prevent out-of-home placements, or facilitate reunification. Based on the Institute for Family Development's (formerly Behavioral Sciences Institute) HOMEBUILDERS® Program.

NOTE: The above assistance and services are limited to a maximum duration of one (1) year or less as necessary to alleviate the emergency condition and must be authorized during a single 30-day period, no less than twelve (12) months after the beginning of the family's last Emergency Assistance authorization.

- 4. The family must meet all of the following criteria to be eligible for this program:
 - A. An application must be filed;
 - B. An emergency must exist which did not arise out of the specified relative or child's refusal, without good cause, to accept employment or employment training within 30 days prior to the date of application;
 - C. The child is living with a specified relative or within the six (6) months prior to the date of application, had been living with a specified relative;
 - D. The family shall be needy. Needy is defined as having a monthly gross countable income not exceeding 800% of the federal poverty limit.

There is no asset limit. Assets which may be converted into cash within 48 hours are considered income.

- Assistance may be granted, following the receipt of an application but prior to the completion of the investigation of eligibility, on the basis of facts which indicate presumptive eligibility.
 - The investigation of eligibility must be completed within thirty (30) days.
 - B. Federal Financial Participation may not be claimed until the investigation is completed and eligibility for emergency assistance has been established.
- 6. The household must meet the program guidelines to receive Home Based Services.

Non-Cash Assistance Program (TANF Outreach Program)

Since October 1, 2010, the State conducts outreach services to inform the general public of the TANF program benefits and services that are available to eligible individuals. The department distributes brochures that contain general TANF eligibility information, available services and how they can be accessed. This brochure is used as a means to determine eligibility for SNAP benefits using the broad based category eligibility. The eligibility requirement for this program is that the family's monthly gross income may not exceed 200% of the federal poverty limit.

3.0 Transitional Benefits and Services

Post 60 Month TANF Benefits and Services

At the conclusion of the TANF 60-month time limit, all assistance units will be assessed for continued eligibility in the following programs and services:

- Supplemental Nutrition Assistance Program (SNAP);
- 2. Participation with the SNAP Employment and Training Program (SNAP E&T);
- 3. Child Care Subsidies assistance; and

4. Transitional Support Services (TSS) for transportation assistance up to twelve (12) months, or other work-related expenses for up to six (6) months when the individual is employed full-time and active with the FTW at the time of TANF assistance closure.

Transitional Support

The state provides child care to all TANF families who become ineligible as a result of new or increased earned income. Eligibility for child care continues until the household's adjusted gross income exceeds the child care eligibility standard which is 85% of the state median income for the applicable family size. See Attachment C-3 for child care income eligibility limits.

FTW participants, who successfully exit the TANF program due to excess income, may be eligible for one-time only work-related expenses. See Attachment C-4 for allowable expenses and dollar limits.

Part E - MOE

The following is a complete list of all MOE activities and programs (state TANF/basic MOE, separate state programs, and third party MOE). Hawaii offers services and programs through a combination of state TANF MOE programs and activities (direct and contracted), separate state programs, and third-party programs and activities. These are provided to eligible families whose income does not exceed 300% of the federal poverty limit.

<u>TANF administration</u>: costs associated with the administration of the TANF program including payroll and benefits, systems development and maintenance, ongoing program capacity development, and training. (State basic MOE)

<u>TANF assistance</u>: monthly TANF assistance benefits, including child care and transportation costs, provided to income-eligible TANF program participants. (State Basic MOE)

<u>Subsidized employment:</u> subsidized employment services are provided to eligible TANF work program participants through "First-to-Work" and "Bridge to Hope" programs. (State TANF/Basic MOE and SSP-MOE)

<u>Educational and vocational training:</u> educational and career pathways services and programs provided by state Department of Education and University of Hawaii to eligible TANF work program participants. (State TANF MOE)

<u>Pre-employment and job readiness:</u> support services and activities including job coaching, resume development, interview skills, and job search assistance provided to eligible program participants by the City and County of Honolulu, Institute for Human Services, Parents And

Children Together, YWCA of Oahu, Ka Hale A Ke Ola Homeless Resources Centers, Inc., and Goodwill Industries of Hawaii. (State TANF MOE, SSP-MOE, and 3rd Party MOE)

<u>Job development and placement:</u> services and activities provided to eligible TANF work program participants by the Social Services Division under the state Department of Human Services, Department of Labor, and Goodwill Industries. (State TANF MOE and SSP-MOE)

<u>Barrier-removal case management:</u> services and activities provided to eligible TANF participants by DHS Social Services Division and Goodwill Industries to address and resolve barriers to successful work engagement such as alcohol and substance dependency, mental illness, and/or temporary physical/psychiatric disability. (State TANF MOE and SSP-MOE)

<u>Work supports:</u> services and benefits such as assistance in purchasing work-related clothing, tools and equipment; transportation assistance; and education/training related expenses such as books and tuition. Work support services and benefits are provided through the state First-to-Work program. (State TANF MOE and SSP-MOE)

<u>TAONF program:</u> provides assistance, support services, work/education/training services, child care, transportation, healthcare premiums (for pregnant women) and other services typically offered under the Hawaii TANF program, to legal resident families who are eligible under TANF or the Compact of Free Association. (SSP-MOE and 3rd Party MOE)

<u>Child Development and afterschool care:</u> provide full-day and full-year services outside of Head-Start and afterschool child care services through the Honolulu Community Action Program and Hawaii Department of Education. (SSP-MOE and 3rd Party MOE)

<u>Financial education and asset development:</u> financial literacy services and self-help home repair provided by Nanakuli Housing Corporation's Holomua I Na`au`ao, the Hawaii Home Ownership Center and Goodwill Industries of Hawaii. (SSP-MOE and 3rd Party MOE)

<u>Non-recurrent short term or one-time benefits:</u> work- and education-related expenses, emergency food assistance, household goods and basic appliances, and rent subsidies and assistance, provided by the State's FTW program, the Hawaii Foodbank, Inc., Helping Hands Hawaii, Hale Kipa, Inc., and the Institute for Human Services. (State TANF MOE, SSP-MOE, and 3rd Party MOE)

<u>Supportive services:</u> housing placement and homeless shelters, domestic violence advocacy and legal services, non-medical alcohol and substance abuse treatment continuum of service, and sex offender and violence intervention services. Providers include Catholic Charities of Hawaii, Family Life Center, Inc., Institute for Human Services, Hope Services Hawaii, Inc., Housing Solutions, Inc., and Ka Hale A Ke Ola Homeless Resources Centers, Inc, Child and Family Service

and YWCA of Kauai, Legal Aid Society of Hawaii, the Salvation Army Family Treatment Services, and Parents And Children Together. (State TANF MOE, SSP-MOE and 3rd Party MOE)

<u>Transitional support services:</u> transportation benefits, and no-fault auto insurance coverage for full-time employed families who exited TANF due to income or voluntarily terminated their TANF benefits. (State MOE)

<u>Pregnancy prevention and youth development activities:</u> mentoring, counseling, positive youth development activities, afterschool programs, at risk youth outreach services, and teen pregnancy prevention activities provided by YWCA of Kauai, Big Brothers Big Sisters Hawaii, Goodwill Industries of Hawaii, Kokua Kalihi Valley Comprehensive Family Services for at-risk youth, the Boys and Girls Club of Hawaii, Honolulu Community Action Program, Hale Kipa, Child and Family Service's Hale O Ulu alternative school, and Hale Opio Kauai's Imua! Program. (3rd Party MOE)

<u>Family strengthening services:</u> provided by various community-based organizations including Helping Hands Hawaii, Alu Like, Inc., and Kokua Kalihi Valley Comprehensive Family Services. (3rd Party MOE)

<u>Home visiting program:</u> Home-based parenting and family counseling provided by the Susannah Wesley Community Center. (3rd Party MOE)

Part F- Historical

Hawaii's TANF program is based on the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 and the Deficit Reduction Act of 2005, which reauthorized the TANF program in February 2006.

Hawaii used a planning task force for the development of the TANF program in 1996 when PRWORA was implemented and in 2006, when the DRA of 2005 was passed. The task force was composed of public and private sector individuals. The plan was presented numerous times in the community with an opportunity for public input and comment. All comments and recommendations were considered and many were incorporated into the final program plan.

Administrative rules were drafted to govern the program in 1996 in compliance with PRWORA. These rules were promulgated in accordance with the Hawaii Administrative Procedures Act (Chapter 91, Hawaii Revised Statutes. There was a public comment period of 45 days to allow individuals and local government organizations and public organizations to provide comments before finalization. TANF according to the 1996 welfare reform rules was implemented when our waiver expired in October 2004. Administrative rules were drafted to comply with the DRA of 2005.

Part G - Certifications

The State of Hawaii will operate a program to provide Temporary Assistance to Needy Families (TANF) so that children may be cared for in their own homes or in the homes of relatives; to end the dependence of needy parents on government benefits by promoting job preparation, work, and marriage; to prevent and reduce the incidence of out-of-wedlock pregnancies and establish annual numerical goals for preventing and reducing the incidence of these pregnancies; and to encourage the formation and maintenance of two-parent families.

Cash assistance is provided by TANF and work activities and employment placement assistance are provided by the First-to-Work (FTW) program.

The Chief Executive Officer of the State of Hawaii is Governor David Y. Ige.

CERTIFICATION THAT THE STATE WILL OPERATE A CHILD SUPPORT ENFORCEMENT PROGRAM

The State will operate a child support enforcement program.

CERTIFICATION THAT THE STATE WILL OPERATE A FOSTER CARE AND ADOPTION ASSISTANCE PROGRAM

The State will operate a foster care and adoption assistance program under the State Plan approved under part E and the State will take such actions as are necessary to ensure that children receiving assistance under such part are eligible for medical assistance under the State Plan under title XIX.

CERTIFICATION OF THE ADMINISTRATION OF THE PROGRAM

The Department of Human Services (DHS) is the agency responsible for the administration and supervision of the Temporary Assistance for Needy Families (TANF) program.

The State of Hawaii certifies that the 45 day comment period requirement was met; the State provided local government and private/public sector organizations the opportunity to comment on the plan, as required by federal statute. The department also gives notice and seeks comment from the public any time it amends it regulations.

CERTIFICATION THAT THE STATE WILL PROVIDE INDIANS WITH EQUITABLE ACCESS TO ASSISTANCE

The State will provide each member of an Indian tribe, who is domiciled in the State and not eligible for assistance under a tribal family assistance plan approved under section 412, with equitable access to assistance under the State program funded under this part attributable lo funds provided by the Federal Government.

CERTIFICATION OF STANDARDS AND PROCEDURES TO ENSURE AGAINST PROGRAM FRAUD AND ABUSE

The State has established and is enforcing standards and procedures to insure against program fraud and abuse, including standards and procedures concerning nepotism, conflicts of interest among individuals responsible for the administration and supervision of the State program, kickbacks, and the use of political patronage.

PUBLIC AVAILABILITY OF STATE PLAN SUMMARY

The State makes the State Plan available to the public on its website.

OPTIONAL CERTIFICATION OF STANDARDS AND PROCEDURES TO ENSURE THAT THE STATE WILL SCREEN FOR AND IDENTIFY DOMESTIC VIOLENCE

The State has elected the option to develop standards and procedures to screen for and identify individuals with a history of domestic violence, while maintaining confidentiality, so that victims of such violence who are receiving assistance may be referred for counseling and supportive services. The State has developed regulations so that victims of domestic violence may be suspended from certain program requirements, such as work requirements and child support cooperation requirements, when compliance would place the individual or other household members in danger of further domestic violence.

CERTIFIED BY THE GOVERNOR OF HAWAII:

Dec 7, 2018	April USex	
DATE	DAVID Y. IGE	

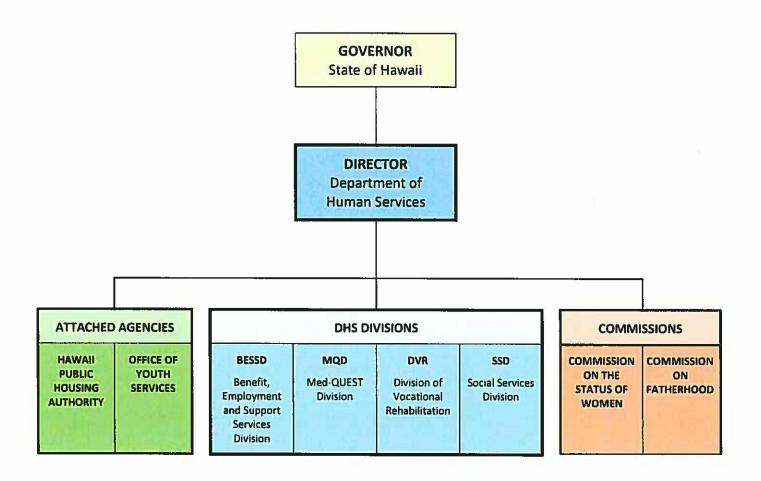
Part H- Attachments

ATTACHMENT NO.	DOCUMENT TITLE
Attachment A – 1	DHS Organizational Chart
Attachment A – 2	DHS 1240, Application for Financial and SNAP Assistance
Attachment A – 3	How to Use Your Kokua EBT Card
Attachment B – 1	DHS 1259, Work Referral and Requirements
Attachment B – 2	DHS 1242, TANF Memorandum of Understanding
Attachment B – 3	DHS 1260, Self-Declaration Screening Form to Claim Domestic Violence Victim Status
Attachment C – 1	Full and Part-Time Tiered Reimbursement Rates for Child Care **
Attachment C – 2	DHS 736, On-Going Work-Related Expenses
Attachment C – 3	Child Care Gross Income Eligibility Limits and Sliding Fee Scale **
Attachment C – 4	DHS 737, One-Time Work-Related Expenses for Individuals Exiting TANF Due to Employment

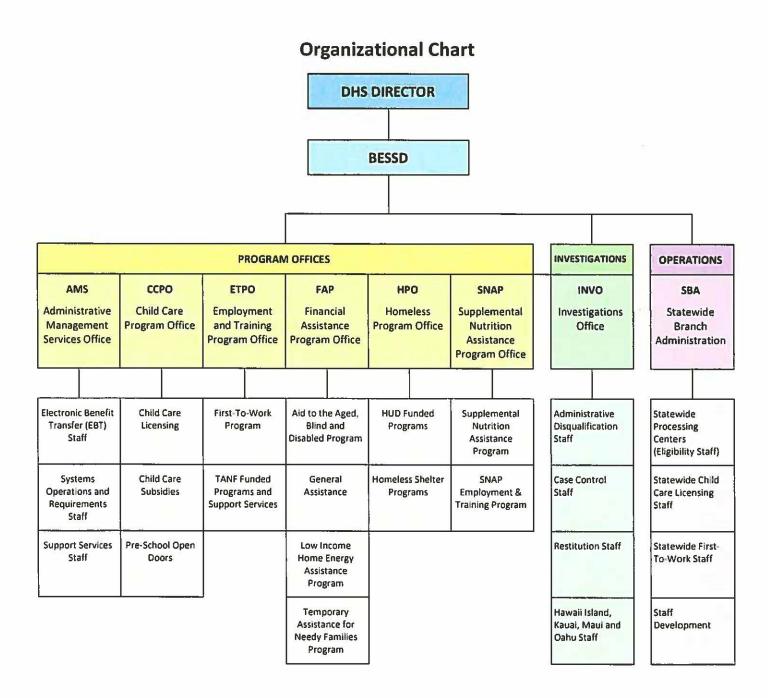
^{**} Subject to change when the Child Care Development Block Grant Act of 2014 is implemented effective October 2018.

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

Organizational Chart



DEPARTMENT OF HUMAN SERVICES BENEFIT, EMPLOYMENT AND SUPPORT SERVICES DIVISION



Official revised State

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

RENEFIT, EMPLOYMENT, AND SUPPORT SERVICES DIVISION

IMPORTANT INFORMATION WHEN APPLYING FOR PUBLIC ASSISTANCE PROGRAMS

The DHS 1240 form is an application for financial and SNAP assistance.

IF YOU ARE APPLYING FOR:	YOU NEED TO COMPLETE:
Financial Assistance	Signatures required on page 1, 3 and 11 of the form.
Supplemental Nutrition Assistance Program (SNAP) only (formerly the Food Stamp Program)	Signatures required on page 1, 3 and 11 of the form.
Financial and SNAP	Signatures required on page 1, 3 and 11 of the form.

If any member of your household receives SNAP or TANF benefits, then all of the children in your household are eligible for free school meals if their school participates in a USDA meal program. Please call the child's school if you have questions regarding the School Lunch Program. They will be able to provide you information on:

- · You think your child should get free meals but does not receive them,
- · You do not want the child to get free school meals, or
- You have questions about the USDA meal programs.

Information about the TANF Program and other programs available under the Department of Human Services can be found at the following website: http://humanservices/hawaij.gov/bessd/ Ofeia remendant

DHS - Benefit, Employment and Support Services Division (BESSD)

Financial Assistance / SNAP Application

Bilingual and Sign Interpreter Services

思ESSD epwe awora choon chiaku non idapas me pwomw ese kamo. Ika kopwe nounow choon chiaku, kokkori 1-888-764-7586 mwurin ka tikki na nampa 7, lel ei nampa ese kkamo (toll-free). En mei pwan tongeni angel ektoch aninnis ren omw pwusin chuuno non ofesin BE550. BESSD fournit gratultement des interprètes bilingues et des interprètes de langue des signes. Si vous avez besoin d'un interprète s'il vous plaît tiléphonez au 1-888-764-7586 et appuyez sur 7, Cecl est un numéro de tiléphone gratuit. Vous pouvez également obtenir de l'alde en personne au bureau de BESSD près de chez vous. BESSD bietet kosteniose zweisprachige und Gebärdendokmetscher. Wenn Sie einen Dokmetscher benötigen, rufen Sie bitte 1-888-764-7586 und 7 drücken. Dies ist eine gebührenfreie Telefonnummer. Sie können auch helfen in Person an der BESSD Büro in ihrer Nähe. Ho'olako 'o BESSD i ka mahele 'olelo a me ka 'olelo kuhi lima manuahi. 'Ina pono e loa'a ka mahele 'olelo ia 'oe, e 'olu'olu e kelepona i 1-888-764-7586 a e kaomi i ka helu 7. He helu kelepona kaki 'ole keia. E hiki pu ia 'oe ke kokua 'ia 'ina hele kino 'oe i ke ke'ena BESSD kokoke ia 'oe. Iti BESSD kut mangipaay ti libre nga bilingual ken sign language nga intepreter. No kasapulan yo iti intepreter pangngaasi ta awagan yo iti 1-888-764-7586 ken italmeg yo ti 2. Daytoy ket toll-free a numero. Mabalin yo pay ti dumawat iti tulong a personal ti asideg nga opisina bit BESSD.	Cantonese Choukese French German Hawalian
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	Japanese
BESSD 는 무료용역과 사인언어 동역을 제공 합니다. 동역이 필요하면 1-884-764-75M 로 전화해서 3 을 누르십시요. 이전되는 무료로 사용하는 전화번호 입니다. 당신은 BESSD 당신이 사는근처 매드 웨스트 사무실에서 리전 도움을 받을수 있습니다.	Korean
BESSD 接供免费的双语和手语翻译。如果你需要口译品 诱致电 1-888-764-7586 然后按 1。这是一个免费的电话号码。 您也可以在您 附近的 BESSD 办公室寻求协助。	Mandarin
BESSD ej bar kwoj jiban ikejen kajin ko kab sign language ko. Ne koj aikuij jiban kin ikojein okok non kajin eo am juolj im cali 1- BBB-764-7586 im jibed 5 telephone nomba in ej toli-free telephone number. Komaron bar einwot ebok jiban ilo BESSD office ko me rebaak yuk.	Marshallese
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Ang BESSD ay nagbiblgay ng libreng bilingual at sign language na tagapagsalin ng wika. Kung kallangan ninyo ng tagapagsalin pakiusap na tawagan ang 1-888-764-7586 at pindutin ang 7. Pwede rin kayong pumunta ng personal sa opisina ng BESSD na malapit sa inyo. Tignan ang pahina 2 para sa opisina na pinakamalapit sa inyo.	Tagalog
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			UNEAR	NED INCOME		<i>9</i>
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DHS 1241

COMPLETE FOR SNAP ONLY **DEDUCTIBLE EXPENSES**

EXPENSES ARE USED AS A DEDUCTION IN THE DETERMINATION OF THE AMOUNT OF SNAP YOUR HOUSEHOLD MAY BE ENTITLED TO RECEIVE. FAILURE TO REPORT OR VERIFY EXPENSES WILL BE SEEN AS A STATEMENT BY YOUR HOUSEHOLD THAT YOU DO NOT WANT TO RECEIVE A DEDUCTION FOR THE UNREPORTED OR UNVERIFIED EXPENSE. TO CLAIM EXPENSES IN THE FUTURE YOUR HOUSEHOLD WILL NEED TO REPORT AND VERIFY EXPENSES.

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		ALIMONY	ACHILD	SUPPORT	EXPENS	ES
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	-	DEPE	NDENT	CARE EXI	PENSES	
33. Does anyone pay o work? Digits	r is anyone billed D No	for the care of a If Yes, coreple		aning:	Spineona Căr	s work, attend school or training, or look for
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BOCKAL SECURITY NUMBERIBSML

Parament to 42 USC 1270b-T, the SSRs of persons applying for one receiving help in the Financial and SNAP will be used to check continue of household rembers provered explosits personation, verify incorrelative amounts and in do mans changes. SSNs will also be used to program reviews or a jobs and in computer matching with the inverse Revenue Service. State Department of Labor, and Social Security Administration to make sure your household is elegate. This stay report in offered or civil active of universed deem against personal translating personal Program and SNAP.

(2) YOU HAVE THE RIGHT:

- The discuss any action regarding your case with your worker or the supervisor if you are dissessing.

 To be neithed in advance between your benefits are restuded or discontinued.

 To see by a hearing it weter, or costly for SNAP, if you are discontinued with any oution by the DHS, and to also the Legal Aut Bookly of risands, or enjoye you were. On help get a feating. Your case may be presented at the hearing by any present you choose.

 To have your record best confidential.

- To have a bilingues or eign-language inderpreter. At our and and artist communication to you will be in English, if you do not understand what

To have a bilingues or expectanguese interpreter. At our own and enter construction to you we be at engage, it you go not unserted with you have or each please contact your worker right eway. In accordance with federal less and 0.9 Department of Agriculture (LISDA) and U.S. Department of Health and Human Services (HHS) policy, the institutes is prohibited from discriminating on the basis of race, color, rational origin, sac, age, or dealthy. Under the Food and Habition Act and USDA policy, decreased in prohibited also un the basis of refigure or policial habits. To file a complaint of decreases the Department, contact the Operation. Posts, deared in processes we have a second of the process of the post of the and HHS are equif opportunity providers and employers

(3) YOUR RESPONSIBILITIES:

All households (Simp-files and Change Reporting) reset apply for and accept all potential sources of income and seasts. Fallers to do so may result in benefits atopping and insligibility.

SIMPLIFIED REPORTINO HOUSEHOLDS

If you' houselest is determined to be a Birgli field Reporting bounded you are inquired to complete a Sa Month Report form. You are only required to expect the talkwing terms on your Six Month Report, any change is residence, new omployment; comed expense and self-origing read expenses all other assurances of excepts in houselfood contraction, and any changes in resocrates. For the SMAP, you must also report a change in shallor cost if you have recorded and

to detailed the plant interests on property and any processor for an expension of the freedy and relative and any interest of the features and the property of the features and the property of the features and t to inchange

REPORTING CHANGES FOR ALL OTHER HOUSEHOLDS

Households who are sal amplified reporting households what he required to report the following countrys withn ben days of the date the coupse seconds known or if the charge in-style income, the charge must be reported within landage of the data that the first payment is received

- Unsamed Institut. A change on the source of unsamed frame and a charge of none than \$50 in the emper of unsamed income, except changes returned to the Sharekin describe or part. Examples of unsatited income: Supplemental Security Income (SSI), Unsamplement Components (UR), Veteran's Bereits (WA). Text Refunds, Insurance Settlements, Inheritance, gits or constitutions from notatives; dividents personal assessments. Social Sociatry bonehis, chair support and salmony, see.

 Extract income: All changes to earned income, makeing starting, support or changing a jet. Receipt of inequial earned income, for superple,
- CONTRIBUTE LIMITALITY CONTRIBUTE, CO.
- Contribute, Empare payment, etc.

 Household Empart or All charges in transmold composition, such as the adoltron or loss of a household months.

 Accord. White code on hand, should, should complete a black season for seasons in excellent or excellent or excellent in program's asset land.

 Charges in Residence, and Sheller Costs. A charge in residence, and for the SHAP the resulting charge in shottor costs.

 Child Success Childrens, For the SHAP, any charge in regardablests to pay child support.

GRECTHOMIC BENEFITS TRANSFER (DRT) You are responsible to moon lost, siden, or misused EBT CARD'S immodeling by caring the EBT last-test currenter service curries; or by document the restrict of responses or in the restrict of response or in course or placement of the property of the EBT course of the course of the course of the restrict of the course of the restrict of the restrict

(4) PENALTY WARNING:

- Do not note any folse storements or hide any information.

 Sanctions and court presecution may be pursued under applicable state and federal taxes.

 Do not do anything distrinest to get energy and SNAP benefits which you are not supposed to get.

 Do not give, trade or seal your SNAP benefits or EUT card to anyone else.

 Do not after or use societies elses a SNAP or EUT card to anyone else.

- Do not use your SNAP benefits or EST card to buy ineagible items such as alsonotic drinks and tobacco.

Up his tall your want contents or the cover to dry intergrount to state as a sometric terms and underect. For the first detailed, the first detailed in th under other applicable Federal laws. A member consisted of using or receiving SNAP benefits in a transaction investigative and administrative assumption or explosives in pursuancedly ineligible to persicipate in SNAP, individuals convicted of sufficiency SNAP benefits of \$500 or soons

individuals found guilty. In have used or received SNAP benefits in a transaction insubving the sale of controlled substance are ineligible to perfect pairs for the years for first valuation and permanently for the second vication, including the time there committed and been constituted of Federal or State felonies other 522'90 for peacestains, use or distribution of Elegal drugs and who reduced to comply with treatment or with a treatment program are ineligible for the program. An individual is leading to periodication in the ferencial and SHAP for 10 years if found to trave That mere than one application of the terms time and have given false identification or realizable information. Fleeling telene and protetter/parcle violations are inesoble for the financial and SHAP.

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(5) YOUR AUTHORIZATION:

- I agree that the information I periode to the Department will be subject to verification by hederal, thate and found originals on determine if such information is faculty and ill any information is incovered. SNAP benefits may be therefor and I may be admind to arrival prosecution in knowingly. providing incomed information.
- proxing incrementations.

 I authorize the Department to check with any financial including, but not limited to, banks, savings and been associating, their companies and made unform to seeth that I am eligible for help I authorize any financial including to provide the Department inhumation, including information on the minimum and interest of and interest in any account I may have with the financial includent. On the content of any including animation of a agree to provide the receiving documents to very the authorize I have made. If documents are not available, I agree to give the grown of provide the receiving documents to very the authorized. If they made in the documents are not available, I agree to give the forms of providents.
- Organization couch as chicins, employer, State or federal approxy) senses the Department stay contact for information about my which may be needed to stree that I am die ble for lede.
- I agree to conjust with the Department, Federal Couldy Control reviewers and/or addition if my case is addited for a residue.
 I understand that the Department only used to rebook information about most for purposes connected with the administration of the Department's assistance program, or the other information of televilly assisted programs which provides anticipated or the basis of most.
 I understand that the Department will obtain and exchange information about me to verify my income and eligibility from the internal Reviews Service.
- and microspy information about me with the Social Service Administration, Department of Labor for wages and Europelopium Companiator, and
- and martengy internation and the win the Vocal Section system of the property of the property
- City rull live infutereest process, or its identify a recipient at a fugrave falor or a purele violator
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- Lapse that I will ran accountry lemporary Assurance for Newty Familian (TANS) transcal assurance benefits though any ejectypic benefit transfer benefits in the part of the part transfer benefits in the part of ary forcer store, any course, partiting course, or garring entait detects, or any retail establishment which provides adult-criterial entertainment is which perfections from an entailed of the forest and the perfection of a real-criterial state for create errors.

(6) ASSECNMENTS AND ACREEMENT-

- ASSEMMENT OF DIGHTS: I understand that as a condition of all girlly for manifeld assistance, I am a signing to the York of blackling prigits to child and appears support that I may have from another person. For reposition and person for where I am applying in morniong automore. This audience includes rights to support from provinces as well as present and habre support. Such payments will be used to neutralize the State up to the amount of automore grower. You may be control from the majorite of you have played and appear to the State of the played that the province of the played to result have been called an appear to the State of the played that the province of the played that Full lave the Sach terminion from the experience of section restriction or university that with the united states of my children passes appearant. I agree to
 - Cooperate with the State Indicate his place in the most distinating application.

 BEAL PROPERTY AGRICATION: I give the Department permitsion or only information on a purpose, I also agree to report to the Department within two cases any manney received from the safe. Have, each arge or market, or lasting or market, and market or the safe are purposed from the safe are purposed in the open market. my dependent and I will become analytish for further and taking

(7) SNAP PRIVACY ACT STATEMENT:

Enforces of information for the application, including the world security confer (Sect of each booked) member is automized order the food and Namion Acc

- of 2008, as amended, 7 U.S.C. 2018 2018.

 The information will be used to determine whether post incredibility eligible or confines to be digible to participate in the SNAP.

 Information may be obtained to other fundamental and these agencies for orbital containing, and to be enforcement of botals for the participate of apprehensing.
- International ray of obstance in the first received and seem agreement of the management of the seem of the seem of the personal property of the personal seems of the seems o

IB) YOUR CERTIFICATION (MUST BE SIGNED TO BE CONSIDERED A VALID APPLICATION): Before spring this application, go back and check that you have annexed each question. Make sure you understand your rights and responsibilities, the penalty worning, your authorization, your consert, your autigrangels and appearents. nnings, your adaptives on, your connect, your absolute each appealed ji. Lenthy under pengly of polary, that my a revers are correct and complete to fee best of my tempeladige. Lenthy that if have been informed of my rights and responsibilities by the worker and Legree to head these responsibilities by the worker and Legree to head these responsibilities by the worker and Legree to head these responsibilities by the worker and Legree to head these same as a confidence of eligibility. Legatify under terrative of perhaps the information contacted on the Calend State of State Inventors on and a maintain the confidence of the Calend State Inventors on and another the cale.

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(11) CERTIFICATION BY ILI I CERTIF that the applicant concealing facts which do	recipiers has been in		s and responsibilities and the	t possibility a la	sittinil chargis for transpresenting or
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STATE OF HAWAII NATIONAL VOTER REGISTRATION ACT QUESTIONNAIRE

If you are not regist vote here today?	bered to vote where you live n	ow, would	d you like to apply to register to
	YES		NO
if you do not chec register to vote at	k either box, you will be co this time.	nsidered	to have decided not to
	r or declining to register to vo will be provided by this ager		affect the amount of
If you would like he to seek or accept h	olp filling out the voter registrately fill out to	tion form the applic	, we will help you. The decision ation form in private.
If you believe that a vote; or your right to to vote, you may fil	o privacy in deciding whether	or not la	to register or not to register to register or applying to register
802 Pea Pho	ce of Elections Lebua Avenue rl City, Hawaii 96782 ne: (808) 453-VOTE (8683) phbor Islands Toff Free: 1-800	-442-VO	TE (8683)
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DHB 12/0			

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Voting in Hawall

Voling is an expender part of our democratic process. By voting, you choose the representatives who will make decisions affecting you, your family and your community. If you care about the future of Howaii _ register and VD7EII

What Types of Elections Does Hawaii Hold?

In every even numbered year, Hawa I holds a Princary Election in August and a General Election in November

Permanent Absentee Voting

Permanent absentee voting allows registered voters to receive their ballots by mail for future elections.

You will remain on the list of Permanent Absentee Voters unless.

- you fall to return a voter ballot by 6:30 P.M. election day in both the primary and general election;
 - register to vote in another junedation; or
- ful to keep your voter registration updated.

Who May Register to Vote?

- You may register to vote if you are:

 a cligan of the United States of America.
 - a legal resident of Hawait and
 - Allieum 16 years of age (Pre-registration is allowed at age 16. You must be 18 years old by election day to vote).

You are not eligible to register or to vote if you are a convicted and confined felon or you are declared mentally incompetent.

Special Voting Services

Any voter who requires assistance to vote by reason of physical. visual, or hearing disability, or an institly to read or write may be given assistance by a person of the voter's choice - other than the voter's employer, agent of the employer, or agent of the voter's union (42U S.C. 1973an-8)

Every poling place has a Voter Assistance Official who can provide the following:

- . language arelatance meteriats to voters who have difficulty with the English language;
- assistance to voters with physical disabilities; and
- · curbada velico sacricia to volars who are unabia la tauve their vehicles to vote.

LANGUAGE ASSISTANCE

Tulong para Iti Lengguahe - Filipino (ilocano)

Depti materyales nga naisatin ti abati a tinggua nga matatlong kanyayo ti panangkompleto ti atoy a papel ket mabatin a maala idlay Opisha ti Studad/County Clerk, Pangassi tumawag idisy. numero telepono nga tiabaan ti kasapulan nga nakafista idiay makinahata.

Chinese

為了幫助想更好的完成填寫此卷格。 我們在市局會記即公園 為您提供翻譯好的投票材料。時根據下面到出的 電話號碼 華休祖定的"9.

Japanese

外国語でも投票できるように、顧記された投票用 紙や投票説明書類が市役所に用意されています。 下記の連絡先までお電話下さい。

Should I Re-register to Vote?

You should re-register if you changed your name, residence esercica goldem so esercica

How Long are the Polls Open?

Poling places are open from 7:00 A.M. to 6:00 P.M. If you are not sure of your polling place, call your City or County Clark.

Will I Be Notified of My Polling Place?

Yes. Your City/County Clerk will send you a Notice of Voter Registration and Address Confineation (NVRAC) cord with your poling place tisted on it.

You are not properly registered if:

- you do not receive the NVRAC card;
- you no longer thre at the address isted on the NVRAC card: or
- · your residence address on the NVRAC is the editions of a mailing sarvice or a business.

Do I Have to Take Time Off from Work to Vote?

You may be entitled to not more than two consecutive hours off from work on election day in order to vote. Ask your employer first and keep your ballot stub as proof of voting (ref. 5HRS 11-95).

Contact Information

For additional information, call the Voter Heding at

(838) 453-VOTE (8683)

Neighbor Islands call toll-free

1-800-442-VOTE (8683)

Website address: www.hawali.gov/elections

Persons with handing or speech dissbilling should get the Office of Elections' TTY phone at: (808) 453-8150

Absolution Islands usil TTY Inti-tree: 1-800-345-5015

Sprint Relay Hawaii: 711 (V/TTY) Voice Carry Over (VCO): 1 (877) 447-5992 Spenish to Spenish (STS): 1 (877) 447-6711

English (Translation)

Translated voting materials to sessist you in completing this form are available at the Office of the City/County Clark. Please call the appropriate phone number fisted below.

> For more information, please call the Office of the City/County Clerk:

Honolulu:(808) 768-3800 Maul:(808) 270-7749 Kaual:(808) 241-4800 Hawall:(808) 961-8277

PARA 15sh

Official revised \$1/19

Voter Registration & Permanent Absentee

Important. Print clearly in track ink.

I hereby swear (or affirm) that the following information is true and correct:

Social Security Number*	Cete of Birth		Telephone Number	
Lasi Name	2	First Name		AA.I.
Residence Address (Next be carrelated P.D. Box, P.N.,	S.P. ere not ecceptable)	Apt No.	СтугТомп	Zφ
Mailing Address in Hawai (Secoredanss or PO tsu)			City/Town	Zip
ष not street address, describe location of residen	108 (Leeve blank il bos es	is sompared)	City/Town	Zp
Gender g Optional - Email Address F Are you a registered voter in enoch thereby to troub concellation of my prevent	ruer stato? If "yes" ples na repainator.	ose provide yo	ur last registered addr	ess, county, state, and zip
READ AND SIGN BELOW		* 2277		
C. I am a resident of the State of Maket. (The residence stated in this efficient is not surply bookurs of my processes in the State, but that the residence was acquired with the brient to make Homy legisl residence with all the economysaying	PES (TINO CUSTY) FES TINO A STATE OF TIME OF	sm requesting to see real my lifection could my lifection could my lifection could make the reaction between the section of I request is a life to section of I request is life to section of I request in effection make the reaction make the primary and understand the and be response	sities (box (\$5)	Typ Code Typ Code Typ Code The of any changes to my thin making address for my typ permanent voter status will a fatiowing constitute ensur- sing, ur attributes disquerified from on, or in positized, or any other tible for any reason, or is, in election day in both the estimate year, and ee voter status is torninated mannent absentice status.
Witness Signature, Address, and Phone Number		Mant makes	а пак)	· · · · · · · · · · · · · · · · · · ·
13				
FOR OFFICE USE OWLY I D No A O 1 7 Location	Code	intermette	Any period who knows withy by quilty of a cla- gatery of theory course of	ar Christia, passietistiai

Tiblice: Bedich 17:16 and 16:4 of the have: Revised Statute requires that a person provide; under celts, for or her social security number, if any it is used to person highlighten and voting. An application lacking this information will, installing to information will, installing to installing the information will be reduced Prisony Act (PL, IGA STI), be added they have information may be released to government agreement for povernment purposes. The office is either a person registers to some confidential Approach is defined by voter requirement to prison and is used for voter requirement or purposes only [Markins Store Respiration and of 1683].

DHS 1340

BYL

Difficulty-land \$1/15

Wikiwiki Voter Registration & Permanent Absentee Form - Instructions:

STEP 1

Complete the Application

- Print your Social Security Number.
- 2. Print your Date of Birth.
- 3. Enter your Telephone Number.
- Print your Name Last, First and Middle Initiat(s).
- Print your Residence Address in Hawaii (house number and street name).
 You must be registered to vote in the county and precinct where you live.
 Note: A Post Office Box, Star Route, Rural Route, General Delivery, Business Address or Mailing Service Address is not an ecceptable residence address.
- Print your Mailing Address in Hawaii.
- If your residence does not have a street address, describe the location of your residence. Include details such as subdivision, village, tax map key no, and zip code.
- 8. Check the appropriate "Female" or "Male" box.
- Print your email address.
- If you are registered to vote in another state but now wish to register to vote in Hawaii, complete box #10. Your registration in that state will be canceled.
 Note: You may register to vote in only one state.
- 11. Road carefully, and remember to check "Yes" or "No" box for each affirmation. Sign and date. Your application will not be accepted if you fail to mark the appropriate boxes or withhold your signature. If your signature is a mark, a witness signature is required. (Box #13)
- Read carefully, and check appropriate box for address. Sign and date, if your signature is a mark, a witness signature is required. (Box #13)

Notice to First Time Voters Who Register to Vote by Mall:

If you are (1) registering to vote for the "first time in the State of Hawaii; and (2) are mailing in this Application for Voter Registration, federal law (42 U.S.C. § 15483) requires you to provide proof of Identification. Proof of identification includes a copy of:

- A current and valid photo identification, or
- A current utility bit, bank statement, government check, paycheck, or other government document that shows your name and address.

If you do not provide the required proof of identification with this Application for Voter Registration, you will be required to do so at your poling place, or with your voted ebsentee mail-in ballot.

STEP 2

Mail the Application:

- no later than 30 days prior to the election if applying to register to vote
- no later than 7 days prior to the election of applying for parmanent absentee status

County of Hawaii 25 Aupuni St., Rm. 1502 Hilo, HI 96720-4245 Ph. (808) 961-8277

County of Maui 200 S. High St., Rm. 708 Wailuku, HI 96793-2155 Ph. (806) 270-7749 City and County of Honolulu 530 S. King St., Rm. 100 Honolulu, Hi 96813-3077

Ph. (808) 768-3800

County of Kaual 4366 Rice St., Rm. 101 Lihue, HI 96766-1819 Ph. (808) 241-4800

CHS 1240

Welcome to Hamil Plectonne Renefits Transfer (ISBT) and the Köhus EBT Card - the safe, convenient and casy tray for you to use; your benefits.

If you qualify for SNAP benefits, you can use your Kokan ERT Condition

· buy relected four items at any participating score

lf you qualify for Cosh benefits, you can use your Killiam EBT Conf to:

- · get cash or pay for purchases at participating stores
- · withdraw your Cash benefits at select ATMs

It's so simple!



HOW TO USE YOUR KÔKUA EBT CARD AT THE GROCERY STORE

- Know your balance before you go shopping.
- 2. Swipe your Kakua EST Card dirough the Pome-Of-Sale (POS) machine OR

hand your card to the eleck/eashier.

- Be sore to tell the clerk which account to charge ISNAP or Cashl.
- 4. Enter your four digit Personal Identification Number (PIN) on the keeped. The terminal will show ****
- 5. Press the OK or ENTER key.
- 6. The electricistic purchase amount and, if it is correct, you provide OK how
- The clerk will hand you your receipt. Make sure the information on the receipt is correct.
- 8. Keep this receipt so you will know your new balance the next time you shop.

The steps may be different for each type of PCS machine you use, smask the clerk if you need help.

Only the exact amount of your front purchase is deducted from your SNAP benefit account. Stores will not give you change for SNAP benefit yourhoose.

You may use wait Cash benefits at storus to make a cash-only withdrawal or to purchase both food and courfound form (song, sinpera, etc.). Stores may also provide each back when you make a purchase from your Cash account. Ask the clerk or store manager shout the gore's each fack pully.



HOW TO USE YOUR KÖKUA EBT CARD AT AN AUTOMATED TELLER MACHINE IATM)

For each final or Cambridge ONLY, SUAF Acadia contributional frought (e.g. V).

Lilnerst or awipe your card.

2. Unter your Personal Identification
Number (PIN) and press the OK or ENTER key.

- 5. Scient the key marked WITHDRAW CASIC and then solver CHECKING.
- t. Enter the amount youd like in whale dollar arrounts (for example, \$20, \$40, \$60, etc.).
- 5. Take your card, your receipt, and your costs.
- 6. Crunt your cash and compare it to your receipt.
- Keep your receipt to help you keep track of your balance the next three you seed cash.

It thay take several transactions to withdrawall of your Cash benefits from an ATM if the modulae has a limit on the amount of cash you can withdraw each those A ususeastion fee of 32 cents for each withdrawal way to automatically deducted from your accurant balance, in addition to any bent's sentiatings.

HAWAII EBT QUESTIONS AND ANSWERS

How do I get my benefits with the Kökun EBT Card?

Cach mustch your berefits will autonate with be stided to your attends. You will use the same Kökus ERT Card every menth to got your beauths. As you use your benefits to got cash or buy goods, your account behavior will decrease.

When do I get my benefits?

Benefits will be deposited that your EITT account on the same thy each much, even if it falls on a weekend or holiday. See the following chart to find out the day of the most that your SNAP and/or Cush brachts will be available on your Kokus FITT Card. All benefits are wellable after 1500 a.u. Hand it Time.

NOTE If you have your Casis beaufits they they wind into your men bank account, you will need to your SNAP benefit or the first cabender day of each month. Your Cash temples should be deposited into your bank account by the third banking day of the north.

Tych astumie hegity act	You by indown your SNSF and contact bound type the
A-1	3rd day of the month
J-2	5th day of the month

Your balance at the end of the manth is curried over in the sext month.

Where can I use my Kokna EBT Cord?

The can use your Kökin ERT Card at partitioning stores and ATMs yeach machines for Cardo benefits only) across the country. You CANNOT use your card at POS machines or ATMs located in any fuque store; any existed as garding retail establishment or any retail establishment which provides adult oftened entertainment in which performed disrobe or perform in an unclaiked taste for emericament. You can also use your card wherever you see the Quest lagor.



What should I do if I lose my card?

If your Kilkes EBT Card is lost, stolen or damaged and you oved a replacement card, call Customer Service toll free at 1 800 528-4292.

What is my card mamber?

Year card number is the lei-light number on the lines of your cost.

What if my eard won't work?

Call Customer Service and they will useful you. This manuber is found on the back of your catch. Customer Service is available 20 linears along 7 days a work.

What if there is an incarrect transaction on my account!

When a retailer is paid either too much or too little from your LBT account due to a computer system problem, a correction may be made in your balance. This correction could impact your correction as next morable balance. You will be mailed as LBT adjustment notice of the correction if it rethices your balance.

NOTE: If you discover an error in your measure behave. Immediately call Customer Service to report the error.

How do I take enre of my card?

- 1. Sign the back of your cur4.
- 2. Do not write your PIN on your card.
- 3. Keep your cord safe and clean.
- 4. Do not bend your card.
- Keep your risk iway from magnets and electronic equipment, such as TVs, nation, microwaves, etc.
- Do not place it in direct sanlight (i.e., on your cars dashboard).
- Do not throw your (and away; you use the same card overs' countly as long as your receive benefits.

What is a Personal Identification Number (PIN)?

A PIN is a four-digit secret number that allows only you to not your Kokua LBT Card. You can select your FIN on the Internet at wewelstEDGE.cometrby calling Customer Service.

Never tall your PIN to anymed Warmeone knows your PIN, they can use your card to get ALL of your benefits - and those benefits will not be replaced.

What if I forget my PIN?

If you forget your PIN or went to change your PIN, you can use the Internet (www.rbEDGE.com) or cill Contource Service to thoose a new one. You should chronse four numbers that are ray for you to remember, but hard for someone else to figure our.

What if I enter the wrong PINF

If you are having trouble remembering your PIN, DO NOTtry to guest your PIN where entering it man PIN machine of ATM. If you enter the wrong PIN, you have those more changes to enter the correct number. If you do not enter the correct PIN by the fourth try, you won't be able to use it until after midnight because a hold at placed on your cerd. In some carees, your card may be taken by the ATM. If the ATM keeps your card, contact Gustomer Service.

Remember, you can change your PTM at any time on the lateract at neweable DGE comer by calling Customer Service.

What should I do if someone finds out my PIN?
Immediately call Customer Service or sign on to the Internet
at www.thEDGE.com and select a new PIN.

How will I know my account balance?

The maties way to know pour account balance is to keep your receipts. If you don't have your receipts, you may cheek your balance on the Internet at way medit! DOLE time or you can call Customer Service. You should always know puts account balance before you shou.

What happens if the POS machine is not working?

If you want to prochase dright final name with pour SNAP benefits of the 10s made institute working or there is not one of the water, the cable or all all out a paper form called a final benefit work in your listing. If I call any other is myour listing. If I call any other is your listing. If I call any other work and call a record you have enough benefit in part SNAP (INIT) accessed to you have enough benefit in part SNAP (INIT) accessed to you will be refer to any other works and will be goen a copy of a 10st rate; on you are the left in early. The work is way the works and will be goen a copy of a 10st rate; on you are the call the set will not be a 10st record and the left in early. The will not you be converted account on your account. The direction of the call as a set of the fact when a new the for the page.

Can I go to a bank teller and withdraw money or inquire about my EBT account?

No you may only authors a man places at ATM are knowled, who had been all youth and a participating store if you have a protein a man pure local participating store if you have approximate and pure local places are certific.

If I have less than \$20.00 worth of Cash benefits on my Kokua EBT Card how will I get it out?

to a compute a PCN purchase or each back transaction at a purtle quiting since to get these funds or you can use an ATM that do pensor exact any unit.

Are there any transaction fees or surcharges for using my Kökua EBT Card?

there is never a tennance of fee for using your SNAP benefits to buy fixed with your Kolla, EH Cond. There is it so never at anxaction fee for using your Cash benefits to buy food ow got cash at PON machine. ATABLY you will not be charged a transaction fee for the first two Cash benefit withdrawd i cach month. For each additional cash withdrawd desiring that mostly, you will be charged a 22 cent transactions fee, which we did not unastedly be taken out of your Cash account.

As archange is an additional for charged by the owner of an AS M for many that rands inc to made a cash withdrawal Searcharge, of any, for gening eath will also be taken from your account automatically figure do not not to pay the sear duty ge, simply cannel your transaction and go to annular ATM location that does no charge a surcharge.

No Fees

- SNAP Jenefit Perplaner
- · Last Pardicion
- . Cash Rich with Purchasel
- · Cab Windravak II a POS Mahar

Feet

- Cali Weldrards a to 416: 10.00

Surcharges

 Lish Weldersofs is mid Albert lists for a upraese the Al Mithaletts yie filt deed eye amount.

Can I deposit money into my EBT acrount?

No Yoursey only withdraw money from your Cash account.

What is Direct Deposit?

Instead of quing & R.T. you may shorne to have your Cash benefits decreased every mouth duratily into your new or quint ent personal beach account. You cannot be direct deposit of NAP benefits. If you chouse to base year Cash benefits directly deposited, your SNAP benefits will be available on your Kikina L.B.T. Cash on the first calendar day of the mouth. Your Cash benefit should be in your bath account by the third braking day of each mouth. Cortact your bead processing sentit for more information.

What is an Authorized Representative?

You stay this we a person, called an Authorited
Represent after false known as an "discrence payer", to get
you then fels for you. The Authorised Representative must
go be at local office to receive a Kalhou EBT Card, If you need
an Authorized Representative, choose a person you hast.
Remember, got on pippen bengits will not be replaced.

What happens if I don't use all my benefits?

You haltace at the end of the menth is carried over to the set smooth. You will have access to your seams any bulance in your SET accesses as being as you do a dish it transaction at least once a month. However, Cach benefits that are not withfrawn or debated for 112 days and SMAP benefits not withfrawn or debated for 182 days will be returned to the State Benefits that are set urned to the State may be used to offer any austransâry debat that are still overd by the benefits.

When do I call Customer Service?

- . Call if your card is lost, stolen or damaged.
- « Call if you have forgotten or har your PIN.
- . Call to change your PIN.
- Call if you have questions or need help with correspol.

What if I plan to move or change my address?

Was not centact your local processing center if you more or the nge your address.

Check your balance and get other account information on the internet at www.ebtEDGE.com

> Customer Service 1-888-328-4292 TTY users dial 711 or call 877-447-5990

His use of your Köhna EBT Card is unlawful. please use your card wisely!

Tips to take care of your Kokua EBT Card

- . DO NOT damage or bend your card
- DO NOT write on or scratch the black stripe on the back of your card.
- . DO NOT get your card wet.
- DO NOT put your card near magnets, still phones.
 TVs. stateous or computers.
- DO NOT leave your card in the sun. Ske on the Jackboard of a car.
- DO NOT keep your card out in the open always put your card in a safe place after using st.
- DO NOT throw your card away It is yours to keep as long as you receive benefits.

Experied of the SICLE See Blake per firebooks day to a period and by part

the measures of the entire of the state of the state of

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How to Use Your Kōkua EBT Card



For account information, visit www.ebtEDGE.com

Customer Service 1-888-328-4292 TTY:dial 711, or call 877-447-5990 STATE OF HAWAII Department of Human Services

Benefit, Employment, and Support Services Division

Work Referral and Requirements

	2.4					
Name of Applicant Recipient	-	Case Number	Unit Worker Code			
PURPOSE: The Temporary Assistance to Need are able to work as well as vocational rehabilitationable to work. For those individuals who are able required to participate as a condition of eligible rehabilitation and treatment programs help to remote prepare for and find a job; help you with rehabilitation and other except and pay for transportation and pay for transportation and other except and pay for transportatio	ion and treatment ble to work, you w ility. For the indi- nove the temporar bilitation and treat	programs for individual rill be referred to the Fir viduals who are unable of y barriers. All these Fir ment services as necess.	s who may be temporarily st-to-Work program and will to work full-time, the st-to-Work programs help you ary, help you find and pay for			
PART 1 - Non-Work Eligible: If any of the participate with a work program. When you no le	following reasons	prevent you from work	ring, you will not be required to			
participate with a work program. Place a check r	nark if any of the	following apply to you.	or and the second			
You are a single parent caring for your own of twelve months	n child who is under	r six months of age and ha	re not exhausted the life time limit			
You are a parent caring for an ill or disable You are not applying for help for yourself			Control of the Contro			
PART 2 — Other Work Eligible: If you feel that you are unable to work because you are disabled, or a victim of domestic violence, you will be required to participate with one of the following programs as a condition of eligibility for financial assistance: vocational rehabilitation; psychotherapy sessions; substance abuse treatment, domestic violence treatment; specialized employment services, or other appropriate program. You will be asked to submit proof of your claim of disability or domestic violence which must be certified by department authorized providers. Place a check mark if any of the following conditions apply to you. You are disabled more than thirty days and are unable to work. (DHS 1270A or DHS 1271A and DHS 1263 required.) You are a victim of domestic violence and are unable to work. (DHS 1260A required.) You are sixty-five years of age and over.						
PART 3 - Sanctions: If you did not claim any of the reasons listed in Part I. above, you are required to participate in a work program (First-to-Work program, vocational rehabilitation, substance abuse treatment, domestic violence treatment, or other appropriate program). You must comply and participate with the work programs by keeping appointments and cooperate with the services of your plan. If you fail or refuse to participate without good cause, your financial assistance will stop. The following are the sanction periods (month(s) of disqualification):						
FIRST OCCURRENCE: INELIGIBLE UNTIL YOU SECOND OCCURRENCE: INELIGIBLE FOR A METHIRD OR MORE OCCURRENCE: INELIGIBLE	MINIMUM OF TW					
I CERTIFY THAT I HAVE BEEN INFOR SANCTIONS FROM MY ELIGIBILITY WORKE						
			Total Control			
Applicant Recipient Signature	Date	Engibility Worker Sig	nature Date			
DHS 1259 (09 0S)	Prepare 2 copies Copy to Applica	File Original mt Recipient				

State of Hawaii
Department of Human Services

Benefit, Employment, and Support Services Division

Temporary Assistance for Needy Families Memorandum of Understanding

Name of Applicant Recipient	Unit/Worker Code

My Eligibility Worker has explained that the following requirements to receipt of Temporary Assistance for Needy Families (TANF) will help me and my family move from welfare to work. Based on the information provided by my worker, I understand that:

- Able-bodied individuals, individuals certified to be disabled or domestic violence victims must comply with the First-to-Work (FTW) program participation requirements within a period of twenty-one days as a condition of eligibility before the first payment will be approved.
- If I am an able-bodied parent and do not have to provide care for my child under 6 months of age or care for an ill or
 disabled family member living in my home, I will be referred to FTW to assist me in preparing for and finding work. I must
 comply with all the program requirements or my entire family will become ineligible for financial assistance for the
 appropriate period of time.
- If I claim a physical or mental disability or domestic violence issues which prevent me from working, I will be required to
 participate in vocational rehabilitation services, psychotherapy sessions, substance abuse treatment, domestic violence
 treatment, specialized employment services, or other programs as appropriate.
- Eligibility for financial assistance for myaelf and family is limited to 5 years, provided at least one adult in my household is
 able-bodied and participates with the work requirements.
- The welfare grant I receive for myself and my family will be reduced by 20% in the third month after the application
 interview if I we are eligible for benefits, provided at least one adult in my household is able-bodied and participating with
 the work requirements. This reduction will continue until my family reaches the 5-year time limit.
- If I go to work I will be able to keep more of my earned income through earned income disregards. My worker has
 explained that the earned income disregards and other financial incentives will ensure that I have more money to spend on
 my family if I work than if I only receive a welfare check. My worker also explained that, in most cases, I will not become
 ineligible for welfare or no-fault car insurance until my family's net income exceeds 100% of the standard of need for my
 family household size.
- If my children receive benefits, I may be required to comply with work participation requirements even if I am not a
 recipient as a condition of eligibility for my entire family.
- Ownership of motor vehicles will not affect my eligibility so that I can have transportation to seek or continue employment.
- If I or any other member of my family decides to go to school, we will still be subject to the 5 year time limit and grant
 reduction, but any educational loans, grants or scholarships that we receive will be excluded in determining our eligibility
 and benefit amount.
- If I am a independent minor parent receiving my own welfare check for myself and my child(ren), I will continue to be
 eligible for financial assistance if I stay in school and complete my high school education or equivalency. As a minor
 parent, I also understand that I will still be subject to the 5 year time limit, but my welfare grant will not be reduced by 20%
 as long as I am in high school or equivalent.
- In my household, dependent children between the age of sixteen and eighteen who are not attending high school must
 participate with the work program.
- While working or when participating in FTW, I may request help with my child care costs.

I certify that my Eligibility Worker has explained my rights and responsibilities and that I have read and understand the above. I further certify that I will be responsible to inform any other members of my household of any requirements they may be required to meet.

Applicant Acceptest Signature		Date (m. 677)	Eligibility Worker Signature	Date (m 2 yy)
DHS 1242 (09 0S)	File Original	Copy to Applicant / I	Recipient	

State of Hamain Department of Human Services Benefit, Employment and Support Services Division

SELF-DECLARATION SCREENING FORM TO CLAIM DOMESTIC VIOLENCE VICTIM STATUS

L PURPOSE

A household that contains a member who is determined by the department's contracted Domestic Violence Agency (DVA) to be a victim of domestic violence, shall be eligible for domestic violence victim status. The domestic violence victim status shall be for a six-month period and shall exempt the household from the five year time limit and the 20% grant reduction, however the domestic violence victim shall comply with domestic violence treatment services and the participation requirements of the First-to-Work program as a condition of eligibility. Failure to cooperate with treatment services without good cause will result in the termination of financial assistance. In certain situations, the domestic violence victim status may be extended for an additional six-month period

SIUL	mons,	the domestic Alokance a	ucini simi may be es	dended for an addition	iai six-mom	h penod.		
1	DOME	ESTIC VIOLENCE V	ICTIM STATUS CR	ITERIA				
Plea	se कार्य	wer the following quest	ions.		¥	ES	NO	
1.		on working 20 hours or			1			
2.		on attending school for			5000			
3.		domestic violence malo	•	-	chool?	In.	W	
4.		is your relationship to t					030	
		h of the following prote	ctive actions have you	taken as a result of th	e domestic v	violence infli	cted by the alles	ed perpetrator?
		I have a current court	t order protecting me o	s a member of my fan	ily from the	alleged perp	etrator.	
			ding divorce or custody				t domestic viole	ence.
	. 🔲		re (12) months, I have :					
d		Within the past twelv	e (12) months, I had to	o stay with a friend or	relative to e	scape from ti	ne domestic viol	lence and my friend or
e		Within the past truely		ember of my bousels			n incident of do	mestic violence which
2	_		arraignment or convic					
t.			re (12) months, I or a n			ived impatient	or outpatient tr	eatment for
		psychological, physic	cal or emotional abuse	as a result of domestic	violence	NATIONAL PROPERTY.		
2			e (12) months, I or a n				or received em	alianci, toom
b		Within the past twelv	l or psychological injurte (12) months, the alle				r of my househo	old with death or
		grievous bodily injur	5 8					
	<u>lppo</u>	INTIMENT WITH TE	E DOMESTIC VIOL	LENCE AGENCY		Lance to the control of the control		
100	mst	contact the Domestic V	iolence Agency (DVA	.) and make an appoin	ment within	a 5 (five) day:	E Your DHS W	oricer will inform
1	PROV	address and telephone : IDING FROOF				-		
Onc	e Jon	have met with your DV	A advocate, you will n	eed to provide the Do	mestic \Tol	ence Agency	(DVA) with the	proof needed to
dete	mme	whether or not your bo	asebold is eligible for :	a domestic violence vi	ctim status.	The following	už are exambjea	of the kinds of
prox	of that	you must provide to pro	ave your claim of dom	estic violence: 1) cou	n document	s; 2) medica	l records; 3) po	lice records;
		erification from a dome					with whom you	a have sought shelter
w a	נסום כי	ontinued abuse. Based	on the buoot han buors	de, the DVA will deci	de if you ar	e enizip je .		
You	will t	e informed of the DVA	a's decision in writing.	Note: If you do not	want this d	lecision or as	ay other domes	itic violence
info	rmati	on to be mailed to you	r home, please advise	your DHS Worker.	DO NO	OT MAIL T	HIS TO MY H	OME
		FICATION						
		this rotice. I would like	m to claim domestic si	almen sinta name				
ha I	c 1220	drocate.	te to craim angiesar vi	otence cicum status.	Takies to ac	nomit any net	essary vermean	tost of my crant to
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		TRANSPORT OF THE PROPERTY AND THE PROPER		***				
Appli	cam Ro	erreen Address				3375	-	Phone No.
6	7							(2018)
DAZ.	10 · les	News	Linst Name and Address	ч	147.000			L'nit Fhone No
	IL F	OR OFFICIAL (DOMES	STIC VIOLENCE AGE	NCY) USE ONLY			KEN14 FER	
Doc	भारतार	verification received:	(222)					
3	Chen	t failed to submit verific	ation to prove the clair	m of domestic violence	e. The remi	est for a dom	estic violence vi	ictim status is denied
3	Clien	t submitted verification,	, but the verification do	es not establish dame	stic violence	e in accordan	ce with the Dep	artment's criteria.
1	The r	equest for a domestic vi	iolence victim status is	denied because			NOTES OF STREET OF STREET	
]	Chen	t's verification confirms	the claim of domestic	violence in accordance	e with the I	Department's	established crit	eria.
	Dom	estic violence victim sta	ms has been approved	from [67]		to		
			-				A77	Losi
Signi	ours of i	Demostic Violence Agency A	drotata	Agency Name Page 1	umber		-	Date (m d jy)
DI	IS 126	50 (07:09)	3 Co	ries Criginal DV Ago	DCT			

Copy Case File(EWFTW) and Client (only if safe)

CHILD CARE RATE TABLE

Center-Based	97+ Monthly Hours	61-96 Monthly Hours	25-60 Monthly Hours	1-24 Monthly Hours
Infant/Toddler Care	\$1,395	\$1,243	\$777	\$311
NAEYC Accredited* or	97+ Monthly Hours	61-96 Monthly Hours	25-60 Monthly Hours	1-24 Monthly Hours
NECPA Accredited	\$710	\$632	\$395	\$158
Center-Based Care				
Licensed Center-Based** or	97+ Monthly Hours	61-96 Monthly Hours	25-60 Monthly Hours	1-24 Monthly Hours
Group Child Care Home	\$675	\$601	\$376	\$150
Licensed Family Child	97+ Monthly Hours	61-96 Monthly Hours	25-60 Monthly Hours	1-24 Monthly Hours
Care Home	\$650	\$579	\$362	\$145
Infant/Toddler Care				
Licensed Family Child	97+ Monthly Hours	61-96 Monthly Hours	25-60 Monthly Hours	1-24 Monthly Hours
Care Home**	\$600	\$534	\$334	\$134
License-Exempt Relative	97+ Monthly Hours	61-96 Monthly Hours	25-60 Monthly Hours	1-24 Monthly Hours
And Non-Relative	\$400	\$356	\$223	\$89
Infant/Toddler Care				

License-Exempt Relative,	97+ Monthly	61-96 Monthly	25-60 Monthly	1-24 Monthly
	Hours	Hours	Hours	Hours
Non-Relative, and	\$350	\$312	\$195	\$78
Group Care				
Licensed	45+ Monthly Hours	30-44 Monthly Hours	15-29 Monthly Hours	1-14 Monthly Hours
Before School Care/	\$155	\$136	\$90	\$43
After School Care	I I I I I I			1 121000
Licensed-Exempt	45+ Monthly Hours	30-44 Monthly Hours	15-29 Monthly Hours	1-14 Monthly Hours
Before School Care/	\$60	\$53	\$35	\$17
After School Care				

^{*} NAEYC refers to the National Association for the Education of Young Children. NECPA refers to the National Early Childhood Program Accreditation.

Department of Human Services Benefit, Employment and Support Services Division

^{**} Summer and Inter-session care rates are the same as the rates listed here.
All rates include an estimate of travel time.

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES BENEFIT, EMPLOYMENT AND SUPPORT SERVICES DIVISION ON-GOING WORK-RELATED EXPENSES

Type of Expense	Dollar Limit
Auto Repair	\$500
Towing Fees or Impound/Storage Fees to Release an Automobile	\$300
Automobile Down Payment (may be used as full payment)	\$1,000
Automobile Inspective Fee	\$500
Repair of Occupational Equipment (e.g. fishing boat, sewing machine, etc.)	\$500
Tools and/or Equipment	\$500
Display Furniture (e.g. canvas tent and tables)	\$500
Sample Cases	\$500
Pagers	\$100
Books and Manuals	\$500
Travel Expense (to accept a job)	\$250
Beauty and/or Cosmetic Expense	\$200
Eyewear	\$300
Protective Clothing (e.g. steel-toe shoes, helmet, gloves, coats, etc.)	\$250
Other Clothing (e.g. uniform, professional apparel, etc.)	\$250
Certificate or License	\$300
Examination and Testing Fees	\$300
Identification (e.g. passport, State ID, etc.	\$150
Union Dues or Initiation Fees	\$400
Medical Expenses Not Covered by Medicaid (e.g. cosmetic)	\$750
Dental Expense Not Covered by Medicaid or Dental Contract	\$450

October 1, 2009

Child Care Gross Income Eligibility Limits and Sliding Fee Scale

	1 1	0-50%	50%-	70%-	100%-	110%-	125%-	150%-	160%-	175%-	200%
		0-30%	70% FPL	100%	110%	125%	150%	160%	175%	200%	FPL -
		FPL	70/6176	FPL	FPL	FPL	FPL	FPL	FPL	FPL	1
				FEL	FFL	FFL	FFL	FFL	FFL	FFL	elig.
											limit
		100% of	90% of	80% of	70% of	60% of	50% of	40% of	30% of	20% of	10% of
Family	Income	DHS	DHS	DHS	DHS	DHS	DHS	DHS	DHS	DHS	DHS
	Eligibility	max.	max.	max.	max.	max.	max.	max.	max.	max.	max.
Size	Limit	rate	rate	rate	rate	rate	rate	rate	rate	rate	rate
	Linit	allowed	allowed	allowed	allowed	allowed	allowed	allowed	allowed	allowed	allowed
			Providence and a second second second	3+2+052**********************************	5.51,000,000,000,000,000,000,000,000,000,0	614 C 874 C 2-C-C 20 C 2-C				ļ	
		0%	10%	20%	30%	40%	50%	60%	70%	80%	90%
		family	family	family	family	family	family	family	family	family	family
		co-pay	co-pay	co-pay	co-pay	co-pay	co-pay	co-pay	co-pay	co-pay	co-pay
1	2431	446	669	892	981	1115	1338	1427	1561	1784	2431
2	3179	599	898	1197	1317	1496	1796	1915	2095	2394	3179
3	3927	751	1127	1502	1652	1878	2253	2403	2629	3004	3927
4	4675	904	1355	1807	1988	2259	2711	2891	3162	3614	4675
5	5423	1056	1584	2112	2323	2640	3168	3379	3696	4224	5423
6	6171	1209	1813	2417	2659	3021	3626	3867	4230	4834	6171
7	6312	1361	2042	2722	2994	3403	4083	4355	4764	5444	6312
8	6452	1514	22790	3027	3330	3784	4541	4843	5297	6054	6452
9	6592	1666	2499	3332	3665	4165	4998	5331	5831	6592	-
10	6732	1819	2728	3637	4001	4546	5456	5819	6365	6732	
11	6873	1971	2957	3942	4336	4928	5913	6307	6873	-	-
12	7013	2124	3185	4247	4672	5309	6317	6795	7013	-	-
13	7153	2276	3414	4552	5007	5690	6828	7153	•1	-	ω.
14	7293	2429	3643	4857	5343	6071	7286	7293	2	-	-
15	7434	2581	3872	5162	5678	6453	7434	-	•		
For	140	152	229	305	335	382	140	-	•	-	-
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Instructions:

- 1. Gross Income (GI) eligibility limit is at 85% of State Median Income (SMI).
- 2. Compare GI with Income Eligibility Limit to determine income eligibility.
- 3. If GI is less than or equal to the Income Eligibility Limit, find the largest reimbursement rate for which the income limit is greater than or equal to GI.

Note:

The percentage of the DHS maximum rate allowed yields the actual payment amount that the department will issue to the family per child. A family unit's co-payment is conversely related to the percentage of the department's maximum rate allowed.

Department of Human Services Benefit Employment and Support Services Division October 1, 2009

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES BENEFIT, EMPLOYMENT AND SUPPORT SERVICES DIVISION ONE-TIME WORK RELATED EXPENSES FOR INDIVIDUALS EXITING TANF DUE TO EMPLOYMENT

Type of Expense	Dollar Limit						
Auto Repair	\$1,500						
Towing Fees or Impound/Storage Fees to Release an Automobile	\$300						
Automobile Down Payment (may be used as full payment)	\$1,000						
Automobile Inspection Fee	\$500						
Repair of Occupational Equipment (e.g. fishing boat, sewing machine, etc.)	\$1,500						
Tools and/or Equipment	\$1,500						
Display Furniture (e.g. canvas tent and tables)	\$500						
Sample Cases	\$1,000						
Pagers	\$100						
Books and Manuals	\$1,000						
Travel Expense (to accept a job)	\$750						
Beauty and/or Cosmetic Expense	\$500						
Eyewear	\$300						
Protective Clothing (e.g. steel-toe shoes, helmet, gloves, coats, etc.)	\$1,000						
Other Clothing (e.g. uniforms, professional apparel, etc.)	\$750						
Certificate or Licenses	\$500						
Examination and Testing Fees	\$500						
Identification (e.g. passport, State ID, etc.)	\$150						
Union Dues or Initiation Fees	\$1,000						
Medical Expenses Not Covered by Medicaid (e.g. cosmetic)	\$2,000						
Dental Expense Not Covered by Medicaid or Dental Contract	\$1,500						
DHS 737 (06/07)							