

2020 Low-Income Home Energy Assistance Program (LIHEAP)

What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) provides heating and/or cooling assistance to needy Hawai'i households by assisting with one-time payments towards their utility bill (electric or gas) in two ways:

- Energy Crisis Intervention (ECI) program assists needy households in crisis, the electric or gas service has been disconnected or will be terminated as the household has been notified via a disconnect notice from the utility company. Applications for ECI are accepted year-round, but the amount of approvals each month are limited and fill quickly.
- Energy Credit (EC) program assists needy households who are not in crisis but need assistance with bill payment for the heating and cooling of their residence.

THE APPLICATION PERIOD FOR EC IS JUNE 1-30, 2020

The program begins October 1st to September 30th each year.

A household may receive one LIHEAP payment per program year.

All benefits are paid as a one-time only credit paid directly to the utility company of your choice.

Where can I apply for LIHEAP?

At the Community Action Agency on your island (County). Please call or visit their website to determine their hours of operation and to schedule an interview appointment. **Note: The State does not accept applications.**

<p style="text-align: center;">O`AHU:</p> <p style="text-align: center;">HONOLULU COMMUNITY ACTION PROGRAM (HCAP)</p> <p><u>Central District Office</u> 99-102 Kalaloa St. `Aiea, HI 96701 Ph: (808) 488-6834</p> <p><u>Lēahi District Office</u> 1915 Pālolo Ave. Honolulu, HI 96816 Ph: (808) 732-7755</p> <p><u>Windward District Office</u> 47-232 Waihe`e Rd. Kāne`ohe, HI 96744 Ph: (808) 239-5754 Website: http://hcapweb.org</p>	<p style="text-align: center;">MAUI:</p> <p style="text-align: center;">MAUI ECONOMIC OPPORTUNITY (MEO)</p> <p><u>MEO Maui Office</u> 99 Mahalani St. Wailuku, HI 96793 Ph: (808) 249-2970</p> <p><u>Moloka`i Office</u> 380 Kolapa Pl PO Box 677 Kaunakakai, HI 96748 Ph: (808) 553-3216 Website: http://meoinc.org</p> <p><u>Hana Office</u> 1501 Uakea Rd. Hana, HI 96713 Ph: (808) 243-4342</p> <p><u>Lāna`i Office</u> 1144 `Ilima Ave. #102 PO BOX 630068 Lāna`i City, HI 96763 Ph: 808-565-6665</p>
<p style="text-align: center;">KAUA`I:</p> <p style="text-align: center;">KAUA`I ECONOMIC OPPORTUNITY (KEO)</p> <p><u>KEO Inc.</u> 2804 Wehe Rd. Līhu`e, HI 96766 Ph: (808) 245-4077</p>	<p style="text-align: center;">HAWAI`I:</p> <p style="text-align: center;">HAWAI`I COUNTY ECONOMIC OPPORTUNITY COUNCIL (HCEOC)</p> <p><u>Hilo Community Services Office:</u> 47 Rainbow Dr. Hilo, HI 96720 Ph: (808) 961-2681 ext. 108 Website: http://hceoc.net/programs/energy/</p>

What are the Requirements?

- Household members must be a U.S. citizen, national, or Qualified Alien.
- All adults must sign the application and provide a picture ID.
- All household members over one year old must provide a social security number.
- You must be a resident of the state of Hawai`i and have place of residence.
- You must be responsible for an electric bill and/or gas bill.
- Your income must be below 150% of the Federal Poverty Level.
- Households with a TANF, SSI or SNAP recipient may be eligible for an income exemption.

INCOME LIMITS	
HH size	Annual Income
1	\$21,570
2	\$29,190
3	\$36,810
4	\$44,430
5	\$52,050
6	\$59,670
7	\$67,290
8	\$74,910
Additional HH Member	\$7,620

How do I apply and what do I need?

You will need to complete an application and be interviewed by the Community Action Agency servicing your island.

Be sure to bring the following documents to your interview:

- Current bill and/or disconnect notice for Electric or Gas. (If the utility subscriber is not the applicant and the subscriber does not live in the home, then they must sign a required form and provide a picture ID.)
- Proof of residence – provide a document other than the utility bill that shows your current address. (Example: phone bill, doctor’s bill, etc.)
- Picture IDs and Social Security cards.
- Proof of age and/or disability – birth certification for one child 0-5 years, OR verification of receipt of Social Security Disability benefits, ONLY IF NO ONE IN THE HOME IS OVER 60 YRS. OLD.
- Proof of income – for all household members, bring all that apply. Pay stubs for all jobs since January; Self Employment income and expenses, award letters from Social Security, Welfare, Unemployment, SSI, Pension/Retirement statement, etc.
- Proof of Citizenship Status – US passports, Permanent Resident Alien Card and/or birth certificates.

Application period for Energy Credit will be announced in the Hawaiian Electric insert “Ho`oku`i” and printed on the Hawai`i Gas bill.

Watch for LIHEAP posters and public service announcements by the Community Action Agencies.