Quick Reference
Hawaii Emergency Rental Assistance Programs

From the Hawaii State Commission on the Status of Women
Last updated June 23, 2020

Due to COVID-19, funds and requirements for the programs may have changed. Please call first to confirm.

● For Native Hawaiians [June 23, 2020]
  ○ Department of Hawaiian Home Lands (DHHL) Rent Assistance Program (DRAP) - Through Aloha United Way (AUW)
  ○ Island: Statewide, Only if on DHHL waitlist as of December 31, 2018
    ■ No new applications to be on the DHHL list will be considered.
  ○ Provides: Security deposit / rent assistance payments for DHHL beneficiaries
  ○ Amount: Rent up to 6 months, based on applicant’s income
  ○ Application / Contact:
    ■ Check if Qualify First: Call AUW at 211 or toll-free: 877-275-6569
      • Text: 877-275-6569; Email: INFO211@AUW.ORG
      • AUW/DRAP Service/Intake: 808-543-2219; Email: drap@auw.org
    ■ If you have internet access: Apply through this Google Form - Beneficiary Application
    ■ If you do not have access to the internet/computer:
      • Schedule an in-person appointment with an AUW staff member by stating name/reason for appointment:
        ○ Email: drap@auw.org or Call: 808-543-2219
        ○ Location: 200 N Vineyard Blvd, Suite 700, Honolulu, HI 96817
        ○ Visitor Parking: Available on premises & street parking along Aala St.
        ○ When parking in visitor stalls, note you will need to provide license plate number & make of vehicle to security before coming up.
        ○ A protective face mask is required before entering the building.

● For Residents of City & County of Honolulu (Oahu) [June 22, 2020]
  ○ City & County of Honolulu Hardship Relief Fund (C&C HHRF) - Through Aloha United Way (AUW)
  ○ NOTE: AUW is partnering with other non-profits/organizations to help process and approve more applications quickly. After applying for the C&C HHRF, and if you seek assistance from other programs, ask first if the funds for the program comes from the C&C HHRF. If it does, it is not necessary to apply again. (For example, Catholic Charities Hawaii also processes applications for C&C HHRF. It is not their own fund or rental assistance program).
    ■ Island: Oahu, City and County of Honolulu residents only
    ■ Provides: Rent, mortgage, electric, gas, eldercare, childcare, or such other necessary expenses. Households must show suffering economic hardship due to COVID-19.
■ **Amount:** Up to $1,000/month, for 6 months after reapplying each month
  - Example: While waiting for April 2020 bills to be approved, start the process for May 2020 bills. Once May 2020 is submitted, start the next months’ process – up to 6 months.

■ **If you are an immigrant:** For the application, you can leave the area for a social security number blank in the application.
  - You will not be turned away if you leave the social security number blank.

■ **If you have internet access:** Apply through this Google Form - [Pre-Qualification](#)

■ **If you do not have access to the internet/computer:**
  - Program started the week of June 15, 2020 to assist applicants by calling the two clinics.
  - **Kalihi Palama Health Center:** 808-792-4518
    - Call between: 8a-430p, Monday through Friday
    - To Drop Off or Pick Up Documents: Call Debbie to schedule an appointment (normally on Mondays & Thursdays only)
    - Location: 952 N. King Street, Honolulu, HI 96817
    - Pre-Qualification can be done via phone.
    - Hard copy Application - only given at clinic.
  - **Waianae Coast Comprehensive Health Center:** 808-697-3736
    - Call between: 8a-430p, Monday through Friday
    - To Drop Off or Pick Up Documents: 8a-330p, Monday through Friday
      - Can be faxed or emailed to them, but contact information only provided to the applicant by calling the number right before sending.
    - Location: 86-260 Farrington Hwy, Waianae, HI 96792
      - Under cafeteria, by two levels (best to call for directions)
    - Pre-Qualification can be done via phone
    - Hard copy Application - only given at clinic

■ **Application / Contact:** Call 211 or email INFO211@AUW.ORG
  - toll-free: 877-275-6569  |  text: 877-275-6569

● **For Residents of all Counties [June 22, 2020]**
  - Programs below do not have the details on applying.
  - Please call first to check if funding is still available, and for details on applying.
  - May also inquire with AUW at 211 regarding other financial assistance programs not listed here. *See below.*
<table>
<thead>
<tr>
<th>Name of Organization</th>
<th>Type of Assistance Available</th>
<th>Mailing Address</th>
<th>Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Catholic Charities Hawaii</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>1822 Keeaumoku Street Honolulu, HI 96822</td>
<td>(808) 521-4357</td>
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<tr>
<td>The Salvation Army – Family Services Office</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>296 N. Vineyard Blvd. Honolulu, HI 96819</td>
<td>(808) 841-5565</td>
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<tr>
<td>U.S. Vets – Barber’s Point</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>91-1010 Shangrila St. Kapolei, HI 96707</td>
<td>Vets: (808) 282-9244 Non-Vets: (808) 439-1538</td>
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<tr>
<td>Institute for Human Services</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>546 Kaaahi St. Honolulu, HI 96817</td>
<td>(808) 447-2800</td>
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<tr>
<td>ALEA Bridge</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>123 Mango Street Wahiawa, HI 96786</td>
<td>(808) 379-2532</td>
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<tr>
<td>Family Promise of Hawaii</td>
<td>Emergency Housing Assistance</td>
<td>245 N. Kukui Street Honolulu, HI 96817</td>
<td>(808) 548-7478</td>
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<tr>
<td>Helping Hands Hawaii</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>2100 N. Nimitz Highway Honolulu, HI 96817</td>
<td>(808) 440-3835</td>
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<tr>
<td>Kalihi-Palama Health Center</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>904 Kohou Street Honolulu, HI 96817</td>
<td>(808) 791-6370</td>
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<td>Malama Pono Health Services</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>4366 Kukui Grove St. #205 Lihue, HI 96766</td>
<td>(808) 246-9577</td>
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<tr>
<td>Family Life Center</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>3016 Umi Street #206 Lihue, HI 96766</td>
<td>(808) 212-0850</td>
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<tr>
<td>Kauai Economic Opportunity</td>
<td>Utilities Assistance</td>
<td>4530 Kali Road</td>
<td>(808) 245-4077</td>
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<td>Lihue, HI 96766</td>
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<tr>
<td>Catholic Charities Hawaii</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>3016 Umi Street</td>
<td>(808) 241-4673</td>
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<td>Lihue, HI 96766</td>
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**County of Maui (Services on Maui, but available to households on Molokai and Lanai)**

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<tbody>
<tr>
<td>Maui Economic Opportunity</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>99 Mahalani Street</td>
<td>(808) 249-2990 or</td>
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<td>Wailuku, HI 96793</td>
<td>808-249-2980</td>
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<tr>
<td>Family Life Center</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>95 S. Kane Street</td>
<td>(808) 877-0880</td>
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<td>Kahului, HI 96732</td>
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<tr>
<td>Catholic Charities Hawaii</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>2050 Main Street #3A</td>
<td>(808) 873-4673</td>
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<td>Wailuku, HI 96793</td>
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**County of Hawaii**

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<tr>
<td>Hope Services, Inc.</td>
<td>Emergency Housing and Utilities Assistance</td>
<td>357 Waianuenue Avenue</td>
<td>(808) 935-3050</td>
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<td></td>
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<td>Hilo, HI 96720</td>
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Catholic Charities Hawaii Emergency Housing and Utilities Assistance 62 Kinoole Street Hilo, HI 96720 (808) 933-4357

Hawaii Community Economic Opportunity Council Emergency Housing and Utilities Assistance 47 Rainbow Drive Hilo, HI 96720 (808) 961-2681

- *How to search for “Rental Assistance” on Aloha United Way’s 2-1-1 website
  ○ Go to AUW’s database at http://auw211.org/
    ■ Other language option - top right of website, drop down option with Google “G” icon
    ■ Right side of page, click “Search For Services”: http://auw211.org/Search.aspx
    ■ Enter zip code or island
    ■ Choose subject via image or enter keyword in “Other search options” on the right
    ■ Recommended to use part of a phrase, or auto-fill suggested terms
      ● Once you start typing in search box “rent” it suggests “rent payment assistance” or “rent deposit assistance”, among others
      ● Select “rent payment assistance”
    ■ Search results will provide a list of organizations, its description and contact information.
      ● Example: As of June 19, 2020 - Kauai Rental Assistance Programs – 6 organizations appeared from search w/contact information (see link).
        ○ Alea Bridge
        ○ Catholic Charities Hawaii (Kauai)
        ○ Family Promise of Hawaii
        ○ Hawaiian Community Assets
        ○ The Institute for Humans Services, Inc. (IHS)
        ○ Waimanalo Health Center
      ■ NOTE: AUW’s procedure is to refer Outer-island inquiries to this website.
        ● Interested applicants are to call organizations on their own to check if funds are still available.
        ● If an organization runs out of funds, they would tell AUW to stop referring to their program.
        ● As of June 19, 2020 – No organization has asked AUW to stop referring.

- Programs with “NO” funding
  ○ Aloha United Way COVID-19 Rent & Utility Assistance Program (CRUA)
    ■ June 19, 2020: Website states “currently at capacity”
● Per AUW - **CRUA ran out of funds for the program on or about May 2020.**
● AUW not sure if program will be refunded.

■ **Island:** Statewide

■ **Provides:** Rent & Utility Assistance
  ● Supports individuals and families w/arrears from March 15, 2020

■ **Application / Contact:** Call 211 or email INFO211@AUW.ORG
  ● Toll-free: 877-275-6569  |  text: 877-275-6569