

**Quick Reference**  
**Hawaii Emergency Rental Assistance Programs**

From the Hawaii State Commission on the Status of Women  
Last updated June 23, 2020

**Due to COVID-19, funds and requirements for the programs may have changed. Please call first to confirm.**

- **For Native Hawaiians [June 23, 2020]**
  - [Department of Hawaiian Home Lands \(DHHL\) Rent Assistance Program \(DRAP\)](#) - Through [Aloha United Way](#) (AUW)
  - Island: Statewide, Only if on DHHL waitlist as of December 31, 2018
    - No new applications to be on the DHHL list will be considered.
  - Provides: Security deposit / rent assistance payments for DHHL beneficiaries
  - Amount: Rent up to 6 months, based on applicant's income
  - Application / Contact:
    - Check if Qualify First: Call AUW at 211 or toll-free: 877-275-6569
      - Text: 877-275-6569; Email: [INFO211@AUW.ORG](mailto:INFO211@AUW.ORG)
      - AUW/DRAP Service/Intake: 808-543-2219; Email: [drap@auw.org](mailto:drap@auw.org)
    - If you have internet access: Apply through this Google Form - [Beneficiary Application](#)
    - If you do not have access to the internet/computer:
      - Schedule an in-person appointment with an AUW staff member by stating name/reason for appointment:
        - Email: [drap@auw.org](mailto:drap@auw.org) or Call: 808-543-2219
        - Location: 200 N Vineyard Blvd, Suite 700, Honolulu, HI 96817
        - Visitor Parking: Available on premises & street parking along Aala St.
        - When parking in visitor stalls, note you will need to provide license plate number & make of vehicle to security before coming up.
        - A protective face mask is required before entering the building.
- **For Residents of City & County of Honolulu (Oahu) [June 22, 2020]**
  - [City & County of Honolulu Hardship Relief Fund \(C&C HHRF\)](#) - Through [Aloha United Way](#) (AUW)
  - **NOTE: AUW is partnering with other non-profits/organizations to help process and approve more applications quickly. After applying for the C&C HHRF, and if you seek assistance from other programs, ask first if the funds for the program comes from the C&C HHRF. If it does, it is not necessary to apply again. (For example, Catholic Charities Hawaii also processes applications for C&C HHRF. It is not their own fund or rental assistance program).**
    - Island: Oahu, City and County of Honolulu residents only
    - Provides: Rent, mortgage, electric, gas, eldercare, childcare, or such other necessary expenses. Households must show suffering economic hardship due to COVID-19.

- Amount: Up to \$1,000/month, for 6 months after reapplying each month
    - Example: While waiting for April 2020 bills to be approved, start the process for May 2020 bills. Once May 2020 is submitted, start the next months' process – up to 6 months.
  - If you are an immigrant: For the application, you can leave the area for a social security number blank in the application.
    - You will not be turned away if you leave the social security number blank.
  - If you have internet access: Apply through this Google Form - [Pre-Qualification](#)
  - If you do not have access to the internet/computer:
    - Program started the week of June 15, 2020 to assist applicants by calling the two clinics.
    - [Kalihi Palama Health Center](#): 808-792-4518
      - Call between: 8a-430p, Monday through Friday
      - To Drop Off or Pick Up Documents: Call Debbie to schedule an appointment (normally on Mondays & Thursdays only)
      - Location: 952 N. King Street, Honolulu, HI 96817
      - Pre-Qualification can be done via phone.
      - Hard copy Application - only given at clinic.
    - [Waianae Coast Comprehensive Health Center](#): 808-697-3736
      - Call between: 8a-430p, Monday through Friday
      - To Drop Off or Pick Up Documents: 8a-330p, Monday through Friday
        - Can be faxed or emailed to them, but contact information only provided to the applicant by calling the number right before sending.
      - Location: 86-260 Farrington Hwy, Waianae, HI 96792
        - Under cafeteria, by two levels (best to call for directions)
      - Pre-Qualification can be done via phone
      - Hard copy Application - only given at clinic
  - Application / Contact: Call 211 or email [INFO211@AUW.ORG](mailto:INFO211@AUW.ORG)
    - toll-free: 877-275-6569 | text: 877-275-6569
- **For Residents of all Counties [June 22, 2020]**
    - Programs below do not have the details on applying.
    - Please call first to check if funding is still available, and for details on applying.
    - May also inquire with AUW at 211 regarding other financial assistance programs not listed here. \*See below.

<b>City &amp; County of Honolulu</b>			
<b>Name of Organization</b>	<b>Type of Assistance Available</b>	<b>Mailing Address</b>	<b>Phone Number</b>
<b>Catholic Charities Hawaii</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>1822 Keeaumoku Street Honolulu, HI 96822</b>	<b>(808) 521-4357</b>
<b>The Salvation Army – Family Services Office</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>296 N. Vineyard Blvd. Honolulu, HI 96819</b>	<b>(808) 841-5565</b>
<b>U.S. Vets – Barber’s Point</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>91-1010 Shangrila St. Kapolei, HI 96707</b>	<b>Vets: (808) 282-9244 Non-Vets: (808) 439-1538</b>
<b>Institute for Human Services</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>546 Kaaahi St. Honolulu, HI 96817</b>	<b>(808) 447-2800</b>
<b>ALEA Bridge</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>123 Mango Street Wahiawa, HI 96786</b>	<b>(808) 379-2532</b>
<b>Family Promise of Hawaii</b>	<b>Emergency Housing Assistance</b>	<b>245 N. Kukui Street Honolulu, HI 96817</b>	<b>(808) 548-7478</b>
<b>Helping Hands Hawaii</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>2100 N. Nimitz Highway Honolulu, HI 96817</b>	<b>(808) 440-3835</b>
<b>Kalihi-Palama Health Center</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>904 Kohou Street Honolulu, HI 96817</b>	<b>(808) 791-6370</b>

<b>Waimanalo Health Center</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>41-1347 Kalanianaʻole Highway Waimanalo, HI 96795</b>	<b>(808) 259-7948</b>
<b>Waianae Coast Comprehensive Health Center</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>86-260 Farrington Highway Waianae, HI 96792</b>	<b>(808) 697-3736</b>
<b>Honolulu Community Action Program</b>	<b>Utilities Assistance</b>	<b>Visit <a href="https://hcapweb.org/our-locations">https://hcapweb.org/our-locations</a> for a location near you.</b>	<b>(808) 521-4531</b>
<b>Council for Native Hawaiian Advancement</b>	<b>Emergency Housing Assistance for rent, mortgage, certain utilities, childcare providers recognized by DHS, and other emergency expenses</b>	<b>Online applications are accepted at: <a href="https://www.hawaiiancouncil.org/hoala">https://www.hawaiiancouncil.org/hoala</a></b>	<b>(808) 596-8155</b>

<b>County of Kauai</b>			
<b>Name of Organization</b>	<b>Type of Assistance Available</b>	<b>Mailing Address</b>	<b>Phone Number</b>
<b>Malama Pono Health Services</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>4366 Kukui Grove St. #205 Lihue, HI 96766</b>	<b>(808) 246-9577</b>
<b>Family Life Center</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>3016 Umi Street #206 Lihue, HI 96766</b>	<b>(808) 212-0850</b>

<b>Kauai Economic Opportunity</b>	<b>Utilities Assistance</b>	<b>4530 Kali Road Lihue, HI 96766</b>	<b>(808) 245-4077</b>
<b>Catholic Charities Hawaii</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>3016 Umi Street Lihue, HI 96766</b>	<b>(808) 241-4673</b>

**County of Maui (Services on Maui, but available to households on Molokai and Lanai)**

<b>Name of Organization</b>	<b>Type of Assistance Available</b>	<b>Mailing Address</b>	<b>Phone Number</b>
<b>Maui Economic Opportunity</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>99 Mahalani Street Wailuku, HI 96793</b>	<b>(808) 249-2990 or 808-249-2980</b>
<b>Family Life Center</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>95 S. Kane Street Kahului, HI 96732</b>	<b>(808) 877-0880</b>
<b>Catholic Charities Hawaii</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>2050 Main Street #3A Wailuku, HI 96793</b>	<b>(808) 873-4673</b>

**County of Hawaii**

<b>Name of Organization</b>	<b>Type of Assistance Available</b>	<b>Mailing Address</b>	<b>Phone Number</b>
<b>Hope Services, Inc.</b>	<b>Emergency Housing and Utilities Assistance</b>	<b>357 Waianuenu Avenue Hilo, HI 96720</b>	<b>(808) 935-3050</b>

Catholic Charities Hawaii	Emergency Housing and Utilities Assistance	62 Kinoole Street Hilo, HI 96720	(808) 933-4357
Hawaii Community Economic Opportunity Council	Emergency Housing and Utilities Assistance	47 Rainbow Drive Hilo, HI 96720	(808) 961-2681

- **\*How to search for “Rental Assistance” on Aloha United Way’s 2-1-1 website**
  - Go to AUW’s database at <http://auw211.org/>
    - Other language option - top right of website, drop down option with Google “G” icon
    - Right side of page, click “Search For Services”: <http://auw211.org/Search.aspx>
    - Enter zip code or island
    - Choose subject via image or enter keyword in “Other search options” on the right
    - Recommended to use part of a phrase, or auto-fill suggested terms
      - Once you start typing in search box “rent” it suggests “rent payment assistance” or “rent deposit assistance”, among others
      - Select “rent payment assistance”
    - Search results will provide a list of organizations, its description and contact information.
      - Example: As of June 19, 2020 - [Kauai Rental Assistance Programs](#) – 6 organizations appeared from search w/contact information (see link).
        - Alea Bridge
        - Catholic Charities Hawaii (Kauai)
        - Family Promise of Hawaii
        - Hawaiian Community Assets
        - The Institute for Humans Services, Inc. (IHS)
        - Waimanalo Health Center
    - NOTE: AUW’s procedure is to refer Outer-island inquiries to this website.
      - Interested applicants are to call organizations on their own to check if funds are still available.
      - If an organization runs out of funds, they would tell AUW to stop referring to their program.
      - As of June 19, 2020 – No organization has asked AUW to stop referring.
- **Programs with “NO” funding**
  - [Aloha United Way COVID-19 Rent & Utility Assistance Program \(CRUA\)](#)
    - **June 19, 2020: Website states “currently at capacity”**

- **Per AUW - CRUA ran out of funds for the program on or about May 2020.**
- **AUW not sure if program will be refunded.**
- Island: Statewide
- Provides: Rent & Utility Assistance
  - Supports individuals and families w/arrears from March 15, 2020
- Application / Contact: Call 211 or email [INFO211@AUW.ORG](mailto:INFO211@AUW.ORG)
  - Toll-free: 877-275-6569 | text: 877-275-6569