

Hawaii EBT Online Frequently Asked Questions

Hawaii SNAP Individuals and families can now purchase groceries online using their Kokua EBT card at Walmart. You will be able to order food online that you would normally buy with your SNAP EBT card-in-person and pickup curbside or select home delivery *Walmart Express Delivery and Grocery Pick-up is only available for Hawaii at this time.

Can I use my Kokua EBT to make purchases online?

Yes, with your Hawaii SNAP benefits, you can purchase groceries online using your EBT card. You can purchase the same food you would normally purchase in-store.

If you have Cash Benefits available on your EBT Card, you can use those benefits to make food or other purchase at Walmart.

What stores will take by EBT card online?

Currently, you can use your EBT card to make online purchases at Walmart. You can find out more about how to purchase food online with your EBT card at <https://www.walmart.com/cp/snap-online/1465096>

Why can I only use my EBT card online only at Walmart?

Currently Walmart is the only store that can accept EBT card online purchases in Hawaii. We are working hard to add more stores in the future!

Can I order online and have my items delivered?

You can purchase groceries online using your EBT card and have them delivered, but you CANNOT use your SNAP benefits to pay for the delivery fee. If your Kokua EBT card has cash benefits available, you may use it to pay for Walmart's Delivery Fee.

Please note, not all Walmart locations participate in grocery pickup & delivery. For stores that do offer availability, there is a limitation of a 9-10 miles radius from the physical store. To find out if delivery is availability in your area please go to <https://www.walmart.com/grocery/help>

Is there a delivery fee?

Groceries purchased online with an EBT card from Walmart are subject to a delivery fee varying from \$7.95 to \$9.95 depending on location, variability of food items, and time selected for delivery Walmart offers unlimited deliver for \$12.95 per month or \$98 per year.

Walmart Express Delivery fee is \$10.00. Express delivery is subject to availability & restrictions at select stores.

Express fee applies. Standard delivery fee may apply. Standard Delivery is unavailable for Walmart online purchases for Hawaii at this time.

Is there a basket minimum when placing an online?

There is no-basket minimum when ordering groceries online though Walmart for SNAP recipients

Can I use my EBT card to cover the delivery fee?

No. SNAP benefits cannot be used to cover the delivery fee at Walmart. You must pay for fees with another form of payment, like a credit card or debit card. If your KOKUA EBT has cash benefits, you may use those benefits to pay for the Walmart delivery fee.

Can I order and pick up my items?

When you buy your groceries online using your EBT card from Walmart, you can pay online using your BET card and schedule a grocery pick-up for no charge.

Can I use by SNAP Benefits to buy non-food items?

No. You only can use your SNAP benefits to buy SNAP eligible food items at Walmart. To learn more on what foods are eligible for SNAP, please visit <https://www.fns.usda.gov/snap/eligible-food-items>

Where can I find more information about Walmart SNAP acceptance and Walmart Grocery Pickup & Delivery?

To learn more about SNAP acceptance at Walmart, please visit <https://www.walmart.com/cp/snap-online/1465096>

For helpful information regarding Walmart Grocery Pickup & Delivery, please visit: <https://www.walmart.com/grocery/help>

Where can I find more information on Walmart Express Delivery?

To learn more about Walmart Express Delivery, please visit <https://www.walmart.com/cp/express-delivery/3696472>