



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
P. O. Box 339
Honolulu, Hawaii 96809-0339

AFFORDABLE CARE ACT (ACA), SECTION 1557

FREE AIDS TO SERVICES, PROGRAMS, AND ACTIVITIES

Free Aids and Services

The Department of Human Services (DHS) provides free aids and services to people with disabilities to communicate effectively, such as:

- Qualified sign language interpreters
- Written information on other formats (large print, audio, accessible electronics)

Free Language Services

The department also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the department's Limited English Proficiency (LEP) Coordinator at (808) 586-4898 or email dhs@dhs.hawaii.gov.

If you believe that DHS has discriminated in any way based on race, color, national origin, age, disability, sex/gender (orientation, expression, or identify), or any protected group covered by the Hawaii Revised Statutes, may file a discrimination complaint at:

Department of Human Services
Human Resources Office
Civil Rights Compliance Staff
1390 Miller Street, Room 214
Honolulu, Hawaii 96813
Phone: (808) 586-4955
Fax: (808) 586-4990
Hawaii Relay Service: 711
E-mail: DHSCivilRightsBox@dhs.hawaii.gov

You may also file a discrimination complaint with the U. S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Portal available at:

U. S. Department of Health and Human Services
Office for Civil Rights
200 Independence Avenue, SW
Washington, DC 20201
Phone: 1-800-368-1019 (Toll Free)
TTY: 1-800-537-7697 (Toll Free)
<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

DHS complies with applicable federal and state civil rights laws and does not discriminate, exclude people, or treat people differently. Additional protected groups are covered under Hawaii Revised Statutes.