

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

DATABOOK

Audit, Quality Control & Research Office Research Staff

December 2024

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GLOSSARY

Financial Assistance Programs and Related Employment Programs

AABD	The Aid to the Aged, Blind, and Disabled program provides cash benefits for food, clothing, shelter, and other essentials to adults who are elderly (65 years of age or older) and/or who meet the Social Security Administration (SSA) definition of disabled.	
GA	The General Assistance program provides cash benefits for food, clothing, shelter, and other essentials to adults ages 18 through 64, without minor dependents, who are temporarily disabled and who do not qualify for Social Security.	
SNAP	The SNAP program provides crucial food and nutritional support to qualifying low-income and needy households, and those making the transition from welfare to self-sufficiency	
TANF/TAONF	Temporary Assistance to Needy Families (TANF) and Temporary Assistance to Other Needy Families (TAONF) are the time-limited welfare reform programs for adults with children designed to protect those who cannot work and to require those who are able to work to do so. Family participation in TANF or TAONF depends on the household composition. When all members are U. S. citizens, the family is eligible for federally-funded welfare under TANF. Families that include at least one non-citizen are eligible for state-funded welfare under TAONF. Other than the funding sources, the TANF/TAONF programs are identical.	
Employment & Training (E&T)	The Employment and Training program is a statewide work program designed to assist able-bodied SNAP adults to become attached to the workforce.	
First-to-Work (FTW)	The First-To-Work Program provides case management, employment and support services to work eligible individuals of TANF/TAONF households.	
LIHEAP	The Low-Income Home Energy Assistance Program provides federally-funded payments in the form of credits to utility accounts of eligible low-income households to offset the high utility costs in Hawaii and to prevent utility disconnection or restore utility connection for households in crisis	

Terms

CASE	Usually a family or a household eligible to receive program benefits.	
CLIENT	A person eligible for program benefits, a member of a case.	
COFA	Compacts of Free Association, includes the Federated States of Micronesia, the Republic of Marshall Islands, and the Republic of Palau. Under the Compacts of Free Association Act in 1985, the U.S. agreed to provide economic assistance to compact nation citizens, allowing them to enter, reside and work in the U.S. and participate in certain federal programs in exchange for certain military permissions in these associated states. Under the Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996 restricted access to federal public benefit programs to COFA migrants, states were required to fully absorb the costs of providing social service and health care benefits to COFA migrants.	

Aid to Aged, Blind & Disabled (AABD)

SFY	Avg Monthly Clients a/	Avg Monthly Cases a/	Total Benefit a/
2013	1,039	898	\$3,269,003
2014	997	865	\$3,193,909
2015	915	796	\$3,121,174
2016	928	806	\$3,151,181
2017	912	800	\$3,260,329
2018	909	800	\$3,495,174
2019	914	801	\$3,441,035
2020	926	814	\$3,504,242
2021	1028	906	\$3,918,381
2022	940	840	\$3,600,735
2023	842	753	\$3,235,826
2024	822	739	\$3,168,289

JUNE 2024

Sex b/	% of Total
Female	64%
Male	36%

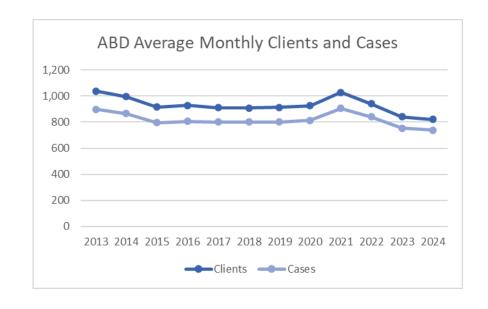
Age b/	% of Total
0 - 64	6%
65 - 79	73%
80 +	21%

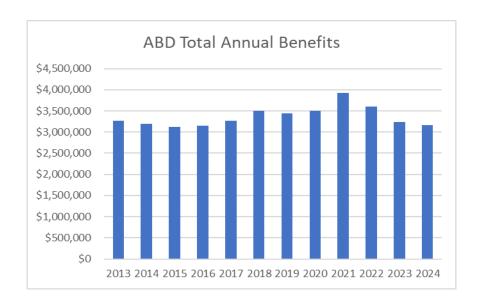
Citizenship b/	% of Total
Compact of Free Association (COFA)	49%
Non-US / Unspecified	28%
US Citizen	23%

JUNE 2024

Race/Ethnicity b/	% of Total	
Other Pacific Islander	50%	
Other Asian	16%	
Filipino	16%	
Caucasian	13%	
Hawaiian/part-Hawaiian	4%	
Black	1%	
Other / Unknown	<1%	

NOTE: Due to different selection criteria, figures in tables may not match exactly with other reports.





General Assistance (GA)

SFY	Avg Monthly Clients a/	Avg Monthly Cases a/	Total Benefits a/
2013	5,831	5,722	\$20,647,816
2014	5,598	5,465	\$20,541,926
2015	5,821	5,699	\$23,011,387
2016	5,729	5,623	\$22,563,667
2017	5,652	5,547	\$23,030,543
2018	5,405	5,318	\$23,710,657
2019	5,396	5,312	\$23,689,143
2020	5,614	5,518	\$24,414,332
2021	6,529	6,415	\$26,989,459
2022	4,456	4,378	\$19,884,952
2023	4,217	4,139	\$20,019,126
2024	4,622	4,560	\$23,652,683

JUNE 2024

Sex b/	% of Total
Female	40%
Male	60%

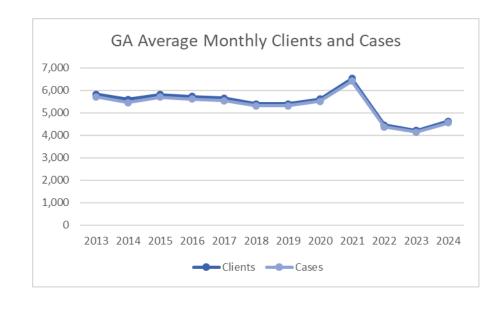
Age b/	% of Total
18 - 39	30%
40 - 64	69%
65 – 79+	<1%

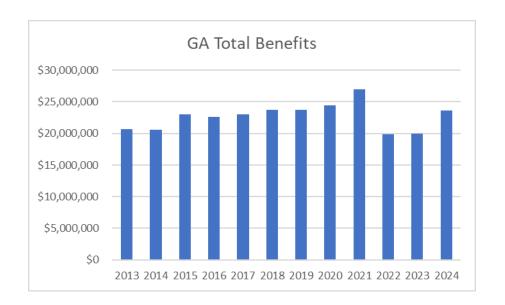
Citizenship b/	% of Total
US Citizen	91%
Compact of Free Association (COFA)	6%
Non-US / Unspecified	3%

JUNE 2024

Race/Ethnicity b/	% of Total
Caucasian	35%
Hawaiian/part-Hawaiian	29%
Other Pacific Islander	12%
Filipino	10%
Other Asian	9%
Black	4%
Other	1%

NOTE: Due to different selection criteria, figures in tables may not match exactly with other reports.





Supplemental Nutrition Assistance Program (SNAP) [formerly known as Food Stamps]

SFY	Avg Monthly Clients c/	Avg Monthly Cases ^{c/}	Total Benefits c/
2013	187,062	94,649	\$483,938,852
2014	193,565	98,440	\$520,648,348
2015	191,916	97,500	\$554,840,775
2016	179,138	90,241	\$490,295,653
2017	170,850	85,491	\$483,043,918
2018	164,788	84,297	\$474,364,127
2019	158,628	81,649	\$456,620,451
2020	159,734	83,414	\$503,446,260
2021	190,791	103,257	\$841,198,722
2022	178,486	100,706	\$956,336,209
2023	156,967	87,471	\$890,755,418
2024	162,733	87,296	\$753,064,986

JUNE 2024

Sex b/	% of Total
Female	53%
Male	47%

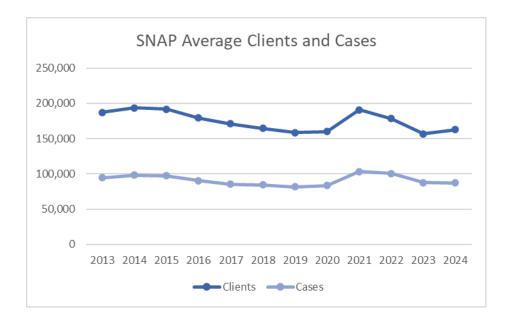
Age b/	% of Total
Below 18	38%
18 - 39	23%
40 - 64	24%
65 and above	15%

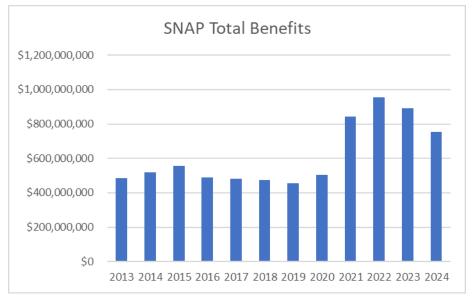
Citizenship b/	% of Total
US Citizen	96%
Non-US / Unspecified	4%

JUNE 2024

Race/Ethnicity b/	% of Total
Hawaiian/part-Hawaiian	29%
Caucasian	29%
Filipino	14%
Other Pacific Islander	13%
Other Asian	12%
Black	2%
American Indian / Alaskan	1%
Other / Unknown	< .1%

NOTE: Due to different selection criteria, figures in tables may not match exactly with other reports. Charts reference state fiscal years.





SELF-SUFFICIENCY

SNAP Timeliness – Federal Fiscal Years 2016 - 2024

	SNAP Timeliness – By Federal Fiscal Year															
	Total All Dispositions							Expedite	d Dispo	sitions						
FFY	Applications		Timely		Untimely			T-4-1	Tin	nely		Unti	mely		% of Expedited	
	Received	Total	No.	%	No. AG	% AG	No. CC	% CC	Total	No.	%	No. AG	% AG	No. CC	% CC	
2016	69,421	69,370	67,076	96.7%	1,206	1.7%	1088	1.6%	15,439	14,752	95.6%	256	1.7%	431	2.8%	22.3%
2017	65,470	65,275	63,812	97.8%	564	0.9%	899	1.4%	15,059	14,457	96.0%	161	1.1%	441	2.9%	23.1%
2018	64,452	64,168	62,408	97.3%	689	1.1%	1,071	1.7%	14,369	13,606	94.7%	191	1.3%	572	4.0%	22.4%
2019	61,970	61,541	59,405	96.5%	617	1.0%	1,519	2.5%	13,575	12,648	93.2%	233	1.7%	694	5.1%	22.1%
2020	84,575	81,990	78,512	95.8%	1,233	1.5%	2,245	2.7%	18,573	17,001	91.5%	487	2.6%	1085	5.8%	22.7%
2021	72,365	72,880	65,476	89.8%	3,241	4.5%	4,163	5.7%	10,361	8,968	86.6%	578	5.6%	815	7.9%	14.2%
2022	97,959	101,326	81,411	80.4%	12,302	12.1%	7,613	7.5%	8,925	7,466	83.7%	873	9.8%	586	6.6%	8.8%
2023	69,945	76,788	59,809	77.9%	11,792	15.4%	5,187	6.8%	4,102	3,087	75.3%	646	15.8%	369	9.0%	5.3%
2024	89,548	93,054	79,552	85.5%	8,511	9.1%	4,991	5.4%	3,302	2,641	80.0%	397	12.0%	264	8.0%	3.5%

Key Terms Used in Table Above

FFY	Twelve-month period from October through September.
Total Applications Received	The applications included in Total Applications Received figure are counted in the year the application was received.
Dispositions	A completed application process; when a case is determined eligible or ineligible for SNAP benefits. Dispositions are counted in the year that the <u>application process</u> was completed.
Expedited Dispositions	If the household has little or no money and is in need of immediate SNAP assistance, the household may qualify for expedited service or the opportunity to participate within seven days of the application date.
Timely	A case is considered to be processed timely if the household has an opportunity to participate within seven days of the application date for an expedited service case, and within 30-days of the application date for a regular processed case.
Untimely - AG	Cases that are not processed within the seven or 30-day processing requirement listed above due to agency-caused delays (AG) are considered to be untimely .
Untimely - CC	Cases that were properly pended because of an applicant-caused delay (CC) , such as a client missing an interview for an expedited application or a household's failure to provide verification, which resulted in the action being coded as untimely, even though the State agency was in full compliance with program regulations.

Temporary Assistance for Needy Families (TANF) / Temporary Assistance for Other Needy Families (TAONF)

SFY	Avg Monthly Clients a/	Avg Monthly Cases a/	Total Benefits a/
2012	28,611	9,811	\$64,613,662
2013	28,596	9,829	\$64,544,991
2014	25,694	8,927	\$58,846,235
2015	23,224	8,102	\$53,582,165
2016	19,529	6,918	\$46,004,805
2017	15,848	5,750	\$39,076,248
2018	13,497	4,919	\$34,305,323
2019	11,962	4,371	\$30,914,969
2020	12,801	4,573	\$32,503,899
2021	20,885	6,790	\$49,776,371
2022	15,368	5,149	\$40,800,097
2023	9,594	3,386	\$25,517,992
2024	8,309	2,996	\$22,009,675

JUNE 2024				
Sex b/	% of Total			
Female	58%			
Male	42%			

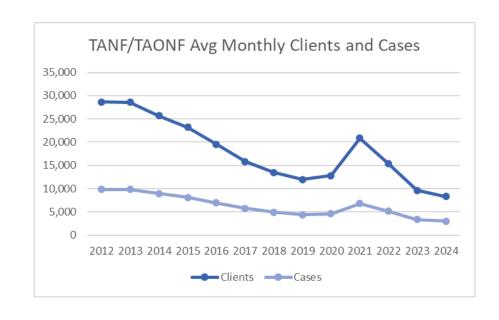
Age b/	% of Total
Below 18	64%
18 - 39	23%
40 – 54	11%
55 and above	<2%

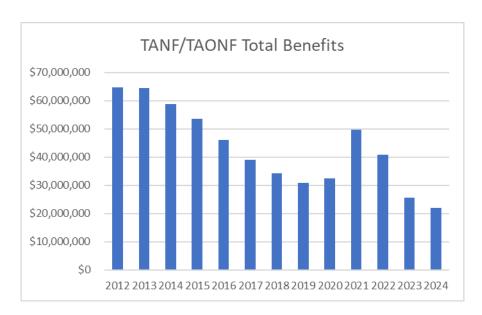
Citizenship b/	% of Total
US Citizen	91%
Compact of Free Association (COFA)	7%
Non-US / Unspecified	2%

JUNE 2024

Race/Ethnicity b/	% of Total		
Hawaiian/part-Hawaiian	33%		
Caucasian	26%		
Other Pacific Islander	21%		
Filipino	9%		
Other Asian	6%		
Black	3%		
American Indian/Alaskan	1%		
Other / Unknown	>1%		

NOTE: Due to different selection criteria, figures in tables may not match exactly with other reports.





Maximum Benefit Amounts

WORK ELIGIBLE INDIVIDUAL	TANF/TAONF	TANF/TAONF
Household Size	Annual	Monthly
1	\$5,580	\$465
2	\$7,524	\$627
3	\$9,456	\$788
4	\$11,400	\$950
5	\$13,344	\$1,112
6	\$15,276	\$1,273
7	\$17,220	\$1,435
8	\$19,164	\$1,597
9	\$21,096	\$1,758
10	\$23,040	\$1,920
11	\$24,972	\$2,081
12	\$26,916	\$2,243
13	\$28,860	\$2,405
14	\$30,792	\$2,566

NON-WORK/OTHER		
ELIGIBLE INDIVIDUAL	TANF/TAONF	TANF/TAONF
Household Size	Annual	Monthly
1	\$6,984	\$582
2	\$9,408	\$784
3	\$11,820	\$985
4	\$14,244	\$1,187
5	\$16,680	\$1,390
6	\$19,104	\$1,592
7	\$21,528	\$1,794
8	\$23,952	\$1,996
9	\$26,376	\$2,198
10	\$28,800	\$2,400
11	\$31,224	\$2,602
12	\$33,648	\$2,804
13	\$36,072	\$3,006
14	\$38,508	\$3,209

Note: Approx. 99% of cases in TANF/TAONF are households size 8 or less.

Maximum Benefit Amounts (continued)

	GA	AABD
Household Size*	Monthly	Monthly
1	\$406	\$388
2	\$547	\$523

^{*} Household size for a GA/AABD case is typically 1 or 2 individuals.

Source: Maximum benefit amounts provided by DHS BESSD Staff eff March 2025. For GA/AABD, benefit amounts effective as of March 2025.

Low-Income Home Energy Assistance Program			
Participation by Program Type			
FFY 2024			
Program Households in FFY Avg Pa			
Energy Crisis Intervention	1,641	\$652.15	
Energy Credit Assistance	7,171	\$857.17	

Child Care and Employment Programs

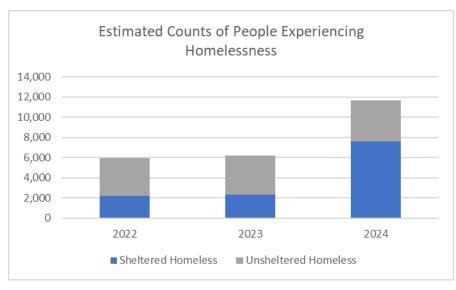
Child Care & Employment Programs d/			
Participation by Program Type SFY 2024			
Program Unique No. of Clients Clients in the Server SFY per Mor			
CHILD CARE	4,088	2,892	
Children Receiving Subsidy	5,790	3,956	
EMPLOYMENT & TRAINING	593	318	
FIRST-TO-WORK	3,464	1,787	
NON-ASSISTANCE	100	62	

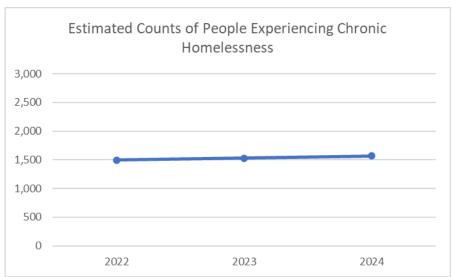
Note: Due to different selection criteria, figures in tables may not match exactly with other reports.

SELF-SUFFICIENCY Homelessness

Homelessness

Year	Sheltered Homeless	Unsheltered Homeless	Total	Chronically Homeless
2022	2,224	3,743	5,967	1,495
2023	2,316	3,907	6,223	1,530
2024	7,595*	4,042	11,637	1,567





Key Terms Used in Table Above

Sheltered Homeless	Includes people in Emergency Shelters; Transitional Housing, which includes supportive services; and Non-Congregate Shelters (NCS), like temporary hotel units used in disaster relief.
Unsheltered Homeless	Includes people in nighttime locations not designated or ordinarily used as sleeping accommodations (ex. Beaches, vehicles, sidewalks, or parks).
Chronically Homeless	Individuals or families where the person or head of household has a disability and has either been continuously homeless for over one year or episodically homeless four times in three years.

Note: 2024 Sheltered Homeless count includes 5,245 people in NCS Hotels due to Lahaina fires. Total without these is 6,392, or just a 2.7% increase over 2023.

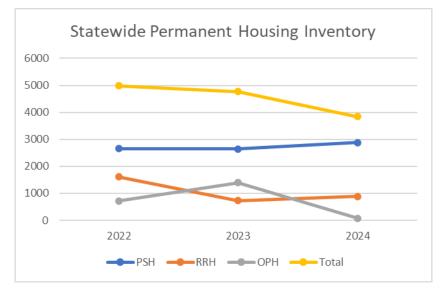
SELF-SUFFICIENCY

Homelessness

Shelter/Transitional Housing Beds	2022	2023	2024
Oahu	2359	2603	2627
Neighbor Island	766	750	700

Statewide Permanent Housing Inventory	2022	2023	2024
Perm. Supportive			
Housing	2653	2642	2879
Rapid Re-Housing	1612	728	886
Community/Other			
Perm. Housing	719	1396	79
Total Housing Beds	4984	4766	3844





SELF-SUFFICIENCY Poverty

Federal Poverty Guidelines – US, AK, Hawaii: 2024

The U.S. Department of Health and Human Services issues the federal poverty guidelines annually to determine financial eligibility for certain federal programs and benefits. Hawaii also uses the federal poverty guidelines, or federal poverty level (FPL), for certain state programs and benefits. For example, to be eligible for SNAP benefits a family's gross income must not exceed the 200% FPL.

Persons in Family or Household	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,060	\$18,810	\$17,310
2	\$20,440	\$25,540	\$23,500
3	\$25,820	\$32,270	\$29,690
4	\$31,200	\$39,000	\$35,880
5	\$36,580	\$45,730	\$42,070
6	\$41,960	\$52,460	\$48,260
7	\$47,340	\$59,190	\$54,450
8	\$52,720	\$65,920	\$60,640
For each additional person, add:	\$5,380	\$6,730	\$6,190

SOURCE: Effective January 17, 2024; https://aspe.hhs.gov/poverty-guidelines.

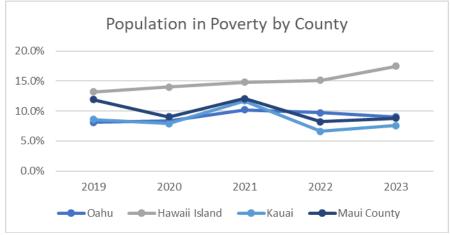
Comparison of Hawaii Federal Poverty Guidelines

2014 versus 2024

Persons in Family or Household	2014	2024
1	\$13,420	\$17,310
2	\$18,090	\$23,500
3	\$22,760	\$29,690
4	\$27,430	\$35,880
5	\$32,100	\$42,070
6	\$36,770	\$48,260
7	\$41,440	\$54,450
8	\$46,110	\$60,640
For each additional person, add:	\$4,670	\$6,190

SOURCE: Guidelines for 2024, https://aspe.hhs.gov/poverty-guidelines.

Population in Poverty (Percent) 2019 – 2023



	C&C Honolulu	Hawaii County	Kauai County	Maui County		
2019	8.1%	13.2%	8.6%	11.9%		
2020	8.4% 14.0%		7.9%	9.0%		
2021	10.2%	14.8%	11.7%	12.1%		
2022	9.7%	15.1%	6.6%	8.2%		
2023	9.0%	17.5%	7.6%	8.8%		

Individuals Below Percentages of Poverty Level Hawaii 2018 – 2022

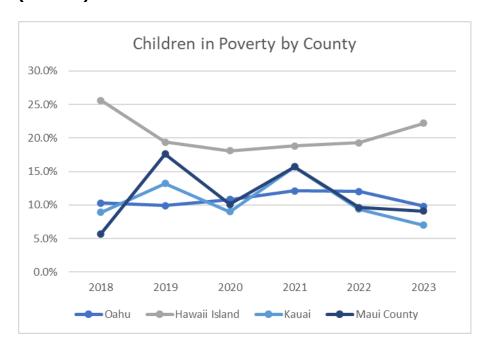
	Percent of Poverty Level										
	50%	125%	150%	185%	200%						
2018	66,108	163,511	203,639	269,298	303,255						
2019	61,176	161,166	197,151	262,648	286,616						
2020	63,613	165,273	206,044	272,560	299,492						
2021	77,766	194,807	234,586	300,684	327,894						
2022	75,921	187,890	232,063	300,752	324,113						

DEFINITION: Percentage of people whose family income is below the federal poverty level, as defined by the U.S. Office of Management and Budget.

SOURCÉ: American Community Survey, U.S. Census Bureau, 1-year estimates for 2018-2019, 2021-2023 (see Resources e/). ACS 2020 only 5-yr estimate available.

2023 selected levels unavailable eov2024

Children and Youth in Poverty – Under 18 (Percent) 2018 – 2023



Percentage of Children in Poverty by County	C&C Honolulu	Hawaii County	Kauai County	Maui County
2018	10.3%	25.6%	8.9%	5.7%
2019	9.9%	19.4%	13.2%	17.6%
2020	10.8%	18.1%	9.0%	10.1%
2021	12.1%	18.8%	15.7%	15.7%
2022	12.0%	19.3%	9.4%	9.6%
2023	9.8%	22.2%	7.0%	9.1%

DEFINITION: The share of children under age 18 who live in families with incomes below the federal poverty level, as defined by the U.S. Office of Management and Budget.

SOURCE: American Community Survey, U.S. Census Bureau, 1-year estimates for 2016-2019, 2021-2023 (see Resources e/). ACS 2020 only 5-yr estimate available.

Supplemental Security Income (SSI)

Supplemental Security Income (SSI) Payments ^{f/} State Supplementation Payments (SSP)

SSI is a federal program that provides monthly cash payments for people in need who are aged 65 or older or blind/disabled at any age. SSP are state funded payments for resident clients receiving supplemental security income in adult residential care home type I and type II facilities, licensed developmental disabilities domiciliary homes, community care foster family homes, and certified adult foster homes. Provided below are the number of recipients of federally administered payments and average monthly payment, by state or other area, December 2016-2023 (Statistical Supplement/Table 7.B3).

	Fede	eral SSI	State Supplementation			
Year	No.	Avg Monthly Payment	No.	Avg Monthly Payment		
2018	22,038	\$528.04	2,582	\$486.57		
2019	21,583	\$541.21	2,527	\$483.34		
2020	21,358	\$548.04	2,460	\$482.25		
2021	20,889	\$554.03	2,347	\$483.61		
2022	20,577	\$580.59	2,223	\$485.68		
2023	20,203	\$628.92	2,126	\$482.79		

SSI Advocacy Project

The goal of this project is to provide assistance to disabled AABD, GA and TANF applicants and recipients applying for federal Supplemental Security Income (SSI) benefits. Advocacy is provided by DHS through a contract with Cyrca, who helps individuals apply for benefits, monitors the applications until they are either approved or denied, and when applicable, assists individuals during the appeal process. The State receives reimbursements for benefits paid to clients who are later found to be eligible for SSI back to the SSI application date. State benefits to clients are reduced or denied once the client starts receiving SSI benefits.

	Statewide	GA	ABD	TANF	Total			
SFY	SSI Referrals	Approved For SSI						
2020	1585	299	11	0	310			
2021	1351	288	288 4 0		292			
2022	925	66	0	9	75			
2023	776	36	0	2	38			
2024	1149	40	0	1	41			

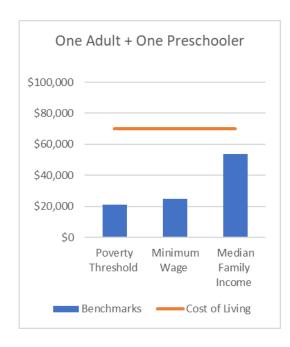
SELF-SUFFICIENCY Income Standard

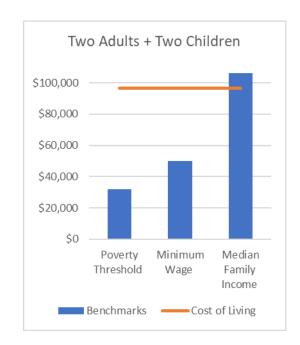
Self-Sufficiency – Income Standard – 2022 (provided as general reference)

Hawaii Revised Statues, 201-3(b) requires that the State of Hawaii update biennially, a self-sufficiency standard reflecting costs relating to housing, food, child care, transportation, health care, clothing and household expenses, taxes, children's ages, geography, and the number of household wage earners. The study defines economic self-sufficiency as the amount of money that individuals and families require to meet their basic needs without government and/or other subsidies. Adults are assumed to be working full-time (40-hour a week), at one or more jobs. The chart below compares Hawaii's self-sufficient family income standards for 2022 with poverty thresholds, minimum wage level, median family income, and estimates for 2022 actual incomes for five family types. Entire report (published Dec 2023) is available at http://dbedt.hawaii.gov/economic/reports_studies/self-sufficiency-income-study/

Area	One Adult	Two-Adult Family	One Adult + One Preschooler	One Adult + One Preschooler + One School-age	Two Adult + One Preschooler + One School-age
Honolulu	\$41,896	\$52,861	\$72,053	\$92,061	\$98,407
Hawaii	\$34,970	\$46,954	\$59,518	\$74,791	\$85,116
Maui	\$43,450	\$56,217	\$69,378	\$89,147	\$99,241
Kauai	\$45,092	\$58,756	\$70,272	\$89,648	\$100,312
State Total	\$41,245	\$52,700	\$69,861	\$89,131	\$96,696
Selected Income Benchmarks					
Poverty Threshold	\$15,630	\$21,060	\$21,060	\$26,490	\$31,920
Minimum Wage	\$24,960	\$49,920	\$24,960	\$24,960	\$49,920
Median Family Income	Income \$47,425		\$53,575	\$71,919	\$106,316

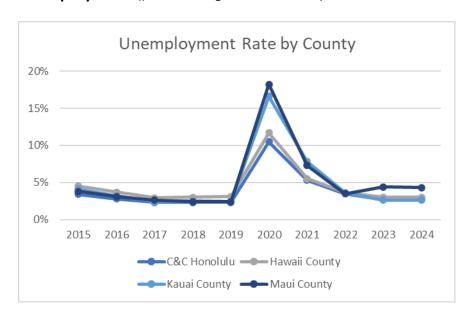






SELF-SUFFICIENCY Unemployment

Unemployment (provided as general reference)



	Unemp	loyment Rate	by County	
Calendar Year	C&C Honolulu	Hawaii County	Kauai County	Maui County
2015	3.40%	4.50%	4.10%	3.80%
2016	2.80%	3.70%	3.20%	3.10%
2017	2.30%	2.90%	2.40%	2.60%
2018	2.30%	3.00%	2.50%	2.40%
2019	2.30%	3.10%	2.40%	2.40%
2020	10.50%	11.70%	16.60%	18.20%
2021	5.30%	5.50%	7.80%	7.30%
2022	3.50%	3.60%	3.60%	3.50%
2023	2.70%	3.00%	2.60%	4.40%
2024	2.70%	3.00%	2.60%	4.30%

Source: U.S. Department of Labor, Bureau of Labor Statistics (https://www.bls.gov/lau/tables.htm). Hawai'i State Department of Labor and Industrial Relations, Research and Statistics Office.

Hawaii Labor Statistics

	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
By Calendar Year		STATE OF HAWAII, Not Seasonally Adjusted Civilian Labor Force, Annual Averages											
Civilian Labor Force	648,000	651,100	668,200	677,438	682,550	684,250	679,000	665,200	662,488	668,408	676,304	676,357	671,104
Employed	609,100	619,550	639,000	652,938	662,050	667,750	662,700	646,550	582,983	630,192	652,667	656,337	651,288
Unemployed	38,950	31,550	29,150	24,500	20,500	16,500	16,300	18,650	79,508	38,233	23,625	20,020	19,821
Unemployment Rate – Statewide	6.0%	4.8%	4.4%	3.6%	3.0%	2.4%	2.4%	2.8%	12.0%	5.7%	3.5%	3.0%	2.8%
By State Fiscal Year		Total Number of Individuals Receiving Final Unemployment Payments											
Final Payments	15,216	13,187	11,292	8,676	5,866	6,823	6,084	5,629	91,101	23,614	6,333	*	*

SOURCE: State of Hawaii, Department of Labor and Industrial Relations (DLIR); Research and Statistics Office. https://labor.hawaii.gov/rs/home/unemployment/unemployment-insurance-statistics/https://www.hiwi.org/admin/gsipub/htmlarea/uploads/LFR_LAUS_LF.xls

^{*} data not available

Vocational Rehabilitation Indicators

Indicators	FFY 2019	FFY 2020	FFY 2021	SFY 2022	SFY 2023	SFY 2024
Individuals w/ Disabilities Served During Fiscal Year	3,969	3,429	3,525	3,686	3,960	4,296
New Referrals Received	504	445	437	421	533	599
Individuals Achieving Successful Employment Outcomes	214	47	65	44	39	38
Of those placed into jobs:						
Participants w/ Significant Disabilities	208 97%	29 62%	52 80%	28 64%	34 87%	21 55%
Participants Receiving Public Assistance	Not available	21 45%	16 25%	34 77%	20 51%	16 42%

SOURCE: State of Hawaii, Department of Human Services; Division of Vocational Rehabilitation.

SELF-SUFFICIENCY Vocational Rehabilitation

Disability Determination Branch - FFY 2021-2024

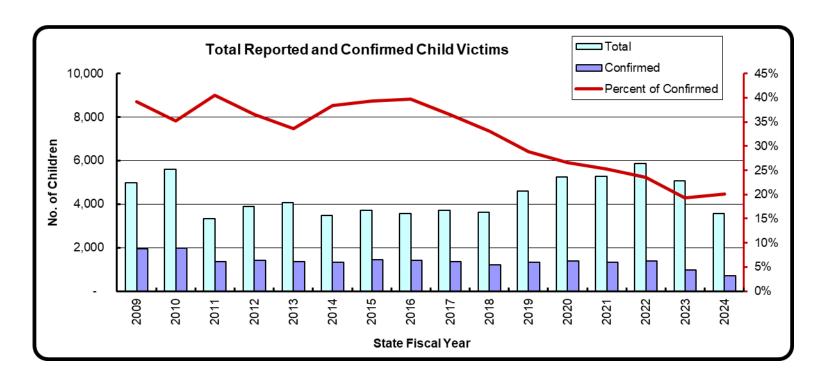
The Disability Determination Branch (DDB) makes medical determinations on disability claims filed with the Social Security Administration (SSA) under the Social Security Disability insurance (SSDI) and Supplemental Security Income (SSI) programs. DDB's mission is timely and accurate adjudication of disability claims filed by Hawaii State residents under Title II (Disability Insurance) and Title XVI (SSI) of the Social Security Act.

Indicators	FFY 2021	FFY 2022	FFY 2023	FFY 2024
Claims Processed	8,963	8,616	7,359	9,468
Favorable Determinations	3,116	3,325	2,661	3,149
Accuracy Rate	94%	97%	96%	97%
Payments Made to Hawaii Residents	N/A	\$503,166,000	\$537,247,000	Data not yet available

SOURCE: State of Hawaii, Department of Human Services; Annual Reports.

Child Protective Services

CHILD ABUSE AND NEGLECT REPORTS - SFY 2009-2024



State Fiscal Year	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Total	4,977	5,606	3,324	3,893	4,055	3,481	3,704	3,572	3,711	3,631	4,585	5,233	5,280	5,874	5,073	3,565
Confirmed	1,950	1,976	1,345	1,421	1,361	1,337	1,458	1,418	1,354	1,202	1,321	1,393	1,331	1,380	982	717
% Confirmed	39%	35%	40%	37%	34%	38%	39%	40%	36%	33%	29%	27%	25%	23%	19%	20%

SOURCE: DHS Child Protective Services Systems (CPSS) Extract File.

NOTE: A report in the table and graph represents a unique child client number and intake number data pair. One intake may involve more than one child. One child may be involved in more than one intake within a state fiscal year.

CONFIRMED VICTIMS AND INTAKES BY COUNTY - SFY 2024

Total Reported and Confirmed Intakes

An intake is a report of a child abuse or neglect incident that have been accepted for investigation and a determination of the abuse/neglect have been made. An intake usually refers to a family unit and may involve the possible maltreatment of more than one child. A confirmed intake is one where at least one child in the intake had at least one abuse type confirmed or substantiated. A separate, unrelated incident may result in another intake for the same family or child.

INTAKES	HAWAII	OAHU	KAUAI	MAUI	STATEWIDE
Confirmed	132	208	29	48	417
Not Confirmed	242	941	128	92	1,403
Total	374	1,149	157	140	1,820
Percent of Statewide Confirmed Intakes	35%	18%	18%	34%	23%

Total Reported and Confirmed Victims

A victim is a child in an intake identified as one being possibly maltreated. A confirmed victim is one that had at least one abuse type confirmed or substantiated.

CHILDREN	HAWAII	OAHU	KAUAI	MAUI	STATEWIDE
Confirmed	243	363	42	69	717
Not Confirmed	475	1,929	248	196	2,848
Total	718	2,292	290	265	3,565
Percent of Statewide Confirmed Intakes	34%	16%	14%	26%	20%

Source: DHS/MSO Child Protective Services System (CPSS) Extract Files; Monthly extract of selected data items for the child welfare services including child protection and foster care.

FACTORS PRECIPITATING INCIDENT - SFY 2024

Factors Precipitating Incident for Confirmed Victims

The Factors Precipitating Incident are conditions that were identified as contributing to the abuse or neglect of the child. If more than one factor applies, all factors (up to a maximum of six) have been included in this table. Therefore, the total count of factors may exceed the total number of child victims.

The Percent figure is based on the total number of confirmed victims.

FACTORS	Children	Percent
Inability to Cope with Parenting Responsibility	540	75.3%
Unacceptable Child Rearing Method	535	74.6%
Drug Abuse	199	27.8%
Heavy Continuous Child Care Responsibility	112	15.6%
Physical Abuse of Spouse/Fighting	108	15.1%
Mental Health Problem	106	14.8%
Lack of Tolerance to Child's Behavior	92	12.8%
Chronic Family Violence	91	12.7%
Alcohol Abuse	90	12.6%
Loss of Control During Discipline	84	11.7%
Family Discord	82	11.4%
Missing	50	7.0%
Broken Family	41	5.7%
Inadequate Housing	31	4.3%
Police/Court Record (Excluding Traffic)	27	3.8%
New Baby in Home/Pregnancy	17	2.4%
Recent Relocation	10	1.4%
Incapacity due to Handicap/Chronic Illness	4	0.6%
Insufficient Income/Misuse of Income	3	0.4%
Mental Retardation	2	0.3%
Parental History of Abuse as a Child	1	0.1%
Normal Authoritarian Discipline	1	0.1%

Total Victims 717

Source: DHS/MSO Child Protective Services System (CPSS) Extract Files; Monthly extract of selected data items for the child welfare services including child protection and foster care.

CONFIRMED VICTIMS CHARACTERISTICS - SFY 2024

AGE	Children	Percent
0-5	275	38.4%
6-11	202	28.2%
12-17	240	33.5%
Unknown	0	0%
Total	717	100%

SEX	Children	Percent
Female	372	51.9%
Male	339	47.3%
Unknown or Missing	6	0.8%
Total	717	100.0%

Maltreatment Type of Confirmed Victims

Up to six Abuse Types are recorded for each victim per incident. The Maltreatment Type in this table is the most serious Abuse Type that was confirmed.

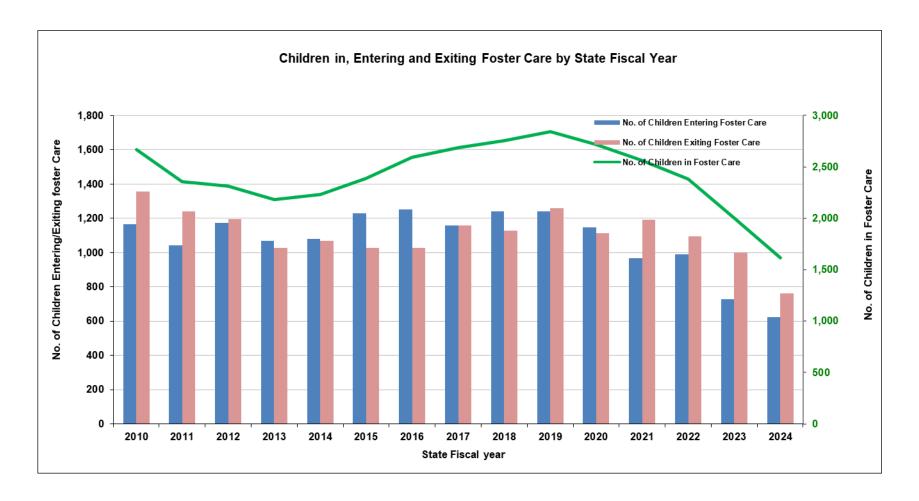
MALTREATMENT TYPE	Children	Percent		
Threatened Harm	469	65.4%		
Neglect	123	17.2%		
Physical Abuse	68	9.5%		
Sexual Abuse	41	5.7%		
Medical Neglect	7	1.0%		
Sex Trafficking	7	1.0%		
Psychological Abuse	2	0.3%		
Total	717	100%		

RACE	Victims	Percent		
Hawaiian/Part Hawaiian	285	39.7%		
White	155	21.6%		
Mixed	53	7.4%		
Filipino	44	6.1%		
Unable to Determine	35	4.9%		
Micronesian	31	4.3%		
Other Pacific Islander	21	2.9%		
Samoan	17	2.4%		
Hispanic/Spanish	16	2.2%		
Black	14	2.0%		
Chinese	12	1.7%		
American Indian / Alaska Native	11	1.5%		
Japanese	10	1.4%		
Missing	7	1.0%		
Vietnamese	6	0.8%		
Total	717	100.0%		

Severity of Abuse/Neglect of Confirmed Victims								
SEVERITY	Children	Percent						
Fatal	5	0.7%						
No Injury	386	53.8%						
No Treatment Necessary	233	32.5%						
Serious	28	3.9%						
Treatment Required	65	9.1%						
Total	717	100%						

Source: DHS/MSO Child Protective Services System (CPSS) Extract Files; Monthly extract of selected data items for the child welfare services including child protection and foster care.

Foster Care



	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
No. of Children Entering Foster Care	1,166	1,042	1,174	1,067	1,081	1,230	1,251	1,157	1,240	1,240	1,148	966	991	728	623
No. of Children Exiting Foster Care	1,356	1,240	1,194	1,029	1,068	1,027	1,026	1,158	1,130	1,261	1,113	1,192	1,093	1,002	762
No. of Children in Foster Care	2,672	2,355	2,315	2,180	2,231	2,386	2,597	2,688	2,759	2,843	2,721	2,566	2,382	2,001	1,614
No. of Children in Care Avg Monthly	1,539	1,303	1,245	1,197	1,204	1,349	1,508	1,750	1,650	1,730	1,706	1,555	1,407	1,225	964

Children Exiting Foster Care by Discharge Reason - SFY 2010 - 2024 9/

DISCHARGE REASON	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Adoption	236	211	195	155	141	156	160	201	188	189	212	248	211	207	157
Emancipation	125	88	90	59	65	71	66	67	75	84	68	88	69	71	63
Permanency	102	92	92	73	102	99	100	145	163	171	190	230	197	166	123
Placed w/ Relative	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-
Reunification	866	805	796	716	725	677	676	714	677	786	631	615	599	544	394
Other	26	44	21	26	35	24	24	31	27	31	12	11	17	13	25
TOTAL	1,356	1,240	1,194	1,029	1,068	1,027	1,026	1,158	1,130	1,261	1,113	1,192	1,093	1,002	762

Age of Children in Foster Care 9/

AGE GROUP	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
0-5	1,095	1,000	985	893	962	1,090	1,146	1,204	1,166	1,205	1,098	1,020	907	774	584
6-11	694	574	611	632	644	648	741	776	823	814	771	728	696	561	453
12-18	883	781	719	655	624	648	709	707	770	824	852	817	778	665	573
Unknown	-			-	1	-	1	1	-	-		1	1	1	4
TOTAL	2,672	2,355	2,315	2,180	2,231	2,386	2,597	2,688	2,759	2,843	2,721	2,566	2,382	2,001	1,614

PROTECTION

FOSTER CARE CHARACTERISTICS - SFY 2024

DISCHARGE REASON	Age 0-5	Age 6-11	Age 12-18	Unknown	Total
Reunification	140	135	119	0	394
Adoption Assistance	104	36	17	0	157
Permanency Assistance	19	40	64	0	123
Emancipation	0	0	59	4	63
Other	5	6	14	0	25
Placed W/Relative	0	0	0	0	0
TOTAL	268	217	273	4	762

Sex of Children in Foster Care 9/

SEX	Children	Percent
Female	859	53.2
Male	752	46.6
Unknown	3	0.2
TOTAL	1,614	100

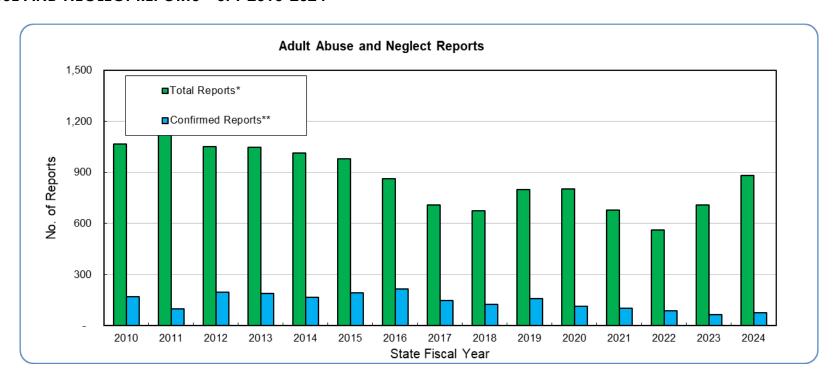
Race of Children in Foster Care 9/

RACE	Children	Percent
Hawaiian/Part Hawaiian	671	41.6
White	336	20.8
Mixed	126	7.8
Filipino	94	5.8
Unable to determine	72	4.5
Micronesian	62	3.8
Hispanic/Spanish	48	3.0
Black	45	2.8
Samoan	30	1.9
Marshallese	27	1.7
Japanese	25	1.6
Other Pacific Islander	15	0.9
American Indian	14	0.9
Chinese	11	0.7
Tongan	11	0.7
Korean	9	0.6
Guamanian	8	0.5
Alaskan Native	4	0.3
Vietnamese	3	0.2
Other Southeast Asian	3	0.1
TOTAL	1,614	100%

PROTECTION Adult Protection

Adult Protective Services

ADULT ABUSE AND NEGLECT REPORTS - SFY 2010-2024



State Fiscal Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Total															
Total	1,065	1,160	1,049	1,046	1,014	980	861	709	674	798	804	679	561	710	881
Confirmed															
Confirmed	170	99	197	189	168	194	214	147	124	160	114	103	88	65	76
Percent of Confirmed															
Reports	16%	9%	19%	18%	17%	20%	25%	21%	18%	20%	14%	15%	16%	9%	9%

SOURCE: Adult Protective Services (APS) Annual Reports.

NOTE: A significant increase in the number of abuse reports received was in response to the new APS law effective July 1, 2009, which redefined and broadened the identified target population from 'dependent adults' to 'vulnerable adults'. A vulnerable adult is defined as anyone 18 years or older with a mental, developmental, or physical impairment who is also unable to:

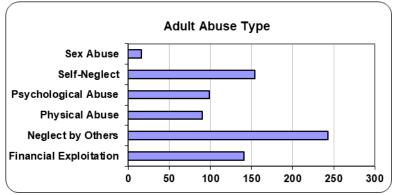
¹⁾ communicate or make responsible decisions to manage his or her own care or resources;

²⁾ carry out or arrange for essential activities of daily living; or

³⁾ protect oneself from abuse.

PROTECTION Adult Protection

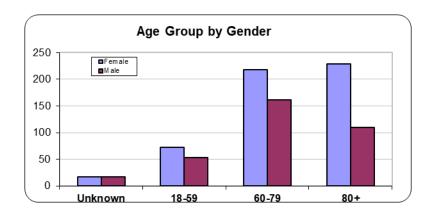
ADULT ABUSE AND NEGLECT REPORTS - 2024



ADULT ABUSE TYPES	Frequency	Percent
Financial Exploitation	141	16%
Neglect by Others	243	28%
Physical Abuse	90	10%
Psychological Abuse	99	11%
Self-Neglect	154	17%
Sex Abuse	16	2%
Unspecified	254	29%
TOTAL REPORTS	997	

	Primary L	ependency :	Status
ับร		UNKNOWN	FEMA

STATUS	UNKNOWN	FEMALE	MALE	TOTAL
Alcohol/Drug Abuse	0	7	5	12
Developmentally Disabled	0	20	18	38
Mentally III	1	31	27	59
Mentally Retarded	0	13	7	20
Other Mental Impairment	2	256	146	404
Other	1	45	26	72
Physically Disabled	0	152	105	257
Unspecified	0	12	7	19
Total	4	536	341	881



ADULT ABUSE BY AGE GROUP	UNKNOWN	FEMALE	MALE	TOTAL
Unknown	0	17	17	34
18-59	2	72	53	127
60-79	1	218	161	380
80+	1	229	110	340
Total	4	536	341	881

Perpetrator Relationship to Victim

PERPETRATOR RELATIONSHIP TO VICTIM	Numbers	Percent
Self	221	23.1%
Staff of Care Facility / Service Provider	187	19.6%
Adult Offspring	176	18.4%
Other Relative	126	13.2%
Non-Relative	107	11.2%
Spouse	84	8.8%
Unknown	55	5.8%
TOTAL	956	100%

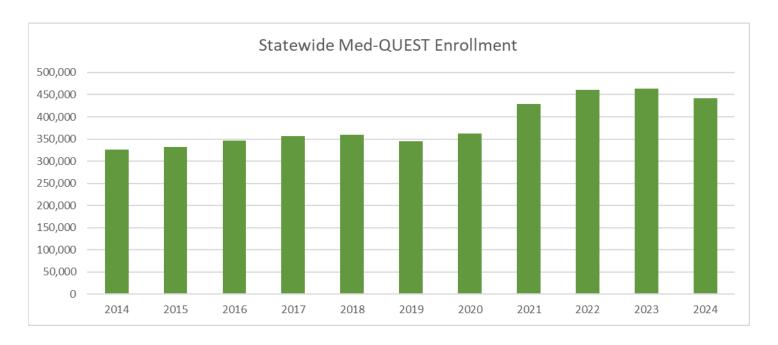
SOURCE: APS Annual Reports; a report may have more than one abuse type/relationship, therefore, the figure for TOTAL REPORTS may the number of TOTAL REPORTS investigated.

^{*}Reports here mean clients, report adult pair

Med-QUEST Division (MQD)

NUMBER OF RECIPIENTS h/

SFY	Statewide	Oahu	Hawaii	Maui	Kauai	Molokai	Lanai
2014	325,510	199,062	69,081	34,896	18,255	3,462	754
2015	332,197	201,668	69,975	36,597	19,661	3,521	775
2016	346,398	210,743	72,591	38,092	20,462	3,685	826
2017	356,787	217,155	74,108	39,618	21,288	3,777	842
2018	359,225	217,942	75,258	39,895	21,459	3,824	848
2019	345,231	208,864	73,452	37,832	20,534	3,764	787
2020	361,912	218,283	76,304	40,726	21,889	3,896	814
2021	428,580	259,838	87,650	49,972	26,070	4,116	934
2022	460,742	280,585	94,191	53,214	27,529	4,217	1,006
2023	464,153	283,734	94,632	53,137	27,494	4,164	992
2024	442,537	265,566	91,035	55,357	25,440	4,152	987



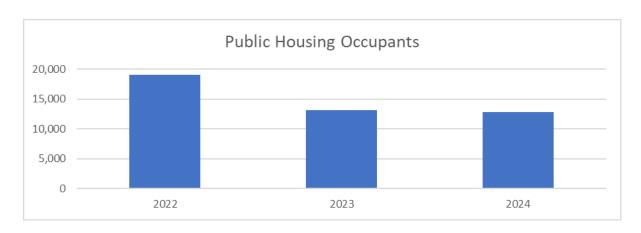
ATTACHED AGENCIES HPHA

Hawaii Public Housing Authority (HPHA)

HAWAII PUBLIC HOUSING AUTHORITY OPERATIONS – 2022-2024						
Federal and State Public Housing	2022	2023	2024			
Total units owned and administered by the HPHA 1/	6,270	6,270	6,270			
Total units occupied, May 31 2/	5,600	5,200	5,104			
Total number of occupants, May 31 2/	19,000	13,138	12,844			
Average rent charged per unit per month (dollars) 2/ 3/ 4/	\$388	\$437	\$457			
Federal and State Rental Assistance and Rent Supplement						
Households 5/	3,608	3,596	4,420			

SOURCE: The State of Hawaii Data Book - DBEDT. Tables 21.26, HPHA Annual Reports. https://files.hawaii.gov/dbedt/economic/databook/db2024/section21.pdf, https://www.hpha.hawaii.gov/reportsstudies/index.htm 1/ Federal low-rent, 5,406; State low-rent, 864.

^{5/} HCV, NED, VASH, State RSP



For additional information on the Hawaii Public Housing Authority, go to: http://www.hpha.hawaii.gov/reportsstudies

^{2/} Data does not include 570 Kuhio Park Terrace units which receive federal subsidies.

^{3/} Some units pay zero rent; some get a utility allowance greater than the amount of rent that would otherwise be charged. Federal projects only; Federal subsidies received between July and June (fiscal year).

^{4/} Average rent as of January of the following year.

ATTACHED AGENCIES

Hawaii Youth Correctional Facility (HYCF)



Admissions by County

By County	SFY	2023	SFY 2024		
By County	Male	Female	Male	Female	
Honolulu	12	1	11	1	
Maui	2	0	1	1	
Hawaii	2	2	5	2	
Kauai	0	0	0	0	
Missing	0	0	0	0	
Subtotal	16	3	17	4	
Total	19		21		

Admissions by Race By SFY 2023-2024

Race/Ethnicity	SFY 2023	SFY 2024
Hawaiian	10	9
Other Pacific Islander/MPI	5	5
Caucasian	3	3
Latino/Hispanic	0	2
African American	1	1
Samoan	1	1
Chinese	0	0
Filipino	0	0
Other Asian/Mixed Asian	0	0
Mixed Race	0	0
All Others	0	0
TOTAL	20	21

SOURCE: For all tables above - State of Hawaii, Department of Human Services, Office of Youth Services.

Limited English Proficiency (LEP)

LEP LANGUAGE ACCESS SFY 2024

The Limited English Proficiency Project (LEP) was established in 2013 to support and coordinate the development and implementation of policies and practices that ensure timely and effective delivery of language access services to LEP persons. LEP Project goals include establishing translation services and identifying and simplifying vital documents.

		ORAL	LANGUAGE E	NCOUNTERS				
Language / Dialect	BESSD	DVR	НРНА	MQD	OYS	SSD	Staff Offices	TOTAL
Cantonese	141	9	184	65		5		404
Chuukese	189	12	317	18	385	61		982
Hawaiian					2			2
Ilokano	59	14	1	21	2	6		103
Japanese	33	3	12	62		14		124
Korean	79	1	234	64		14		392
Kosraean			4					4
Laotian	13		19					32
Language Sign (ASL)	2	12	14					28
Mandarin	51	4	108	92	1	21		277
Marshallese	33	1	105	5	1	27		172
Pohnpeian								0
Portuguese				1				1
Russian	13	2		9				24
Samoan	2		5	3		2		12
Spanish	40	2	7	85		61		195
Tagalog	73	13	17	30	4	11		148
Thai	2			4	2	1		9
Tongan	1		22	2		2		27
Vietnamese	91	2	310	48		6		457
Visayan (Cebuano)	5	2		1	15	1		24
Other *	16	286		7		16		325
TOTAL	843	363	1359	517	412	248	0	3742

*Includes: Chinese (unspecified), Indonesian, Filipino (unspecified), Cambodian, Wolof, Croatian, Haitian, Hebrew, Creole, Mongolian, Karen, Nepali, Punjabi, Taiwanese, Bengali, Chau, Chau, Shanghainese, Sinhalese.

LEP EXPENDITURE SUMMARY TABLE SFY 2024								
INTERPRETATION								
Division / Staff Office	BESSD	DVR	НРНА	MQD	oys	SSD	STAFF OFFICES	TOTAL
Total Expenditures	\$10,621	\$65,413	\$50,665	\$11,230	\$413	\$10,940	\$0	\$149,282

RESOURCES

a/ DHS/MSO Obligation Reports

Monthly caseload summary reports for the financial assistance programs. Information includes number of cases, clients and the amount of benefits authorized. Data is reported by benefit month as of the end of the benefit month. Amounts may differ from other Department reports because of the timing and purpose of the reports.

b/ DHS/MSO Participation File (HAWI Flat File)

Monthly file of clients participating in the financial assistance programs as of the end of the state fiscal year. Information includes detailed characteristics of the client such as age and race. Data does not include any benefit amount information.

- c/ SNAP Monthly Participation Report DHS/BESSD/Supplemental Nutrition Assistance Office
- d/ DHS/MSO Employment and Child Care (ECC) Variance and Storybook Extract Files

 Monthly file of cases participating in the Employment and Child Care programs. Information includes detailed characteristics of cases and clients and benefit amounts.
- e/ American Community Survey, U.S. Census Bureau One-year estimates, data search https://data.census.gov
- f/ U.S. Social Security Administration, Office of Retirement and Disability Policy
 Annual Statistical Supplement https://www.ssa.gov/policy/docs/statcomps/di_asr/2021/index.html. For 2021 report, go to:
 https://www.ssa.gov/policy/docs/statcomps/di_asr/2021/index.html
- g/ **DHS/MSO Child Protective Services System (CPSS) Extract Files**; Monthly extract of selected data items for the child welfare services including child protection and foster care.
- h/ **MQD Quest Enrollment:** Figures as of June for each fiscal year are reported; for 2011-2022 enrollment figures by program, plan and island, see: https://medquest.hawaii.gov/en/resources/reports.html